

Highly Confidential - Attorneys' Eyes Only

Page 1

1 UNITED STATES DISTRICT COURT
2 SOUTHERN DISTRICT OF NEW YORK
3

4 J.T. COLBY & COMPANY, INC.,
5 d/b/a BRICK TOWER PRESS,
6 J. BOYLSTON & COMPANY,
7 PUBLISHERS, LLC and
8 IPICTUREBOOKS, LLC,
9

Plaintiff,

vs.

Case No. 11-CIV4060 (DLC)

APPLE, INC.,

Defendant.
-----/

12 HIGHLY CONFIDENTIAL ATTORNEYS' EYES ONLY
13 VIDEOTAPED 30(b)(6) DEPOSITION OF STEVE GEDIKIAN
14 Redwood Shores, California
15 Thursday, September 27, 2012
16
17
18
19
20

21 Reported by:

22 LORRIE L. MARCHANT, CSR No. 10523
23 RPR, CRR, CCRR, CLR

24 JOB NO. 53421
25

1 in its -- the existence of this product and its
2 basic features.

3 Q. What did you know about the basic features
4 of the product before it was released?

5 A. That the product is an application used for
6 creating -- or an application that anyone can use to
7 create a work that could then be consumed using
8 iBooks or experienced using iBooks.

9 Q. When was iBooks Author released to the
10 public?

11 A. I believe it was January of this year.

12 Q. Do you have any knowledge concerning the
13 reasons that Apple decided to develop the iBooks
14 Author product?

15 A. I'm not sure of what the intentions were or
16 the reasoning for why we created that product.

17 Q. Are you aware of the goals that Apple has
18 for that product?

19 A. iBooks Author is meant to make it easy
20 for anyone to be able to -- to take their
21 inspiration and turn it into a work that can be
22 experienced with iBooks. There are many
23 applications. It's like -- just like a word
24 processor or ...

25 Q. When you say "the product can be

1 experienced with iBooks," do you mean that the works
2 that people create using iBooks Author can be made
3 available for download on the iBookstore?

4 A. That's one of the ways that those works
5 could be experienced.

6 Q. How -- what other ways are there?

7 A. A person who's created a work could take
8 the document that's been -- that is saved from
9 iBooks Author and put it on a Web site if they wish
10 and make it available to anybody.

11 Q. If the --

12 A. There are -- there are many different ways.

13 Q. Forgive me for interrupting. Were you
14 finished with your answer?

15 A. Yes, now I'm finished.

16 Q. If a user of iBooks Author uploaded the
17 result of iBooks Author to a Web site, would
18 somebody who wished to experience that work need the
19 iBooks software?

20 MS. RAY: Objection.

21 THE WITNESS: It depends what you mean by
22 "experience."

23 BY MR. CHATTORAJ:

24 Q. What do you mean? You've been using the
25 word "experience." What do you mean by that?

1 any other format, that is up to the person to decide
2 how they want that information to be disseminated.

3 Q. But if that were done, the features of the
4 iBooks Author work that had been created would not
5 all be carried over; right?

6 A. It depends which features they used.

7 Q. So it's possible that they could be
8 distributed by e-mail, then, iBooks Author works?

9 A. The contents of an iBooks Author document
10 could be copied and pasted into an e-mail, the words
11 that you write, and then disseminated in that
12 fashion. It is for the author to decide how they
13 want to share that information.

14 Q. Are you familiar with the name "iBooks 2"?

15 A. I am.

16 Q. What is it?

17 A. It is the name -- it is -- it is the second
18 version of the iBooks application.

19 Q. Is the original iBooks application still
20 available for download from Apple?

21 A. Not to my knowledge.

22 Q. What are the differences between iBooks 2
23 and the original iBooks software, to the best of
24 your knowledge?

25 A. iBooks 2 added support for works created

1 with iBooks Author. I believe that was the primary
2 features. So -- and there was a number of features
3 that were associated with that.

4 So, for example, study cards is a feature
5 that was -- that came with support for iBooks Author
6 books and documents.

7 Q. When was iBooks 2 released to the public?

8 A. I believe it was released at or around the
9 same time as iBooks Author.

10 Q. So would that be January 2012?

11 A. I believe so. I'm not certain.

12 Q. How would you ascertain that date with
13 certainty?

14 A. Look at a press release.

15 Q. Are you familiar with the trade name
16 "iBooks Textbook"?

17 A. I'm familiar with the term "iBooks
18 Textbook."

19 Q. I'll withdraw the question. I didn't mean
20 to imply anything legal, a trade name.

21 Are you familiar with the name "iBooks
22 Textbook"?

23 A. I'm familiar with the name "iBooks
24 Textbook."

25 Q. What is it?

1 A. It is a descriptive term to describe one
2 type of work that could be created with iBooks
3 Author.

4 Q. Did iBooks Textbooks exist before the
5 release of iBooks Author?

6 A. There was a textbook category available in
7 the iBookstore for which books that could be
8 described as textbooks were available.

9 Q. Who is the intended audience of iBooks
10 Author?

11 A. Anyone with a Mac or PC -- I'm sorry.
12 Anyone with a Mac who wishes to create a
13 work.

14 Q. Can iBooks Author be used on any platform
15 other than a Mac personal computer?

16 A. iBooks Author is only available on the
17 Mac.

18 Q. So iBooks Author cannot be used on an iPad?

19 A. It depends what you mean by can iBooks
20 Author be used on an iPad. The work that is created
21 with iBooks Author can be experienced on an iPad.

22 Q. Through the use of the iBooks software
23 application; right?

24 A. Through the use of the iBooks application,
25 the work that's been created with an iBooks

1 used for many, many purposes. They can use to it
2 type words. They can use it to paste in images.
3 They can use to it create -- they can use many of
4 the various objects that are included, widgets that
5 are included in the application, to lay out a work,
6 as the author intended. So that -- these are the
7 ways that that application may be used.

8 Q. So iBooks Author can be used to design the
9 appearance of the iBooks Author work; right?

10 MS. RAY: Objection.

11 THE WITNESS: iBooks Author can be used
12 to take -- I'm not sure I'm understanding what
13 you're getting at or what your question is
14 specifically. Could you restate your question. I
15 just want to make sure I understand what you're
16 trying to say.

17 BY MR. CHATTORAJ:

18 Q. Well, I'm not trying to -- I'm just asking
19 you questions.

20 A. That's fine. I want to make sure I
21 understand your question before I answer it.

22 Q. That's a good idea, and you're always
23 welcome to ask for clarification.

24 When I say "design," what I mean is to use
25 the iBooks Author tool to arrange the elements --

1 and by "elements" I include both, you know, included
2 objects, text, pictures, covers, in a way that the
3 author wishes to present a certain design of the
4 work to anyone who seeks to read or experience that
5 work.

6 A. A person who's creating a work with
7 iBooks Author can use iBooks Author's various
8 functions to lay out the contents of that work any
9 which way they please.

10 Q. Does Apple act as a publisher of books
11 created with iBooks Author that are then offered
12 for sale or download through the iBookstore?

13 MS. RAY: Objection.

14 THE WITNESS: I'm not sure. It depends
15 on -- well, no. I don't know what you mean by
16 "publisher."

17 BY MR. CHATTORAJ:

18 Q. Do you have an understanding of what the
19 word "publisher" means in general?

20 A. It is a -- a publisher -- a publisher, in
21 my view, is a organization or legal entity that is
22 responsible for the cost of distributing work. At
23 which point I imagine that they share in any
24 revenues that might result from a purchase of that
25 work.

1 A. All this -- all this information is, but
2 from a customer's perspective, there is no
3 representation of that separate data file. From the
4 customer's experience perspective, when they open
5 the document, they are viewing a singular document.

6 So there is -- while technically under --
7 from an engineering perspective, that data might be
8 stored in a separate file, or in this case, the ones
9 that you listed are, but from a customer experience
10 perspective, they are not represented in a separate
11 fashion.

12 Q. Right. But just to be clear, from an
13 engineering perspective, annotations, highlighting,
14 font changes, font size changes, backgrounds, themes
15 are all stored in a separate data file from the
16 actual --

17 A. They're not stored within the book. I
18 don't know if it's a data file or if it's a
19 database, but they're not -- they don't modify the
20 original book or the original document that you're
21 looking at.

22 Q. If I own -- let me start over.

23 I have an iTunes account, and I use my
24 iTunes account to download content both to my iPhone
25 and to my iPad -- that's my iPad (indicating). I

1 BY MR. CHATTORAJ:

2 Q. Continuing to look at page 3 of Gedikian
3 Exhibit 8. The left-hand side, there's some text
4 that describes various features of the iBooks app.
5 Is that a fair characterization?

6 A. It appears that there are -- there are a --
7 several paragraphs that describe various aspects of
8 the iBooks app.

9 Q. The third paragraph down has a title in
10 heading font that says, Use Reading Tools. Is that
11 a fair characterization of that phrase?

12 A. That is an accurate reading of that phrase.

13 Q. Would you call that a --

14 (Discussion off the record.)

15 MR. CHATTORAJ: We took a brief pause for
16 the court reporter and videographer. We are
17 continuing.

18 BY MR. CHATTORAJ:

19 Q. You just testified that "Use Reading Tools"
20 was an accurate reading of the phrase that appears
21 there. I'm asking you also is that fair to
22 characterize that has a heading describing the
23 content in the paragraph that appears below the
24 phrase "Use Reading Tools"?

25 A. It appears that "Use Reading Tools" is a

1 heading for that paragraph.

2 Q. The paragraph reads, You can highlight or
3 underline text, make notes, look up a word in the
4 dictionary or on the Web or search inside the book.
5 You can even VoiceOver to have iPad read to you.

6 Did I read that correctly?

7 A. Yes.

8 Q. Would it be fair to characterize those
9 features as reading tools?

10 MS. RAY: Objection.

11 THE WITNESS: That is one interpretation of
12 these features.

13 BY MR. CHATTORAJ:

14 Q. Is that the interpretation that is
15 reflected on this page?

16 A. I believe that -- allow me to read it one
17 more time.

18 It depends on what you mean by "reading
19 tool." I believe using highlights or underlining
20 text or adding a note or looking up a word doesn't
21 necessarily have to mean that -- that it aids you in
22 reading. It's just a tool that's related to the
23 concept of reading in this particular case.

24 Q. So this is a misleading, "Use Reading
25 Tools"?

1 preparation of the documents?

2 MS. RAY: Unless I see them, I can't know
3 whether I did or not.

4 MR. CHATTORAJ: I am showing Counsel a
5 document, as she suggested.

6 And I ask you to verify. Is this the
7 document you're referring to (indicating)?

8 MS. RAY: I believe it is.

9 MR. CHATTORAJ: Okay. We'll print that out
10 and look at that after the next break.

11 BY MR. CHATTORAJ:

12 Q. Mr. Gedikian, is the iBooks software
13 application an interactive Web collaboration system?

14 A. It could be interpreted in that way, yes.

15 Q. How?

16 A. By interactive, when you open a document
17 with iBooks, you can interact with the contents of
18 that document. You can swipe through pages. You
19 can change the background. You can change the font
20 and point size. You can add commentary in the form
21 of notes and highlights. You can-- so, yeah. So in
22 those ways it is an interactive -- read the
23 description again.

24 Q. Interactive Web collaboration system.

25 A. Yeah. You could view it that way. For

1 example, if my wife and I both had iBooks and were
2 using the same account, we could both be looking at
3 the same document and making such edits and changes
4 to them.

5 Q. Are you and your wife permitted by Apple's
6 terms of use to share the same account?

7 A. I don't know.

8 Q. Is it part of Apple's marketing
9 communications to the general public that they
10 should share iTunes accounts?

11 A. In my experience, when we talk about
12 "accounts," we talk about them in the context of one
13 account per person.

14 Q. So other than sharing iTunes accounts, are
15 there other ways in which this phrase, "interactive
16 Web collaboration systems," would apply to iBooks?

17 A. Well, the fact that I can also take the
18 highlights in the book and the commentary that I add
19 and share them with my friends or my wife via e-mail
20 or other mechanisms, I believe that is another
21 interpretation of how iBooks is an interactive
22 collaboration tool.

23 Q. So you're able to send e-mails from within
24 the iBooks application?

25 A. Yes. So if I type up a highlight -- or if

1 I make a highlight and add a notation to it or a
2 passage or a comment or whatever, there is a way for
3 me to go and share that note directly from inside of
4 iBooks, which would bring up an e-mail form inside
5 of iBooks and send it.

6 In the same way that you can share photos,
7 for example, from the Photos app via an e-mail.

8 Q. In my experience of iOS, if I'm using the
9 Photos app or iBooks app or iTunes -- withdrawn.

10 When I'm using the iBooks app in iOS and
11 I -- I seek to e-mail a document, doesn't it open
12 the Mail app?

13 A. I don't believe that to be the case. I
14 believe a mail sheet -- an e-mail sheet comes up on
15 top of the app, at which point you can pick your
16 sender and subject and you can see the body of the
17 message that is pre-populated by iBooks, and then
18 you can send that message. And when you press send,
19 iBooks is still visible.

20 Q. But as a technical matter, is that mail --
21 is that e-mail functionality -- withdrawn.

22 As a technical matter, does the e-mail need
23 to be sent by the e-mail client that's installed on
24 an iOS device?

25 A. As a technical matter, the e-mail sheet is

1 a -- is a representation of a Mail sheet that
2 would -- you could also access inside of the mail
3 app.

4 If you did not have an account set up, for
5 example, inside of the Mail app for e-mail, then
6 attempting to use that feature inside of iBooks
7 would not -- would require you to set up a mail
8 account.

9 Q. Is the e-mailing function that you're
10 talking about within iBooks handled by mailing
11 software installed on an iOS device as opposed to
12 iBooks, after iBooks has populated the content of
13 the e-mail?

14 MS. RAY: Objection.

15 THE WITNESS: Can you repeat the question,
16 please.

17 BY MR. CHATTORAJ:

18 Q. Is the e-mailing function that you're
19 talking about within iBooks handled by e-mail
20 software that is installed on an iOS device separate
21 from iBooks?

22 A. I'm not sure I understand what you mean by
23 "handled."

24 Q. Does the e-mail that is sent out by the
25 user -- withdrawn.

1 Does iBooks contain an e-mail client?

2 A. iBooks -- iBooks can access a system -- a
3 developer API that allows applications to send
4 e-mails.

5 Q. What is an API?

6 A. An API is, I believe, short for application
7 programming interface. It's basically a function of
8 the programming language that is used to create an
9 app that provides some sort of feature or benefit
10 within the app.

11 So in the case of -- in this specific
12 example, I believe there's a mail API that allows
13 you to invoke or bring up a mail sheet, if you will.
14 We call it a mail sheet. Which allows you to
15 display an e-mail message and send it from within an
16 application.

17 Q. Is the iOS mail API available to other
18 software applications that developers can create for
19 iOS devices?

20 A. I believe that to be the case.

21 Q. So does iBooks itself contain anything
22 other than a call upon the mail API to have its
23 e-mail functionality?

24 A. Can you restate the question?

25 Q. You said that iBooks calls on mail API in

1 order to put up the e-mail sheet; right?

2 A. iBooks will invoke a mail API that will
3 display a blank e-mail -- or a new e-mail sheet that
4 iBooks will then pre-populate with information,
5 depending on what you're sharing.

6 Q. Is the mail API itself part of the iBooks
7 code?

8 A. The mail API is a -- my understanding is
9 that the mail API is a function of the iOS system
10 software, and that applications can choose to take
11 advantage of that functionality.

12 Q. So testimony answer is, no; right?

13 MS. RAY: Objection.

14 THE WITNESS: I believe I answered your
15 question.

16 BY MR. CHATTORAJ:

17 Q. Is the mail API part of iBooks?

18 A. The mail API is a system-level API that any
19 application can take advantage of. It depending on
20 what you mean by "is the mail API part of iBooks."
21 The fact that iBooks contains code that invokes the
22 mail API could be construed as it being part of
23 iBooks.

24 Q. What other collaborative methods exist with
25 respect to iBooks other than sharing iTunes accounts

1 and e-mailing certain content to other users?

2 A. As a user you can choose to visit the
3 iBookstore, and from there you can provide ratings
4 and reviews on any given book and have a
5 conversation, if you will, with other users about
6 the contents of a particular title.

7 You can also access a "tell a friend"
8 feature within the store that allows you to
9 recommend a particular title to a friend or a
10 colleague or a family member, at which point you can
11 then have subsequent conversations, an e-mail or
12 other forms.

13 In iOS 6, we added the ability to like a
14 particular title on Facebook. And it would show you
15 which of your friends have also liked the particular
16 title. So there are multiple ways that you can
17 interact with others on a particular title.

18 Q. Going back to the e-mail functionality for
19 a second, does the recipient of the e-mail that you
20 send by pressing the e-mail button within iBooks
21 have to be using the iBooks software?

22 A. The recipient of the e-mail that's
23 generated is a -- based on the user's action does
24 not require that the customer on the other end have
25 iBooks to read the e-mail.

1 Q. And what does iBooks populate the e-mail
2 with when you sent an e-mail out of the iBooks
3 software?

4 A. Depends on what you're sharing.

5 Q. What kinds of things can you share by
6 e-mail?

7 A. You can share -- I believe you can share a
8 specific title. So, for example, if you want to
9 recommend a book that you have been reading to a
10 friend, you can share the existence of that title,
11 at which point the recipient would receive an e-mail
12 with a reference to the title and the ability to go
13 to the iBookstore to get more information.

14 You can share annotations, notes, comments,
15 passages, whatever, that you've added to a book, or
16 any title that you have in your iBooks bookshelf.
17 You can share highlights that you've made.

18 I believe those are the -- the things that
19 come mind.

20 Q. And the person who receives it can read it
21 regardless of whether they have the iBooks
22 application; right?

23 A. That is a standard e-mail, so it will
24 arrive in their inbox. And whether they use Gmail
25 or any mail reading application.

1 Q. Now, you mentioned user reviews of books,
2 right, as another collaboration method?

3 A. That is one way that a customer can, yes,
4 interact with another customer and collaborate on
5 the dialogue of a particular title.

6 Q. Is a person able to write reviews of books
7 from within the iBooks app interface?

8 A. A customer can write a review from within
9 the iBookstore which is represented inside of the
10 iBooks app.

11 Q. Is that another API call?

12 A. The review is a feature of the iBookstore.
13 So that's just part of the fabric of the iBookstore.

14 Q. Please describe for me the user experience
15 of writing a review of the title from -- within the
16 iBookstore, as accessed through the iBooks app.

17 A. So as a customer, you would tap the store
18 button and arrive on typically the iBookstore home
19 page. From there you can tap on any title.

20 And when you tap on the title, you're taken
21 to a -- a product details page that describes the
22 details of that title. And within that page there's
23 a way to provide a star rating, which is a
24 five-point star, like, quick way to provide a
25 positive or negative view of a particular title, as

1 well as a writer review feature, where you can go in
2 and provide a subject line and, in effect, a
3 dialogue. Whatever you want to say about a
4 particular title.

5 Q. And that's a dialogue?

6 A. It's -- I don't think it's a dialogue. I
7 think it's within -- I'm not certain. I think it's
8 within the page.

9 And then by default, what you see are
10 existing reviews and commentary that have been added
11 by other users, but you can choose to add your own.

12 Q. But can you respond to existing reviews and
13 commentary?

14 A. You can tap "Write a review" and identify a
15 particular person's name and write whatever you
16 want. So, in effect, yeah you're responding to that
17 person by doing that.

18 Q. By stating that you're responding to
19 their --

20 A. Correct.

21 Q. -- review --

22 A. Correct.

23 Q. -- or comment?

24 A. By stating the person's name and writing
25 whatever it is that you want to say, you are

1 responding to that person. Whether they choose to
2 read it or not is up to them.

3 Q. Are these user reviews similar to user
4 reviews that are available in other e-commerce
5 sites, such as Amazon?

6 MS. RAY: Objection.

7 THE WITNESS: I can't say -- I can't attest
8 to what specific features other e-commerce sites
9 employ. I don't -- I don't know.

10 BY MR. CHATTORAJ:

11 Q. Have you ever visited Amazon.com?

12 A. I have visited Amazon.com.

13 Q. Does Amazon.com contain user reviews?

14 A. I have seen customer reviews on Amazon.com.

15 Q. Do those include star ratings?

16 A. I believe that they do have a notion of a
17 simple positive or negative rating. I'm not sure if
18 it's stars or not.

19 Q. Do they have reviews? I mean content that
20 reflects users' opinions about products.

21 A. From my experience, I have seen Amazon -- I
22 have seen text from users who are discussing the
23 topic of that particular title --

24 Q. Does --

25 A. -- or product, whatever it is.

1 context of Amazon.com.

2 So I then asked does the iBookstore
3 describe that use as collaboration?

4 MS. RAY: Objection.

5 THE WITNESS: I'm not aware of a specific
6 instance where the word "collaboration" is used in
7 the context of our marketing materials on -- with
8 regard to customer reviews.

9 BY MR. CHATTORAJ:

10 Q. Are you aware of any use of the word
11 "collaboration" in connection with any marketing
12 materials concerning iBooks?

13 A. I can't say whether or not that specific
14 word is used in context of our marketing materials
15 with regards to iBooks. There may be similar words,
16 like "sharing," for example. The fact that you can
17 share your notes.

18 Q. But the word "collaboration"?

19 A. I'm not aware of a specific use -- or I
20 can't recall a specific use of that word, of that
21 specific word.

22 Q. What about the use of the word
23 "collaborative" in marketing materials in connection
24 with iBooks?

25 A. I don't recall a specific instance where

1 I -- where I've seen that word or remember the use
2 of that word.

3 Q. Same question with respect to the
4 iBookstore.

5 A. I don't recall a specific instance where
6 I've used or seen the word "collaborate" or
7 "collaborative" used in the context of the
8 iBookstore in customer-facing marketing materials.

9 Q. What about internal communications
10 concerning marketing of the iBookstore?

11 A. I have not seen every single e-mail. I
12 can't tell you for certain whether or not an
13 employee at Apple used that term in the context of
14 iBooks.

15 Q. Have you ever seen it?

16 A. I can't recall. I may have. I don't know.
17 "Collaborative" is a bit of a technical or techie
18 term. We usually use synonyms for technical terms.
19 We try to make things simple for people to
20 understand. So words like "sharing" is -- is a more
21 appropriate term from a customer's perspective to
22 describe the things that you can do in the context
23 of collaboration.

24 Q. Is that true of your internal
25 communications concerning marketing of the