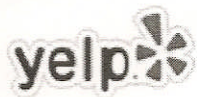


## Exhibit B



### Stacy Makhnevich, DDS

☆☆☆☆☆ 1 review



Category: Dentists

405 Lexington Ave

Fl 69

(between 42nd St & 43rd St)

New York, NY 10017

Neighborhood: Midtown East

(212) 697-4400

Nearest Transit:

By Appointment Only: Yes

Grand Central - 42 St (7, 7X)

Grand Central - 42 St (4, 5, 6, 6X)

Grand Central - 42 St (S)

### One review for Stacy Makhnevich, DDS

#### All Reviews



Robert L.  
Manhattan, NY



Update - 8/25/2011

Diana this is not the proper place to discuss this. Please call me. Or better yet, have Dr. Makhnevich call me. I have been trying since March to talk to her. You have the number.

And for anyone confused by Diana's response above, I paid my bill in full \$4766 the same month as services rendered. Nov. 2010. It is now 9 months later.

"The Principles of Ethics and Code of Professional Conduct of the New York State Dental Association" states on Page 5 Section 1-B Paragraphs 3 & 4 that the dentist may not charge more than 75 cents per page for records and must provide them within 10 days of receiving a written request

1 Previous Review: Hide »



8/24/2011

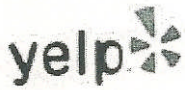
First to Review

Avoid at all cost! Scamming their customers! Overcharged me by about \$4000 for what should have been only a couple hundred dollar procedure. Refuses to submit the claim to my insurance company. When asked for records to submit the claim myself they referred me to a 3rd party that wants 5% of the bill (\$268) to get the records for me. By law the dentist must give me the records within 10 days of written request at a cost of no more than 75 cents per page. Lawsuit to be filed soon.

Edit Remove

(4 Filtered)





## Stacy Makhnevich, DDS

2 reviews



Category: Dentists

405 Lexington Ave  
Fl 69  
(between 42nd St & 43rd St)  
New York, NY 10017  
Neighborhood: Midtown East  
  
(212) 697-4400

Nearest Transit:

By Appointment Only: Yes

Grand Central - 42 St (7, 7X)  
Grand Central - 42 St (4, 5, 6, 6X)  
Grand Central - 42 St (S)

### 2 reviews for Stacy Makhnevich, DDS

All Reviews



Diana T.  
Manhattan, NY

8/24/2011

Due to the contractual privacy and confidentiality agreements, we are not able to directly respond to the above concerns. Please adhere to the regulations below:

1. Our dental practice is an exclusive practice located at the penthouse of the Chrysler Building. We provide concierge and VIP services. All fees are negotiated prior to rendering of all services. If any of the fee concerns arise, patients have an opportunity to seek care at a different practice in the area including regular community clinics and hospital dental departments that provide care at a fraction of costs established.
2. We are not able to provide any records to patient's parents if a patient is over the age of 21 regardless of parent's numerous requests.
3. If a patient is responsible for any unpaid portion of his bill as outlined in the financial policies, his invoice is not and won't be marked paid in full for insurance submission. Patients are responsible for checking their own benefits with their employer for benefits determination. Patient with the same insurance company may have different benefits depending on their group numbers and benefits that were selected by their employers directly.
4. Financial agreements and contracts are signed prior to services being rendered for the transparency of the patient's accounts.
5. In accordance with ADA Dental records (2007), "The dental record, also referred to as the patient's chart...No financial information should be kept in the dental record". There is no time frame established for the duplications of financial records.
6. If you require medical records, a duplication fee of \$50-75 for radiographic images and \$35-75 for models casts are allowed and within the established guidelines plus shipping fees. All duplications take approximately 14 business days in addition to shipping and handling after receipt of the payment.
7. If you have moved, you are responsible to update your file and your patient's registration document. We are not responsible for any lost and mishandled mail due to inaccurate reporting.
8. Please allow 10-14 business days for an official response directly .

Diana, assistant manager