

Exhibit 4

Jennifer Doan

From: Andrew Spangler [Andrew@spanglerlawpc.com]
Sent: Friday, May 14, 2010 9:19 AM
To: Jennifer Doan
Cc: Andrew Spangler
Subject: Bright Response v Yahoo

Jennifer,

I write regarding the pending motion to compel against Yahoo. In light of the past conduct of Yahoo (some of which you were not here for), Bright Response has serious concerns about pulling down its motion. That being said, we will agree to do so only under the following conditions:

1. Yahoo produce additional documentation regarding CPS no later than COB on Monday. I know it is now Friday but time is of the essence and it is Yahoo that has drug its feet on the issue. I am sure people are available to work over the weekend.
2. Yahoo produce a witness regarding CPS next week (this is already part of a 30(b)(6) notice so tracking down an appropriate person should have already been taking place). Again, this must happen before the end of next week. We will not agree to push this out.
3. Yahoo provide actually substantive responses on this topic (Yahoo's current technical interrogatory responses just use Rule 33(d)).
4. Yahoo agree not to argue delay in any way if we pull down the motion and then have to re-urge it if the above does not resolve the issue.

Bright Response is not going to play any more games with Yahoo on these issues. We will continue to urge the motion absent the above and will be providing this email as an exhibit in our next submission as well. Let me know your position immediately. I will be leaving the office today no later than 12:30.

Regards,

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