

Account # 110707 notes
7/8/10

07.01.2010 1:16 PM by

Dear Christopher Prince,

Your domain name, copycatclubs.com, will be renewed within a month. As a service to you, we will automatically renew the registration of this domain name two weeks before the expiration date, Aug 31, for the period of one year. Your account will be billed for the renewal of this domain name.

If you have any questions, please feel free to contact customer service.

Thank you,

Customer Service/Technical Support

domains@builderhelpdesk.com

05.15.2010 5:31 AM by

Dear Christopher Prince,

Your domain name, worldtimegolf.com, will be renewed within a month. As a service to you, we will automatically renew the registration of this domain name two weeks before the expiration date, Jun 4, for the period of one year. Your account will be billed for the renewal of this domain name.

If you have any questions, please feel free to contact customer service.

Thank you,

Customer Service/Technical Support

domains@builderhelpdesk.com

01.27.2010 4:09 PM by Braidon Scott (IM, Resolved) (ok -> ok)

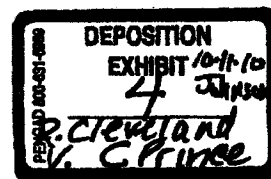
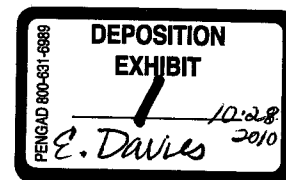
[15:46:32] Braidon: Hello Chris, how can I help you today?

[15:46:27] chris: I want to cancel my membership

[15:46:56] chris: I want to cancel my membership

[15:47:18] Braidon: Ok. For our records may I ask why you are cancelling the account today?

[15:47:40] chris: hasn't worked for me



[15:48:18] Braidon: Is there any support we can provide to help you get things going? It does not appear that you have anything on your site currently.

[15:49:53] chris: not really. it just takes too much more money that i don't have to get a site recognized

[15:50:38] chris: i don't have the extra couple thousand for marketing

[15:50:47] chris: couple

[15:51:20] Braidon: Well you have already purchased a marketing package with us, so once you got the site built we would help you optimize the site for the search engines so that you can start getting traffic.

[15:53:01] chris: i spent 10 grand and nothing we did helped get traffic to the site. I've lost more than i care too. so my best option is too get out before I lose anymore.

[15:54:13] Braidon: You haven't used the marketing package yet, so you would not be getting traffic to the site. You also don't have any content, so there is nothing for traffic to come to the site for. So the service is available to help with that, it just hasn't been used yet.

[15:57:37] chris: It was used. I've tried different items on the site and marketed it every way to sunday, even spent an extra grand with another co. for marketing and that didn't really help either. I tried 2 or 3 different products on the site, spent tons of hours getting it up and running and nothing happened. I just kept losing money, so I deleted all of the content.

[15:58:39] Braidon: Ok what I meant was that you have not used the package you purchased from us. You may have purchased something from someone else that you used.

[15:59:17] Braidon: I will go ahead and close the account for you today. If you decide you would like to utilize the program sometime in the future please let us know and we will be happy to help you get started again.

[16:00:11] chris: I did all the things that your guys said to do but that didn't really generate any more traffic. Also, I just didn't have any more money to lose

[16:01:12] Braidon: You've already purchased the package, so it does not cost anything extra. It is just a matter of getting the site built so that we can then market it and design your custom theme. As I said I will go ahead and close the account as you requested.

[16:01:23] chris: I did all that

[16:01:48] chris: I spent months building my site

[16:02:25] Braidon: I understand that, but after building the site you never requested to start with marketing or custom design, so those packages were not used.

[16:02:40] Braidon: They are still available if you choose to continue in the future.

[16:03:05] chris: how would that have helped

[16:04:50] Braidon: Without marketing there is not any way to get traffic to your site. You will not get traffic just by having a site. It must be marketed to the search engines so that you can get ranked there and get traffic. Like I said, you might have used someone else's marketing but our marketing team has not been utilized

[16:05:03] chris: It was marketed

[16:05:13] chris: i see

[16:05:25] chris: this was a top co,

[16:06:11] chris: they said they worked with some people from BB to help get their sites marketed

[16:07:22] Braidon: We only have an in house marketing team. They might have told you they were with BB to persuade you, but our marketing package is different from what you used. I cannot speak for their marketing strategies, and I do not know what they would have used. I am simply explaining that if you were to continue in the future our marketing team is available to help you market the site.

[16:07:39] chris: i see

[16:07:55] chris: let me think on it

[16:08:16] chris: i just can't lose any more money

[16:08:43] Braidon: The only thing additional you would be charged by us is the monthly hosting fee.

[16:09:18] chris: i'll think on it'

[16:09:22] chris: on it

[16:09:26] Braidon: Would you like me to close the account at this time, or would you like me to leave it active for the time being?

[16:10:02] chris: let me see what else i can do

[16:10:20] chris: leave it open

[16:10:44] Braidon: Ok I will leave the account active.

[16:10:52] chris: thanks

[16:11:06] Braidon: You're welcome. Is there anything else I can help you with today?

01.27.2010 3:46 PM by Braidon Scott

The Profile Note was updated.

07.09.2009 9:18 AM by Trey Jackson (Outgoing Email, Resolved) (happy -> happy)

Chris,

All you need to go do is select the theme again. It will reconnect the builder and the website. After you do this it will fix the problems with not being able to update your site.

Thank you

Trey Jackson

Name = chris

Email = prince370@hotmail.com

Comments = Is there a particular reason i can not change anything on my site? If you can help me with this, it would be greatly appreciated.

Account ID = 170729

03.16.2009 6:17 PM by Dustin York (->)

Completed free search engine submission.

03.10.2009 4:05 PM by Trey Jackson (->)

Customer called in saying that a table wasn't reading correctly. After looking at it he said that he didn't create it in the builder .i explained that this was the problem he said he would look at it.

02.02.2009 10:07 AM by Trey Jackson (Outgoing Email, Resolved) (happy -> happy)

Christopher the payment did not go through. The credit card info will just site on your site until you are able to run the numbers through your merchant account. We can turn on and advanced feature to allow you to set up a password so you can view the whole credit card number and info. Because this is and advanced feature that not everyone uses you would need to call or email in a request to have it turned on.

Thank you

Trey Jackson

trey.jackson@builderhelpdesk.com

1-800-342-1990 Ext 224

11.24.2008 8:50 AM by Emily Davies (->)

Completed free search engine submission

11.12.2008 11:27 AM by Cole Oberndorfer (Incoming Call, Pending) (->)

He called in and was having problems after the change over with the categories pushed all to one side and missing some of them. I let him know I would speak with programming and see if that was the issue. He said thanks.

10.06.2008 11:08 AM by Vaun Clark

The domain name, legacygolfclubs.com, has been un-cancelled. The auto-renew has been turned ON.

09.30.2008 6:49 PM by Michael Johnson

Completed coaching_completed for 9/30/2008

09.30.2008 6:49 PM by Michael Johnson (Outgoing Email, Unknown) (->)

Dear Chris,

Well, we've now reached the end of your formal coaching sessions. I would like you to stop for a moment and think over these past few months. Have you noticed how far you've come? The road to success still stretches out in front of you (in fact, it really doesn't ever have an end) but right now I'd just like you to glance over your shoulder at how much of it is now behind you. And the best part is that you're now walking away from some of the rockiest, most difficult parts!

Just because this is the end of your formal coaching doesn't mean that we can't continue to help you along the road, however. You can e-mail me at any time with questions you have about your business, our Technical Support staff will still take any questions you have about our technology, and you still have access to all of the aids in the Resource center and on TocCentral.com.

I also want you to know personally that it's been a pleasure working with you, and I hope that you will continue to call on our resources as you continue to build your online business. We'd love to hear from you with any success stories you might have in the coming years and months, too. Best of fortune in the future of your business!

All my best,

MJ

09.22.2008 12:25 PM by Michael Johnson (Outgoing Email, Unknown) (->)

Hi Chris,

As my last email indicated your monthly coaching has come to an end as of September 22. As a courtesy I would like to extend one more opportunity to meet with me so we can create some plans for you to keep up your progress on your business as you proceed forward. Please if you would like to take advantage of this opportunity call Laurie as soon as possible at 800-342-1990 ext 205. If we do not hear from you this week we will not be contacting you from the coaching department after that, however we will continue to be a resource for you as you can still email me and work with tech support as much as you need, including scheduling training sessions with them. I look forward to hearing from you soon.

MJ

09.18.2008 12:14 PM by Sean Eyring (Training Session, Unknown) (->]

Webinar Attended: Product Sourcing 101 Class 4 on Sept 17th

Topics covered:

Site Map Importance

Site Map Creation

Check to see if Site is Indexed

09.18.2008 8:52 AM by Emily Davies (->)

Completed free search engine submission

09.16.2008 5:06 PM by Andrew Richards

Webinar Added

Wed, Sep 17, 2008 -- SEO 101: WK 4 -- 4:00 pm

09.11.2008 11:11 AM by Sean Eyring

Did Not Attend Webinar.

Course: S.E.O. 101 (Sean) (Class #3) - was held on 9/10/2008.

Notes from Presenter: Class was held, but the customer didn't attend.

09.10.2008 4:52 PM by Michael Johnson (Coaching Session, Unknown) (->)

Call #: 11

Call Length (Min.): 18

Customer's questions and what we did:

I talked to him about being MIA for a while. He said not to worry he was doing fine. He has been working on his site. He has made some nice progress. he had some tech questions and I encouraged him to talk to technical support to get the help with using tables on his home page. he said that sounded good and he expressed his happiness with the program so far. I let him know I would check in with him at the end of next week to see how he is doing.

09.05.2008 4:36 PM by Crystal Horning

Completed Task: Please schedule

09.05.2008 4:36 PM by Crystal Horning (Outgoing Call, Resolved) (->)

call lasted 1 minute

called and scheduled iwth MJ for weds the 10th at 4.30 MST

09.05.2008 4:35 PM by Crystal Horning

An appointment was scheduled on 9/10/2008 16:30:00 with Michael by Crystalh in the BBCalendar.
Notes:

09.04.2008 2:01 PM by Sean Eyring

Did Not Attend Webinar.

Course: S.E.O. 101 (Sean) (Class #2) - was held on 9/3/2008.

Notes from Presenter: Class was held, but the customer didn't attend.

09.04.2008 9:45 AM by Michael Johnson (Outgoing Email, Unknown) (->)

Hi Chris,

Just thought I would check in with you to see what is happening with your classes. Our attendance shows that you have missed your first two classes in Website 101 and SEO 101. If we need to reschedule those for you please let us know. Also, I noticed that your coaching program is coming to an end soon and I want to make sure that we can help you plan for the things you will be needing to do as you continue forward with your business as well as explain all of the further support you will have access to after the formal end of your coaching months. You started your program on February 22 and you have purchased 7 months of coaching. Your last week in the coaching program will be in two weeks. Please call Laurie your scheduler and get scheduled in to talk with me as soon as you can. I look forward to hearing from you soon and helping you set up your plans for the upcoming months of working on your business. MJ

08.28.2008 10:06 AM by Sean Eyring

Did Not Attend Webinar.

Course: S.E.O. 101 (Sean) (Class #1) - was held on 8/27/2008.

Notes from Presenter: Class was held, but the customer didn't attend.

08.28.2008 9:46 AM by Michael Johnson (Outgoing Email, Unknown) (->)

Hi Chris,

How did your first website 101 class go yesterday. Do you have any questions that I can help you with? Let me know. MJ

08.04.2008 5:10 PM by Michael Johnson (Coaching Session, Unknown) (->)

Call #: 11

Call Length (Min.): 10

Plan for next session:

check on his site and how the website course is going.

Customer's questions and what we did:

Talked to him today. He got his computer fixed and he got a new one. he is just starting to work on his site again as of last night. I signed him up for website 101 and for seo 101 and I let him know I was here to help if he needed anything. I told him I would check up with him around the 19th or 20th or so and if he needed me sooner to let me know. He was fine with that.

Assignments & Email sent to client:

Hello Chris,

You have been enrolled in the Website Building 101 class. Before attending your first class, you should complete the list of pre-class assignments for Class 1, at this website address:
<http://www.toccentral.com/website-building-101-c1>.

Also, in order to get the most out of class, please visit our Getting around Campus page on the Online Campus. You can find this on the left-hand menu at www.toccentral.com.

Have a great time in class. I'll touch base with you via email every once and a while. But, if you have questions along the way, feel free to contact me via email, phone, or Live Chat.

All the Best,

MJ

08.04.2008 5:04 PM by Michael Johnson

Webinar Added

Wed, Aug 27, 2008 -- S.E.O. 101 (Sean) -- 4:00 pm

08.04.2008 5:02 PM by Michael Johnson

Webinar Added

Thu, Aug 14, 2008 -- Website Building 101 -- 7:30 pm

07.30.2008 6:31 PM by Laurie Neff (Incoming Email, Resolved) (happy -> happy)

Chris sent an email asking me to call him. I called and got him scheduled for his next session with MJ.

07.30.2008 6:30 PM by Laurie Neff

An appointment was scheduled on 8/4/2008 17:00:00 with Michael by Laurien in the BBCalendar.
Notes:

07.28.2008 3:13 PM by Michael Johnson (Incoming Email, Unknown) (->)

From Chris on July 23rd:

having to go get a new computer. i will be ready for you soon.

07.23.2008 10:39 AM by Michael Johnson (Outgoing Email, Unknown) (->)

Hi Chris, Just checking to see if your ready for me yet? Send me an email or call Laurie your scheduler to get an appointment with me soon. MJ

07.21.2008 10:24 AM by Michael Johnson (Outgoing Email, Unknown) (->)

Dear Chris,

Just thought I would check in and see how things are coming with your assignments. Let us know if you need help. Remember to send an email to let us know when you have finished your assignments. I look forward to hearing from you soon. MJ

07.14.2008 5:51 PM by Michael Johnson (Coaching Session, Unknown) (->)

Call #: 10

Call Length (Min.): 14

Plan for next session:

Get him working on his home page and get him set up with Sean for an SEO basics if he is ready and done with homework.

Customer's questions and what we did:

He has has some major computer issues. He has made progress with his content pages however he hasnt worked on them much lately. I asked him go get going on entering products into his store and do builder cert 2. I also asked him to Get going on his merchant account set up.

Assignments & Email sent to client:

Dear Chris,

It was great to talk with you today. Here are your next assignments.

1. Certification Level 2: :<http://coaching.site-show.com/builder-cert-level-2/>
2. Start to get your Merchant set up.

Good Luck. MJ

07.10.2008 10:17 AM by Laurie Neff

Completed Task: Please schedule with me for next week if he is ready. MJ

07.10.2008 10:17 AM by Laurie Neff (Outgoing Call, Resolved) (happy -> happy)

I called and spoke with Chris and got him scheduled for his next session with MJ.

07.10.2008 10:16 AM by Laurie Neff

An appointment was scheduled on 7/14/2008 17:30:00 with Michael by Laurien in the BBCalendar.
Notes:

07.07.2008 1:48 PM by Michael Johnson (Incoming Email, Unknown) (->)

just got my computer back, so i'm playing with the site right now.

Talk to you soon.

07.03.2008 4:36 PM by Michael Johnson (Outgoing Email, Unknown) (->)

Hello Chris,

Just thought I would drop a line and see how your assignments are coming. Remember we are here to help with any questions you may have. You can email me or call directly in to customer support. I will be waiting for your email letting us know you have finished your assignments. Regards. MJ

06.24.2008 6:01 PM by Michael Johnson (Coaching Session, Unknown) (->)

Call #: 9

Call Length (Min.): 32

Plan for next session:

check on homework. maybe assign him out to sean or rick.

Customer's questions and what we did:

We used Mikogo to do a builder training session to help him feel more comfortable at using his builder.

Assignments & Email sent to client:

Dear Chris,

It was great to talk with you today. Here are your next assignments.

1. Certification Level 2: <http://coaching.site-show.com/builder-cert-level-2/>
2. Work on your content pages and make them more attractive.
3. Create the first draft of your home page.

Good Luck. MJ

06.19.2008 2:22 PM by Laurie Neff

Completed Task: Please schedule with me. thx MJ

06.19.2008 2:22 PM by Laurie Neff (Outgoing Call, Resolved) (happy -> happy)

I called and spoke with Chris and got him scheduled for his next session with MJ.

06.19.2008 2:21 PM by Laurie Neff

An appointment was scheduled on 6/24/2008 17:30:00 with Michael by Laurien in the BBCalendar.

Notes:

06.12.2008 8:44 AM by Michael Johnson (Incoming Email, Unknown) (->)

natalie estep wrote:

> i think i have a couple. take a look!

> chris

>

Hi Chris, Great start. Get those pages on the navigation menu. Create one more page and please call Laurie so we can talk again. Good job taking action. Talk to you soon. MJ

06.10.2008 6:48 PM by Michael Johnson (Coaching Session, Unknown) (->)

Call #: 8

Call Length (Min.): 33

Plan for next session:

Check to see he has his info pages up. if so move him to home page and visual layout as well as store Manager. Also talk about text links some more.

Customer's questions and what we did:

We talked about committing to a niche that he was familiar with. He chose golf and I believe he really knows his stuff. he has suppliers for it and he is excited about it. This should be a good approach for him.

Assignments & Email sent to client:

Dear Chris,

It was great to talk with you today. Here are your next assignments.

1. Create 2-3 information pages.

Good Luck. MJ

06.06.2008 12:12 PM by

Completed Task: Please call chris and schedule him with me thx. MJ

06.06.2008 12:11 PM by Laurie Neff (Outgoing Call, Resolved) (happy -> happy)

I called and spoke with Christopher and got him scheduled for his next session with MJ.

06.06.2008 12:11 PM by Laurie Neff

An appointment was scheduled on 6/10/2008 18:00:00 with Michael by Laurien in the BBCalendar.

Notes:

06.02.2008 7:00 PM by Michael Johnson (Outgoing Email, Unknown) (->)

Hello Chris,

Just thought I would drop a line and see how your assignments are coming. Remember we are here to help with any questions you may have. You can email me or call directly in to customer support. I will be waiting for your email letting us know you have finished your assignments. Regards.

06.02.2008 11:45 AM by Crystal Horning (Outgoing Email, Unknown) (->)

Chris,

Here is your Username: 170729 and Password: prince370

Let me know if there is anything else you need. Have a great day!

06.02.2008 11:44 AM by Crystal Horning (Incoming Email, Unknown) (->)

i forgot my password. can you please send it to me.

thanks!

chris

05.29.2008 12:47 PM by Michael Johnson (Outgoing Email, Unknown) (->)

Hello Chris,

Just thought I would check in with you to see how your assignments are coming. If you have any questions please let us know via email or call in to our customer support. Also remember to email me to let me know when you have finished your assignments so I can move you forward to the next portion of education. MJ

05.19.2008 6:25 PM by Michael Johnson (Coaching Session, Unknown) (->)

Call #: 7

Call Length (Min.): 5

Plan for next session:

check in on builder cert

Completed assignments:

life took hold and he got distracted on building his website. he had a bad experience with a supplier and he didn't get his product he ordered.

Customer's questions and what we did:

talked to him about his situation and found out he just needs some more time to work on the builder cert. He said he would contact me when he is ready to go. I resent him the last assignment.

Assignments & Email sent to client:

Dear Chris,

I just wanted to remind you about the assignments I talked to you about today. Please complete your tasks in the following order:

*

15

Builder Certification Level 1, Practice Round: Go to <http://coaching.site-show.com/builder-cert-level-1/> to go through your Builder Certification process. There are two rounds. One is the Practice Round. Here you will use the Builder in a way that will make you more familiar with the Builder, rather than focusing on the words you write or the images you add. Complete the entire round before progressing to the Professional Round.

*

Builder Certification Level 1, Professional Round: During this round, also found at <http://coaching.site-show.com/builder-cert-level-1/>, you'll use your new website Builder skills, as well as learn other skills that will help you focus on building a website you can bring your eBay customers to.

As always, I'm here to help. But, if you have questions about your Website Builder, I'd like you to begin speaking with Customer Support via Live Chat. If you feel your questions aren't resolved, you can always let me know and I'll help resolve the issue.

Best,

MJ

05.16.2008 4:36 PM by Laurie Neff

Completed Task: Please call and get scheduled in with me. thx MJ

05.16.2008 4:36 PM by Laurie Neff (Outgoing Call, Resolved) (happy -> happy)

I called and spoke with Christopher and got him scheduled for his next session with MJ.

05.16.2008 4:35 PM by Laurie Neff

An appointment was scheduled on 5/19/2008 18:00:00 with Michael by Laurien in the BBCalendar.
Notes:

05.13.2008 7:27 PM by Michael Johnson (Outgoing Email, Unknown) (->)

Dear Chris,

Just thought I would touch base and see how you are doing. I haven't heard from you in a while so please send an email to let me know about your progress. Also please contact your scheduler to get an appointment scheduled with me. I look forward to talking to you soon. MJ

04.29.2008 4:27 PM by Michael Johnson (Outgoing Email, Unknown) (->)

Hi Chris,

Just thought I would check in with you to see how the builder certification is coming. Remember to send in an email when you have completed it and you're ready to move forward. As always any questions you might have make sure to let us know so we may best serve you. I look forward to hearing from you soon. MJ

04.18.2008 11:03 AM by Michael Johnson (Coaching Session, Unknown) (->)

Call #: 6

Call Length (Min.): 6

Plan for next session:

go over builder cert 1

Completed assignments:

in process of completing but is working hard at making progress .

Customer's questions and what we did:

called to check up on him, he has had some set backs he sold 400.00 net worth of products from a dropshipper and then the products were not available. he was depressed about it but he got back on the horse and is up and going again. I invited him to my class tonight as well and got him set up with the builder cert 1

Assignments & Email sent to client:

Dear Chris,

I just wanted to remind you about the assignments I talked to you about today. Please complete your tasks in the following order:

*

Builder Certification Level 1, Practice Round: Go to <http://coaching.site-show.com/builder-cert-level-1/> to go through your Builder Certification process. There are two rounds. One is the Practice Round. Here you will use the Builder in a way that will make you more familiar with the Builder, rather than focusing on the words you write or the images you add. Complete the entire round before progressing to the Professional Round.

*

Builder Certification Level 1, Professional Round: During this round, also found at <http://coaching.site-show.com/builder-cert-level-1/>, you'll use your new website Builder skills, as well as learn other skills that will help you focus on building a website you can bring your eBay customers to.

As always, I'm here to help. But, if you have questions about your Website Builder, I'd like you to begin speaking with Customer Support via Live Chat. If you feel your questions aren't resolved, you can always let me know and I'll help resolve the issue.

Best,

MJ

04.11.2008 11:28 AM by Michael Johnson (Outgoing Email, Unknown) (->)

Hi Chris, Haven't heard from you in a few days. I called and left a voice mail last week. Please call in to Laurie and get an appointment scheduled so we can go over your progress and make sure you are moving forward. I look forward to talking to you soon. MJ

04.04.2008 7:23 PM by Michael Johnson (Outgoing Call, Unknown) (->)

check up call but had to LVM. I asked him to call Laurie to get an appointment set up with me as soon as possible.

04.04.2008 9:00 AM by Jessica B. Chesley

Completed marketing_start_email for 4/4/2008

04.04.2008 9:00 AM by Jessica B. Chesley

marketer changed from Unassigned to Andrea

04.03.2008 11:25 AM by Michael Johnson (Incoming Email, Unknown) (->)

Man you need to help me! I can find nothing to sell. Everything I find cost me more than it's selling on ebay.

03.28.2008 10:07 AM by Michael Johnson (Outgoing Email, Unknown) (->)

Hi Chris, Just thought I'd check in with you to see how your assignments are coming. Drop me a line and letting me know how its going. MJ

03.24.2008 6:38 PM by Michael Johnson (->)

Call #: 5

Call length: 30

Plan for Next Session: go over homework

Notes for Instructor: NA

Completed assignments: did all

?s and what we did: talked about picking a product

Assignments & Email sent to client:

Dear Chris,

Congratulations! You have overcome the first big hurdle of your Internet Business career. Now it's time to start making an income.

To get started, please complete the following assignments:

1. **Purchase Your Profitable Product(s):** Go back to the product vendor of your profitable product(s) and purchase. Make sure it's a small purchase at first. Right now you just want to test out your sales.
2. **List it on eBay:** As soon as you purchase your products, begin building your listings for them. But, don't post the listings until after the products arrive and you're sure that they are what you expected. [***Give some specific instructions about drop-shipped products.]
3. **General Research Webinar:** Go back and review the Market Research webinar in the Resource Center. To find it, go to the Resource Center and click the Technical Webinars link under the Workshops section.

4. **Product Sourcing Webinar (with Worldwide Brands):** This webinar will help you learn a little more about how wholesale suppliers work. To find it, go to the Resource Center and click the Webinars link under the Workshops section.

You've done a lot of hard work, and now it's time to fully implement your plans so far. Please send me an email when you've completed these tasks so I can move you to the next step in your personal curriculum.

Good Luck,

MJ

03.18.2008 5:37 PM by Laurie Neff

An appointment was scheduled on 3/24/2008 18:00:00 with Michael by Laurien in the BBCalendar.
Notes:

03.18.2008 5:36 PM by Laurie Neff (Outgoing Call, Resolved) (->)

I called and spoke with Chris and got him scheduled for him next session with Michael.

03.13.2008 5:16 PM by Braidon Scott (Training Session, Resolved) (happy -> happy)

10 minutes

I called him to go over doing a basic search on the research tool. He said that someone had already gone through that with him and he understood the LSR, ASP and total # of auctions. He wasn't sure who it was that he went through it with. I told him about the assignment and told him I would send an email about it to him. He didn't have any questions.

Dear Christopher,

Here is the assignment I told you about during our call. We would like you to do research on 50 different products from the websites I have provided below. You will create a list of the products, and take down the LSR, ASP, and Total # of Listings for each. Once that is complete you can send the list to your coach at myteam@brightbusinesscenter.com. Here are the sites you will use:

www.dropshipdirect.com

www.megagoods.com

www.globalsources.com

www.ezdropshipper.com

www.ckbproducts.com

Good luck and have a great day!

Braldon Scott

Builder Help Desk

braidon@builderhelpdesk.com

03.11.2008 1:08 PM by Michael Johnson (Outgoing Call, Unknown) (->)

Hello Chris,

Just checking in to see how your session went with Brigham and to see how your assignments are coming. Send me an email to let me know that your done with your assignments and that your ready to move on. Talk to you soon. MJ

03.07.2008 6:00 PM by Brigham Budd (Training Session, Unknown) (happy -> happy)

eBay Training Session

Call #4

Call length: 30

Plan for Next Session: continue on to research tool.

Notes for Instructor:

Completed assignments: listed an item. looking for products to sell

?s and what we did: Chris wanted to know about stores. walked through some information about stores. showed him the help index where he can find answers to his questions. walked through completed listing search and looked at some items that he is wanting to sell- golf clubs he has laying around the house and then also nursing supplies that his girlfriend was thinking about selling. Had him walk me through a search to be sure that he knew how to do it. he sold his first listing and is excited to list more items.

Assignments & Email sent to client:

Hi Chris,

It was good to talk to you today. Here are some assignments I would like you to complete before your next session with your coach:

1. Find 3-4 more items around your home that you can list on eBay.
2. Research those items under completed listings on eBay to find similar products that sold (the ones with the \$ amount in green font). Get ideas for keywords and look at some of the descriptions on those sold items. Write down a list of 10 things that made the auctions successful.
3. Take the next step and research the items in Auction PI to look at LSR, ASP and best day and hour to list. Write this information down.
4. List those items on eBay using the results from your research.
5. Continue looking for more products to research and sell. Be sure to write down all product ideas even if you don't think you can currently pursue it.
6. Email your coach when you have completed these assignments.

Keep up the good work!

Best Regards,

Brigham Budd

03.07.2008 5:49 PM by Brigham Budd (Training Session, Unknown) (happy -> happy)

Called at 4:15 PM and spoke to Christopher. He said he thought the session was for 7:00 PM his time- asked if we could talk a little later as he was not at his house and wanted to be at the computer. I stated I could call back at 4:45 PM

Called back. no answer. left voicemail message. Will call back again.

03.05.2008 6:46 PM by Michael Johnson

Completed Task: Call Chris see if hes ready to move on.. check up call

03.05.2008 6:46 PM by Michael Johnson (->)

Call #:3 check up

Call length: 12

Plan for Next Session: evaluate where he is at

Notes for instructor:

Scheduled Brigham to work on helping him start an ebay store. Please give him an assignment that will keep him busy for at least a week

Scheduled Braidon to work on teaching him first level research on the research tool. I will provide braidon the assignment I want him to give Chris. Go through a basic run through of how to do a search

Completed assignments: did all and is very excited to move forward

?s and what we did: talked about where he was at. he wants an ebay store and is ready to move forward. He has started to move forward with playing with his buidler. I refocused him and asked him to work on research and i scheduled him

Assignments & Email sent to client: none

03.05.2008 6:34 PM by Michael Johnson

An appointment was scheduled on 3/13/2008 17:00:00 with Braidon by Majic in the BBCalendar. Notes:

03.05.2008 6:31 PM by Michael Johnson

An appointment was scheduled on 3/7/2008 16:00:00 with Brigham by Majic in the BBCalendar. Notes:

02.27.2008 7:17 PM by Laurie Neff (->)

02.26.2008 4:33 PM by Michael Johnson (->)

Call #: 2

Call length: 32

Plan for Next Session: check up

Notes for Instructor: Na

?s and what we did: went over start up

Assignments & Email sent to client:

Dear Chris,

This e-mail contains all of your first assignments. These tasks are simple, but they are helping to lay the groundwork for future things; take them seriously and they will help you be successful

****ATTEND THE WEBINAR ABOUT LISTER BASICS ****

The next webinar covers the essentials of using the Lister tool. This is vitally important, and you should make certain to attend. It is on Lister Basics Thu, 2/28/08 at 9pm EST

****LIST AN ITEM****

We talked about selling something on eBay. Now it's time to get to work: list an item and then send the item number to us so we can track your progress and help you improve.

****DOWNLOAD YOUR TOOLS****

The software tools we have told you about are located in your resource center. In your previous email we had you bookmark or add to your favorites the Resource Center into your browser. In case you didn't we have included the link below. When you get logged in look to the left hand side of the screen at the navigation menu and find the TOOLS heading. Click on the tool you would like to download and follow the instructions provided.

Tools

****TIME MANAGEMENT PLAN****

Below you will find a two links to two web pages. One is a Time Management plan and the other is a Goal setting exercise. These two items will be used throughout your coaching to help you schedule and organize your time and keep you on target to attain your goals. Be sure to fill it out and submit it back to us so we can go over it with you the next time we talk.

Time Availability

Time Management

Goal Setting

Remember, our team is here to support you and give you the best assistance we can possibly provide. Don't hesitate to contact us with any questions you may have. We look forward to working with you as you attain future success.

Sincerely,

MJ

02.25.2008 2:03 PM by Sara Scott

Completed signed_hosting for 2/25/2008

02.22.2008 3:29 PM by Laurie Neff (->)

His first session is actually on February 26th @ 4pm MST.

02.22.2008 3:28 PM by Laurie Neff

Completed welcomed for 2/22/2008

02.22.2008 3:28 PM by Laurie Neff

coach changed from Unassigned to Michael

02.22.2008 3:28 PM by Laurie Neff (Welcome Call, Resolved) (happy -> happy)

Scheduled 1st Session: 2/27/2008

Scheduled 1st Webinar: Ebay Basics 2/28/2008

Email Sent: Welcome email with Appointments and Assignments.

Special Notes: He is a really nice guy!

02.22.2008 3:27 PM by Laurie Neff

An appointment was scheduled on 2/26/2008 16:00:00 with Michael by Laurien in the BBCalendar.

Notes:

Completed welcome_packet_sent for 2/22/2008

02.22.2008 9:04 AM by Emily Frame

new_coaching_model changed from 0 to 1

02.22.2008 8:53 AM by Emily Davies

coaching_company changed from Unassigned to Bright Business Center

02.21.2008 8:20 PM by Auction Success Group, LLC

Please add ITS

ASG to Collect

02.21.2008 8:20 PM by Auction Success Group, LLC

Created Account
