

Appendix I

WARN Notice

CERTIFIED TRANSLATION

[exhibit label:] EXHIBIT 11; DEP. Soriano; DATE; 10/31/19: RPTR. ACT; VERBATIM REPORTING, LLC

[logotype]

THE RITZ - CARLTON

SAN JUAN

November 17, 2017

Subject: Notice of layoff /Federal WARN Notice – The Ritz-Carlton, San Juan
[located at 6961 Ave Gobernadores, Carolina, PR 00979-7000]

Dear Associate:

We deeply regret to be obligated to inform you that, as a direct result of the damage suffered by The Ritz-Carlton, San Juan (the "Hotel") as a consequence of the natural disasters (Hurricane Irma and Hurricane Maria), your job has been affected. The Hotel is writing you this letter to know that, due to the closure of the Hotel for renovations related to the damage from the hurricanes, 699 employees of the hotel, including you, will be laid off from your jobs. The effective date of your layoff is October 6, 2017. We were unable to provide you with advance notice of the layoff given that we could not anticipate the extent of the damages caused by these natural disasters.

We have not yet determined when we will reopen the Hotel to the public. The layoff from employment will remain in effect as we continue evaluating the extent of the damages caused by the natural disasters and until we are able to determine when the Hotel will reopen its doors and continue with its normal operations.

You are not entitled to bumping rights (in other words, the right to replace another associate and take that associate's work position). We will do all that we can to provide you with other opportunities related to other work assignments on the island or outside of the island. Please feel free to visit <http://www.careers.marriott.com> to explore the opportunities that are available with the Company and in which you are interested. Moreover, you may be eligible for unemployment benefits. You can apply for unemployment benefits through your local unemployment office located in your municipality.

If you have any questions regarding your benefits coverage (for example, insurance, loan, etc.), please contact your Human Resources Department at 787-253-1700 extension 4501 to receive further information.

This notice is provided pursuant to the Federal Worker Adjustment and Retraining Notification Act ("WARN"), 29 U.S.C. § 2101, and those that follow, to the extent applicable.

If you have any question(s), please contact me by calling (787) 467 - 8686.

Sincerely,

[signature]
Adele S. Villapol
Director of Human Resources

I, Soriano Gonzalez, America received this letter on [hw:] 11/22/17
(Associate's printed name) (Date on which it takes effect)

[signature]
Associate's signature

[signature]
Manager's signature

6961 AVE GOBERNADORES, CAROLINA, PR 00979-7000 787.253.1700 RITZCARLTON.COM

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pep I, Juan E. Segarra, USCCI #06-067/translator, certify that the foregoing is a true and accurate translation, to the best of my abilities, of the document in Spanish which I have seen.