

EXHIBIT 20

From: Greg Price [gprice@starbucks.com]
Sent: Thursday, May 27, 2010 7:59 PM
To: Acker, Lori B
Subject: FW: Thank You

FYI...

Greg

From: Greg Price
Sent: Wednesday, May 26, 2010 7:53 PM
To: dilsner@kraft.com
Subject: Thank You

Deanie,

Thank you for a great meeting today.

You had great insights, asked great questions, and helped set a great tone for our partnership moving forward, and I think the team left today's discussion jazzed and excited about the road ahead. Also, I really enjoyed the chance to get to know you a little bit better at dinner, and look forward to working with you.

You've got a great team and I especially want to call out Lori who has been on the "sharp end" during a time of major business challenges, but has remained throughout smart, passionate, focused and committed.

That's it for now. Welcome, thanks, and onward together.

Greg