Why was Neiman Marcus not one of 1 the marks that you surveyed in this case? 2 Well, looking at this exhibit, 3 both the other two search engines -- the 4 5 sponsored links are well-known brands, so one 6 wouldn't expect to find Neiman Marcus, buy Neiman Marcus clothes at a Bergdorf or 7 Bloomingdales stores. Clearly they were 8 competitive. Searchers were not likely to 9 10 think, yes, I can buy clothes from Neiman Marcus 11 at Bloomingdales. 12 Q. Why was that important to your 13 work in this case? Again, I was trying to find out 14 for sponsored links the likelihood if they are 15 16 to buy directly from those. It seems to me if you get one that is a direct competitor that the 17 answer is going to be no, I know both brands. 18 19 The equivalent example would be can I buy Dunkin' Donuts at McDonald's or Krispy Kreme 20 donuts. Clearly not. 21 Q. You wouldn't expect any consumer 22 confusion with respect to those two you just 23 mentioned? 24 That is correct, I would not. 25

```
Q. You would not expect any initial
1
2
   confusion between Neiman Marcus or Bloomingdales
3
   or Bergdorf Goodman; correct?
                 MR. FENSTER: Object to form.
4
 5
                 THE WITNESS: I wouldn't think so,
 6
   they are both well-known brands or marks.
 7
   BY MR. MORAN:
           Q. So at this point in time have you
8
   decided on the marks you were going to survey as
9
   of April 8th or are you still looking for marks
10
11
   to survey?
12
           A. We were still looking at that
   time. I hadn't decided, we hadn't decided as to
13
   what marks would be appropriate.
14
           Q. Okay. What was going to be the
15
   determining factor as to what would be the
16
17
   appropriate mark or marks to survey?
18
                 Marks where there was -- they
   weren't clearly identifiable as competitors,
19
   where it wasn't clear, for example, that the --
20
   the companies are in direct competition, trying
21
   to find sponsored links that were of not direct
22
23
   competitors.
24
           Q.
                 Why?
                 Because the whole issue is whether
25
           Α.
```

```
Q. So did you go to the various
 1
    sponsored links and then click through that
 2
   sponsored link and ascertain or determined
 3
   whether or not they could purchase tickets or
 4
   not purchase tickets on Southwest Airlines? Is
 5
   that how you chose the sponsored links?
 6
                                            Object
 7
                  MR. FENSTER:
                                Excuse me.
   to form.
 8
                  THE WITNESS: That's how Southwest
 9
   Airlines was selected, because it was my
10
   understanding and confirmed by Mr. Meyer that
11
   you can't buy Southwest Airlines tickets on
12
   anything other than Southwest Airlines.
13
                  And the second one that was
14
15
   suggested either by Mr. Meyer or me was the Trek
   website and looking at the Trek website I didn't
16
    see evidence that they sold -- at the sponsored
17
   link I didn't see where they sold or any
18
   evidence that they sold Trek bicycles.
19
   BY MR. MORAN:
20
                  As a result of that investigation,
21
   that determination by you, you decided in this
22
    case to survey as to that particular sponsored
23
24
   link?
                  That seemed to be an appropriate
```

Α.

25

- because -- you see below it it's not space, it's specs to be determined, okay, not space. So it's specifications to be determined and those were, again, with the first one, identified regular airline travelers. If you look at the screener questions, do you use an airline, would you use an airline search engine to buy airline tickets.
  - And I estimated that you see a 10 percent and then the second one, the same criteria, but here I thought it was actually going to be more difficult because we had to identify people who rode bicycles. We have to go back and look at the screener questions.
  - Q. Why was it important to you to attempt to target regular airline travelers?
  - A. Well, because, the Southwest sample has to be people from the universe of airline travelers. If they don't go back and look at the surveys -- if they don't travel on airline then they're not likely to search for airline tickets using a Google search or Southwest Airlines.
  - Similarly, if they are not bicycle riders oriented in possibly buying a bicycle

2.3

- they wouldn't know of or consider a Trek
  bicycle, searching for Trek bicycles. So it's
  getting people in the universe of the -- so I
  was able to draw the appropriate sample from the
  appropriate universe.
  - Q. All right. And we'll talk about the universe a little bit later, but do you know how many invitations were extended for potential respondents on the Trek survey?
- 10 Α. I don't know. I mean, in my report there's a footnote as to the number of 11 people who responded to the Southwest and the 12 Trek survey. And the significantly 13 higher percent -- the issue is screen outs 14 versus completes and a significant number of 15 people who responded to the Trek survey screened 16 out because they didn't meet the screening 17 criteria, so the number was higher. Again, 18 using the 10 percent initial estimate, that's 19 what I would base it on. 20
  - Q. Okay. So it would be your testimony that at least or approximately 2,000 invitations would have been extended for the Southwest survey and 2,000 for the Trek survey, perhaps more for the Trek?

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