1 A. Yes, I am. What is an ever ready survey? 2 A. I don't recall as we're sitting 3 4 here right now all the details of an ever ready 5 survey. All right, sir. Let me direct you 6 0. 7 to Exhibit Number 2 before you? 8 Α. Yes. 9 And page 79? 0. 10 Α. Page 79? 11 Q. Yes, sir. And these are the FPX-2 12 results for Trek, the Trek survey. 13 Α. Yes. 14 Q. Do you see that? 15 Α. Yes. 16 Q. Now, as I understand from 17 responding to question 3, you had 200 18 respondents who answered 3, yes, that they use Internet search engines; correct? 19 20 Α. Yes. 21 Q. And was the survey -- did the 22 survey -- strike that. 23 Did you get more than 200 respondents who answered the Trek questionnaire? 24

A.

No.

No.

- five people answered that question number 3 who
  were non-Google Internet search engine users;
  true?
  - A. That's correct, yes.
- Q. Let me direct your attention to page 3 of Exhibit 2, which is your report in this case.
- 8 A. Page 3?
  - Q. Page 3.
- 10 A. Yes.

- Q. Under materials reviewed you indicated that you reviewed the Class Action Complaint; is that right?
- 14 A. That's correct.
- Q. You didn't indicate that you had reviewed other materials; correct?
- 17 A. That's correct.
- Q. Did you review the Defendants in this case Answer to the lawsuit or the Class Action Complaint?
- 21 A. No, I did not.
- Q. Have -- has your work as an expert
- or as a surveyor ever been criticized by any
- 24 courts?
- A. Yes.

- Q. Tell me about each of those coccasions?
  - A. Two of those. Number one was in a case involving Trafficschool.com.
- Q. What was the criticism of your work there?
- 7 A. The criticism was the fact that I 8 didn't use a control group.
  - Q. Okay. What other criticisms were there?
  - A. There's always criticisms in almost every survey as to the language, whether it's leading or not, and I don't remember -- those were common kind of criticisms. The one criticism the court, I think, focused on was the fact I didn't use a control group. As in this case, I didn't feel I could capture the issue in that case with a control group, so I didn't use one. And I still don't think one was appropriate.
    - Q. All right, sir.
- A. Okay. The other case where there
  was -- it really wasn't a criticism. My survey
  was found, it was excluded, involved -- it's
  number 9 in my list of surveys which is David

4

9

10

11

12

13

14

15

16

17

18

19

20

2.1

- 1 | Craig -- one of the two Alabama cases. Either
- 2 | Holland versus Maple Chase or David Craig versus
- 3 Maurice Tunstall, one or the other. Both were
- 4 | smoke detector cases, smoke alarm cases.
- 5 There the criticism was I did a
- 6 survey of the package for the claims made on a
- 7 package for a smoke alarm and the court said
- 8 | that it was inadmissible because the woman who
- 9 lived in the house whose children died had not
- 10 bought the smoke detector, it was already in
- 11 there, so she didn't see the package.
- Those are the only two I know of
- 13 | where -- there may have been criticisms, but
- 14 those are certainly the ones I recall.
- 15 Q. As you sit here today are those
- 16 | the only two cases you recall courts criticizing
- 17 | your work product?
- 18 A. Yes, that I'm aware of.
- 19 Q. Now, in the Trafficschool.com
- 20 case, looking at that opinion the court found
- 21 | that your survey was "significantly flawed". Do
- 22 | you recall that?
  - A. Yes.
- 24 O. And he also found that there were
- 25 significant problems with Dr. Maronick's survey.

Do you recall that?

- 2 A. Yes. And, again, that's -- the
- 3 criticisms of both surveys, but the major
- 4 | criticisms as I said with my survey was the
- 5 | issue of the control group.
- 6 O. And the Trafficschool.com Inc.
- 7 case the court agrees that the lack of a control
- 8 was a significant problem in your survey; true?
- 9 A. Yes.
- 10 Q. And also the failure to present
- 11 Defendant's web page as an actual consumer would
- 12 see it, including the disclaimer, are
- 13 | significant problems with your survey. Those
- 14 are two criticisms of the court in that one;
- 15 right?
- 16 A. I had forgotten the second one,
- 17 yes.
- 18 Q. All right. Accordingly, the court
- 19 gave less weight to your survey as a result?
- 20 A. Yes, that's right.
- MR. MORAN: I pass the witness.
- 22 MR. FENSTER: I have no questions.
- THE VIDEOGRAPHER: Here marks the
- 24 end of videotape number six. Also marks the end
- 25 of today's proceeding in the deposition of

## 316 1 ACKNOWLEDGMENT OF DEPONENT 2 3 I do hereby acknowledge that I have 4 read and examined the foregoing of the 5 transcript of my deposition and that: 6 7 (Check appropriate box): 8 ) the same is a true, correct and 9 10 complete transcription of the answers given by 11 me to the questions therein recorded. 12 13 ( ) except for the changes noted in 14 the attached errata sheet, the same is a true, 15 correct and complete transcription of the 16 answers given by me to the questions therein 17 recorded. 18 19 20 21 22 23 24 25 DATE SIGNATURE

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

## CERTIFICATE OF NOTARY PUBLIC

I, Paula G. Satkin, the officer before whom the foregoing proceedings were taken, do hereby certify that the witness whose testimony appears in the foregoing proceeding was duly sworn by me; that the testimony of said witness was taken by me in stenotype and thereafter reduced to typewriting under my direction; that said proceedings is a true record of the testimony given by said witness; that I am neither counsel for, related to, nor employed by any of the parties to the action in which these proceedings were taken; and, further, that I am not a relative or employee of any attorney or counsel employed by the parties hereto, nor financially or otherwise interested in the outcome of the action.

18

19

My commission expires October 31, 2010.

20

21

22

23

. .

24

25

faula s. Sathin

PAULA G. SATKIN

Notary Public in and for the District of Columbia