

**UNITED STATES DISTRICT COURT
EASTERN DISTRICT OF NEW YORK**

<p>S & L VITAMINS, INC.,</p> <p>Plaintiff,</p> <p>- vs. -</p> <p>AUSTRALIAN GOLD, INC.,</p> <p>Defendant.</p>	<p>CIVIL ACTION NO.</p> <p>05-CV-1217 (JS) (MLO)</p> <p>AFFIRMATION OF RONALD D. COLEMAN, ESQ.</p>
<p>AUSTRALIAN GOLD, INC.,</p> <p>Third Party Plaintiff,</p> <p>- vs. -</p> <p>LARRY SAGARIN AND JOHN DOES 1-10,</p> <p>Third Party Defendants.</p>	

RONALD D. COLEMAN, under penalty of perjury, states as follows:

1. I am a partner at Bragar Wexler & Eagel, P.C., and was formerly a partner at the Coleman Law Firm, a Professional Corporation, attorneys for S&L Vitamins, Inc., the plaintiff/counterclaim defendant, and Larry Sagarin, the third party defendant (“S&L”), in this case. I am familiar with the record in this case, and I make this affirmation based on personal knowledge.

2. Defendants did not identify, during discovery, any of S&L’s suppliers as having been Premier Salons subject to the Premier Salon Agreement, other than Yucatan.

3. Defendants did not identify, during discovery, any of S&L’s suppliers as having been Australian Gold distributors.

4. The Premier Salon Agreement contract supplied by defendants is attached as Exhibit A.

5. Defendants did not produce, in discovery, any substantive expert report, financial records, evidence of lost sales, or evidence of disruption of its distribution network attributable to S&L Vitamins.

6. Attached hereto as Exhibit B is the “Damages worksheet” produced by Australian Gold.

7. There is no explanation on the “Damages worksheet” of the manner in which the “allocation” of damages, shown by percentage of the line items set forth, was made.

8. Attached hereto as Exhibit C are excerpts from the deposition testimony of Larry Sagarin referred to in the Rule 56.1 statement of S&L.

9. Attached hereto as Exhibit D are excerpts from the deposition testimony of Steve Mercadante referred to in the Rule 56.1 statement of S&L.

10. Attached hereto as Exhibit E are excerpts from the deposition testimony of Leslie Hartlieb referred to in the Rule 56.1 statement of S&L.

11. Attached hereto as Exhibit F are excerpts from the deposition testimony of Danny Sheehan, the principal of Yucatan Tanning, referred to in the Rule 56.1 statement of S&L.

12. Attached hereto as Exhibit G are excerpts from Australian Gold's Responses to Interrogatories referred to in the Rule 56.1 statement of S&L.

I declare under penalty of perjury that the foregoing is true and accurate to the best of my knowledge, information and belief.

Dated: New York, New York
December 11, 2006

By: /s/
RONALD D. COLEMAN

EXHIBIT A



Australian Gold & Swedish Beauty®

Premier Salon Bonus Cash Back Partnership Program
1-Year Agreement



Vacaton

(Name of salon) agrees to finance, display, offer to sell, recommend, endorse or otherwise promote only Australian Gold® and/or Swedish Beauty® lotion in the salon. Features include displays and advertisement of Australian Gold and/or Swedish Beauty in your salon for the period of the promotional years 01-02 to 10-31-03, 11-01-03 to 10-31-04, and 11-01-04 to 10-31-05.

For the feature promotion, the salon will receive the following rewards:

1. Double Co-op Advertising Allowance on Australian Gold and Swedish Beauty lotions.
Example: Current program of AG - 4%, SB - 4%, and 2% bonus for \$5,000 purchases will be doubled to 8%.

2. Initial Promotional Package worth over \$500 & a comparable package will be supplied in following 2 years. Following are components of the initial package:

A.	Choice of AG or SB lighted sign	H.	1 pack (12) Eye Candy & 1 Pack of Sun Globes
B.	AG and SB window clings	I.	2 AG or SB poles
C.	10 AG or SB salon staff T-Shirts	J.	1 Qn AG disinfectant
D.	10 AG or SB hats	K.	Director's Chair
E.	50 each AG and SB consumer brochures	L.	5 Plastic Signs
F.	5 rolls of No Nags	M.	4 Bottles of Extreme Dandruff
G.	5 assorted posters	N.	Premier Website*

Specify the type of kit you are requesting:
Distribution of Australian Gold & Swedish Beauty: _____ Australian Gold Only _____ Swedish Beauty Only _____

3. *New for 2002 is a special restricted website with password entry and protection which offers an exciting new Portman Program. For 2003 we are offering 10% off on ALL purchased purchases!
4. Special Promotional Bonus on Split Cash Back Program. In the months of March and May ETS will select 3 AG and 3 SB products to have Split amounts doubled.
5. Each salon location receives 2 free training manuals and 1 salon manufacturers training session per year, as scheduled by ETS.

(Distributor name) will submit all information (invoices, advertisements, etc.) directly to ETS for review for (name of salon). Should the salon decide to change Distributors during the term of this agreement, the salon is required to notify AG/SB, in writing, of the reasons for the change in order for ETS to be able to verify which distributor is submitting paperwork for your claim. Please send to ETS at 6270 Corporate Drive, Indianapolis, IN 46276, Attention: John

Vacaton Tanning Salon Name

Ann Sheehan Owner's Name

Ann Sheehan Signed By

796 W. Main St Address

Methuen NY 11787

31265 0009 Telephone Number

Fax # Address

Website

Date

Seaside Ind Distributor Name

Brian Beutler Distributor Owner

4/7/03 Date

For Internal Purposes Only:

Premier Salon User Name:

Premier Salon Password:

AG/SB Director of Business Development

Date

Page 1 of 1

Tracy Ring

From: Dana Pato [danapato@futureindustries.com]
Sent: Friday, April 14, 2006 11:25 AM
To: Tracy Ring
Cc: Future Industries Michelek
Subject: Yucatan

To whom it may concern,

Danny Sheehan of Yucatan, Smithtown, New York location gave me permission to sign his 3 year premiere on April 7, 2003.

Thank You
Dana.

Dana M Pato
Sales Consultant
Future Industries
626 Surf Ave
Stratford, Ct 06615
800-346-3136 Ext 103

4/14/2006

EXHIBIT B

Damages worksheet

	2005	2004	2003
Description and Allocated %	Allocated amounts for Internet abuse		
45% Customer service rep	\$15,000.00	\$15,000.00	\$10,000.00
10% Executives, Sales Director	\$40,000.00	\$35,000.00	\$40,000.00
5% rep time answering calls and complaints	\$20,000.00	\$20,000.00	\$17,500.00
60% Trainers	\$60,000.00	\$36,000.00	\$20,000.00
40% Travel expenses	\$100,000.00	\$90,000.00	\$60,000.00
5% Sales Bonus	\$12,000.00	\$10,000.00	\$8,000.00
Costs of trademarks and copyrights	\$250,000.00	\$300,000.00	\$250,000.00
Contract negotiation fees	\$5,000.00	\$2,500.00	\$2,500.00
Product training samples	\$100,000.00	\$100,000.00	\$100,000.00
20 % Product training seminars	\$60,000.00	\$50,000.00	\$20,000.00
5% Distributor/Salon council	\$5,000.00	\$5,000.00	\$5,000.00
20% Tradeshow training	\$50,000.00	\$50,000.00	\$55,000.00
Additional costs and lost customers			
	\$717,000.00	\$713,500.00	\$588,000.00

\$2,018,500.00

EXHIBIT C

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

Sagarin

51

A Containing the tanning lotion.

Q The box from the distributor or the box from like Mr. Sheehan?

A I don't understand.

Q You said it comes in the box. Who puts what in the box?

A I place an order with Danny. Danny places an order with whoever he places an order with. I go pick up the order.

If I happen to open the box up and there's a catalog in there, so I would assume the distributor put it in the box.

Q Did you take the photographs shown here in Exhibit 7?

A No.

Q Did you have someone take the photographs in Exhibit 7 for you?

A Yes.

Q What's the name of the photographer?

A Helen Sagarin.

Q Who?

A Helen Sagarin.

Q Did you keep it a secret that Helen Sagarin took pictures of these products?

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21
- 22
- 23
- 24
- 25

Sagarin

52

A No.

Q Did you ever use a professional
tographer?

A My sister, Elizabeth Sagarin.

Q Were they paid for this work?

A Yes.

Q After they took these photographs, did they doing anything else with the raw photographs, as far as -- and I'm talking about Exhibit 7 only here, did they do anything else with the photographs other than give them to you?

A No. E-mailed them to us.

Q Who decided how the products should be displayed in these photographs?

A I did.

Q Why are some products shown with the box
and some aren't?

A Because I believe I looked at the
Australian Gold website and saw how they
displayed and that's how we displayed them, like
they displayed them.

Q Are you pretty familiar with the Internet?

A Define familiar. I don't know.

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14
- 15
- 16
- 17
- 18
- 19
- 20
- 21
- 22
- 23
- 24
- 25

Sagarin

53

Q I mean, do you know how to get on it and search and browse and do things of that nature?

A Absolutely, yes.

Q And did you ever right click over a photograph and cut or copy it?

A As embarrassing as this sounds, I only learned how do that, like 18 months ago, what the right side of the mouse does.

Q Did you ever do that with any other Australian Gold, Swedish Beauty or Caribbean Gold product?

A No.

Q If you look at Blazen' on that left column, third one down, there appears to be something superimposed over the product. Do you know what that says?

A No.

Q Do you know who put that there?

A It had to be the photographer.

MR. COLEMAN: I just object to the form because I don't see anything -- you see something sticking out of the top?

MR. MATTHEWS: Yes.

THE WITNESS: You're talking about that

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

Sagarin

54

little blurb, whatever that is?

MR. COLEMAN: To me, looking at the picture, I can't agree that anything is necessarily superimposed.

MR. MATTHEWS: Wait, don't testify for him, Ron.

MR. COLEMAN: Because on the raw transcript, it's going to look like there's been an acknowledgement of some kind of superimposition. All I see is a smudge.

MR. MATTHEWS: All right.

Q I'll represent to you this website page was pulled from the Internet on April 19, 2004.

A Okay.

Q At that time, were you the one that put these photographs on the website or did someone else do it?

A Either Steven or myself.

Q Has anyone other than Steven or yourself ever put photographs Australian Gold, Swedish Beauty or Caribbean Gold products on your websites?

A No.

Q If you look at the last page, 3 of 3.

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

Sagarin 56

Q The first page, the phone number (631) 225-BODY, at what location does that number ring?

A Montauk Highway, Lindenhurst, New York.

Q How do you determine what price you'll sell these products for?

A I just go, these are nice prices, too. I wish I was selling this stuff for these prices now. Competition.

Q Who is your competition?

A AMAZON.COM, Ebay, Best Indoor Lotion, Tan Today, Best Price Lotion, World Class Nutrition. Oh, God, there's so many more, Cheap Lotions.

Q But generally, the websites are your competitors?

A Generally, yes.

Q Does Helen Sagarin pay any fees to S&L Vitamins for being associated with S&L Vitamins's web?

A No.

Q Does Helen Sagarin's Body Source pay any fees associated with maintaining the website?

A I don't understand.

Q Don't you have like a monthly service

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

Sagarin

58

A Based on competitor's prices. Try to be competitive with the other people out there.

Q So you'll do your markup, and you'll want to try to get your 40 percent margin and if it's higher than a competitor's you may mark it down to compete?

A It's retail. Be it Internet, be it walk-in, that is retail.

Q Who does S&L Vitamins buy its tanning lotions from?

A Dominic, Danny, John, Joe.

Q Just so I have a good record, Danny Sheehan?

A I'm sorry, I just wanted to be cute. Danny Sheehan, John Tufarella and Joe Ferrara.

MR. MATTHEWS: Let's take a break.

(A recess was taken.)

Q Have you bought any brand of tanning lotions from anyone other than the four individuals you just identified?

A Yes.

Q Who else?

A Direct manufacturers. Would you like me to list the manufacturers for you?

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

Sagarin

59

1

2 Q Yes.

3 A Hoss Hauce, Vegas Tan, Millennium Tan,

4 Performance Brands, which represents five or

5 six -- four or five different types of locations.

6 Q Are they a distributor?

7 A No, they're a manufacturer.

8 Q But they manufacture four or five --

9 A They manufacture Fiesta Sun, Pro Tan,

10 EXP Spray Tan Systems, Ultimate Tanning, Mist Sun

11 Care, I think. I think so.

12 Q That's a fair representation, do any of

13 these manufacturers object to you selling the

14 products on the Internet?

15 A No.

16 Q Do you tell them that you're selling the

17 products on the Internet?

18 A Yes.

19 Q Do they ask?

20 A If they do, I tell them.

21 Q But to your knowledge, none of these

22 direct manufacturers you listed have objected to

23 you selling the products on the Internet?

24 A They are more than happy to get an

25 order.

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

Sagarin

60

1 Q What products do you buy from Dominic,
2 Joe, Danny and John?
3

4 A Joe is the SPF line, the spray.
5

6 Q Outdoor products primarily?
7

8 A Correct. And the other three, I'll
9 represent, Dominic, Danny, John are the indoor
10 line and a little bit of the outdoor line lotion.
11

12 Q I assume that the four specific
13 individuals don't supply you products that you
14 can obtain directly from the manufacturer; is
15 that correct?
16

17 A That is correct.
18

19 Q What brands do they supply Australian
20 Gold, for example, Australian Gold, Designer
21 Skin, whatever they might be?
22

23 A Australian Gold, Designer Skin, Supre,
24 that's pretty much it.
25

26 Q Did they supply you California Tan in
27 the past?
28

29 A In the past.
30

31 Q Is there a reason that you use those
32 four individuals to obtain Australian Gold,
33 Designer Skin, Supre and California Tan because
34 manufacturers would not sell to you directly if

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

Sagarin

61

1 you were selling on the Internet?

2 A Absolutely, yes.

3 Q Is it your understanding that all of

4 those manufacturers I just listed have

5 prohibitions against sales or have policies

6 against sales on the Internet?

7 A Can you list the manufacturers?

8 Q Sure. Designer Skin, Supre, Australian

9 Gold, California Tan?

10 A I'm aware they do have policies, yes.

11 Q Do you use one supplier more than the

12 other?

13 A I have a soft spot in my heart for Danny

14 Sheehan.

15 Q Why is that?

16 A I've known him for a long time.

17 Q I assume you guys were friends before

18 you --

19 A Yes.

20 Q -- went into business together?

21 A Yes.

22 Q Or do business together?

23 A Correct, right. I understand.

24 Q How did you and Mr. Sheehan hook up for

25

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

Sagarin 80

1
2 order?

3 A Yes.

4 Q How was that handled? Is that through
5 the tanning salon from which you purchased the
6 products?

7 A Yes.

8 Q Have you ever had any communications
9 with distributors that supply the products for
10 the tanning salons?

11 A No.

12 Q Have you ever attempted to place an
13 order directly with a distributor?

14 A No.

15 Q When did you tell Danny Sheehan, if at
16 all, you were selling products on the Internet,
17 was that with that letter?

18 A No. It was probably prior to that, but
19 I don't remember specific date or conversation
20 that occurred. Danny knew I was selling it on
21 the Internet.

22 Q That wasn't a secret?

23 A No secrets.

24 Q In relation to when you first started
25 selling tanning lotions on the Internet and

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

Sagarin 147

1 A TANTALK.COM.

2

3 Q What is TANTALK.COM?

4

5 A It's a message board for people who tan.

6

7 Q Is it an industry-related board focused

8 on tanning salons or the end users?

9

10 A Both.

11

12 Q What was said about the Australian Gold

13 do not sell list on TANTALK.COM?

14

15 A Nothing that I'm aware of. It was

16 posted on there and that's how I obtained it.

17

18 Q Was your name on there?

19

20 A Yes.

21

22 Q Do you know the date of the do not sell

23 list?

24

25 A No, I do not.

26

27 Q Do you know what name appeared on there,

28 was it S&L Vitamins or was it --

29

30 A Body Source, my mother's name was on

31 there surprisingly. I don't know why and

32 actually the Miller Place store was on there. I

33 don't know why.

34

35 Q Helen Sagarin individually was on there?

36

37 A Helen -- I think so. I believe so, yes.

38

39 Q Have you ever received a disk that

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

Sagarin

148

contained images of Australian Gold, Swedish Beauty products?

A No.

Q Does Body Source have any intention to put a tanning bed inside of its retail location?

A No.

Q You would agree with me that Body Source is not a tanning salon?

A I would agree with you, yes.

Q We served some interrogatories on you that you provided a response under oath. I just have a few followup questions. Mr. Stein sent Mr. Earley a letter providing some supplemental responses at the request from us.

And one of the questions dealt with monetary damages that you have sustained. And one statement Mr. Stein made is plaintiff's business has been crippled with this litigation with its suppliers refusing do business with plaintiff as a result of Australian Gold's harassment of those suppliers.

Two questions. First, what suppliers, if any, have refused to do business with S&L Vitamins?

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

EXHIBIT D

Mercadante

101

Q I'm sorry.

A Lotions weren't on there until December '03, '04 or something like that.

Q But in any event, your testimony is that you told Mr. Sheehan pretty much from the beginning what you're doing with the tanning lotions?

A No, I didn't tell Mr. Sheehan anything in the beginning. But over conversations, the multiple conversations I've had with Mr. Sheehan between now and 2004 I'm sure it's come up that I'm buying it to sell on the Internet. It's no secret.

Q Has S&L Vitamins made any attempts to purchase the product directly from a distributor?

A No.

Q Why not?

A We weren't really buying much early on. We liked Danny. We liked the relationship with Danny. Shortly thereafter, we had received our cease and desist letter from Australian Gold.

Q What was the terms of the deal between Danny after that initial swap of products? You said that you needed more lotions and he needed

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

Mercadante

66

Q And this just represents sales at the
308 East Montauk Highway store, correct?

A Yes.

Q Any stores that were at Jericho Turnpike
or at Miller Place would not be reflected on this
tax return?

A No, they would not.

Q Look at Exhibit 2. On this return,
it -- is this S&L Vitamins' tax return for 2001?

A It looks to be, yes.

Q On the income line on 1C, it says,
\$286,664. Was that S&L Vitamins' gross receipts
for that year?

A Looks that way.

Q Again, in 2001, was S&L Vitamins just
selling the nutritional supplements at that time?

A Yes.

Q It was not selling tanning lotions at
that time?

A No, it was not.

Q Now, again, if you go back to the fifth
page of this exhibit, this is a schedule K-1 and
it's issued or shows a shareholder as Steven
Mercadante, correct?

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

1 Mercadante 108
2 MR. COLEMAN: Object to the form.
3 Asking a compound question.
4 MR. MATTHEWS: Let the record show there
5 is laughter in the room.
6 A Please repeat the question.
7 Q Yes. Let's break it up. Where is the
8 competition coming from now that wasn't there
9 last year?
10 A Other websites, Ebay is a tremendous
11 competitor, tremendous competitor. They get
12 bigger and bigger and bigger. Other websites
13 that look and do exactly the same thing that we
14 do. Any given day, you'll find a whole bunch.
15 Q Are there any competitors that you've
16 identified or targeted and said this is a website
17 or an Ebay seller that we have to watch --
18 A Of course.
19 Q -- who are your competitors?
20 A Well --
21 MR. COLEMAN: Sure.
22 A Ebay, number 1. I mean, type in
23 Australian Gold on Ebay search, you'll get about
24 2,000 or 3,000 listings, that's just Australian
25 Gold. That's not Swedish Beauty, Caribbean Gold,

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

1 Mercadante 109

2 World Class Nutrition.

3 Q Is that a website, World Class

4 Nutrition?

5 A I'm sure you're familiar with World

6 Class Nutrition.

7 Q Actually, I'm not. Who is World Class

8 Nutrition?

9 A World Class Nutrition is a competitor of

10 ours. They do have the whole line of Australian

11 Gold products, Swedish Beauty products, with a

12 statement saying that they have agreed with

13 Australian Gold to stop selling the product as

14 soon as they run out of inventory.

15 And that note has been up there for

16 months and months. And they haven't changed any

17 item.

18 Q When did you first recognize World Class

19 Nutrition as a competitor of yours.

20 A I would say this time last year. There

21 are others.

22 Q Is World Class Nutrition selling the

23 2006 product line?

24 A I don't know.

25 Q Have you checked or --

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

1 Mercadante 110

2 A I haven't checked in the past few days.
3 I don't know if they are selling 2006. I know
4 they're selling everything else.

5 In my experience, everything else sells
6 better than the 2006 line anyway, so that's what
7 I'm concerned about moreover.

8 Q Any other competitors that has cost more
9 competition to you?

10 A If I can jump on her computer, I can
11 probably find about 15 websites in about 10
12 minutes.

13 Q As we sit here, any others that are
14 significant that you can think of?

15 A Not that I care to say.

16 Q What do you mean by that, that you care
17 to say? I don't understand what your issue is,
18 you don't want to rat out somebody else that
19 you're in business with or you're talking with?

20 A I'm not talking with anybody. I do view
21 other people just to find out as far as pricing,
22 where do I need to be to be competitive.
23 Internet Tan is one, Lotions for You.

24 I mean, because I don't want to say it
25 because I look at other websites that do not

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

1 Mercadante 111
2 carry the Australian Gold line for pricing on
3 other manufacturers as well. So I don't want to
4 give a name and be incorrect. But there are --

5 MR. COLEMAN: Steve, you just give the
6 best testimony you can. These are questions
7 that you do have to answer. There's no
8 privilege attached to them.

9 A I would like to say, I think, like
10 Lotions for You may, but --

11 MR. COLEMAN: We'll be clear. No one's
12 getting sued on the basis of your testimony
13 except you.

14 MR. MATTHEWS: That's actually
15 incorrect, but --

16 A Internet Tanning. There's Lotion
17 Source, Lotions View, Tanning Lotion Warehouse.
18 There's a litany of them.

19 Q Is anything with respect to your pricing
20 from Mr. Sheehan changed as far as the percentage
21 he'll sell Australian Gold products to you?

22 A It has at this point, yes.

23 Q How has that changed?

24 A Now he gives 10 percent on everything.

25 Q What was the effective date of 10

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

EXHIBIT E

6 (Pages 18 to 21)

<p>1 A. Do training, education, basic 2 business. 3 Q. Does it charge for training and 4 education, or is that part of its support? 5 A. Part of its service to our customers. 6 Q. Service to your customers. Would it 7 be fair to characterize that as support for 8 the sales function? 9 A. Some is done before sales, some 10 after, so. 11 Q. Now, is there a bright line between 12 outdoor tanning products and indoor tanning 13 products at Australian Gold, or was there 14 when you first started? And when -- when 15 Australian Gold had an outdoor tanning 16 division and an indoor tanning -- tanning 17 division, were -- was there ever -- was -- 18 are there any products that are -- that are 19 sold by both? 20 A. We do have the ability to sell some 21 of the SPF products to salons so that they 22 can offer a service to their customers, 23 because generally people if they're coming to 24 the salon to tan, they're looking at them as 25 the experts, and so if they're going before</p>	18	<p>1 that. Remember those -- those tin foil 2 things. 3 A. I've heard motor oil. I've never 4 seen it, so. 5 Q. So there are -- so there are 6 nonindoor SPFs that would be sold only by 7 the outdoor tanning -- 8 A. Uh-huh. 9 Q. -- at this point would be -- it would 10 be Australian Gold. 11 A. Uh-huh. 12 Q. And there are -- there are outdoor 13 tanning products that are from time to time 14 sold through ETS as a service to salon 15 customers. 16 A. Yes. 17 Q. Does Australian Gold recommend the 18 use of non-SPF tanning lotions outdoors? 19 A. No. 20 Q. Why not? 21 A. Because in a tanning salon we're able 22 to recommend tanning equipment that is for 23 their skin type. The timers are regulated 24 to provide the maximum amount of tanning 25 exposure for their skin type. Outdoor, it</p>	20
<p>1 a vacation, they may want to buy SPFs from 2 the same product line that they're using in 3 order to take it on vacation to protect 4 their skin and outdoor -- 5 Q. Okay. We may be getting ahead of my 6 outline, but since you've raised it, when you 7 say "SPF," what is it you mean? 8 A. Sun Protection Factor Products. 9 Q. Sun Pro -- that -- that means -- does 10 that mean tanning lotions that have SPF? 11 A. Yes. 12 Q. There are tanning products that do 13 not have SPF; is that correct? 14 A. Yes. 15 Q. And are those exclusively indoor 16 tanning products? 17 A. We have a line of outdoor products 18 that don't contain sunscreens that are for 19 sale. They're sold in Florida for people, 20 you know, just like they use baby oil. It's 21 an option for them. 22 Q. There are people who tan in baby oil? 23 A. There's people that tan in Crisco, 24 so, yes. 25 Q. I'm remembering the 60s people doing</p>	19	<p>1 can range anywhere from -- depending where 2 you are, I mean, at -- at the equator to 3 Minnesota. I mean, there's no controlling 4 it. You don't know what you're getting. If 5 it's a cloudy day, you're still getting UV 6 rays and you don't -- don't realize what 7 you're getting. 8 Q. Is it the case that the purpose of 9 the SPFs is to protect from UV rays? 10 A. Yes. 11 Q. Ultraviolet rays? 12 A. (Nodding.) 13 Q. Are ultraviolet rays not an issue for 14 indoor tanning? 15 A. Indoor tanning is ultraviolet rays. 16 They're just regulated, controlled. 17 Q. Okay. So if I understand properly, 18 is -- are you saying that because there's 19 such a fine degree of control regarding the 20 amount of exposure and the period of exposure 21 and the analysis of skin type in a salon 22 environment that it is not necessary -- or 23 -- or that that SP -- that SPF lotions are 24 not used in -- for indoor tanning? 25 A. They may be used but</p>	21

7 (Pages 22 to 25)

<p>22</p> <p>1 Q. To some extent, I -- is it the case</p> <p>2 that customers would resist using them,</p> <p>3 because they're --</p> <p>4 A. They're coming to the salon to get a</p> <p>5 tan to feel better about themselves.</p> <p>6 Q. And the -- and the distinction --</p> <p>7 A. And SPF's would prevent that.</p> <p>8 Q. Or -- or would -- understood. Okay.</p> <p>9 A. But there are some people -- like</p> <p>10 there are many women that put SPF's on their</p> <p>11 face and tan the rest of their body.</p> <p>12 Q. Are you aware whether the Food and</p> <p>13 Drug Administration has anything to say about</p> <p>14 the use of non-SPF tanning lotions for --</p> <p>15 for outdoor use?</p> <p>16 A. I'm not aware that they have anything</p> <p>17 for outdoor use. Other -- I mean, there are</p> <p>18 basic labeling, same in -- same that they</p> <p>19 would have for indoor use.</p> <p>20 Q. How --</p> <p>21 A. FDA controls all of our labeling.</p> <p>22 Q. Do you submit label text to the FDA</p> <p>23 prior to utilizing it?</p> <p>24 A. No.</p> <p>25 Q. They just have regulatory over what's</p>	<p>24</p> <p>1 determined that that was now a drug and</p> <p>2 changed the structure of the skin. So you</p> <p>3 either had to take accelerator off the label</p> <p>4 or take tyrosine out of the product.</p> <p>5 Q. Are you saying that your</p> <p>6 understanding of what the FDA was saying was</p> <p>7 you can keep the product the same, if you</p> <p>8 like; if you advertise it differently, we</p> <p>9 won't regulate it as a drug?</p> <p>10 A. (Nodding.)</p> <p>11 Q. That was a "yes," correct?</p> <p>12 A. Yes, yes. If you say that it</p> <p>13 accelerates the tanning process, it's a drug.</p> <p>14 If you --</p> <p>15 Q. Are any Australian Gold products</p> <p>16 regulated as drugs?</p> <p>17 A. SPF's are over-the-counter drugs, yes.</p> <p>18 Q. SPF's. So how does that change the</p> <p>19 way they're sold, or does it?</p> <p>20 A. I don't believe it changes how</p> <p>21 they're sold.</p> <p>22 Q. What does it mean to Australian Gold</p> <p>23 then for a product to be regulated by the</p> <p>24 FDA as opposed to not -- as a drug as</p> <p>25 opposed to</p>
<p>23</p> <p>1 on the labels?</p> <p>2 A. Yes.</p> <p>3 Q. Has the FDA ever asked you or</p> <p>4 required -- when I say "you," I mean</p> <p>5 Australian Gold. I'm sure they have no</p> <p>6 personal issues with you. Has they -- have</p> <p>7 they ever asked Australian Gold to make a</p> <p>8 change to labeling?</p> <p>9 A. Yes.</p> <p>10 Q. Can you remember what happened --</p> <p>11 what -- what the facts were in that case?</p> <p>12 A. The -- the indoor tanning products</p> <p>13 contain different types of oils, nutrients,</p> <p>14 amino acids, different things. The FDA</p> <p>15 determined that tyrosine, which is an amino</p> <p>16 acid.</p> <p>17 Q. Do you want to spell that for the</p> <p>18 reporter and for the lawyers?</p> <p>19 A. T-Y-R-O-S-I-N-E. T-Y-R-O-S-I-N-E.</p> <p>20 Q. Tyrosine.</p> <p>21 A. Is an amino acid that stimulates</p> <p>22 melanin, which is responsible for giving you</p> <p>23 the color of the tan on your skin. And if</p> <p>24 you put on the label, it was an accelerator</p> <p>25 and had tyrosine in the product, they</p>	<p>25</p> <p>1 A. As a drug?</p> <p>2 Q. -- not being regulated as a drug?</p> <p>3 A. Our over-the-counter SPF products,</p> <p>4 they have specific good manufacturing</p> <p>5 processes that have to be met. We have to</p> <p>6 do testing. We have to have stability</p> <p>7 testing. We have to have in vitro testing</p> <p>8 as far as verifying that the SPF's are what</p> <p>9 they pro -- on the product label. We have</p> <p>10 to meet all the CTFA labeling guidelines and</p> <p>11 we have to keep samples at the manufacturing</p> <p>12 facility.</p> <p>13 Q. Does the FDA have any regulations</p> <p>14 that you're aware of in your role as</p> <p>15 president and chief executive officer of</p> <p>16 Australian Gold that mandates or guides</p> <p>17 Australian Gold as to how or to whom the SPF</p> <p>18 products are sold?</p> <p>19 A. I don't understand.</p> <p>20 Q. Does the S -- does -- does the fact</p> <p>21 that the FDA -- you -- you just described</p> <p>22 for me a few differences between a nondrug</p> <p>23 product and a drug product. I believe your</p> <p>24 testimony was that SPF's are regulated as</p> <p>25 over-the-counter drugs by the Food and Drug</p>

8 (Pages 26 to 29)

<p>1 Administration.</p> <p>2 Does any of that regulation -- you --</p> <p>3 and you -- you then mentioned a few things</p> <p>4 that are different between the nondrug and</p> <p>5 the drugs. In addition to what you've</p> <p>6 listed, does the FDA have any regulatory</p> <p>7 requirements regarding how or to whom the</p> <p>8 SPF's are sold?</p> <p>9 MR. MATTHEWS: I'm going to object to</p> <p>10 the form of the question to the extent it</p> <p>11 calls for a legal conclusion.</p> <p>12 You can answer the question based</p> <p>13 upon your understanding.</p> <p>14 Q. On your operational understanding.</p> <p>15 A. I believe that the FDA governs the</p> <p>16 product. I don't believe that they create</p> <p>17 marketing channels or anything as far as</p> <p>18 that's concerned, with the exception of</p> <p>19 actual drugs where you have to have a</p> <p>20 license to distribute. I've not read</p> <p>21 anything otherwise contrary to that.</p> <p>22 Q. Do you know whether over-the-counter</p> <p>23 drug products are restricted as to the age</p> <p>24 to which -- the age of the user?</p> <p>25 MR. MATTHEWS: I'll just show a</p>	<p>1 understanding when you -- you've said a</p> <p>2 couple times that the FDA is not interested</p> <p>3 in marketing channels. Do you have any</p> <p>4 understanding as to --</p> <p>5 MR. COLEMAN: Withdrawn.</p> <p>6 Q. Now, I'm going to go back and ask you</p> <p>7 a little bit more about Australian Gold as a</p> <p>8 company. Do you -- do you know when the</p> <p>9 company was founded?</p> <p>10 A. ETS? The original company was</p> <p>11 founded in 1984.</p> <p>12 Q. 1984. And do you know who the people</p> <p>13 were who started the company?</p> <p>14 A. Trevor and Edna Gray.</p> <p>15 THE COURT REPORTER: Trevor Gray</p> <p>16 and --</p> <p>17 THE WITNESS: Edna Gray.</p> <p>18 Q. Are those two people --</p> <p>19 A. Yes.</p> <p>20 Q. -- Trevor Gray and Edna Gray --</p> <p>21 A. Yes.</p> <p>22 Q. -- husband and wife?</p> <p>23 A. Yes.</p> <p>24 Q. Are they still involved in the</p> <p>25 company?</p>
<p>1 standing objection to the -- the line of</p> <p>2 questioning to the extent FDA regulations and</p> <p>3 rules and requirements call for a legal</p> <p>4 conclusion. That way I won't interrupt your</p> <p>5 question.</p> <p>6 MR. COLEMAN: Sure. I appreciate</p> <p>7 that, and I -- I'll -- and I'll stipulate</p> <p>8 that we're absolutely not making any -- we</p> <p>9 -- receiving legal answers.</p> <p>10 Q. But rather, based on your operational</p> <p>11 understanding and your executive duties, has</p> <p>12 -- has the issue -- let me ask a much</p> <p>13 broader question.</p> <p>14 Is there any restriction on, even</p> <p>15 internally at Australian Gold, as to the age</p> <p>16 of persons who may buy any Australian Gold</p> <p>17 product?</p> <p>18 A. The FDA monograph -- and it's not</p> <p>19 buy, but the FDA monographs requires us to</p> <p>20 put on SPF products that children under six</p> <p>21 months should not use it. It's not a buy.</p> <p>22 The FDA doesn't market -- I mean, it's not a</p> <p>23 marketing channel regulation, so it's</p> <p>24 labeling, ingredients, that type.</p> <p>25 Q. Do you -- do you have any</p>	<p>1 A. They are on the holding board.</p> <p>2 They're not involved in the day-to-day</p> <p>3 activities.</p> <p>4 Q. Did you have any expertise or even</p> <p>5 acquaintance with the field of tanning at all</p> <p>6 before you took that first job as a sales</p> <p>7 associate?</p> <p>8 A. Other than having tanned before, no.</p> <p>9 Q. What -- what is ATS?</p> <p>10 A. ATS is another subsidiary that was</p> <p>11 set up originally for -- I believe a venture</p> <p>12 Trevor was doing with RCA, a local</p> <p>13 electronics company. It was a telemarket --</p> <p>14 it was a marketing firm. At one time then</p> <p>15 we -- after that was finished, didn't --</p> <p>16 didn't work out, ATS purchased Swedish Beauty</p> <p>17 from Fokey Johanson. It was set up as a</p> <p>18 separate company at that point in time.</p> <p>19 Q. Was Carribean Gold also a privately</p> <p>20 owned line that was purchased, or was that</p> <p>21 developed internally?</p> <p>22 A. Developed internally.</p> <p>23 Q. When -- when did that take place?</p> <p>24 A. I'm estimating -- I don't know the</p> <p>25 exact date. I would estimate about 1990.</p>

10 (Pages 34 to 37)

34

1 not in evidence. How do -- what the -- what
2 does the distributor do?

3 A. He works with the salon, provides
4 education, training, finds out what type of
5 products they want to sell, what market
6 they're in, how best to get their -- you
7 know, increase their sales. He works with
8 providing the products to them when they need
9 it.

10 Q. Okay. That's on the --

11 A. Do --

12 Q. -- the -- on the salon end?

13 A. Right.

14 Q. How does the distributor -- what is
15 the range of interactions between the
16 distributor and Australian Gold?

17 A. In --

18 Q. I'll give you a sense -- I don't want
19 to testify for you, but I -- I'm looking for
20 they -- we sell them our stuff, we ship it
21 there, it stays in our warehouse or -- or,
22 you know, how does it work?

23 How does the stuff get from -- where
24 -- where is this -- where is Australian Gold
25 -- where are Australian Gold products

36

1 A. I believe so.

2 Q. Are those the only two manufacturers,
3 the one in Indianapolis and then V Pack,
4 that you're familiar with?

5 A. That manu -- actually manufacture the
6 product, yes.

7 Q. Does Australian Gold provide them
8 with formulas and specifications?

9 A. Yes.

10 Q. What kind of -- in a general sense,
11 what kind of quality maintenance is there to
12 ensure that specifications are met?

13 A. We do random checks with the
14 products. We keep stability test on file
15 from them.

16 Q. How many people work for Australian
17 Gold?

18 A. Eighty-eight.

19 Q. Are they all here in Indianapolis?

20 A. No.

21 Q. Where else are they?

22 A. We have an office in Florida.

23 Q. How many people are in Florida?

24 A. I believe nine.

25 Q. What happens in Florida that doesn't

35

1 manufactured, first of all?

2 A. At V Pack in Chicago.

3 THE COURT REPORTER: I'm sorry. Say
4 that again.

5 THE WITNESS: V Pack.

6 Q. What is V Pack?

7 A. Our contract manufacturer.

8 Q. This one manufacturer in Chicago
9 manufactures all the lines?

10 A. Currently, yes.

11 Q. Have there been times when there have
12 been other manufacturers?

13 A. Yes.

14 Q. How recently ago was that?

15 A. Three years ago we had a local.

16 Q. In Indianapolis?

17 A. Uh-huh.

18 Q. Okay. Indianapolis. Why the change?

19 A. The -- the -- think of the right
20 word. The owner passed away. This --
21 people he had under him could not support
22 our needs, so.

23 Q. Has it always been the case there has
24 been -- that there has been a single
25 manufacturer for all your products at a time?

37

1 happen here, besides the sun shining?

2 A. They support the SPF line, the
3 outdoor line, that's just sold in Florida and
4 some beach areas.

5 Q. So there are approximately 80 people
6 in Indianapolis?

7 A. Yes.

8 Q. Are the people who monitor the
9 manufacturing quality members of your
10 full-time staff?

11 A. Yes.

12 Q. Are there chemists on your staff?

13 A. We have a contract chemist that's not
14 on our staff.

15 Q. But is it the case that you use that
16 person on a consultant basis?

17 A. Yes.

18 Q. Does that person help with
19 formulations?

20 A. Yes.

21 Q. Who on your staff has key res -- who
22 is the main person who has responsibility for
23 safety issues?

24 A. Safety issues?

25 Q. Relating to the use of Australian

11 (Pages 38 to 41)

<p>38</p> <p>1 Gold products.</p> <p>2 A. Ultimately me.</p> <p>3 Q. Understood. Is there a person to</p> <p>4 whom you designate that portfolio, however,</p> <p>5 on a regular basis?</p> <p>6 A. Different lines from a label</p> <p>7 standpoint would have different creative</p> <p>8 people working on them that I sign off on.</p> <p>9 Q. Okay. Does Australian Gold employ</p> <p>10 anyone on a full-time basis out of the 88</p> <p>11 who has responsibility only for safety?</p> <p>12 A. No.</p> <p>13 Q. Is it the case that each distributor</p> <p>14 of Australian Gold enters into a written</p> <p>15 contract with Australian Gold?</p> <p>16 A. Yes.</p> <p>17 Q. Are they all the same, the contracts?</p> <p>18 A. I believe so with the exception of</p> <p>19 the dates and --</p> <p>20 Q. Of course. Are there -- have there</p> <p>21 been in -- and you -- since you've been --</p> <p>22 let me take a step back. Before you became</p> <p>23 president -- I'll just say "president" so we</p> <p>24 don't have try to give your title every time</p> <p>25 I describe your job.</p>	<p>40</p> <p>1 sections that govern resale apply to all the</p> <p>2 contracts with the distributors; is that</p> <p>3 correct? In other words, there is -- there</p> <p>4 are no distributors who have contracts --</p> <p>5 A. There's no other contract that says</p> <p>6 otherwise.</p> <p>7 Q. Do you know whether those terms have</p> <p>8 changed during the time that you have been</p> <p>9 aware of the distributorship contracts?</p> <p>10 A. No, not that I'm aware of.</p> <p>11 Q. Can you buy Australian Gold on the</p> <p>12 Internet, Australian Gold products?</p> <p>13 A. What do you mean "can you"?</p> <p>14 Q. Can -- what if I don't want to go to</p> <p>15 a tanning salon, if I just want it in the</p> <p>16 comfort of my home, order some on the</p> <p>17 Internet. Can I buy some?</p> <p>18 A. We don't authorize it.</p> <p>19 Q. Is it possible to buy from an</p> <p>20 unauthorized source on the Internet?</p> <p>21 A. Possible.</p> <p>22 Q. Well, it is --</p> <p>23 A. I mean --</p> <p>24 Q. It is a yes or no question. So if</p> <p>25 you say no, we can all go home.</p>
<p>39</p> <p>1 Since you've been president, has</p> <p>2 there a -- have there been changes in the</p> <p>3 terms of the distribution agreements that are</p> <p>4 used?</p> <p>5 A. Yes.</p> <p>6 Q. Do you know what kind of changes</p> <p>7 those have been?</p> <p>8 A. Yes.</p> <p>9 Q. Can you tell me which -- which ones</p> <p>10 you might remember?</p> <p>11 A. I don't -- I don't know what line it</p> <p>12 is or -- but there's a transfer of</p> <p>13 ownership. The --</p> <p>14 Q. Of the distributorship?</p> <p>15 A. Uh-huh.</p> <p>16 Q. This new clause permits it or forbids</p> <p>17 it or regulates it or which?</p> <p>18 A. We -- we must approve it or they no</p> <p>19 longer can be the distributor.</p> <p>20 Q. Do these contracts have terms in them</p> <p>21 that control to whom distributors may sell</p> <p>22 Australian Gold products?</p> <p>23 A. I believe you have a copy of it, but</p> <p>24 there are sections on the resale.</p> <p>25 Q. And it's your testimony that these</p>	<p>41</p> <p>1 MR. MATTHEWS: I think your clients</p> <p>2 have to answer that question. Then we can</p> <p>3 go home.</p> <p>4 MR. COLEMAN: My clients -- my --</p> <p>5 that's one of the first allegations in the</p> <p>6 complaint is that we sell it.</p> <p>7 Q. In fact, it's true that some people</p> <p>8 sell Australian Gold on the Internet, isn't</p> <p>9 it?</p> <p>10 A. Yes.</p> <p>11 Q. Are distributors prohibited in their</p> <p>12 agreements from selling to persons who are</p> <p>13 selling Australian Gold products on the</p> <p>14 Internet?</p> <p>15 MR. MATTHEWS: I'm going to object to</p> <p>16 the form of the que -- question, because the</p> <p>17 document -- the -- the contract speaks for</p> <p>18 itself.</p> <p>19 To the extent, you have a memory as</p> <p>20 to what the contract says, you can answer</p> <p>21 the question the best you can. Otherwise</p> <p>22 you can look at the agreement.</p> <p>23 MR. COLEMAN: And your -- your</p> <p>24 objection is noted.</p> <p>25 Q. You can answer the question. Are you</p>

13 (Pages 46 to 49)

<p>1 A. Again, it's in the contract there.</p> <p>2 Some of the items are they have to have a</p> <p>3 catalog. They have to be abl -- it's to be</p> <p>4 resold into a salon environment where they</p> <p>5 have tanning as the majority of their</p> <p>6 business. They have to have an 800 number.</p> <p>7 They have to work with us on training of</p> <p>8 both their staff and the salons that they</p> <p>9 sell to. There's a list of items there.</p> <p>10 Q. Okay. So you're talking to me about</p> <p>11 contractual requirements. Are there other</p> <p>12 qualifications that are not in the contract</p> <p>13 that a company has to meet before you'll</p> <p>14 even give them a contract?</p> <p>15 In other words, if I call up and I</p> <p>16 say, look, I've never been in this business</p> <p>17 before, but I heard I can make some money</p> <p>18 off it and I think I -- I think I know how I</p> <p>19 can sell the stuff. Give me your contract.</p> <p>20 I want to -- I want to be a distributor,</p> <p>21 would you require anything else from me in</p> <p>22 terms of a -- the demonstration of</p> <p>23 capitalization or a letter of credit? Any</p> <p>24 other kinds of prequalifying sort of</p> <p>25 criteria?</p>	<p>1 A. Yes.</p> <p>2 Q. Funny how much it sounds like a</p> <p>3 combination of your --</p> <p>4 A. Funny.</p> <p>5 Q. -- two businesses --</p> <p>6 An AETS, when -- when were they</p> <p>7 terminated?</p> <p>8 A. I believe between 2002 and 2004, one</p> <p>9 of -- in that time period.</p> <p>10 Q. Were they implicated in the Hatfield</p> <p>11 litigation?</p> <p>12 A. I believe so.</p> <p>13 MR. MATTHEWS: For the record, they</p> <p>14 were convicted.</p> <p>15 THE WITNESS: AETS was?</p> <p>16 MR. COLEMAN: Convicted for what?</p> <p>17 MR. MATTHEWS: Just giving you a hard</p> <p>18 time, Ron.</p> <p>19 MR. COLEMAN: Off the record for a</p> <p>20 second, please.</p> <p>21 (At this time a discussion was held</p> <p>22 off the record.)</p> <p>23 Q. Now, these subdistributors that you</p> <p>24 refer to, are they subject to the same</p> <p>25 contractual restrictions in terms of whom</p>
<p>1 A. That's a good question, because in</p> <p>2 the last five years, we've not added anyone</p> <p>3 new to -- outside of the business, so we --</p> <p>4 we -- I don't -- I don't really -- I don't</p> <p>5 think that I have an --</p> <p>6 Q. Okay.</p> <p>7 A. -- outline for new business.</p> <p>8 Q. Is it the case then that two</p> <p>9 distributors could be operating in next door</p> <p>10 locations and competing with each other as</p> <p>11 distributors?</p> <p>12 A. It's possible.</p> <p>13 Q. To your knowledge, is there any</p> <p>14 situation where there are distributors that</p> <p>15 are located within a couple of miles of each</p> <p>16 other geographically?</p> <p>17 A. Yes.</p> <p>18 Q. Would those be in the more saturated</p> <p>19 markets?</p> <p>20 A. No.</p> <p>21 Q. Oh, it sounds like -- it sounds like</p> <p>22 I hit a good one there. However, it's not</p> <p>23 really germane to our case.</p> <p>24 Do you remember -- and so -- so the</p> <p>25 -- this AET -- was it AETS?</p>	<p>1 they can sell to?</p> <p>2 A. Yes.</p> <p>3 Q. Have you added -- has Australian Gold</p> <p>4 added any subdistributors since the time that</p> <p>5 you have been aware of it?</p> <p>6 A. I would have to look at the list. I</p> <p>7 couldn't --</p> <p>8 Q. You don't have an -- a clear</p> <p>9 recollection of, then. I actually meant to</p> <p>10 get a better understanding of this. Where</p> <p>11 -- do distributors maintain a physical stock</p> <p>12 of product? Is that one of their --</p> <p>13 A. Yes.</p> <p>14 Q. -- roles? Do distributors vary</p> <p>15 widely in how often they order product or</p> <p>16 does each dist -- di -- distributor typically</p> <p>17 order three or four times a year -- is there</p> <p>18 a wide range?</p> <p>19 A. Distributors have different business</p> <p>20 models.</p> <p>21 Q. Different business models. So in</p> <p>22 situations where you have a subdistributor,</p> <p>23 do the distributors mostly function as -- let</p> <p>24 me re -- let me rephrase it.</p> <p>25 Why wouldn't you just have</p>

15 (Pages 54 to 57)

<p>1 Q. -- we'll -- maybe we'll come back to 2 that. 3 Do -- does Australian Gold require 4 its distributors to enter into contracts -- 5 let's put the chains aside now. In terms of 6 the regular distributors, are they required 7 by Australian Gold to enter into contracts 8 with the salons that govern whom the salons 9 sell to? 10 MR. MATTHEWS: I'm sorry. Could you 11 -- could you restate that? I lost you 12 there. 13 MR. COLEMAN: Sure. 14 Q. Does Australian Gold require its 15 distributors to enter into contracts with 16 salons that govern how or to whom the salons 17 sell Australian Gold products? 18 A. We don't require contracts. 19 Q. Are you aware of any contracts such 20 as the one I just described that do that? 21 A. In tanning? 22 Q. Yes. 23 A. I'm not aware of a contract. 24 Q. You're not -- so does Australian Gold 25 have any idea what people do with tanning</p>	<p>54 1 products to individuals if they have a 2 tanning bed themselves? 3 A. If they order the beds through ETS, 4 yes. 5 Q. If they order the beds through ETS, 6 then how would you go about determining that 7 they had a -- an ET -- ETS bed once they -- 8 once they put in their orders? 9 A. There are several questions that 10 someone may ask them as far as the serial 11 number, lamps in the bed. 12 Q. Once they buy that bed, is there any 13 ongoing monitoring to -- to see if they 14 still own the bed? 15 A. Not physically, no. 16 Q. Is it by something other than a 17 physical method? 18 A. We would ask for the serial number on 19 the bed or -- I mean, we don't go into the 20 homes and make sure it's still there. 21 Q. So they could be giving you a serial 22 number for a bed that they bought and then 23 sold on eBay the next day, right? 24 A. Yes. 25 Q. Is that also true regarding -- I'll</p>
<p>55 1 lotion once they buy it from the salon? 2 A. We know what the product is designed 3 to do. 4 Q. I'm going to ask you to see if you 5 can actually answer the question that I 6 asked, which is slightly different than the 7 one you answered. 8 Do you want me to have it read back? 9 A. Yes 10 MR. COLEMAN: Can you please read 11 back the last question? 12 (The Court Reporter read back the 13 last preceding question, as set forth herein 14 above.) 15 A. It's our assumption that they take it 16 into the room, put it on their body, get 17 into a tanning bed. 18 Q. Is it your assumption that they don't 19 use it at home? 20 A. They would use moisturizers at home. 21 Q. What if they have a tanning bed at 22 home? 23 A. They would use the product before 24 getting into the bed. 25 Q. Does Australian Gold sell its</p>	<p>57 1 rephrase. Does Australian Gold do any 2 monitoring to confirm that salon purchasers 3 are still -- are still operating as salons 4 with tanning beds in them? 5 A. We do store checks. 6 Q. When you say "we," do you mean the 7 distributor or do you mean Australian Gold? 8 A. Could be both. 9 Q. Does Australian Gold do them itself? 10 A. That's we've got -- we go out to 11 salons periodically. 12 Q. Who goes out to salons? What -- who 13 are the staff members who do that? 14 A. I've been out to salons. Our sales 15 staff does in-salon training. Our marketing 16 people do product testing. 17 MR. COLEMAN: Off for a second. 18 Meanwhile, you can mark this as Exhibit 2, 19 please. 20 (The Court Reporter marked a document 21 for identification as Exhibit No. 2.) 22 Q. Do you recognize what has been marked 23 as Exhibit 2? 24 A. Yes. 25 Q. Can you des</p>

16 (Pages 58 to 61)

<p>1 MR. MATTHEWS: And --</p> <p>2 MR. COLEMAN: Oh, I'm sorry. Wait a</p> <p>3 minute.</p> <p>4 MR. MATTHEWS: Ron, for the record,</p> <p>5 we have -- we have marked Exhibit 2 as</p> <p>6 attorneys' eyes only, and I would suggest</p> <p>7 that pursuant to the terms of our protective</p> <p>8 order, when we get into documents that are</p> <p>9 attorneys' eyes only or questions that</p> <p>10 involve specific distributors which we've</p> <p>11 said we do not want to be disclosed to your</p> <p>12 clients for the same reasons they don't want</p> <p>13 to disclose to Australian Gold, that we mark</p> <p>14 that portion of the depo -- deposition as</p> <p>15 attorneys' eyes only and I would suggest</p> <p>16 binding it separately so you can share it</p> <p>17 with your client.</p> <p>18 MR. COLEMAN: Agreed 100 percent.</p> <p>19 MR. MATTHEWS: Okay. So let the</p> <p>20 record show that this --</p> <p>21 A. The Planet Beach --</p> <p>22 MR. MATTHEWS: -- this -- this</p> <p>23 portion of the record be designated</p> <p>24 attorneys' eyes only and the por -- and also</p> <p>25 go back and ask that the portion of the</p>	<p>58</p> <p>1 THE COURT REPORTER: I'm sorry. I</p> <p>2 didn't hear it.</p> <p>3 THE WITNESS: Yes, this contract</p> <p>4 expires in 2006.</p> <p>5 Q. Okay. Let's actually take a step</p> <p>6 back and look at the second page, D,</p> <p>7 Customers of Distributor. In subparagraph</p> <p>8 (I), it's really I, it's Roman I, it says,</p> <p>9 "Customer means only a person (a) whose</p> <p>10 primary business activity is operating a</p> <p>11 tanning salon or hair and beauty care salon."</p> <p>12 Does a customer who operates a hair</p> <p>13 salon have the right to purchase from --</p> <p>14 directly from your distributors under this</p> <p>15 contract, the way you understand it?</p> <p>16 A. If they also offer indoor tanning</p> <p>17 instruction and tanning equipment.</p> <p>18 Q. So (b) and), in other words, they</p> <p>19 have to be one of those things and offer</p> <p>20 approved tanning -- indoor tanning and</p> <p>21 instruction on the use of products, in other</p> <p>22 words, of ETS or Australian Gold products, as</p> <p>23 an on-premises service and who obtains</p> <p>24 training and instructions -- and instruction,</p> <p>25 etc. So in other words, a customer has to</p>
<p>59</p> <p>1 record designating the chain salons also be</p> <p>2 designated attorneys' eyes only where we</p> <p>3 disclose the identity of those chain salons</p> <p>4 which I won't repeat again. Agreed?</p> <p>5 MR. COLEMAN: Agreed.</p> <p>6 MR. MATTHEWS: Okay.</p> <p>7 Q. Okay. Can you describe what we've</p> <p>8 marked as Exhibit 2?</p> <p>9 A. This is our distribution contract.</p> <p>10 Q. Can I ask you to please turn to page</p> <p>11 3?</p> <p>12 MR. COLEMAN: For the record, this is</p> <p>13 the con -- this is the document which has</p> <p>14 been designated with the Document Control No.</p> <p>15 AG0005495 continuing on through 5516. So at</p> <p>16 the top of page 3, are these the clauses in</p> <p>17 this contract which govern Internet sales?</p> <p>18 That would be paragraph 1.1(E)(I)(a) and (b).</p> <p>19 MR. MATTHEWS: I'm just going to</p> <p>20 object to the form of the question in that</p> <p>21 it did -- does not have a time frame or this</p> <p>22 contract defines a certain period of time.</p> <p>23 Q. Well, is this the contract that's in</p> <p>24 use now, to your knowledge?</p> <p>25 A. Yes, this expires this year.</p>	<p>60</p> <p>1 meet all three of those criteria; that's</p> <p>2 correct?</p> <p>3 A. Yes.</p> <p>4 Q. Now, what does approved indoor</p> <p>5 tanning and instruction on use of the</p> <p>6 products? Who approves -- what does -- what</p> <p>7 does approved indoor tanning mean? Am I</p> <p>8 reading that correctly? Who offers approved</p> <p>9 indoor tanning and instruction? What's</p> <p>10 approved indoor tanning?</p> <p>11 A. It would be -- my interpretation</p> <p>12 would be the difference between if we went</p> <p>13 to someplace that had a bed that wasn't</p> <p>14 plugged in and didn't work, which has</p> <p>15 happened, and we go to a salon that is</p> <p>16 selling a service of tanning with a tanning</p> <p>17 bed that has lamps in it that works and is</p> <p>18 providing UV light to the customer.</p> <p>19 Q. And the instruction -- this -- this</p> <p>20 customer has to also provide instruction on</p> <p>21 the use of products; is that correct?</p> <p>22 A. Yes, it has to be available.</p> <p>23 THE COURT REPORTER: I'm sorry. Yes,</p> <p>24 it --</p> <p>25 THE WITNESS: Yes, it has to be</p> <p>61</p>

17 (Pages 62 to 65)

<p>1 A. Yes, the consultant has to be 2 available with the information. 3 Q. Is the distributor required to -- 4 MR. COLEMAN: Withdrawn. 5 Q. How does a distributor know, based on 6 how you enforce the terms of this contract, 7 whether or not the -- the employees of a 8 tanning salon are qualified to give 9 instruction in the use of the products? 10 A. Can you reword that, because 11 qualified is -- we don't say they have to be 12 qualified to do it. It's kind of -- 13 Q. It's kind of what? 14 A. We tell them who -- we tell them who 15 -- who -- where the peo -- where the lotions 16 can be sold. We provide the tanning 17 training information. We give that 18 information to the salon owners to provide 19 that information to the customers. 20 Q. Is it -- 21 A. There's not a test. 22 Q. It's not -- there's no test; is that 23 what you're saying? 24 A. Prior to them selling it. 25 Q. Is there a test for them to maintain</p>	<p>62 1 what is defined in this contract as a 2 customer. A customer means a salon, correct? 3 A. A salon offering tanning. 4 Q. Right. And we've said that the 5 approved indoor tanning, that refers to -- it 6 has to be a bona fide operation, not they 7 bought a bed in 1974 and they use it as a 8 shelf in the back; it has to be the real 9 deal. 10 A. Correct. 11 Q. Okay. The question is the 12 "instruction." Is -- I think you have 13 testified that Australian Gold itself offers 14 instruction on the use of the products to 15 tanning salons; is that correct? 16 A. Yes. 17 Q. Do they have to take it in order to 18 be qualified as customers? They have -- do 19 they have to take that instruction from 20 Australian Gold? 21 A. There's different levels of 22 instruction. It could be we provide written 23 materials and it could be over the phone 24 that the distributors are talking to them. 25 It could be that they attend a seminar. So</p>
<p>63 1 their -- when we said -- when you said "them 2 selling it," you mean the salon owners, 3 right, or do you mean the distributors? 4 A. Before that -- you said the 5 distributors have to be -- to qualify their 6 customers. 7 Q. Oh, that's what I -- 8 A. There isn't a test that qualifies 9 them. 10 Q. You're saying they don't have to 11 qualify? 12 A. Well, they have to qualify them to 13 these specifications, but -- 14 Q. Okay. So let's focus on this word 15 "instruction." And this is with -- with the 16 continuing objection regarding the matter of 17 contract interpretation. But because -- in 18 mind -- but because you have the 19 responsibility to enforce this contract in 20 your job as the president of Australian Gold, 21 and because to a large extent, this has 22 become an issue in this case, I'm going to 23 ask you to -- to -- to really try to get a 24 sense of what Australian Gold's expectations 25 are under this contract about instruction by</p>	<p>64 1 there's -- instruction is -- there's 2 different levels. 3 Q. Actually, section -- Sub -- 4 Subsection C does say, doesn't it, that the 5 customer must obtain training and instruction 6 on matters relating to the use of the 7 products from ETS or one of ETS's 8 distributors; that's correct, right? 9 A. I think so. Like I said, it could be 10 over the phone. It doesn't have to be in 11 person. 12 Q. If a -- if a consumer were to call up 13 Australian Gold and ask for instruction on 14 use of one of its products, would you refer 15 that person to a salon or would you -- or -- 16 or would Australian Gold provide that 17 information? 18 A. It depends on the question. 19 Q. What's an example of -- of how that 20 might depend on the question? 21 A. If someone called in and -- and I 22 don't know, because this does not usually 23 happen. The consumer -- 24 Q. Well, is there a consumer -- okay. 25 Let -- let me ask a more focused question.</p>

18 (Pages 66 to 69)

<p>66</p> <p>1 Is there a consumer information phone number</p> <p>2 for Australian Gold?</p> <p>3 A. There's an 800 number on the</p> <p>4 products.</p> <p>5 Q. On the products?</p> <p>6 A. I believe. I don't have a label in</p> <p>7 front of me. I know our Web site is located</p> <p>8 on the labels.</p> <p>9 Q. And where does that phone ring?</p> <p>10 A. Into our office.</p> <p>11 Q. Here in Indianapolis?</p> <p>12 A. Uh-huh.</p> <p>13 Q. Is there a phone bank or something</p> <p>14 where those phones are picked up, or does it</p> <p>15 go through the marketing department? Do you</p> <p>16 know literally within the building? Does it</p> <p>17 go to a switchboard?</p> <p>18 A. It goes through the sales department.</p> <p>19 MR. COLEMAN: Please mark this as</p> <p>20 Exhibit 3.</p> <p>21 (The Court Reporter marked a document</p> <p>22 for identification as Exhibit No. 3.)</p> <p>23 Q. I ask you to -- to take a look at</p> <p>24 Exhibit 3. You made some reference to -- to</p> <p>25 training manuals. Is this the sort of</p>	<p>68</p> <p>1 continues on until 0004568, the AG indicating</p> <p>2 that it was produced by your attorneys in</p> <p>3 this litigation. The reason I'm saying that</p> <p>4 is so that you can take some comfort in</p> <p>5 knowing that this came from Australian Gold;</p> <p>6 it wasn't downloaded off the Internet or</p> <p>7 something.</p> <p>8 So on the premise without requiring</p> <p>9 you to go through each page and swearing</p> <p>10 under oath you recognize the manual by heart,</p> <p>11 on the premise this is what it appears to</p> <p>12 be. I'll now ask the question, is this the</p> <p>13 training ma -- manual for Australian Gold</p> <p>14 products for 2004?</p> <p>15 A. For Australian Gold products only,</p> <p>16 yes.</p> <p>17 Q. All right. Okay. Was there another</p> <p>18 training manual for Australian Gold products</p> <p>19 in the year 2004 besides this one?</p> <p>20 A. There were training materials.</p> <p>21 Q. There would be other training</p> <p>22 materials?</p> <p>23 A. (Nodding.)</p> <p>24 Q. What would that consist of?</p> <p>25 A. We have point of purchase charts that</p>
<p>67</p> <p>1 manual that would be given to a -- an end --</p> <p>2 to a -- to a salon customer by ETS or would</p> <p>3 this go only to distributors or both?</p> <p>4 A. This could go to salons or</p> <p>5 distributors.</p> <p>6 Q. Does every salon that sells</p> <p>7 Australian Gold products get one of these?</p> <p>8 A. It's our --</p> <p>9 MR. MATTHEWS: I'm going to -- I'm</p> <p>10 going to object to the form of the question</p> <p>11 to the extent it calls for speculation.</p> <p>12 You may answer.</p> <p>13 A. It -- it's our goal that they do,</p> <p>14 yes.</p> <p>15 Q. The -- I -- I'm going to deduce from</p> <p>16 your answer and from the objection that you</p> <p>17 don't know if they do; is that correct?</p> <p>18 A. Not every salon.</p> <p>19 Q. Does every distributor get it?</p> <p>20 A. Yes.</p> <p>21 Q. Are there -- in the year 2004, would</p> <p>22 this have been the only training manual?</p> <p>23 This is -- let me just make it clear that</p> <p>24 this is the document that is indexed with</p> <p>25 the Document Control No. AG0004505 and</p>	<p>69</p> <p>1 come -- walk them through the different</p> <p>2 ingredients, different levels of bronzers,</p> <p>3 different levels of tingle that could affect</p> <p>4 their skin type and create a negative</p> <p>5 experience for them. There's --</p> <p>6 Q. Can I stop you there?</p> <p>7 A. Uh-huh.</p> <p>8 Q. What's a negative experience?</p> <p>9 A. Not a positive. I mean, they</p> <p>10 could --</p> <p>11 Q. Using this deposition as a baseline</p> <p>12 for a negative and positive experiences is</p> <p>13 kind of being where the two meets.</p> <p>14 MR. COLEMAN: Now, I'll withdraw</p> <p>15 that.</p> <p>16 Q. When you say "negative experience,"</p> <p>17 what kind of experience are you talking</p> <p>18 about? Is it -- is it a danger to their</p> <p>19 health?</p> <p>20 A. Not a danger to their health. They</p> <p>21 could -- not prepared, they could have a</p> <p>22 skin reaction.</p> <p>23 Q. How long does the reaction last?</p> <p>24 A. Depends on their skin type.</p> <p>25 Q. What's the range of possibilities?</p>

19 (Pages 70 to 73)

<p>1 A. An hour to two days, you get 2 people -- 3 Q. And -- and what's the nature of that 4 reaction? 5 A. Tingling sensation, welts on their 6 skin, very uncomfortable. 7 Q. Is -- there's been some testimony in 8 this case about tingle products, so maybe we 9 can take a little detour and talk a little 10 bit about tingle products since you -- you 11 brought up the topic. 12 Can you exp -- can you please explain 13 what a tingle tanning product is? I'm 14 sorry. I don't mean to ask you the specific 15 names of what a product -- as a general 16 rule, what is a -- what are the -- what is a 17 tingling -- what is a tingle product? 18 A. It's a product that generally 19 contains Benzyl Nicotinate or Methyl 20 Nicotinate that -- 21 THE COURT REPORTER: I'm sorry. The 22 second one? 23 THE WITNESS: Methyl Nicotinate. 24 Q. And what does it -- what does this -- 25 what do these che -- chemicals do?</p>	<p>70 1 A. Aller -- the -- whether their skin -- 2 they have allergic reactions or different 3 things. 4 Q. Okay. So we've put this Exhibit 3 in 5 front of you. Is -- do you review the 6 training manual before it is distributed? 7 A. Ycs. 8 MR. MATTHEWS: Is that with respect 9 to her or Australian Gold, Ron? 10 Q. You personally. 11 A. (Nodding.) 12 Q. You do? 13 A. (Nodding.) 14 Q. I believe you nodded "yes." 15 A. Yes. 16 Q. Because you're -- you're undoubtedly 17 more familiar with the training manual than I 18 am, maybe you could direct me -- it's a yes 19 or no question. If you can't, then you 20 can't. Can you direct me to the section of 21 the training manual that deals with safety 22 issues, if there is one? Is there a section 23 in the training manual that deals exclusively 24 with safety issues? 25 A. There's not a safety section.</p>
<p>71 1 A. It increases circulation. Gen -- 2 generally -- 3 Q. That's a good -- that's a good thing, 4 isn't it, increasing circulation? 5 A. Depends on the level. 6 Q. So what are the issues? Is -- is 7 there a difference between -- when -- when 8 you're talking about skin types, does -- does 9 the existence of a -- let's form -- 10 question. What -- what is it based or a 11 tanning base? Is that the term that I'm 12 looking for? 13 A. Base tan. 14 Q. Okay. What is a base tan? 15 A. It's generally after someone has 16 built up three to five sessions of tanning 17 and their body has gotten used to the UV 18 light and they're seeing a color change. 19 Q. Does the existence or the presence of 20 a base tan have an effect on whether there 21 will be a reaction to a tingle product? 22 A. It is one -- one part of it. 23 Q. What are the other parts? 24 A. Their actual skin type. 25 Q. So what does skin type mean?</p>	<p>73 1 Q. Where would safety information be 2 found in the training manual? 3 A. What do you mean by "safety"? 4 Q. Is there a safety issue implicated in 5 the sale of tanning lotion? 6 A. To the extent that someone could get 7 hurt -- or not hurt, but could get a 8 reaction, yes. We discuss it in the tingle 9 when we go over the tingle areas. 10 Q. All right. This is one of those one- 11 or two-hour reactions you're talking about? 12 A. It could be a day -- two days. 13 Q. Have you heard about -- 14 A. Two days. 15 Q. How did -- how did you learn -- have 16 you heard about people having day long 17 reactions to -- to -- 18 A. Yes. 19 Q. -- to Australian Gold tingle 20 products? 21 A. Yes. 22 Q. Have consumers complained about that? 23 A. I believe you have some information 24 on consumer complaints. 25 Q. Are you personally aware of -- I</p>

20 (Pages 74 to 77)

<p>1 guess that's a yes. You are aware of 2 consumer complaints about tingle products? 3 A. Yes. 4 Q. Were these products purchased from -- 5 to your knowledge, were they purchased from 6 unauthorized distributors? 7 A. I don't know without looking at them. 8 Q. Is it possible they were to -- that 9 -- can a person have a bad reaction -- 10 MR. COLEMAN: Withdrawn. 11 Q. Okay. You -- you actually just 12 referred to a section here that would be -- 13 be somewhat responsive. What page is that? 14 A. Six. 15 MR. MATTHEWS: Leslie, why don't you 16 refer to the Australian Gold number at the 17 bottom? 18 A. 4510. 19 Q. Okay. 20 THE COURT REPORTER: I'm sorry. Say 21 that again. 22 THE WITNESS: 4510. 23 Q. And can you tell me what it is that 24 you want -- you're looking at? 25 A. The seventh line up is the area where</p>	<p>1 A. Her first -- her last name was Soans. 2 I don't know what her first name is. 3 THE COURT REPORTER: I'm sorry. 4 THE WITNESS: Soans. 5 Q. S-O-N-E-S? 6 A. S-O-A-N-S. 7 Q. And what was Australian Gold's 8 involvement in that case? 9 A. We were the def -- a defendant. She 10 also named a salon. 11 Q. And she was suing because of an 12 adverse reaction that she had to -- to a 13 tingle product? 14 A. Yes. 15 Q. And she had bought them at a salon? 16 A. Yes. 17 Q. Was that -- 18 A. Which is why we need more training. 19 Q. You need more training with salons? 20 A. Continued training. 21 Q. Did the owner of that salon -- or the 22 -- did the -- did that salon have a training 23 issue that distinguished it from other salons 24 in the -- in the Australian Gold network 25 that you're aware of?</p>
<p>1 it says tingle intensity. It's got a little 2 flame. It says contains tingle and the 3 product line reflects to each bottle, so when 4 a customer con -- consultation is going on, 5 if someone's new, they would focus on the 6 products without any type of sun. 7 If they've been tanning for a while 8 and feel that they have reached their tanning 9 plateau and want something more, want that 10 immediate reaction, want to see some color, 11 they would go to more of a quarter or half 12 type sun. 13 Someone that tans regularly that is 14 very dark but still wants to see more color 15 immediately when they get out of the bed 16 would go to more of a three quarter or a 17 full sun of tingle there so that they're not 18 surprised by the reaction. 19 Q. Has Australian Gold ever been sued by 20 anyone because of a reaction to a tingle 21 product? 22 A. We have been involved in a case. 23 Q. What was that case? 24 A. The name? 25 Q. Let's start there.</p>	<p>1 A. I don't know that that was asked. 2 Q. How was that case resolved? 3 A. We settled. 4 Q. Did you make a payment to the 5 plaintiff? 6 A. Australian Gold personally? 7 Q. Australian Gold as a company. 8 A. Our insurance company settled it. 9 Q. Oh. 10 A. So we didn't pay it. 11 Q. Was that -- you -- do you know the 12 jurisdiction where that litigation took 13 place, what state that was in? 14 A. California. 15 Q. Was that in state court? 16 A. I don't know. 17 Q. Are you aware of any other litigation 18 involving tingle products that involved -- 19 A. Not that I believe got to litigation, 20 no. 21 Q. Okay. Does the Food and Drug 22 Administration regulate tingle products as an 23 over-the-counter drug? 24 A. Not that I'm aware of. 25 Q. Are you aware of any rulemaking</p>

21 (Pages 78 to 81)

78

1 activity or investigations by the FDA on the

2 -- regarding the topic of tingle products?

3 A. Not that I'm aware of.

4 Q. Do you know if there's -- going back

5 to Exhibit 3. Do you know if there's -- is

6 there any other text in Exhibit 3 that

7 addresses this issue of --

8 A. Of tingle?

9 Q. -- of the tingle?

10 MR. MATTHEWS: And I'll just instruct

11 the witness to take her time and look

12 through --

13 MR. COLEMAN: By all means.

14 MR. MATTHEWS: -- the document.

15 MR. COLEMAN: By the way, it's been

16 an hour and a quarter. If you want to take

17 a break, you can. We can -- I don't need

18 one.

19 THE WITNESS: Okay. We can.

20 MR. COLEMAN: Let's do it.

21 (A short break was taken at this

22 time.)

23 MR. COLEMAN: We can go back on.

24 Q. Okay. Have you had a chance to look

25 at Exhibit 3 and -- and determine whether

79

1 there's any more tingle related information

2 in terms of training?

3 A. I haven't reviewed the whole thing.

4 Some -- some of the information, as we

5 explained, StimuTan is an after-tan glow.

6 They'll feel and see their tan working. I

7 believe there's more in here.

8 Q. Did you say StimuTan?

9 A. Yes.

10 Q. Is that you what -- is that --

11 A. What we call our trade secret

12 formulation blend. For example, in bronzing

13 fire glaze which would probably have a --

14 THE COURT REPORTER: I'm sorry.

15 THE COURT REPORTER: Bronzing fire

16 glaze.

17 Q. And that would be on what page?

18 A. 4521. It would have a full sun in

19 the tingle line. It says, "Added tingle for

20 those who are currently using tanning

21 products for darker tanning results."

22 Q. On page 4521, there's a box on the

23 kind of upper right that says, "Selling tip."

24 A. Uh-huh.

25 Q. It says, "For advanced tingle tanners

80

1 who are already using a tingle product." Is

2 a selling tip the same thing as a safety

3 warning?

4 A. A safety warning per se would be

5 required by the FDA, so --

6 Q. Oh, is that a term of art, "safety

7 warning"? Okay. I understood.

8 A. Warning statement, yeah.

9 Q. Okay.

10 A. So we wouldn't put --

11 Q. You wouldn't put that on any of the

12 products?

13 A. Unless it required it.

14 Q. Does the information about the

15 tingling sensation that you have referred to

16 in your testimony, is -- is that something

17 that someone could read on the label of the

18 product?

19 A. Generally, there are tingle statements

20 on the products.

21 Q. Were there any changes to the product

22 labels after you settled that Soans case?

23 A. No, not that I'm aware of.

24 Q. Would there be a -- somewhere you --

25 is it -- is it possible that such a change

81

1 could have taken place and that you would

2 not be aware of it?

3 A. We did not make any --

4 Q. Oh.

5 A. -- back changes. We've always put a

6 caution statement on there for them to test

7 a small area of their skin. On 4532,

8 "Blazin'" for advanced tingle tanners who

9 already use the tingle products.

10 THE COURT REPORTER: I'm sorry.

11 Could you repeat that? 4532 --

12 THE WITNESS: Blazin'.

13 Q. That's a product name B-L-A-Z-I-N

14 apostrophe?

15 A. Yes. And, again, it says, "It's for

16 advanced tingle tanners who already use

17 tingle products."

18 Q. That's in the selling tip box?

19 A. And in the feature and benefits.

20 Q. I'm sorry. I -- I don't see where it

21 is found --

22 A. (Indicating.)

23 Q. Oh, "StimuTan tingle and reddening"

24 -- so where it says in the upper right

25 feature, "StimuTan tingle and reddening

22 (Pages 82 to 85)

<p>1 factor and then the benefit, an immediate 2 after-tan glow that allows tanner to feel and 3 see their tan working immediately." 4 A. Correct. 5 Q. There isn't any cautionary language, 6 right, it's just features and benefits? 7 A. Other than the other statement where 8 it's -- "for advanced tingle tanners." 9 Q. In the selling tip box, correct? 10 A. Yes. There are several. Do I have 11 to go over each one? 12 Q. No, not at all. I -- I -- that was 13 representative and I appreciate that. As 14 they say, the document speaks for itself. 15 We can move on. 16 A. But there again, this is just a 17 manual. When they sit through training, the 18 verbal of how to test it -- test it on a 19 small area -- tingle has over the years 20 become more of a common ingredient. I mean, 21 in 2000 it wasn't so common. Now it's a 22 more common ingredient. We train them on 23 how to use the tingle. We've worked to 24 train them. 25 MR. COLEMAN: Can you please mark</p>	<p>82</p> <p>1 A. A training session on our tanning 2 products, ingredients, sales techniques. 3 Q. So this would be given out during one 4 of those training sessions? 5 A. It could have been, yes. 6 Q. Not necessarily every one? 7 A. Or other places. 8 Q. And what exactly is Exhibit -- I 9 mean, I -- I mean, what -- what -- what -- 10 what -- what's the nature of this program? 11 A. It provides incentives to salons to 12 promote our products in their salon. 13 Q. Are there any incentives provided to 14 salons to get safety training specifically? 15 A. From a regulation standpoint? 16 Q. No, from an internal ETS or 17 Australian Gold standpoint. 18 A. As far -- like a safety training 19 class? 20 Q. Yeah. 21 A. We don't offer a safety training 22 class. 23 Q. Is this a co-op advertising program? 24 A. Yes, and SPIFF. 25 Q. And SPIFF.</p>
<p>83</p> <p>1 Exhibit 4? 2 (The Court Reporter marked a document 3 for identification as Exhibit No. 4.) 4 Q. Do you recognize Exhibit 4? 5 A. Yes. 6 Q. Can you please explain what it is? 7 A. This is a program brochure we send 8 out. We give -- 9 Q. Whom do you send it to? 10 A. We provide it to the distributors. 11 We provide it to training. We provide it -- 12 Q. I'm sorry. To train what? 13 A. In training. 14 Q. And in -- in training -- when you 15 train distributors? 16 A. And salons. 17 Q. Do you know how many salons were 18 trained by Australian Gold -- Australian Gold 19 directly in 2005? 20 A. I don't know the number off the top 21 of my head. Tens of thousands. 22 THE COURT REPORTER: I'm sorry. 23 Q. Did you say tens of thousands? And 24 when you say "trained," that encompasses 25 what?</p>	<p>84</p> <p>1 A. I believe SPIFFs are in here. 2 Q. And a SPIFF is? 3 A. Certain products -- if they purchase 4 and sell certain products in their salons 5 during certain points of the year, they get, 6 maybe, a quarter bottle or something that 7 they can offer in return to their employees. 8 Q. Is that a way to kind of try to 9 smooth out the sales cycles for those 10 products? 11 A. Yes. Marketing programs. 12 Q. Let's go back to Exhibit 2, please. 13 On top -- 14 MR. MATTHEWS: Ron, can I stop you 15 before you ask your questions? We never 16 designated when we were off the confidential 17 portions. I don't know how we want to do 18 this. I want -- 19 MR. COLEMAN: She just asked me that 20 when we were off the record. 21 MR. MATTHEWS: Okay. I'm sorry. 22 MR. COLEMAN: That's okay. I mean, 23 obviously -- but my understanding was that 24 during the -- let's go off the record for a 25 second.</p>
<p>85</p>	<p>85</p>

27 (Pages 102 to 105)

<p>1 is prepared to take action against you." 2 Next paragraph. "ETS considers this 3 matter to be serious. Please do not take 4 this letter lightly as your failure to comply 5 will make litigation against you imminent." 6 Do you still -- do you still believe 7 that this is a request? 8 A. If you want to use the word "demand." 9 I'm just -- it doesn't say demand. 10 Q. Who is William Pipp? 11 A. He was the vice president of sales 12 for Australian Gold, he's current -- for ETS. 13 He's currently the president of ETS on the 14 equipment side -- or the CEO. I'm sorry. 15 CEO of ETS. 16 Q. I'm -- I'm referring now, of course, 17 to the -- the recipients of these cc's on 18 here. Who is Tracy Ring? 19 A. She is our national sales manager. 20 Q. And who is Susan Higgins? 21 A. The paralegal for Ice Miller. 22 Q. Were you copied on this letter? 23 A. No. 24 Q. At the time this was written, Mr. 25 Pipp had a different post than his present</p>	<p>102 1 Q. Paragraph 2 says in the last -- last 2 sentence, "Our agreements" -- well, I -- I 3 guess that's too much out of context. Let 4 me read the previous sentence. "ETS sells 5 the Products directly to tanning salons for 6 resale to consumers in connection with their 7 delivery of on-site tanning services and 8 distributors for resale of such tanning 9 salons. Our agreements expressly prohibit 10 the sale of the Products through Web site 11 remarketers such as yourself." 12 Do you have any reason to believe 13 that my client -- I'm going to use the term 14 "my client" in the singular here. It's 15 understood that I'm referring to all my 16 clients in this litigation. Do you have any 17 reason to believe that, prior to receiving 18 this letter, that my client was aware of 19 what your agreements with distributors 20 provided? 21 THE WITNESS: Can you read that back? 22 (The Court Reporter read back the 23 last preceding question, as set forth herein 24 above.) 25 A. I don't know if any other</p>
<p>103 1 post with ETS; is that what you testified? 2 A. Yes. 3 Q. He -- at that time he was -- 4 A. Vice president of sales. 5 Q. Did he have responsibility for the 6 enforcement issues in connection with this 7 sort of -- this sort of request letter? 8 A. Yes. 9 Q. Do you know whether at the time this 10 letter was written -- well, let me first ask 11 you. Would this letter have been reviewed 12 by Mr. Pipp or someone else perhaps who is 13 not on that list prior to being sent? 14 A. I don't know. I wasn't involved in 15 the process. 16 Q. As a matter of -- of corporate 17 policy, though, does Ice Miller have the 18 authority to send these sort of cease and 19 desist letters out without -- 20 A. No. 21 Q. That's a no? So is it fair to say, 22 then, that someone -- someone at ETS would 23 have had -- would have looked at -- would 24 have looked this over before it went out? 25 A. Yes.</p>	<p>104 1 communication occurred with your client 2 before this, but. 3 Q. In other words, from dire -- whe -- 4 whether it occurred from Ice Miller or 5 directly from Australian Gold? 6 A. (Nodding.) 7 Q. That's a "yes"? 8 A. Right, I don't -- don't think so. 9 THE COURT REPORTER: -- 10 THE WITNESS: I don't think so. 11 Q. I'm sorry. I -- I -- to be fair, I 12 wasn't really asking whether or not it had 13 done, because that would be like a hide the 14 ball situation. I -- you don't know what 15 I've got here. I'm going to represent to 16 you -- I think -- I think that Mr. Matthews 17 will agree. 18 This appears to be the first letter 19 that went from you or your -- your counsel 20 to my -- to my clients. So if that -- given 21 that that appears to be the case, do you 22 have any other reason to believe that -- 23 that my client would have known what the 24 distribution agreement between the 25 distributors and Australian Gold requires?</p>

28 (Pages 106 to 109)

<p>1 A. Not prior to that point. 2 MR. COLEMAN: Please mark this as 3 Exhibit 7. 4 (The Court Reporter marked a document 5 for identification as Exhibit No. 7.) 6 Q. Have you seen Exhibit 7 before? 7 A. Yes. 8 Q. At the bottom of Exhibit 7, which 9 just for the record I'll clarify, is a 10 letter from my office to Ice Miller in 11 response to the previous exhibit, the 12 carryover paragraph at the bottom of page 1 13 says in the second sentence, "Specifically, 14 please advise us of support for the 15 proposition the one who purchases merchandise 16 at one or more retail locations may be 17 subject to liability for tortious 18 interference with contract for selling that 19 merchandise to others, based on a contract 20 between a retailer and a third party." 21 Now, I'm not going to ask you to give 22 me a legal authority for that. Would be 23 particularly a unfair question. But what I 24 am going to ask you is whether it's your 25 understanding that a retailer -- that a</p>	<p>106 1 privilege -- where there were discussions 2 among the executives, including yourself, at 3 Australian Gold about settling or -- or 4 finding some way to accommodate the sales by 5 my clients of Australian Gold products on the 6 Internet? 7 MR. MATTHEWS: Need to ask you to 8 rephrase it. I'm not sure I understood the 9 -- the question, Ron. 10 Q. Between the time that the -- 11 actually, let me ask a better question. Was 12 there any period during which Australian Gold 13 contemplated the possibility of finding a 14 creative economic solution that would permit 15 my client to continue in business selling 16 Australian Gold merchandise? 17 MR. MATTHEWS: On the Internet? 18 MR. COLEMAN: Yes. 19 A. Not that I'm personally aware of. 20 MR. COLEMAN: Will you please mark 21 this as Exhibit 8? 22 (The Court Reporter marked a document 23 for identification as Exhibit No. 8.) 24 Q. Please take an opportunity to look at 25 it.</p>
<p>107 1 person who purchases Australian Gold 2 merchandise from a retailer is bound in any 3 way by the distribution agreement. 4 MR. MATTHEWS: To the extent, it 5 calls for a legal conclusion, I object. You 6 can answer as to your understanding. 7 MR. COLEMAN: Please reread the 8 question. 9 (The Court Reporter read back the 10 last preceding question, as set forth herein 11 above.) 12 A. No. 13 Q. No, they are not bound? 14 A. Our agreement is with the 15 distributor. 16 Q. Your what's with the distributor? 17 A. You asked if they -- they're bound by 18 our agreement. Our agreement is with our 19 distributor to promote to the salons. 20 Q. Was there any -- any -- was there any 21 point during the period between the first 22 cease and desist letter, which was Exhibit 6, 23 and the filing of this litigation where there 24 were discussions among -- I'm not asking for 25 anything that involved attorney-client</p>	<p>108 1 2 (Witness reviewing document.) 3 Q. Does it that -- does Exhibit 8 -- did 4 anybody refresh your recollection as to 5 whether there was any consideration of 6 finding a way to avoid litigation with Mr. 7 -- with -- with our clients? 8 Well, let me ask you a question. 9 You're thinking hard. Maybe we'll come back 10 to that question. 11 Who is Dan -- is it Shaffer or 12 Shaffer? 13 A. Shaffer. 14 Q. Who is Dan Shaffer? 15 A. He was -- he put our Internet sites 16 up. He -- I don't know what -- 17 Q. Was he -- 18 A. -- his title was. 19 Q. Was he your Web master? 20 A. I don't know if he was master, but he 21 did our Webs. 22 Q. Was -- was he in-house? 23 A. Yes. 24 Q. And who is Wendy Schwartz? 25 A. She was our equipment marketing</p>

30 (Pages 114 to 117)

<p>114</p> <p>1 -- that's what it states?</p> <p>2 A. Yes.</p> <p>3 Q. And the date of that letter is what?</p> <p>4 A. January 2004, 28th.</p> <p>5 Q. Did my client come forward and make a</p> <p>6 full and complete disclosure as to where it</p> <p>7 was purchasing the Australian Gold and</p> <p>8 Swedish Beauty tanning lotions?</p> <p>9 A. I don't believe so.</p> <p>10 Q. So it, maybe, really was a request.</p> <p>11 In fact, ETS, Inc. did not sue my clients</p> <p>12 following this letter or at any other time</p> <p>13 until we filed our complaint first; is that</p> <p>14 correct?</p> <p>15 A. Yes, you filed your suit against us.</p> <p>16 Q. Is that because Ice -- I'm sorry. Is</p> <p>17 that because Australian Gold had no actual</p> <p>18 proof that my client was purchasing its</p> <p>19 products from distributors?</p> <p>20 A. From my recollection, it was because</p> <p>21 we were in the middle of an appeal on the</p> <p>22 Hatfield case and we have limited resources</p> <p>23 and budgets and we had to pick our fights at</p> <p>24 that point in time.</p> <p>25 MR. COLEMAN: Exhibit 10.</p>	<p>116</p> <p>1 other than a tanning salon?</p> <p>2 A. I don't think I can answer that,</p> <p>3 because I wasn't involved in this at that</p> <p>4 point in time.</p> <p>5 Q. When did you get involved in this?</p> <p>6 A. May or June of 2004 when we started</p> <p>7 making the switch.</p> <p>8 Q. What's the switch?</p> <p>9 A. ETS and Australian Gold as two</p> <p>10 separate entities.</p> <p>11 Q. Uh-huh. Who would know whether or</p> <p>12 not Australian Gold had proof that would</p> <p>13 suggest that our client was purchasing</p> <p>14 merchandise directly from distributors since</p> <p>15 you have testified that you would not know?</p> <p>16 A. I don't -- I don't know off the top</p> <p>17 of my head.</p> <p>18 Q. But would it be one of the people who</p> <p>19 was copied on Exhibit 9? Would William Pipp</p> <p>20 know that?</p> <p>21 MR. MATTHEWS: Objection to the form</p> <p>22 of the question.</p> <p>23 MR. COLEMAN: What's the form</p> <p>24 objection?</p> <p>25 MR. MATTHEWS: Calls for speculation.</p>
<p>115</p> <p>1 (The Court Reporter marked a document</p> <p>2 for identification as Exhibit No. 10.)</p> <p>3 Q. Have you ever seen Exhibit 10 before?</p> <p>4 A. Yes, I believe it was in the file.</p> <p>5 Yes, I believe so. It's in the files.</p> <p>6 Q. In fact, Exhibit 10 is a letter from</p> <p>7 my office to Ice Miller dated January 29,</p> <p>8 2004, in response to the previous exhibit.</p> <p>9 In the second paragraph towards the middle</p> <p>10 the letter says, "If your client believes it</p> <p>11 has some bona fide reason to think that our</p> <p>12 client is lying, we would like to know what</p> <p>13 it is; our client will readily rebut it</p> <p>14 without recourse to the courts." This was</p> <p>15 in response, I'll represent to you, to the</p> <p>16 assertion in the previous correspondence that</p> <p>17 our client was purchasing from -- directly</p> <p>18 from a distributor.</p> <p>19 Did you have such proof at the time</p> <p>20 that you could have provided in response to</p> <p>21 the January 29, 2000 -- in response to</p> <p>22 exhibit -- Exhibit 10? Did you have proof</p> <p>23 at the time this letter was written that</p> <p>24 Australian -- that that my client was</p> <p>25 purchasing tanning lotion from -- from anyone</p>	<p>117</p> <p>1 How does she know what William Pipp --</p> <p>2 MR. COLEMAN: Because she is the</p> <p>3 30(b)(6) designee, she --</p> <p>4 MR. MATTHEWS: I -- I don't see</p> <p>5 anywhere it says anything about</p> <p>6 communications between us. Has nothing to do</p> <p>7 with these -- these letters and -- and even</p> <p>8 your client in our efforts just -- with</p> <p>9 respect to your clients.</p> <p>10 MR. COLEMAN: Okay.</p> <p>11 MR. MATTHEWS: I mean, I'm not trying</p> <p>12 to be difficult, Ron, but that's --</p> <p>13 MR. COLEMAN: No, that's -- that's a</p> <p>14 fair -- that's a fair point. We could set a</p> <p>15 -- we could certainly send interrogatories on</p> <p>16 -- on -- on the William Pipp mystery.</p> <p>17 MR. MATTHEWS: Let -- let -- you know</p> <p>18 what? Let -- let me just -- let me do this.</p> <p>19 In proof -- and she may -- I don't want to</p> <p>20 testify for her, but if you're asking her</p> <p>21 why do they think your clients are buying</p> <p>22 from distributors, she can probably answer</p> <p>23 that question. When you say "proof," you're</p> <p>24 thinking do you have -- what did you have in</p> <p>25 your evidence file.</p>

118	31 (Pages 118 to 121) 120
<p>1 MR. COLEMAN: Okay. Well, that's a 2 fair point. Maybe we'll come around to it 3 that way at some point. 4 Q. But what I am trying to figure out is 5 at the time that we requested in January of 6 2004, what did you have proof, with a small 7 p, why did you think -- can -- we can 8 rephrase it. 9 Why did Australian Gold think that my 10 client must have been purchasing from a 11 source other than -- than tanning salons? 12 Do you know the answer to that question? 13 A. Generally speaking, I couldn't go 14 into a salon today that had every product 15 that's listed on that Web site. So to buy 16 it from a salon, they don't carry every 17 single product generally, and every single 18 product is listed on there, so he's buying 19 it from more than just -- in our opinion was 20 buying it more than just one person. 21 Q. Do you know how many salons carry 22 Australian Gold products in the New York 23 area? 24 A. I could get the list. I don't know 25 off the top of my head.</p>	<p>1 for identification as Exhibit No. 11.) 2 Q. May we assume you have seen Exhibit 3 11 before? 4 A. Yes, you may. 5 Q. This letter is a letter from you, 6 isn't it? 7 A. Yes. 8 Q. What was it that happened between 9 early 2004 and the date of this letter 10 February 22nd, 2005, that got Body Source 11 back onto your radar? 12 A. There are several things. A few of 13 them are -- of which are I became president 14 of Australian Gold and part of that process 15 we analyzed our business, we were looking at 16 our strengths, weaknesses, opportunities and 17 threats, and as part of that, the integrity 18 of Australian Gold with regard to Internet 19 came up and we decided to budget a portion 20 of our revenues to relook at the whole 21 Internet process -- the Internet sales 22 process more aggressively. 23 Q. Was this letter -- was this letter 24 vetted by counsel before it was sent? 25 MR. MATTHEWS: Objection. Invades</p>
119	121
<p>1 Q. Would it be more than ten? 2 A. Yes. 3 Q. Would it be more than 50? 4 A. At that point I don't know. I don't 5 know how many in New York City. 6 Q. But it was your opinion that -- 7 perhaps it remains your opinion; you'll tell 8 me -- that anyone who carried that wide 9 range of products could not have gone from 10 salon to salon buying boxes of tanning 11 lotion? 12 A. We find it -- thought -- thought it 13 unlikely. 14 Q. Why don't you -- do you know why 15 Australian Gold or its attorneys never wrote 16 back and said, "Mr. Coleman, here is why we 17 think that. We think it's more product of a 18 broader range of merchandise than could 19 conceivably have been purchased from a single 20 or even a number of tanning salons," do you 21 know why no such letter was ever sent? 22 A. Here again, I wasn't involved. I 23 can't answer that. 24 MR. COLEMAN: Exhibit 11. 25 (The Court Reporter marked a document</p>	<p>1 the attorney-client privilege. I'll instruct 2 her not to answer. 3 Q. The previous letters, Exhibits 9 and 4 6, refer to trademark infringement. Exhibit 5 11 does not refer to trademark infringement. 6 Why is that? 7 A. I -- probably because we didn't have 8 the attorneys -- I mean, we just were doing 9 this on our own trying to work through the 10 process. 11 Q. What does it mean that Australian 12 Gold would -- starting the middle of the 13 first sentence. I don't think I'm 14 mischaracterizing it. "Will take whatever 15 steps that are necessary to ensure that our 16 products remain a premium product in the 17 tanning industry." What do the -- what does 18 the word "remain a premium product" mean? 19 A. To me, the -- the ultimate quality 20 products that are sold in salons, that they 21 aren't flea market quality products, they're 22 the top of the line -- 23 Q. Does -- 24 A. -- from an integrity. 25 Q. Does the quality of the product</p>

32 (Pages 122 to 125)

<p>1 differ depending on where it's purchased? 2 A. It's the reputation. If you can buy 3 a Rolls Royce at K-Mart, it's not the same 4 as buying a Rolls Royce at the Rolls Royce 5 dealer. 6 Q. Is it against the law to buy a Rolls 7 Royce at K-Mart? 8 A. Not a law -- 9 MR. MATTHEWS: Objection. For the 10 record, it should be. 11 MR. COLEMAN: But then they can close 12 for the rest of the day. I think you can 13 buy one on eBay, by the way. 14 Q. You make reference there to the -- a 15 \$5.23 million judgment that Australian Gold 16 obtained. Is that the Hatfield case? 17 A. Yes. 18 Q. The Hatfields actually were purchasing 19 directly from distributors, weren't they? 20 A. I don't know everywhere they were 21 buying from. 22 Q. I wasn't -- didn't ask you that. 23 They did actually buy directly from 24 distributors, didn't they? 25 A. Yes. But they also -- I know Tan</p>	<p>1 MR. MATTHEWS: You might want to 2 rephrase that. You said against Australian 3 Gold. Unless she wants to sue herself. 4 Q. Was it your intention to -- to file a 5 lawsuit against my clients, in short order, 6 if the demands in this letter were not met? 7 A. We were prepared, yes. 8 Q. What were you -- did you actually 9 intend to do it? I'm sure with this able 10 legal team at your disposal, you're always 11 prepared, but were you -- or had you made 12 the decision at the time this letter went 13 out that absent a satisfactory response there 14 would be a lawsuit? 15 MR. MATTHEWS: I'm -- I'm going to 16 object to the extent that her decision 17 involved att -- attorney-client privileged 18 communications. Instruct her not to answer 19 with respect to the advice she received from 20 us. If she can do that without doing -- 21 MR. COLEMAN: Right. 22 MR. MATTHEWS: -- so, she can answer 23 the question. 24 Q. You -- you being the executive -- who 25 decides whether or not a lawsuit is filed by</p>
<p>1 Company was contacted by them. That's a 2 salon. So I don't know everywhere they 3 purchased from. 4 Q. On the bottom of -- of the first 5 page, it says, "If you choose to ignore this 6 letter, Australian Gold, Inc. will take 7 action against you and seek actual and 8 punitive damages as well as a permanent 9 injunction against you and enjoining you from 10 selling our products on eBay or Internet Web 11 sites." Do you have any reason to believe 12 that my client was selling merchandise on 13 eBay? 14 A. I believe it's a general statement. 15 Q. Fair enough. And where it says in 16 the last paragraph in the last sentence, 17 "Otherwise, we will look forward to 18 discovering the scope of your business 19 through depositions and discovery in the 20 lawsuit that we will file against you." It 21 does say that, right? 22 A. Yes. 23 Q. Was it your intention to file a 24 lawsuit against Australian Gold, in short 25 order, if your demands were not met?</p>	<p>1 Australian Gold? 2 A. Ultimately me. 3 Q. Have you made the decision whether or 4 not a lawsuit would be -- and this is a yes 5 or no question. It could be no. Had you 6 made the decision whether or not there would 7 be a lawsuit when this -- if these -- the 8 demands in this letter were not met? 9 A. It's probable. I don't recall the 10 date, but, yes, it's probable. 11 Q. Would you have written it if you 12 didn't mean it? 13 A. It was probable. I mean, I can't 14 recall that date specifically, but probably. 15 Q. Was it your practice to make -- is it 16 your practice to bluff? 17 A. No, we've been in lawsuits before, 18 but. 19 Q. So if you wrote it -- does it -- does 20 that refresh your recollection that since you 21 do not bluff and since you did write it that 22 you must have meant it? 23 A. Did I -- I mean, the lawsuit is very 24 entailed, so -- 25 Q. So you don't remember?</p>

33 (Pages 126 to 129)

<p>126</p> <p>1 A. I'm just saying -- you asked if on 2 that date it was my intention to file a 3 lawsuit and I'm saying it's probable, but I 4 don't know that I sat down with a lawyer and 5 said I'm going to file a lawsuit today. 6 Q. Well, you signed it on that day, 7 right? 8 A. Right. 9 Q. So can we assume that everything that 10 appears above your signature is sincere? 11 A. You can assume so. 12 MR. COLEMAN: Exhibit 12. 13 (The Court Reporter marked a document 14 for identification as Exhibit No. 12.) 15 Q. Did you have a chance to look at it? 16 Do you know what Exhibit 12 is? 17 (Witness peruses document.) 18 A. Yes. 19 Q. In fact, this is Australian Gold's 20 amended answer, defenses in this litigation. 21 Did you review this before it was filed? 22 A. Yes. 23 Q. Let's go to page 5. I'll just note 24 for the record that this is -- the style of 25 -- of the way this pleading was prepared was</p>	<p>128</p> <p>1 first of all, what the re -- what the 2 remaining allegations are referred to in the 3 second half of that answer? 4 A. I don't believe I asked for a 5 definition, no. 6 Q. Okay. So that makes you and me both. 7 Let's go to Australian Gold denies. Is it 8 -- this seems to be consistent with your 9 earlier testimony that the volume of business 10 was the basis for Australian Gold's belief 11 that plaintiff purchased its products from a 12 retail tanning salon. Would you say that's 13 correct? 14 A. Volume -- 15 Q. Oh, this refers -- 16 A. Assortment, yes. 17 Q. Yes. Also this refer -- that's what 18 I find a little bit interesting because in 19 your testimony you told me that what struck 20 you was the assortment that that -- that 21 they carried the full line, and this seems 22 to go to the -- to the volume of business 23 done. Are they both correct as to what your 24 understanding was before we got into 25 discovery in this case?</p>
<p>127</p> <p>1 that both the allegation and the answer to 2 the allegation is printed conveniently on 3 each page of the answer. So it says 4 regarding Allegation 15, which was from our 5 complaint, "All the Tanning Products sold by 6 plaintiff at the supplenet.com Web site are 7 purchased by the plaintiff at retail tanning 8 lotion" -- "retail tanning salons." And just 9 because we haven't mentioned it before at 10 this deposition, this Supplenet.com is the 11 name of the Web site where our client does 12 business, that's correct, right, as far as 13 you understand it, Supplenet.com? 14 A. One of them, yes. 15 Q. So the answer is "Australian Gold 16 denies that plaintiff purchases its products 17 from a retail tanning salon based upon 18 plaintiff's volume of business, but is 19 without sufficient information or knowledge 20 as to the remaining allegations contained in 21 paragraph 15 of the Complaint and therefore 22 denies the same." 23 Now, I understand that this is lawyer 24 talk, but do you have any understanding 25 having looked this over before it was filed,</p>	<p>129</p> <p>1 Was it both the volume and the 2 variety or -- or is it one -- is either your 3 -- your recollection maybe not quite -- does 4 this in anyway refresh your -- your 5 understanding of -- of what it was that made 6 you confident enough to deny this allegation 7 in paragraph 15? 8 A. Can you read it one more time? 9 Q. No. I'll just rephrase it. It's a 10 stinky question. 11 Was it the volume of sales or was it 12 the variety of Australian Gold products 13 available on the Supplenet.com Web site that 14 made you believe that my clients could not 15 have been purchasing their product from 16 tanning salons? 17 A. The vari -- I mean, the -- the 18 variety, the number of products is part of 19 the volume of the products. It's a huge 20 amount. I mean, that's -- that is -- 21 Q. Okay. So -- 22 A. -- distributor catalog. 23 Q. So you didn't really know how much 24 product was really being sold? 25 A. Right.</p>

34 (Pages 130 to 133)

<p>1 Q. So it couldn't have been the volume 2 in terms of warehouses full; in fact, you 3 didn't know whether any actual sales at all 4 were taking place on -- on the SuppleNet.com, 5 did you? 6 A. No. 7 Q. Were there other that's -- were there 8 investigations that were being done -- I'm 9 not -- I'm not interested in anything that 10 was being done under the auspices of Ice 11 Miller, but -- but outside of the sphere of 12 the legal team, was your company 13 investigating trying to find out whether or 14 not there were -- whom -- whom my clients 15 were buying from? 16 A. Yes. 17 Q. Do you remember what that 18 investigation entailed? 19 A. We contacted distributors and looked 20 for sales in different zip codes. We may 21 have asked directly. I don't know each 22 individual thing. We may have asked directly 23 if they were selling to them. 24 Q. In fact, didn't you send out a 25 memorandum or a letter to the distributors</p>	<p>130 1 A. I don't recall. Again, I wasn't 2 personally involved in this. 3 Q. Okay. Back to Exhibit 12. 4 MR. COLEMAN: We'll -- I think we'll 5 break in five minutes as planned. 6 MR. MATTHEWS: We can. 7 MR. COLEMAN: Actually, why don't we 8 break now? 9 (A lunch break was taken at this 10 time.) 11 MR. COLEMAN: Okay. Back on. 12 Q. Okay. Now, just to kind of finish 13 off where we were. Even though -- I'll 14 represent to you that there are no fewer 15 than three times in the answer where 16 Australian Gold denies a claim by -- by my 17 client that Australian -- that -- that my 18 client purchases all his products from 19 tanning salons, isn't it true that as of 20 right now your -- Australian Gold does not 21 know the suppliers -- it does not know the 22 source from -- for SuppleNet's products? 23 A. Yes, we've not been told their 24 sources. 25 Q. You've never been told. What -- if</p>
<p>131 1 targeting this area -- 2 A. Uh-huh. 3 Q. -- specifically asking them whether 4 or not they had sold to the SuppleNet or -- 5 or Body Source? 6 A. Yes. 7 MR. COLEMAN: Exhibit 12. 8 MR. MATTHEWS: 13. 9 MR. COLEMAN: I'm sorry. 10 (The Court Reporter marked a document 11 for identification as Exhibit No. 13.) 12 Q. Have you seen Exhibit 12 before? 13 A. Yes. 14 THE COURT REPORTER: 13. 15 MR. COLEMAN: I'm sorry. 13 it is. 16 THE WITNESS: 13. 17 Q. Did you get cooperation from the 18 distributors that received this letter? 19 A. I believe so, yes. 20 Q. This is AG0008380 through 83. 21 Haven't been consistent throughout the 22 deposition with that. 23 Did any of the responses indicate in 24 March 2004 that any of your distributors had, 25 in fact, been selling to Body Source?</p>	<p>132 1 you found out what those sources were, what 2 would happen? What would you do? 3 MR. MATTHEWS: Objection. It calls 4 for speculation. 5 Q. You can answer. 6 MR. MATTHEWS: Depends on who it is. 7 I'm sorry. I don't mean to testify, Ron. 8 Q. Assuming it's not the Hatfields or 9 the McCoys. 10 A. Generally, if a situation would come 11 up, we would make them aware of our contract 12 and agreements and make sure that they're 13 aware that now they are selling to someone 14 that's reselling, because maybe they don't 15 know. Maybe they're being -- I mean, 16 there's a lot of people that lie out there, 17 so we don't what's being told when they're 18 buying their products. 19 Q. Would you tell the tanning salon that 20 if they continue to sell to Internet reseller 21 that you would instruct the distributor to 22 stop selling to the reseller -- or stop -- 23 stop selling to the salon? 24 A. We could. 25 Q. Have you every done that?</p>

35 (Pages 134 to 137)

<p>134</p> <p>1 A. It's an option.</p> <p>2 Q. Have you ever done that?</p> <p>3 A. I don't believe there's been a</p> <p>4 situation where we told a distributor to stop</p> <p>5 selling to a salon, no.</p> <p>6 Q. Now I'd like you to please take a</p> <p>7 look at paragraph -- page 17 of Exhibit 12</p> <p>8 and look at paragraph 10. It says, "Upon</p> <p>9 information and belief, S&L Vitamins, and/or</p> <p>10 its owners, own, operate, control, manage or</p> <p>11 represent at least one retail tanning salon."</p> <p>12 Do you have any proof that this allegation</p> <p>13 is true?</p> <p>14 A. Is true? I don't know.</p> <p>15 Q. What was it that made -- made</p> <p>16 Australian Gold believe this -- when this</p> <p>17 pleading was filed?</p> <p>18 MR. MATTHEWS: I'm just going to</p> <p>19 object for the record. This is a pleading</p> <p>20 drafted by counsel, not signed by the</p> <p>21 deponent or Australian Gold, and upon</p> <p>22 information and belief is a proper way to</p> <p>23 allege. Also -- and moreover, the fact that</p> <p>24 I'm under a protective order and can't</p> <p>25 disclose these -- the names of these alleged</p>	<p>136</p> <p>1 authorize such a method of distribution -- or</p> <p>2 sale, rather, to the end user?</p> <p>3 A. -- going to a salon.</p> <p>4 Q. Is your answer that that if it were</p> <p>5 in a salon that it -- it might consider</p> <p>6 authorizing such a method of sale?</p> <p>7 A. Yes.</p> <p>8 Q. Have you ever heard of something</p> <p>9 called a do-not-sell list?</p> <p>10 A. Yes.</p> <p>11 Q. What's the do-not-sell list?</p> <p>12 A. It's a list of mainly distributors,</p> <p>13 Internet -- unauthorized Internet or</p> <p>14 unauthorized distributors in general who</p> <p>15 either had a conflict of interest or the --</p> <p>16 not uphold the spirit of our agreement.</p> <p>17 Q. I'm sorry. They either -- what was</p> <p>18 the first thing or the two things?</p> <p>19 A. They're either distributors who aren't</p> <p>20 authorized to distribute our products or</p> <p>21 Internet flea markets, beauty shops -- or,</p> <p>22 yeah, beauty supply stores that don't have</p> <p>23 tanning in general is what it is.</p> <p>24 Q. Who gets the do-not-sell list?</p> <p>25 A. Our distributor network.</p>
<p>135</p> <p>1 tanning salons really prohibits my client</p> <p>2 from commenting on this, but you can answer.</p> <p>3 Q. Nah, don't answer it. He's -- he's</p> <p>4 taken so much of the stuffing out of an</p> <p>5 answer you can give me, it's going to be</p> <p>6 worthless. I -- I know the answer anyway.</p> <p>7 I don't know. Okay, let's move on.</p> <p>8 MR. COLEMAN: Off the record for a</p> <p>9 second.</p> <p>10 (A discussion was held off the record</p> <p>11 at this time.)</p> <p>12 MR. COLEMAN: Let's go back on,</p> <p>13 please. Exhibit 14.</p> <p>14 (The Court Reporter marked a document</p> <p>15 for identification as Exhibit No. 14.)</p> <p>16 Q. Have you ever seen the Web site --</p> <p>17 I'm going to represent to you that Exhibit</p> <p>18 14 is a screen -- screen shot from a Web</p> <p>19 site called vendatan.com, one word,</p> <p>20 vendatan.com. Have you ever seen</p> <p>21 vendatan.com?</p> <p>22 A. No, I've never been to it.</p> <p>23 Q. Would you -- would you authorize the</p> <p>24 sale of Australian Gold products through a</p> <p>25 vending machine? Would Australian Gold</p>	<p>137</p> <p>1 Q. Does it go outside the distributor</p> <p>2 network, to your knowledge?</p> <p>3 A. Not really.</p> <p>4 Q. Do you ever share do-not-sell</p> <p>5 information with the -- the identities of</p> <p>6 firms identified as do-not-sell companies</p> <p>7 with your competitors?</p> <p>8 A. Absolutely not.</p> <p>9 Q. Do you consider Web sites like the</p> <p>10 SuppleNet to be competitors with your</p> <p>11 distributors -- or competitors of your</p> <p>12 distributors?</p> <p>13 A. Of our distributors, no.</p> <p>14 Q. Why is that? Don't they sell the</p> <p>15 same product?</p> <p>16 A. But they don't offer the same</p> <p>17 services, so salons wouldn't necessarily buy</p> <p>18 for that. They'd lose too many benefits.</p> <p>19 Q. Those benefits would be again what?</p> <p>20 A. Co-op advertising benefits, SPIFFs,</p> <p>21 different programs we offer, training</p> <p>22 programs, our premier partnership programs.</p> <p>23 Q. Do you have -- have any reason to</p> <p>24 believe that plaintiff in this case has ever</p> <p>25 concealed its identity from any person that</p>

36 (Pages 138 to 141)

138

1 it bought products from?

2 A. I don't know who they bought products

3 from, so I couldn't answer that.

4 Q. Do you have any reason to believe

5 that the plaintiff in this case has ever

6 claimed to own a tanning salon?

7 A. Not that I'm aware of.

8 Q. Do you believe that as a result of

9 the activities of the plaintiff in this case,

10 including the ones that are alleged in the

11 counterclaims -- you know what a counterclaim

12 is, right?

13 A. Yes.

14 Q. -- that the revenue of Australian

15 Gold has been reduced from what it otherwise

16 would have been?

17 THE WITNESS: Can you read that back?

18 (The Court Reporter read back the

19 last preceding question, as set forth herein

20 above.)

21 A. I specifically know there are

22 customers of ours that we have -- either had

23 to give special discounts or different

24 rebates or things to because of sales on the

25 Internet. I don't know specifically that

139

1 they bought from your client or --

2 Q. Why would customers be entitled to --

3 to discounts or other consideration?

4 A. Why would we do that?

5 Q. Yeah.

6 A. Because of our integrity, our

7 reputation. We told them that we would

8 protect this marketing channel for them and

9 provide the professional steps throughout the

10 marketing channel, and when they're

11 embarrassed and, you know, don't know how to

12 deal with customers that come in that

13 purchased a lotion on the Internet for \$10

14 less than what they were selling it for, we

15 have to help them how we have to.

16 Q. When you say "customers," do you mean

17 tanning salons?

18 A. Tanning salons, yes.

19 Q. So is that because Internet sales --

20 or rather Australian Gold merchandise sold on

21 the in -- on the Internet costs less than

22 that distri -- that sold by the distributors?

23 A. Pardon me?

24 Q. Is that because the -- the

25 merchandise -- the Australian Gold

140

1 merchandise sold on the Internet costs less

2 than the price from the distributors?

3 A. Not from the distributors, no.

4 Q. The distributors are able to match

5 the prices charged by -- by Internet sellers?

6 A. Distributors don't sell to end

7 consumers.

8 Q. I'm sorry. I mean, to the tanning --

9 to the clients that -- I mean, to the

10 customers, to -- to your cus -- to the

11 tanning salons. We should probably never use

12 the word "customers."

13 MR. MATTHEWS: I'm confused on the

14 question. Just --

15 Q. All right. Is it the case that

16 you've had to make special consideration for

17 certain tanning salons because your

18 distributors could not match the prices

19 available from Internet sellers?

20 A. No. The distributors are not

21 involved in that.

22 Q. Then -- then -- I'm sorry. I must

23 not be following why you had to give special

24 discounts. The people -- people are coming

25 into the tanning salons and complaining about

141

1 the pricing, correct?

2 A. Or complaining -- yes.

3 Q. They're saying why should I buy --

4 for example, why should I pay \$66 for this?

5 I can get it on eBay for \$18 plus 5.95

6 shipping. Is that the sort of conversation

7 that your tanning salons are reporting to

8 you?

9 A. Yes.

10 Q. So does that mean that -- so -- so

11 have you responded to that by selling

12 directly to tanning salons?

13 A. No.

14 Q. Have you responded to that by

15 directing your distributors to give a better

16 price to these complaining tanning salons?

17 A. We work with each individual

18 situation separately.

19 Q. How -- what -- what are examples of

20 the individual kind of work that you do with

21 these individuals?

22 A. We have had to do special co-op

23 programs with them, special partnering

24 programs with them, promotions, spend a lot

25 of our time talking to them and trying to

37 (Pages 142 to 145)

<p>142</p> <p>1 make them understand that we're doing the</p> <p>2 best we can and there's not another line out</p> <p>3 there doing what we do.</p> <p>4 Q. When did the Internet problem, the</p> <p>5 sale -- the unauthorized sale of -- of</p> <p>6 Australian Gold products on the Internet come</p> <p>7 to Australian Gold's attention as a</p> <p>8 phenomenon, as an -- as an issue?</p> <p>9 A. I would just be guessing backwards,</p> <p>10 but probably around 2000, 2001 it came to a</p> <p>11 head, I would guess.</p> <p>12 Q. Has the Internet problem -- let's</p> <p>13 just call it that -- to your knowledge, as a</p> <p>14 whole resulted in -- has the Internet problem</p> <p>15 caused Australian Gold to lose sales?</p> <p>16 A. Yes.</p> <p>17 Q. You believe that by consumers -- is</p> <p>18 it your belief that because consumers can</p> <p>19 purchase Australian Gold merchandise for less</p> <p>20 on the Internet than they can buy from a</p> <p>21 tanning salon that fewer units are being</p> <p>22 sold?</p> <p>23 A. I believe that we have lost customer</p> <p>24 salons or did not get business from salons</p> <p>25 because of them seeing our products on the</p>	<p>144</p> <p>1 this out there, you're not doing anything</p> <p>2 about it is horrible for them. I mean,</p> <p>3 these people are businessmen and women.</p> <p>4 Q. Are people bringing them counterfeit</p> <p>5 merchandise? Is that why they're</p> <p>6 complaining?</p> <p>7 A. There have been instances where we</p> <p>8 received counterfeit product, yes.</p> <p>9 Q. Can you give us the name of a -- of</p> <p>10 a salon that ceased to be a customer because</p> <p>11 of a counterfeiting issue or a damage --</p> <p>12 A. Counter -- not counter -- not</p> <p>13 counterfeiting.</p> <p>14 Q. Not counterfeiting. So are you</p> <p>15 really saying that -- when you say</p> <p>16 "integrity" -- that tanning salons are not</p> <p>17 interested in -- in buying a product that</p> <p>18 can be bought -- that they can't sell at a</p> <p>19 price that's competitive with the Internet</p> <p>20 price?</p> <p>21 A. They can sell at a price that's</p> <p>22 competitive with the Internet price. I</p> <p>23 don't --</p> <p>24 Q. They can?</p> <p>25 A. But -- yes, but it affects -- I mean,</p>
<p>143</p> <p>1 Internet.</p> <p>2 Q. So that would qualify as perha --</p> <p>3 would -- would that qualify as a loss</p> <p>4 suffered by the salons?</p> <p>5 A. Suffered by us. They can pick up</p> <p>6 another line or Australian Gold itself.</p> <p>7 Q. Why are these salons no longer</p> <p>8 customers of your distributors, though?</p> <p>9 A. They may be. The distributors carry</p> <p>10 a variety of products.</p> <p>11 Q. Okay. But -- okay. You say you lo</p> <p>12 -- when you say you lost salons, what does</p> <p>13 that mean? They're no longer selling AG</p> <p>14 products?</p> <p>15 A. There are some that aren't, yes, and</p> <p>16 there are some that aren't selling all the</p> <p>17 line.</p> <p>18 Q. And is -- and is that because they</p> <p>19 can't compete with the Internet pricing?</p> <p>20 MR. MATTHEWS: Objection to the form.</p> <p>21 You can answer, if you can.</p> <p>22 A. They can compete -- I assume they can</p> <p>23 compete because I don't care what they sell</p> <p>24 a product for, but they -- the reputation,</p> <p>25 their integrity, having to deal with I found</p>	<p>145</p> <p>1 their overhead is a lot more than somebody</p> <p>2 that's selling it over the Internet, so.</p> <p>3 Q. In other words, they -- they could --</p> <p>4 as a loss leader perhaps, they could still</p> <p>5 sell it, because they -- they're still able</p> <p>6 to get it cheaply enough from distributors</p> <p>7 that would be -- that they could match the</p> <p>8 Internet price, but they're not interested in</p> <p>9 doing that?</p> <p>10 A. Some would be. Sometimes it's after</p> <p>11 the fact.</p> <p>12 Q. Without your necessarily knowing how</p> <p>13 much Australian Gold merchandise is sold by</p> <p>14 Supplenet.com, doesn't it strike you as -- at</p> <p>15 least possible that because customers are</p> <p>16 able to buy the product for less that you</p> <p>17 might actually be selling more of the</p> <p>18 product?</p> <p>19 A. Does it strike -- it's possible, yes,</p> <p>20 but it's not the business model we choose to</p> <p>21 distribute our products, so we're willing to</p> <p>22 lose that.</p> <p>23 Q. That's understood. You're willing to</p> <p>24 lose that additional -- those additional</p> <p>25 sales in order to maintain the integrity of</p>

39 (Pages 150 to 153)

<p>1 Q. Are you aware of any reports of -- 2 MR. COLEMAN: Scott, your -- you 3 point is well taken. We can -- 4 MR. MATTHEWS: I just don't want -- I 5 -- I know you can do it. I don't want to -- 6 I just want to have that objection there, 7 because we've prepared her on the topics we 8 thought and -- and we've discussed that and 9 she prepared, but to the extent we have due 10 diligence that we -- if you're asking I want 11 all instances of confusion, which I assume is 12 your next question, I don't want us to be 13 bound by that. 14 MR. COLEMAN: Well, again, I think 15 we're going to have to insist -- 16 THE COURT REPORTER: I can't hear 17 you. 18 MR. COLEMAN: Why? Because I'm 19 talking to the floor? 20 THE COURT REPORTER: Yes. 21 MR. COLEMAN: And I thought you were 22 a pro. 23 MR. MATTHEWS: I'm not telling her 24 not to answer. 25 MR. COLEMAN: No. But -- but if your</p>	<p>150 1 A. I know personally I do. I don't -- I 2 mean, I would assume people do. 3 Q. What are -- okay. Well, actually 4 you've answered that. 5 Are you aware of the Indoor Tanning 6 Association? 7 A. Yes. 8 Q. What is the Indoor Tanning 9 Association? 10 A. It is the trade association for 11 indoor tanning. 12 Q. And is Bill Pipp on the board of 13 directors -- 14 A. Yes. 15 Q. -- of the Indoor Tanning Association? 16 That's a yes, correct? 17 A. Yes. 18 Q. Is it the only trade association for 19 the tanning industry? 20 A. There are other associations. 21 Q. What are -- what are they? 22 A. I don't know. I mean, several of 23 them want to start their own, but there's 24 been several attempts. 25 Q. Is ITA the</p>
<p>151 1 objection -- I think we do have to get to 2 the bottom of your objection, because if -- 3 if -- if I end up having to live with it, 4 then I'm -- then I'm going to have a problem 5 of you being able to distance yourself from 6 the answer. 7 Financial losses suffered by 8 Australian Gold as a result of plaintiff's 9 action. I'm going to take the -- the 10 position that actual confusion may have -- 11 may have the effect of -- of an actual 12 financial loss. 13 Q. Are you aware of any actual confusion 14 that was experienced by an Internet user who 15 came upon one of my client's Web sites and 16 thought this must be the Australian Gold 17 official Web site? 18 A. Well, I don't know of anyone that's 19 went to your Web site, so. 20 Q. Do you have any reason to believe any 21 consumers would have a preference as to 22 whether they bought it from an authorized -- 23 bought the same merchandise from an 24 authorized retailer as opposed to buying it 25 from my client or on eBay?</p>	<p>153 1 A. ITA's the one -- 2 Q. The one -- 3 A. -- all the major manufacturers belong 4 to, yes. 5 Q. Does the ITA do anything in terms of 6 public education in terms of risks or dangers 7 associated with tingle products? 8 A. Not that I'm aware of. 9 Q. How about other -- other aspects of 10 consumer safety? Is the ITA involved in 11 that at all? 12 A. I believe on their Web site they have 13 a responsibility or tanning responsibility or 14 something to that effect. 15 Q. Does the -- does Australian Gold 16 contribute dues to the ITA? 17 A. Yes. 18 Q. Are dues the same for every member or 19 industry leaders like Australian Gold, do 20 they -- do they pay a larger percentage of 21 its operating budget? 22 A. That's a good question. I -- 23 Q. Fair enough. 24 A. -- sign the check. I don't know -- 25 Q. It's good to be in an association.</p>

40 (Pages 154 to 157)

<p>154</p> <p>1 A. -- how it's determined.</p> <p>2 Q. Okay. Is it fair to say that the --</p> <p>3 the view of Australian Gold, is that the</p> <p>4 expertise in tanning safety, is that person</p> <p>5 who is the tanning salon interface, in -- in</p> <p>6 other words, the person at the tanning salon</p> <p>7 who serves the customer?</p> <p>8 A. It's the responsibility of that</p> <p>9 person, yes.</p> <p>10 Q. Does Australian Gold ever consult</p> <p>11 with any medical experts in -- in connection</p> <p>12 with issues like tingle products or other</p> <p>13 safety issues?</p> <p>14 A. What do you mean by "medical</p> <p>15 experts"?</p> <p>16 Q. Physicians.</p> <p>17 A. Prior to coming out with a product or</p> <p>18 -- I mean, what --</p> <p>19 Q. On an ongoing basis.</p> <p>20 A. No, not generally.</p> <p>21 Q. Not generally?</p> <p>22 Has any governmental unit ever taken</p> <p>23 an action against Australian Gold because of</p> <p>24 any kind of risk or danger perceived or --</p> <p>25 or real in -- with respect to its product?</p>	<p>156</p> <p>1 what they do?</p> <p>2 A. The major chains we go to -- I mean,</p> <p>3 there's a lot of salons we go to regularly.</p> <p>4 There's -- locally we're more likely to go</p> <p>5 to them than -- there's 20 -- over 25,000</p> <p>6 salons, so we don't get to every single</p> <p>7 salon --</p> <p>8 Q. Do you get --</p> <p>9 A. -- every six weeks.</p> <p>10 Q. I'm sorry. Did -- how -- how many do</p> <p>11 you get to in the course of a year?</p> <p>12 A. I don't know. I have to figure that</p> <p>13 out. I don't know.</p> <p>14 Q. But when you visit these salons,</p> <p>15 would you have any way of knowing how they</p> <p>16 interact with customers when you're not</p> <p>17 there?</p> <p>18 A. No, we don't monitor them. We don't</p> <p>19 have them on video.</p> <p>20 Q. Tanning salons, there --</p> <p>21 MR. COLEMAN: Withdrawn.</p> <p>22 Q. Do you know if any foreign government</p> <p>23 has any -- taken any regulatory or legal</p> <p>24 action against Australian Gold as a result of</p> <p>25 the products that are sold abroad?</p>
<p>155</p> <p>1 A. We had the FDA issue --</p> <p>2 Q. FDA --</p> <p>3 A. -- that we discussed earlier.</p> <p>4 Q. Right. And they -- your testimony</p> <p>5 was that they review labeling?</p> <p>6 A. Labeling and ingredients.</p> <p>7 Q. If a consumer walks into a tanning</p> <p>8 salon and requests a bottle of Australian</p> <p>9 Gold tanning lotion, is there any way for</p> <p>10 Australian Gold to make sure that the</p> <p>11 employee at the tanning salon actually gives</p> <p>12 him any instruction?</p> <p>13 A. I mean, it's our goal to -- from a</p> <p>14 liability standpoint to protect our --</p> <p>15 ourself to train the employees to provide the</p> <p>16 best education and information on the</p> <p>17 products to the salon customer. There are</p> <p>18 salons out there, may hire somebody new, may</p> <p>19 not have -- you know, it's always possible</p> <p>20 that something can happen, but we do the</p> <p>21 best that we can do.</p> <p>22 Q. So you really have no way of knowing</p> <p>23 what they ultimately will do, do you?</p> <p>24 A. Not every single salon individual.</p> <p>25 Q. The majority of them, do you know</p>	<p>157</p> <p>1 A. We have had issues in Holland, yes.</p> <p>2 Q. What kind of issues?</p> <p>3 A. There was a quality issue with a</p> <p>4 water -- type of water that was used or</p> <p>5 something.</p> <p>6 Q. In the -- in the product?</p> <p>7 A. Eight or nine years ago.</p> <p>8 Q. Did -- did -- did it have to do with</p> <p>9 labeling?</p> <p>10 A. We have labeling requirements for</p> <p>11 Europe, yes.</p> <p>12 Q. Are they different from the requi --</p> <p>13 for the -- from the US requirements?</p> <p>14 A. Yes.</p> <p>15 Q. How are they different?</p> <p>16 A. I would have to -- I don't know</p> <p>17 exactly, but we work with our distributors</p> <p>18 over there. We only have two distributors</p> <p>19 so that we have control over making sure</p> <p>20 everything is correct. They have to have</p> <p>21 import agents and different things.</p> <p>22 Q. Is there -- speaking of those labels,</p> <p>23 are they -- are they protected by copyright</p> <p>24 registration?</p> <p>25 A. Yes, we do have copyrights.</p>

42 (Pages 162 to 165)

<p>162</p> <p>1 about likelihood of confusion here.</p> <p>2 We're asking what kinds of stuff</p> <p>3 happened and after all, you signed these</p> <p>4 interrogatories, so these are all facts that</p> <p>5 you have personal knowledge of. It says at</p> <p>6 the end that there were complaints lodged by</p> <p>7 the general public to Australian Gold</p> <p>8 concerning the sale of the products by</p> <p>9 Internet retailers. What kind of complaints</p> <p>10 were those?</p> <p>11 A. I think you handed one of them where</p> <p>12 the salon was complaining and asked -- he</p> <p>13 asked right there is it authorized, not</p> <p>14 knowing are they legitimate to sell the</p> <p>15 products or not.</p> <p>16 Q. That was a salon, correct?</p> <p>17 A. Yes.</p> <p>18 Q. Were there complaints by the gen --</p> <p>19 I'm assuming, perhaps I'm reading this</p> <p>20 incorrectly, that by the general public we're</p> <p>21 talking about not the salons which are part</p> <p>22 of the tanning community, if you will, but</p> <p>23 cust -- but end users. Are you aware of</p> <p>24 complaints by end users to Australian Gold</p> <p>25 regarding Internet sales?</p>	<p>164</p> <p>1 with them to improve their info -- knowledge</p> <p>2 on the products. We have -- you know, every</p> <p>3 time I have to get involved, that's a dime</p> <p>4 or two, you know, so it -- it adds up very</p> <p>5 quickly and --</p> <p>6 MR. COLEMAN: I'm going to ask your</p> <p>7 lawyer to supplement his discovery. We can</p> <p>8 do this in writing, but to break out that</p> <p>9 number -- I wouldn't want to ask you on --</p> <p>10 on one foot to tell me where that number</p> <p>11 came from because you don't have the numbers</p> <p>12 in front of you.</p> <p>13 But it's one and a half million</p> <p>14 dollars real money to you and me, but I</p> <p>15 would like to see -- we -- we need more</p> <p>16 information and I think we're entitled to it</p> <p>17 as to when -- when the starting period is</p> <p>18 for that one and a half million and what --</p> <p>19 what is being included in there. And we'll</p> <p>20 follow-up with a written.</p> <p>21 MR. MATTHEWS: I'd just ask you</p> <p>22 follow-up in writing.</p> <p>23 MR. COLEMAN: Yeah.</p> <p>24 MR. MATTHEWS: Ask what you want;</p> <p>25 we'll pass it on.</p>
<p>163</p> <p>1 A. We have some situations, like I</p> <p>2 spoke, where people have gotten products that</p> <p>3 were half filled or had Vaseline Intensive</p> <p>4 Care in them or things like that. So, I</p> <p>5 mean, I don't have the details in front of</p> <p>6 me, but we have had issues.</p> <p>7 Q. It says on -- in the answer to</p> <p>8 Interrogatory No. 4 and a few other places</p> <p>9 too, "Australian Gold" -- I'm going down to</p> <p>10 the fourth line from the top. "Australian</p> <p>11 Gold has spent in excess of \$1.5 million on</p> <p>12 maintaining its distribution system and</p> <p>13 training its employees, distributors and</p> <p>14 tanning salons on the proper use of its</p> <p>15 products." Did that number come from you?</p> <p>16 A. Yes, from my team.</p> <p>17 Q. Now, is \$1.5 million over the course</p> <p>18 of more than one year?</p> <p>19 A. In the last three or four years</p> <p>20 probably. I -- I would have to get the</p> <p>21 exact numbers, but we spend money on -- I</p> <p>22 mean, we have two people there. All they do</p> <p>23 is go out and train. We have a staff of</p> <p>24 eight different sales representatives that go</p> <p>25 out to salons and to distributors and work</p>	<p>165</p> <p>1 Q. Okay. Now, in paragraph 5 -- I'm</p> <p>2 sorry. On page 5, Interrogatory No. 7, the</p> <p>3 first sentence -- the question is, "Set forth</p> <p>4 in detail the damage to defendant's,</p> <p>5 'distribution system,' allegedly caused by</p> <p>6 plaintiff's conduct as described in paragraph</p> <p>7 7 of defendant's counterclaim."</p> <p>8 Answer, "The plaintiffs have</p> <p>9 undermined Australian Gold's distribution</p> <p>10 system by illegally obtaining the products</p> <p>11 from one or more authorized distributors</p> <p>12 through means which Australian Gold is still</p> <p>13 investigating."</p> <p>14 In fact, isn't it true that as of</p> <p>15 this date you still have no proof whatsoever</p> <p>16 that has ever taken place?</p> <p>17 MR. MATTHEWS: And I will object to</p> <p>18 the form of the question in light of the</p> <p>19 fact that she is only entitled to limited</p> <p>20 information and knowledge as to the suppliers</p> <p>21 and the source which your clients are getting</p> <p>22 them. Subject to that, she can answer that.</p> <p>23 MR. COLEMAN: Well --</p> <p>24 MR. MATTHEWS: Because -- because the</p> <p>25 lawyers may have proof at trial on that.</p>

43 (Pages 166 to 169)

<p>1 MR. COLEMAN: That's right.</p> <p>2 MR. MATTHEWS: Okay.</p> <p>3 MR. COLEMAN: I mean, you know --</p> <p>4 MR. MATTHEWS: I don't want this to</p> <p>5 appear in a -- in a summary judgement brief</p> <p>6 that Australian Gold has no proof, and we</p> <p>7 have proof and --</p> <p>8 MR. COLEMAN: Well, she's certified</p> <p>9 to the proof of this statement which was not</p> <p>10 made upon information and belief. So I</p> <p>11 assume she didn't make it unless she believed</p> <p>12 it to be true.</p> <p>13 Q. But now I'm asking to her whether in</p> <p>14 light of what she's come to understand about</p> <p>15 the facts of ground now, notwithstanding the</p> <p>16 -- the -- the limitations of the protective</p> <p>17 order, you -- are you aware of any</p> <p>18 distributor who is one of your authorized</p> <p>19 distributors from whom my clients directly</p> <p>20 purchased Australian Gold products?</p> <p>21 A. I don't know who your clients are</p> <p>22 purchasing Australian Gold products --</p> <p>23 Q. You --</p> <p>24 A. -- so I can't --</p> <p>25 Q. You don't know -- did you know when</p>	<p>166</p> <p>1 possibly have purchased the -- the breadth of</p> <p>2 tanning lotion being sold on -- on the Web</p> <p>3 site?</p> <p>4 A. I've not done a time study on New</p> <p>5 York city.</p> <p>6 Q. It's just kind of a gut -- gut sense</p> <p>7 that you have?</p> <p>8 A. Yes.</p> <p>9 Q. Has Australian Gold ever learned of a</p> <p>10 tanning salon that was simply not maintaining</p> <p>11 basic safety or tanning responsibility</p> <p>12 practices?</p> <p>13 A. I'm not aware of that, no.</p> <p>14 Q. Are there files or is there some sort</p> <p>15 of centralized place where Australian Gold</p> <p>16 maintains a record of its monitoring of</p> <p>17 safety practices by tanning salons?</p> <p>18 A. We don't have a safety practice, no.</p> <p>19 We -- we do it to protect their li -- from a</p> <p>20 liability standpoint, we go in and work with</p> <p>21 the salons. It's not a requirement of the</p> <p>22 FDA or anything else.</p> <p>23 Q. Rather it's done for liability</p> <p>24 purposes?</p> <p>25 A. Liability, yeah, make the best for</p>
<p>167</p> <p>1 you wrote this who they were buying the</p> <p>2 products from?</p> <p>3 A. We have some -- some thoughts of some</p> <p>4 people that could or could not be. We -- we</p> <p>5 believe that there's something going on. We</p> <p>6 don't know the details of yet.</p> <p>7 Q. But here it says the -- that the</p> <p>8 plaintiffs illegally obtained the products.</p> <p>9 Is it fair to say that you were overstating</p> <p>10 what you really knew when you wrote that</p> <p>11 answer?</p> <p>12 MR. MATTHEWS: Objection to the form</p> <p>13 of the question. You can answer.</p> <p>14 A. I mean, all I can say is what I've</p> <p>15 said before. We believe that it's coming</p> <p>16 from one of our distributors because of the</p> <p>17 amount of products and volume that's on the</p> <p>18 -- on the Web site, and we're still looking</p> <p>19 to find out who it is.</p> <p>20 Q. Have you done some sort of time study</p> <p>21 analysis that led you to believe that, say,</p> <p>22 one man in a large vehicle driving around</p> <p>23 metropolitan New York could not possibly --</p> <p>24 even if he filled his days up with buying lo</p> <p>25 -- tanning lotion at salons -- could not</p>	<p>168</p> <p>1 the customers.</p> <p>2 MR. COLEMAN: No further questions.</p> <p>3</p> <p>4 CROSS-EXAMINATION,</p> <p>5 QUESTIONS BY MR. MATTHEWS:</p> <p>6 Q. I have a couple very short questions</p> <p>7 that I want to cla -- clarify for the</p> <p>8 record.</p> <p>9 I believe you were asked in direct</p> <p>10 examination about contracts with retail</p> <p>11 salons that Australian Gold has in place and</p> <p>12 I believe Mr. Coleman asked you a question</p> <p>13 were there any contracts between Australian</p> <p>14 Gold and retail tanning salons which</p> <p>15 prohibited the manner in which or to whom</p> <p>16 the tanning salons sold products or something</p> <p>17 to that effect.</p> <p>18 And just so the record is clear, are</p> <p>19 there any such contracts between Australian</p> <p>20 Gold and -- and retail tanning salons?</p> <p>21 A. We have the -- the contracts we spoke</p> <p>22 about. We also have the premier salon</p> <p>23 agreement that says they will sell products</p> <p>24 in their salons and to their tanners -- or</p> <p>25 in their salons.</p>

41 (Pages 158 to 161)

158

1 Q. Who -- well, are the -- are the
2 registrations -- is there actually a -- when
3 you put out a new label, whether it's a
4 graphic or a text, is there somebody in your
5 office or do you send it over to Ice Miller
6 who makes sure that the registration -- that
7 this cop -- that the -- this new material is
8 actually registered for copyright protection?
9 A. We do some through our intellectual
10 property attorneys and then we do some
11 ourselves. Just depends.
12 Q. Have you always -- has this always
13 been the practice at Australian Gold?
14 A. We may have lapsed at times, but it's
15 been a general practice.
16 Q. Are the photographs used by
17 Australian Gold in its various promotional
18 products, are they protected by copyright
19 registrations?
20 MR. MATTHEWS: I'm just going to
21 object to the extent the answer calls for a
22 legal conclusion.
23 You can answer.
24 Q. Yeah. I mean, I don't see how it
25 possibly could. It's a yes or no question.

160

1 Designer Skin about the Web site" -- meaning
2 my client's Web site -- "and whether Designer
3 Skin was taking legal action against S&L
4 Vitamins." Who from Australian Gold had that
5 conversation?
6 A. Well, it wasn't a phone conversation.
7 I think we cleared that up, right?
8 Q. Have we?
9 MR. MATTHEWS: I cleared that up to
10 David --
11 MR. COLEMAN: Oh, you cleared that
12 up --
13 MR. MATTHEWS: -- in a supplemental
14 request.
15 MR. COLEMAN: -- in a supplemental
16 request, okay.
17 THE WITNESS: Yeah, yeah.
18 MR. MATTHEWS: So she will clarify on
19 the record actually what occurred.
20 Q. So why don't you tell us what
21 occurred so that we can be all clear about
22 it.
23 A. We were in Germany October 28, 29,
24 the end of October, and, you know, there was
25 only a few of us that spoke English.

159

1 You have a piece of paper that says
2 registered copyright or not.
3 A. The -- I mean, like on our catalog
4 it's registered copyright, but every photo, I
5 don't know if we've done that.
6 Q. Do you know what it costs to take one
7 of those pictures, one picture of one
8 product, for example? Do you have --
9 A. I'd have to pull the budget. I don't
10 know.
11 MR. COLEMAN: Off the record, please.
12 (At this time a discussion was held
13 off the record.)
14 (The Court Reporter marked a document
15 for identification as Exhibit No. 15.)
16 Q. Let's go on to Exhibit 15 and we'll
17 just ask a few questions about the responses
18 to interrogatories, just a few.
19 On page 3 -- well, the question that
20 began on page 2 is, "Identify all
21 communications between you and any person not
22 your attorneys about the plaintiffs and all
23 the stuff that the plaintiffs do?" So I'm
24 paraphrasing. It says here, "Australian Gold
25 also had a telephone conversation with

161

1 Because I -- I talked to Brad Grossman twice
2 in my whole life, once there and once five
3 years ago, so --
4 Q. And Brad Grossman is Designer Skin?
5 A. Yes, Designer Skin. And we were just
6 talking, and as part of the conversation, we
7 were bragging about everything we're doing
8 with the Internet and we asked if he was
9 doing anything. He couldn't recall, and we
10 asked specifically about this case and he
11 couldn't recall, and that was about the
12 extent of it. It wasn't a lot of detail or
13 anything.
14 Yeah, it was -- he talked about his
15 products and that was about it.
16 Q. There is -- okay. Then let's go to
17 -- to Interrogatory No. 3, which begins on
18 page 3. Permit me -- if you find that the
19 context is just absolutely necessary, then
20 we'll go back and we'll belabor the record,
21 but at the top of page 4 where you are
22 listing the sources that support or show
23 likelihood of confusion -- now again, Mr.
24 Matthews has said likelihood of confusion is
25 a legal term, so we -- we're not asking

EXHIBIT F

1 D. Sheehan, Jr.

2 Michael's wife.

3 Q. Did she run the store or work at
4 that store?

5 A. She used to work there years ago.

6 MR. MATTHEWS: Let's mark that,
7 please.

8 (Defendant's Exhibit Sheehan 1,
9 document entitled Australian Gold & Swedish
10 Beauty Premier Salon Bonus Cash Back
11 Partnership Program 3-Year Agreement, is
12 marked for identification as of this date.)

13 Q. I'm going to hand you what's been
14 marked as Defendant's Exhibit 1. Have you seen
15 that document before?

16 A. Have I seen it?

17 Q. Yes.

18 A. No.

19 Q. Have you ever seen a document
20 similar to this but perhaps not completed with
21 the handwritten inserts and so forth?

22 A. Not that I -- well, maybe in the
23 subpoena you gave me. I don't remember what --
24 I think there was something in there that -- I
25 don't think it was this. I think it was

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

1 D. Sheehan, Jr.

2 actually a distributor contract, if I recall,
3 but I'm not 100 percent positive.

4 Q. Are you aware of what an Australian
5 Gold premier salon is?

6 A. I think I am.

7 Q. What do you understand that to be?

8 A. To mostly try to carry mostly
9 Australian Gold and Swedish Beauty products and
10 promote them.

11 Q. Did you have an understanding that
12 premier salons would be exclusively Australian
13 Gold?

14 A. No.

15 Q. Did you look for any contracts at
16 either of your tanning salons to see if there
17 were documents between you and Australian Gold?

18 A. I don't have any.

19 Q. Did you look?

20 A. I know I -- I know I don't have
21 them. Where would I look if I know I don't
22 have them? Any paperwork that was ever done
23 was done through Future Industries. They do
24 everything for me.

25 Q. And Future Industries is one of your

TOBY FELDMAN
INCORPORATED

1 D. Sheehan, Jr.

2 distributors?

3 A. Yes.

4 Q. Do you recognize the handwriting on
5 Exhibit 1?

6 A. No.

7 Q. Do you know who Steve Troutman is?

8 A. No.

9 Q. Do you know who Karen
10 Meade-Bentlage, B-e-n-t-l-a-g-e, is?

11 A. Yes.

12 Q. Who is she?

13 A. The owner of Future Industries.

14 Q. How do you know her?

15 A. Because I deal with Future
16 Industries. I bought equipment from them.
17 That's the first people I think we dealt with
18 when we went into business.

19 Q. Does Future Industries only sell
20 Yucatan Australian Gold and Swedish Beauty
21 products?

22 A. No.

23 Q. What other products does Future
24 Industries sell?

25 A. Anything I order.

TOBY FELDMAN
INCORPORATED

1 D. Sheehan, Jr.

2 Q. Would that include the Supre
3 products?

4 A. Yes.

5 Q. Would that include Designer Skin
6 products?

7 A. Yes.

8 Q. Has Future Industries placed any
9 restrictions on what they will sell Yucatan?

10 A. No.

11 Q. I'm going to draw your attention to
12 the first sentence of this document. Yucatan
13 Tanning is written in and it says "Yucatan
14 Tanning agrees to feature, display, offer to
15 sell, recommend, endorse or otherwise promote
16 only Australian Gold and/or Swedish Beauty
17 lotions in the salon."

18 Since you've never seen this
19 document before, my question is did
20 Future Industries ever have a conversation with
21 you or communicate to you something along those
22 lines?

23 A. No.

24 Q. There's a couple of dates on this
25 agreement and one date appears to be March 4th,

TOBY FELDMAN
INCORPORATED

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

D. Sheehan, Jr.

of it and take it for themselves because, you know, I know they've sent us chairs and I let the girls take them home. And I receive it from almost all companies, you know. They ship it to all stores, you know.

Q. Have you ever received the Australian Gold training book?

A. Not that I know of.

Q. Item three talks about free regional trainings geared toward our premier salons and it lists various cities where regional trainings are scheduled to take place.

Did Yucatan ever avail itself to the regional training offered by Australian Gold?

A. No.

Q. Why not?

A. Honestly I never even knew about it. The only things I've ever known about were I believe the Smart Tan Certification and -- I forget the other one that was held at Future Industries. I went to one of them about six years ago. I believe it was Smart Tan.

Q. Was that a training session at Future Industries that you attended?

1 D. Sheehan, Jr.

2 A. What do you mean by distributor
3 agreements?

4 Q. Well, with companies such as
5 Future Industries. Were you aware that
6 companies like Future Industries contracted
7 with Australian Gold --

8 A. No.

9 Q. -- to distribute products?

10 A. No. I mean, I could figure there's
11 some sort of agreement with all lotion
12 companies if you asked me. Obviously I
13 wouldn't have any knowledge about it or know
14 about it.

15 Q. Did Future Industries ever explain
16 to you any restrictions they had with respect
17 to who they could sell the products?

18 A. No.

19 Q. Did anyone else ever explain to you
20 any restrictions to whom the Australian Gold
21 products may be sold?

22 A. No.

23 Q. As we sit here today do you have any
24 understanding of any restrictions that might be
25 in place with respect to the sale of

TOBY FELDMAN
INCORPORATED

1 D. Sheehan, Jr.

2 A. Yes. It was held at Future
3 Industries.

4 Q. I want you to look at the next
5 paragraph. And I won't read all of this. I'll
6 spare you some of the details.

7 It says "Under no circumstance shall
8 customer refer to or mean," and then subpart C,
9 "any person who sells to other resellers or
10 buys on behalf of other resellers."

11 Do you see that sentence?

12 A. Yes.

13 Q. Were you aware of any such
14 restriction or definition of what a customer is
15 to include --

16 A. No.

17 Q. -- in this provision?

18 A. No idea. I'm not a distributor.
19 I'm a tanning salon. This you're saying is for
20 a distributor. So I would have no idea.

21 Q. Okay. Do you have a representative
22 from Australian Gold that you have dealt with
23 in the past?

24 A. No.

25 Q. Have you ever spoken with anybody at

TOBY FELDMAN
INCORPORATED

1 D. Sheehan, Jr.

2 Australian Gold?

3 A. No.

4 Q. And so we're clear on the record,
5 Australian Gold's prior company before some
6 restructuring of the company was ETS. So the
7 same question, have you ever spoken with
8 anybody at ETS?

9 A. No. So just for my own knowledge,
10 ETS isn't Australian Gold anymore? Because I
11 thought ETS was Australian Gold.

12 Q. I'll explain it to you later.

13 A. Okay.

14 MR. MATTHEWS: Let's take a break.

15 (Recess taken.)

16 BY MR. MATTHEWS:

17 Q. Did you do anything to prepare for
18 your deposition today?

19 A. No.

20 Q. Did you talk to Larry Sagarin or
21 Steven Mercadante about your deposition?

22 A. No. I mean, in general, just in
23 general we spoke obviously that I was coming.
24 There was nothing in particular or anything
25 like that.

TOBY FELDMAN
INCORPORATED

1 D. Sheehan, Jr.

2 Q. Okay. Thank you.

3 Tell me the circumstances under
4 which Yucatan began selling tanning lotions to
5 S&L Vitamins, Inc.

6 A. Ready? I was -- you know, S&L, they
7 sold, you know, body-building workout
8 supplements and I get some from Larry for
9 friends and stuff, you know, sell them out of
10 the store. And he had come to me and said,
11 let's -- you know, you want to give me some
12 lotion, we'll barter. I'm going to sell it, I
13 think, I believe actually in the store. I'm
14 not positive, and it just started. That's how
15 it started.

16 Q. How long ago was that?

17 A. I'm not good with time, but I would
18 say three years roughly.

19 Q. Do you remember how much you traded
20 supplements for lotion?

21 A. No. I mean, it wasn't -- in small
22 amounts. You know, I don't buy a lot of
23 supplements from him. And then as it got -- he
24 started ordering more, he just paid for them.

25 Q. Did you have any conversations with

TOBY FELDMAN
INCORPORATED

1 D. Sheehan, Jr.

2 Mr. Sagarin as to what he was going to do with
3 the tanning lotions?

4 A. He just said he was selling them.

5 Q. Did he tell you he was going to sell
6 them on the Internet or did he say in a store
7 or do you remember?

8 A. I don't think we really ever
9 discussed it that much until it -- you know,
10 maybe even until it came to this, you know.

11 Q. How big was that first swap as far
12 as products?

13 A. Oh, \$50. I don't know, but it
14 wasn't, you know, anything big.

15 Q. How do you know Larry Sagarin?

16 A. I met him in private school when we
17 were kids.

18 Q. Are you guys the same age?

19 A. No. Larry I believe is two or three
20 years younger than me.

21 Q. Had you stayed in touch throughout
22 the years?

23 A. No. I hadn't seen him after private
24 school for a while and then I -- I think I ran
25 into him when I was bar tending and then we

TOBY FELDMAN
INCORPORATED

1 D. Sheehan, Jr.

2 slowly became friends again. I used to see him
3 at the gym and we became friends again.

4 Q. Did you go to him and ask to sell
5 supplements in your tanning salon?

6 A. Ask him? No. I just bought them.
7 I mean, you know, I work out a lot. A lot of
8 my friends work out. So, you know, they knew I
9 knew him. If I need -- to this day, you know,
10 if one of my friends needs some protein or
11 something, I just get it from him.

12 Q. Okay. And that's what I'm just
13 trying to understand, how you came about
14 deciding to offer supplements in your tanning
15 salon.

16 A. I don't really offer them like
17 they're on the shelves. It's more or less for
18 friends, you know. And a lot of the stores do.
19 I just don't have that much room.

20 Q. Okay. Tell me -- obviously over
21 time you continued to sell more and more
22 tanning lotions to Larry Sagarin, correct?

23 A. Yes.

24 Q. Tell me how that developed as time
25 went by?

TOBY FELDMAN
INCORPORATED

1 D. Sheehan, Jr.

2 A. Well, how do you mean developed? I
3 mean --

4 Q. Well, just tell me --

5 A. -- slowly his orders would get
6 bigger and more frequent.

7 Q. Okay. Let's do it this way. How
8 frequently after that first order did he place
9 additional orders for tanning lotion?

10 A. I can imagine there were probably
11 weeks -- when it first started, you know, he
12 took a little bit here and there and then it
13 just, you know, became more frequent.

14 And it would vary on the time of
15 year also obviously as, you know, the tanning
16 varies and, you know, how busy you are.
17 Springtime obviously you order a lot more and
18 then summer, winter, you know, the orders were
19 much smaller and much less frequent.

20 Q. In the busiest time ever how
21 frequent were his orders?

22 A. Probably three or four times a week,
23 two, three times a week.

24 Q. And what would an average order be?

25 A. I mean, it could go anywhere from 2

TOBY FELDMAN
INCORPORATED

NATIONWIDE SERVICES FOR LEGAL PROFESSIONALS
court reporting . videoconferencing . video . translations . tape transcriptions . scanning

1 D. Sheehan, Jr.

2 to \$300, you know, maybe a little fill-in order
3 to 5,000.

4 Q. We're at March 29th as we sit here
5 today. Is this considered the busy season in
6 the tanning industry?

7 A. Supposedly.

8 Q. I take it --

9 A. Not for me, but yes.

10 Q. All right.

11 A. April and May I believe are for the
12 whole country the two strongest months and
13 March and summer isn't far behind.

14 Q. How recent has it been that
15 Mr. Sagarin was placing two, three, four orders
16 per week from you?

17 A. I believe last week he placed two.

18 Q. Do you recall the amount of those
19 orders placed last week?

20 A. That's a good question. I believe
21 one was about 4,000 and one I believe was
22 fifteen hundred sixty some dollars.

23 Q. Is that his cost or your cost?

24 A. That's my cost.

25 Q. In the off season, the slow times,

TOBY FELDMAN
INCORPORATED

1 D. Sheehan, Jr.

2 what was the frequency of the orders placed by
3 Mr. Sagarin?

4 A. I mean, I could probably go weeks.
5 You know, I mean, don't hold me to it, but I
6 could probably go a couple weeks without
7 ordering anything and then maybe put in one or
8 two orders. You know, nothing like it is in
9 the busier time.

10 Q. Even in the slow times were the
11 orders still consistent if less frequent?

12 A. No, they were less frequent and
13 smaller.

14 Q. Was there ever a period of time
15 where the orders stopped, let's say, for
16 example, a month that you didn't receive an
17 order?

18 A. I don't believe that long, no.

19 Q. I may have been a little imprecise
20 here and I apologize. I said how frequently
21 did Mr. Sagarin place orders and I meant
22 Mr. Sagarin or Mr. Mercadante or someone at
23 S&L Vitamins. Did you understand that when you
24 answered?

25 A. Yes, I did.

TOBY FELDMAN
INCORPORATED

1 D. Sheehan, Jr.

2 Q. Did Mr. Mercadante or does
3 Mr. Mercadante ever place orders?

4 A. Yes.

5 Q. Does anyone else other than
6 Mr. Sagarin or Mr. Mercadante place orders on
7 behalf of S&L Vitamins?

8 A. No.

9 Q. Who places more orders,
10 Mr. Mercadante or Mr. Sagarin or is it equal?

11 A. I'd say it's probably pretty equal.
12 If anything, maybe Steve, Mr. Mercadante.

13 Q. Tell me how that transaction works
14 as far as S&L Vitamins placing an order with
15 you?

16 A. By transaction you mean how they get
17 their merchandise and pay for it?

18 Q. From the very beginning how they
19 place their order -- and I may stop you, but
20 generally I want to know how they place the
21 order and how that product ultimately arrives
22 in their store.

23 A. They will call me and give me the
24 order over the phone and then I will order it
25 and when the product gets there, they will come

1 D. Sheehan, Jr.

2 along with the product?

3 A. Yes.

4 Q. And then once they had checked in
5 the product, they returned the invoice to you?

6 A. Yes.

7 Q. And then they send I assume a
8 payment along with that invoice?

9 A. Sometimes that way or sometimes they
10 would write the check before they left and then
11 go check it. Very rarely is there a problem.

12 Q. Why did they return the invoice to
13 you?

14 A. No idea.

15 Q. Did you ask them to return the
16 invoice to you?

17 A. No.

18 Q. Do you know if S&L Vitamins or any
19 of its principals ever dealt directly with one
20 of your distributors?

21 A. No.

22 Q. You don't know or they did not do
23 that?

24 A. I can't tell you for sure, but I
25 would bet my life that they didn't.

TOBY FELDMAN
INCORPORATED

1 D. Sheehan, Jr.

2 tell anybody else who my sources are?

3 A. No.

4 Q. What about Mr. Mercadante, did he
5 ever tell you --

6 A. No.

7 Q. Let me finish my question. Did
8 Mr. Mercadante ever tell you not to reveal who
9 the other sources were?

10 A. No.

11 MR. MATTHEWS: Off the record.

12 (Discussion held off the record.)

13 (Defendant's Exhibit Sheehan 3,
14 invoices, are marked for identification as
15 of this date.)

16 BY MR. MATTHEWS:

17 Q. Mr. Sheehan, I have handed you
18 what's been marked as Exhibit 3 and that is a
19 group of documents that your attorney gave to
20 us in this litigation. Can you generally tell
21 me what these documents are?

22 A. Tanning lotion invoices and possibly
23 bulbs, tanning bulbs for myself. I'm not sure.

24 Q. When you received the invoices back
25 from S&L Vitamins, what did you do with the

TOBY FELDMAN
INCORPORATED

1 D. Sheehan, Jr.

2 BY MR. MATTHEWS:

3 Q. Did S&L Vitamins ever pay you in
4 cash?

5 A. No.

6 Q. All payments were by check?

7 A. Yes.

8 Q. Have you ever had any discussions
9 with Mr. Sagarin or Mr. Mercadante about
10 keeping your identity concealed from
11 Australian Gold?

12 A. Not until this whole thing started.

13 Q. Tell me about those conversations.
14 What was said?

15 A. Basically just that they were -- it
16 was being protected -- I guess protected by the
17 judge to -- so I didn't get cut off.

18 Q. Did they tell you or ask you not to
19 talk to Australian Gold about this matter?

20 A. No.

21 Q. And you haven't talked to anybody at
22 Australian Gold, correct?

23 A. You.

24 Q. Except me. I'm their attorney.

25 A. Yes.

TOBY FELDMAN
INCORPORATED

1 D. Sheehan, Jr.

2 Q. Okay. Prior to that communication
3 about the protective order in this case, did
4 you have any discussions along the same lines,
5 that it was important that S&L Vitamins' source
6 for obtaining the products be unknown to
7 Australian Gold?

8 A. No.

9 Q. Did you think you were doing
10 anything wrong by selling your products to
11 S&L Vitamins?

12 A. No. And I still don't.

13 Q. Do you know who Bob Reilly is?

14 A. No.

15 Q. Have you told any of your
16 distributors that you were selling products to
17 S&L Vitamins?

18 A. No.

19 Q. Have you had any discussions with
20 your distributors since you became aware of
21 this lawsuit about whether or not you could
22 resell tanning lotions that you purchased?

23 A. No.

24 Q. Why not?

25 A. That's what I do, I sell tanning

TOBY FELDMAN
INCORPORATED

EXHIBIT G

Francis J. Earley (FE-7520)
MINTZ, LEVIN, COHN, FERRIS,
GLOVSKY and POPEO, P.C.
666 Third Avenue
New York, New York 10017
(212) 935-3000
ATTORNEYS FOR AUSTRALIAN GOLD, INC.

UNITED STATES DISTRICT COURT
EASTERN DISTRICT OF NEW YORK

-----	X	
S & L VITAMINS, INC.,	:	
	:	
Plaintiff/Counterclaim Defendant,	:	
	:	
v.	:	05 CV 1217 (JS)(ML)
	:	
AUSTRALIAN GOLD, INC.,	:	
	:	
Defendant/Counterclaim Plaintiff.	:	
-----	X	
AUSTRALIAN GOLD, INC.,	:	
	:	
Third Party Plaintiff,	:	
	:	
v.	:	
	:	
LARRY SAGARIN AND JOHN DOES,	:	
1-10,	:	
	:	
Third Party Defendants,	:	
-----	X	

**AUSTRALIAN GOLD'S RESPONSES TO
FIRST SET OF INTERROGATORIES**

Defendant/Counterclaimant, Australian Gold, Inc., ("Australian Gold"), by counsel,
answers Plaintiffs' Interrogatories to Defendant, as follows:

GENERAL RESPONSE AND OBJECTIONS

Australian Gold objects to the Interrogatories served by Plaintiff to the extent that the
Interrogatories attempt to impose upon Australian Gold any duties not specifically set forth in

Federal Rules of Civil Procedure. Australian Gold also objects to each Interrogatory that attempts to discover confidential or proprietary information of Australian Gold or information protected by the attorney-client privilege or work product doctrine.

Discovery has also not been completed on many of the subjects inquired about so that full and complete answers may not be able to be given at this time. This General Response and these objections are specifically incorporated into each of the individual responses that follow. Subject to and without waiving any objection, Australian Gold states as follows:

INTERROGATORY NO. 1: Identify all persons who have information concerning the subject matter of this litigation and set forth the subject of each witness's knowledge or information and whether they will be called to testify at trial.

ANSWER: Persons at Australian Gold with specific knowledge and information concerning the subject matter of this litigation include Leslie Hartlieb, John Keiffner, Tracy Ring, and Sarah Webster. These persons have knowledge concerning Australian Gold's business, its distribution system, its distributors, the products manufactured and offered for sale, Australian Gold's efforts to fight diversion on the internet and elsewhere, and plaintiffs' use of the internet to sell Australian Gold products, among other things. Australian Gold has not decided what witnesses it will call to testify at trial. Other persons with information concerning the subject matter of this lawsuit include representatives of S & L Vitamins, Inc., Larry Sagarin and any person or entity that has supplied S & L Vitamins with Australian Gold products.

INTERROGATORY NO. 2: Identify all communications between you and any person other than your attorneys about plaintiffs, plaintiffs' website, or plaintiffs' use of defendants' intellectual property, including trademarks or copyrights. For each such communication, identify

the date, time, nature of the communication (telephone, letter, email), participants, and contents of the communication.

ANSWER: Australian Gold has had communications with its distributors regarding S & L Vitamins' website. Documents evidencing these communications shall be produced at a mutually agreeable time and location. Australian Gold also had a telephone conversation with Designer Skin about the website and whether Designer Skin was taking legal action against S & L Vitamins.

INTERROGATORY NO. 3: State in detail each fact or circumstance which defendant contends supports or shows that a likelihood of confusion exists between defendant and plaintiffs because of plaintiffs' use of the marks at issue in this action, and identify all documents and things evidencing a likelihood of confusion.

ANSWER: Objection. Australian Gold objects to this request to the extent that it calls for a legal opinion or the work product of Australian Gold's attorneys. Further, Australian Gold has not yet identified an expert witness who may be called upon to offer expert testimony in this area. Subject to and without waiving these objections, the facts and circumstances which show the likelihood of confusion include: the use of Australian Gold's trademarks in S&L Vitamins' metatags on the website, superimposing "BodySourceOnLine.com" over photographs of Australian Gold products, using Australian Gold's trademarks with Yahoo pay-for-placement service and in the metatags in a manner calculated to capture the consumer's initial interest and then divert the consumer to the Plaintiffs' own website, thereby impermissibly capitalizing on the goodwill of Australian Gold's trademarks, the use of Australian Gold's trademarks without permission or authorization, the fact that Australian Gold has a distribution system which prohibits the sale of its products over the internet and the sale of Australian Gold's products on

the internet sends mixed messages to the general public regarding whether such sales are authorized, approved, endorsed or sponsored by Australian Gold, and complaints lodged by the general public to Australian Gold concerning the sale of the products by internet retailers.

INTERROGATORY NO. 4: For each trademark which defendant contends plaintiffs have used in an infringing manner, describe in detail the monetary damages suffered by defendant and identify all documents and things supporting these calculations.

ANSWER: Objection. Australian Gold objects to this interrogatory to the extent that it seeks information related to statutory damages under federal trademark law which may be available to Australian Gold, including Plaintiffs' profits and royalties. Australian Gold cannot make a full computation of the damages it contends that it has sustained because Plaintiffs have refused to provide Australian Gold with business records which would show Plaintiffs' sales of Australian Gold products. To the extent that Plaintiffs make these documents available to Australian Gold, Australian Gold will supplement this answer accordingly. Subject to and without waiving these objections, Plaintiffs' use of Australian Gold's trademarks has caused damage to Australian Gold's reputation and goodwill. Australian Gold promised its distributors and tanning salons that its products would only be available in tanning salons and would not be sold on the internet. Australian Gold has spent in excess of \$1.5 million on maintaining its distribution system and training its employees, distributors and tanning salons on the proper use of its products. Further, Australian Gold reserves that right to designate an expert witness to testify as to the monetary damages of Australian Gold's goodwill and reputation.

INTERROGATORY NO. 5: For each trademark which defendant contends has been diluted by plaintiffs' actions, describe in detail the facts which support this contention, and

describe the monetary damages suffered by defendant and identify all documents and things supporting these calculations.

ANSWER: See answers to Interrogatories Nos. 3 and 4.

INTERROGATORY NO. 6: Set forth in detail the damage to defendant's goodwill and reputation allegedly caused by plaintiffs' conduct as described in Paragraph 7 of defendant's counterclaim.

ANSWER: See answer to Interrogatory No. 4.

INTERROGATORY NO. 7: Set forth in detail the damage to defendant's "distribution system" allegedly caused by plaintiffs' conduct as described in Paragraph 7 of defendant's counterclaim.

ANSWER: The Plaintiffs have undermined Australian Gold's distribution system by illegally obtaining the products from one or more authorized distributors, through means which Australian Gold is still investigating. Upon information and belief, Plaintiffs have conspired with authorized distributors and/or other persons and entities to surreptitiously obtain the products and resell them on the internet. Australian Gold reserves the right to supplement this answer upon taking the deposition of Plaintiffs, Plaintiffs' suppliers and conducting further non-party discovery with respect to these suppliers. At the time of answering this interrogatory, none of Plaintiffs' suppliers had produced documents to Australian Gold's counsel and thus, Australian Gold cannot give a full and complete answer as to the extent of harm caused by Plaintiffs' conduct. See also answer to Interrogatory No. 4.

INTERROGATORY NO. 8: Identify all distributors from whom defendant contends plaintiffs obtained defendant's products.

ANSWER: Australian Gold does not know the identity of the distributors at this time, but its investigation continues.

INTERROGATORY NO. 9: Describe in detail, the training provided by defendant to distributors, retailers, and consumers, respectively.

ANSWER: In a typical year, Australian Gold trains over 30,000 employees, salon owners, and managers in over 600 presentations. Australian Gold has spent approximately \$1.5 million dollars on training in previous years. Australian Gold requires all distributors to participate in training programs, and to make their sales associates available two times a year for training provided by Australian Gold. All authorized distributors are also required to hold two seminars each year to train tanning salons on the proper use of the products. Australian Gold has a training department that meets with retail tanning salons to properly train them and answer questions concerning the proper use of the products. Australian Gold also sends its trainers to retail salons to train salon employees. Australian Gold also hosts a yearly distributor's council where it offers further training to distributors.

INTERROGATORY NO. 10: Identify all complaints, lawsuits, government investigations, or regulatory actions taken against defendant related to the safety of defendant's Products.

ANSWER: Objection. This request is overly broad and is not limited in time or scope. Subject to and without waiving this objection. Australian Gold shall produce responsive documents at a mutually agreeable time and location.

INTERROGATORY NO. 11: Identify any contracts which place restrictions on the sale of defendant's products by retailers.

ANSWER: See Distributorship Agreements and Premier Salon Contracts which shall be produced at a mutually agreeable time and location, subject to the terms of a protective order to protect the confidential nature of this information.

INTERROGATORY NO. 12: Please identify each person you expect to call as an expert witness at the trial of this action and for each such person, describe in detail the nature of and grounds for the testimony, the facts and documents upon which the expert based his opinion, and any tests or surveys relied upon by expert.

ANSWER: Objection. Australian Gold has not yet identified its expert witnesses. Australian Gold will identify all expert witnesses in accordance with the case management deadlines. Australian Gold will supplement this interrogatory accordingly.

INTERROGATORY NO. 13: Identify any retailer that has been banned, prevented, restricted, or forbidden from purchasing Products as a result of its failure to train customers in the use of the Products.

ANSWER: Australian Gold is not aware of a situation where a tanning salon has refused or failed to train customers, so the answer is none.

INTERROGATORY NO. 14: Identify each use of defendant's trademarks by defendants in Meta Tags, as alleged in Paragraph 37 of defendant's counterclaim.

ANSWER: See documents produced.

INTERROGATORY NO. 15: State the basis for defendant's contentions in Paragraphs 40 and 90 of defendant's counterclaim that plaintiffs acted to "mislead."

ANSWER: Objection. Paragraphs 40 and 90 of Australian Gold's Second Amended Counterclaim do not reference the word "mislead." To the extent that this reference is to paragraph 42 of the Second Amended Counterclaim, S & L Vitamins' use of photographs of the

products with its own name superimposed over the photographs impermissibly suggests a sponsorship, affiliation, endorsement or association between Australian Gold and Plaintiffs. The photographs that Plaintiffs display on the website are misleading because of the manipulation of the photographs.

INTERROGATORY NO. 16: Describe in detail all foreign laws which Products fail to comply with, as alleged in Paragraphs 47 and 54 of defendant's counterclaim.

ANSWER: Objection. This request calls for a legal conclusion as it seeks an analysis of foreign laws related to the sale of Australian Gold's U.S. products in foreign markets.

INTERROGATORY NO. 17: Describe in detail the damages suffered by defendant as a result of plaintiffs' alleged interference with its contracts with foreign distributors, as claimed in Paragraph 75 of defendant's counterclaim.

ANSWER: See answers to Interrogatory Nos. 4 and 9.

INTERROGATORY NO. 18: Describe in detail the "false pretenses" mentioned in paragraph 74 of defendant's counterclaim.

ANSWER: Objection. Australian Gold has not yet had the opportunity to depose representatives of S & L Vitamins and Larry Sagarin. Thus, the extent of their activities is still unknown at this time. Subject to and without waiving this objection, Australian Gold has conducted a diligent investigation to discover S & L Vitamins' sources for Australian Gold products and has been unable to discover that information. Thus, upon information and belief, Australian Gold suspects that S & L Vitamins is using a straw man, false names or other covert means to obtain the products.

INTERROGATORY NO. 19: Describe in detail the basis for defendant's claim in Paragraph 96 of its counterclaim that plaintiffs' website is "misleading in material aspects."

ANSWER: Objection. The Plaintiffs' website speaks for itself. Further, this interrogatory seeks counsel's work product. Subject to and without waiving these objections, see answer to Interrogatory No. 15.

INTERROGATORY NO. 20: State defendant's income and profits from the sale of its trademarked products for the last ten years and the sources of such income and profits.

ANSWER: Objection. This interrogatory is overly broad and vague with respect to the phrase "sources of such income and profits." Read literally, this interrogatory could seek the name of every transaction conducted by Australian Gold over the last ten years. To the extent that Plaintiffs wish to narrow and clarify this interrogatory, Australian Gold would be willing to reconsider any such interrogatory.

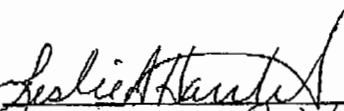
INTERROGATORY NO. 21: Describe in detail how plaintiffs' conduct caused defendant to suffer injury in its relations or prospective relations with distributors, as alleged in Paragraph 81 of defendant's counterclaim.

ANSWER: S & L Vitamins' conduct has undermined Australian Gold's distribution system. Australian Gold's business model is based upon having a closed distribution system. When products are sold on the internet, Australian Gold receives numerous complaints from distributors and tanning salons concerning the unauthorized sale of the products. If Australian Gold is unable to manage diversion, then relationships with distributors are compromised. One of the factors that has made Australian Gold very successful in the indoor tanning industry is that it has been able to maintain its distribution system and thus attract and maintain quality distributors.

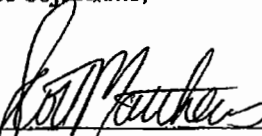
INTERROGATORY NO. 22: Identify the individual or individuals who participated in responding to these interrogatories.

ANSWER: Leslie Hartlieb.

I certify under oath that the above responses to interrogatories are true and accurate to the best of my knowledge.

By: 
President

As to objections,



Michael A. Wukmer, Esq.
Scott D. Matthews, Esq.
ICE MILLER LLP
One American Square, Suite 3100
Indianapolis, IN 46282-0200

MINTZ LEVIN COHEN FERRIS GLOVSKY
AND POPEO, P.C.
Attorney For Defendant
The Chrysler Center
666 Third Avenue
New York, New York 10017
(212) 935-3000
(212) 983-3115 (Fax)

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a copy of the foregoing has been deposited in the U.S. mail, first class postage prepaid, on the 20th day of January, 2006, addressed to:

Ronald D. Coleman
David Stein
Coleman Law Firm
A Professional Corporation
The Diamond Building
881 Allwood Road
Clifton, NJ 07012



Scott D. Matthews

Michael A. Wukmer, Esq.
Scott Matthews, Esq.
ICE D. MILLER LLP
One American Square, Suite 3100
Indianapolis, IN 46282-0200

MINTZ LEVIN COHEN FERRIS
GLOVSKY AND POPEO, P.C.
Attorney For Defendant
The Chrysler Center
666 Third Avenue
New York, New York 10017

INDY 1657616v.2