

Creation Date	TYPE	Category	Subscriber	Created By
08/29/2008 08:37:04	CSM General System Text	CSM	[REDACTED]	[REDACTED]
				UserText
		N117	TRACKING CODE ADD: T&CS [REDACTED]	
08/29/2008 08:37:05	Contract End Request System Text	CSM	[REDACTED]	[REDACTED]
				UserText
		N198	END CONTRACT: EXD2, S, 08/27/2008, From: 08/27/2010 To: 08/29/2008, [REDACTED]	
08/29/2008 08:37:06	Contract Accepted System Text	SUB	[REDACTED]	[REDACTED]
				UserText
	Commitment Term: --, Terms and Conditions status was changed from -- to --	N189	ADD CONTRACT: EXD2, S, 08/29/2008, 08/29/2010, Agent: [REDACTED] Retail: [REDACTED] Sales: [REDACTED]	
08/29/2008 08:37:07	Conv General System Text	CONV	[REDACTED]	[REDACTED]
				UserText
		N	Terms & Cond: Changed From PENDING To IVR ACCEPTED RENEWAL 2YR 175 DECLINING	
08/29/2008 08:37:19	Replace SIM System Text	SUB	[REDACTED]	[REDACTED]
				UserText
	SIM -- was changed to --, Date: --, Amount: --, Reason: --	N316	SIM NUMBER CHANGE: From SIM Serial Number [REDACTED] To SIM Serial Number [REDACTED]	
08/29/2008 08:37:20	Conv General System Text	CONV	[REDACTED]	[REDACTED]
				UserText
		N	IMEI Number Change: From IMEI Number [REDACTED] To IMEI Number [REDACTED], SONY ERICSSON, W580I,	
08/29/2008 08:37:21	Adjust Call System Text	FINN	[REDACTED]	[REDACTED]
				UserText
	Call adjusted. Bill date: --. Amount: \$--. Reason: --	N138	OCC ADD: UPFE, [REDACTED], 08/29/2008, [REDACTED], UPGRADE FEE,, 250 [REDACTED]	
08/29/2008 08:37:24	Conv General System Text	CONV	[REDACTED]	[REDACTED]
				UserText
		N	ISP PROCESS: NO ISP GENERATED - LRN RETRIEVAL FAILED: Unable to retrieve Default LRN for the MDN	
08/29/2008 08:38:58	Conv General System Text	CONV	[REDACTED]	[REDACTED]
				UserText
		N	Equipment Upgrade Eligibility Check: Result: NOT ELIGIBLE. Reason: Recent Upgrade or Activation. Last Upgrade Date: 08/27/2008 Future Eligibility Date: 08/28/2009 Upgrade Security Code [REDACTED]	