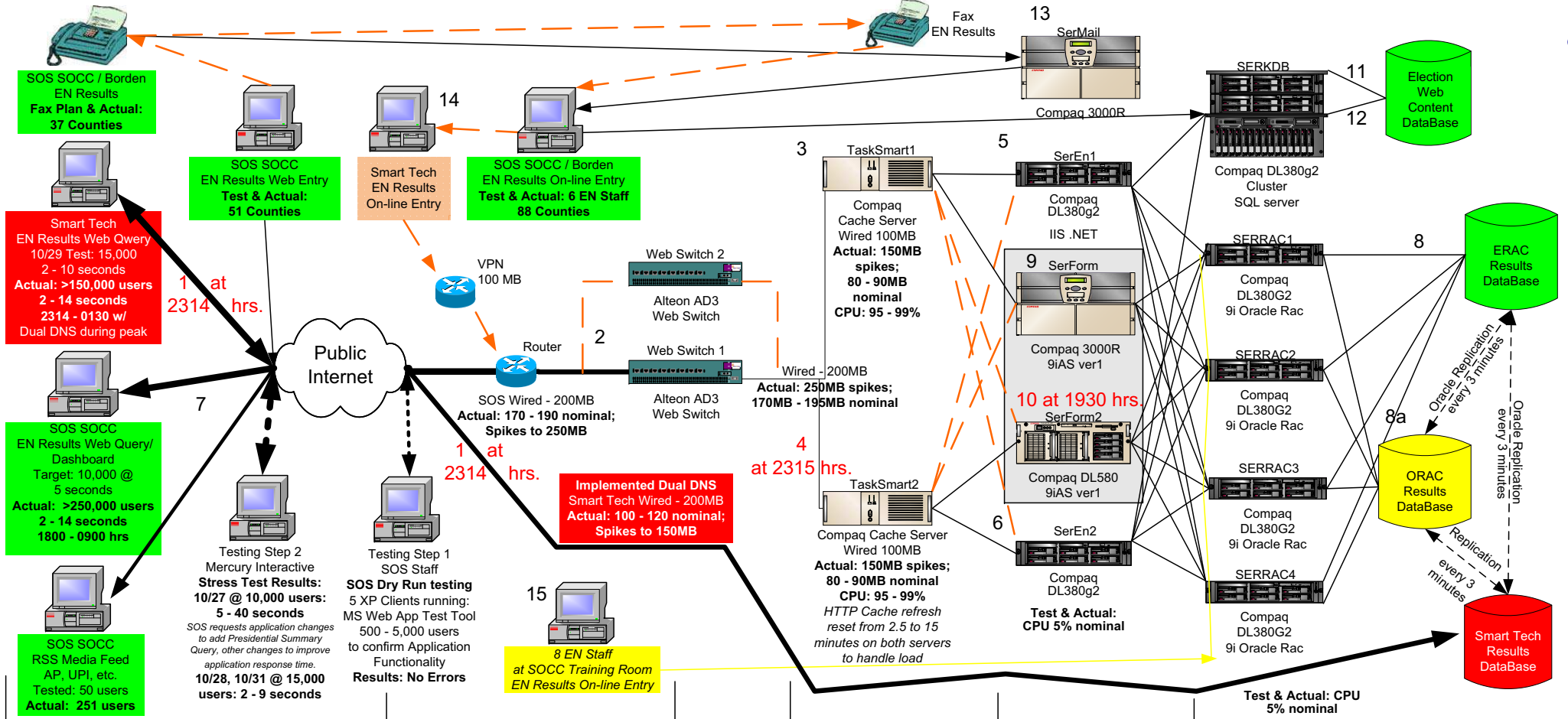


### SOS Election Production System Configuration for Web Results Entry, EN Staff Results Entry and Web Queries 11/02/04

Legend - Normal Operations. Secondary Operations within SOS facilities. Hot site operations in event of normal and secondary site failures. Hot stand-by with manual cutover requiring 1 - 10 minutes. Fail points with tested fail over plans are numbered. VJ Masson is primary, Alan Dillman is secondary, for technology issue escalation and resolution decisions. Fail over plans used successfully on election night included 1, 4, 10.



- GCR Ltd. - 10 Staff Results Web Query (EE, NetScape, Mac) Response Time Measures
- Gov Tech - Mike H. Results Web Query, RSS Feed Application Support
- Jeremy EN Results Web Entry by Counties App. & User Support
- Bryan, Carolyn Help Desk
- Moorthy EN Results On-line Entry by EN Staff
- Cliff Solar Winds Network, Bandwidth Monitor
- Cliff TaskSmart Performance Monitor
- Bob M, Terry Spotlight on Web Servers
- Bob M, Terry Spotlight on Oracle