

EXHIBIT E

From: "Dan Welch" <brightware/bwsf/welch@unknown>
Subject: **FW: Chase PR status**
Date: March 28, 1996 12:56:00 AM PST
To: "Rich Barfus" <brightware/bwsf/barfus@unknown>, "Chuck Williams" <brightware/bwsf/williams@unknown>

fyi

From: Terry Whearley
To: John Knightly
Cc: Bill Busiek; Amy Rice; Dan Welch
Subject: RE: Chase PR status
Date: Thursday, March 28, 1996 8:44AM

John,

I think they'll probably approve it. In fact, at our meeting last week, our sponsor (Anthony) seemed actually disappointed that we didn't have them on our .PPT client list! I'd say add them to the BW Overview slides, and add EZReader to our Website too. Let's not ask for that - I am certain that Anthony would be OK with it, but it would take forever and raise the political profile to get approval. Better to act in ignorance.

Another general comment - a recent customer asked me why we don't have all the winning IAAI papers on our Website. I couldn't think of a good reason - at least for the text although I bet the graphics (if available to us) would not be too hard to display either. And those that we don't have text files of I think we could have beached consultants or even an hourly data entry person type in. Given our reliance on those winning papers as a marketing/sales strength, I think we should put them up pronto. And we should add a simple button to let people download them for printing/distribution at their site...

Thanks for listening...
Terry

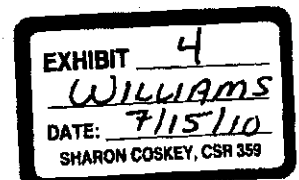
From: Amy Rice
To: John Knightly
Cc: Terry Whearley
Subject: RE: Chase PR status
Date: Thursday, March 28, 1996 5:37AM

Hi John,

Thanks. Actually this weekend they are going to turn on the Chase Web site for the first time and everyone is getting frantic. Should be interesting.

Amy

From: John Knightly
To: Amy Rice



Subject: Chase PR status

Date: Wednesday, March 27, 1996 5:19PM

Hi Amy,

I just wanted to update you. We pitched the Chase EZ Reader story to American Banker. It has been a long process of finding the right person there who would listen to us. One of the editors has referred the story to a technical writer, and we are still in the process of trying to get through to him to see if/how/when he might write the story.

While we wait for this to happen, I'm planning to have Peter Altschuler write an app note on EZ Reader, using your white paper as background (unless you think there's a high probability Chase would refuse to approve it). Once he's finished it, I'll send it to you for your comments and then we can send it to Chase for their approval. The app note might also help us pitch the story to press.

Knightly