

From: Nathan Counley
To: hss@frontlineprocessing.com; "The Purse Boutique"
Subject: RE: ThePurseBoutique.com - 8788370010948 - large Transaction question
Date: Friday, February 01, 2008 2:50:58 PM
Attachments: [DMS--CC Authorization Form.doc](#)

Melissa,
Is this a whole-sale customer? Are you getting a signed invoice like attached if so on any large orders? That would be the best thing to do, and require signature receipt of delivery as well to protect you from chargebacks.

Thank you,
Nathan Counley
National Bankcard Systems of Durango
(p) 608.467.6672
(f) 413.431.2720
www.Durango-Direct.com

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From: Hans Strickler [<mailto:hss@frontlineprocessing.com>]
Sent: Friday, February 01, 2008 12:02 PM
To: 'The Purse Boutique'; 'Nathan Counley'
Subject: ThePurseBoutique.com - 8788370010948 - large Transaction question

Melissa,
Noticed a \$3,912.50 Transaction come through today, which isn't 'normal' for what you usually process. This card was also run on Jan 9th for \$2965.00.
Can you call me so we can talk about the Sale/Customer? Is this a long-standing customer?
Are multiple items being ordered?
Just seems odd that we'd have the card pop up a few times in one month.

-Hans

Hans Strickler
Risk Manager
Frontline Processing
866*651*3068
406*585*7576 (fax)

_____ NOD32 2844 (20080201) Information _____

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