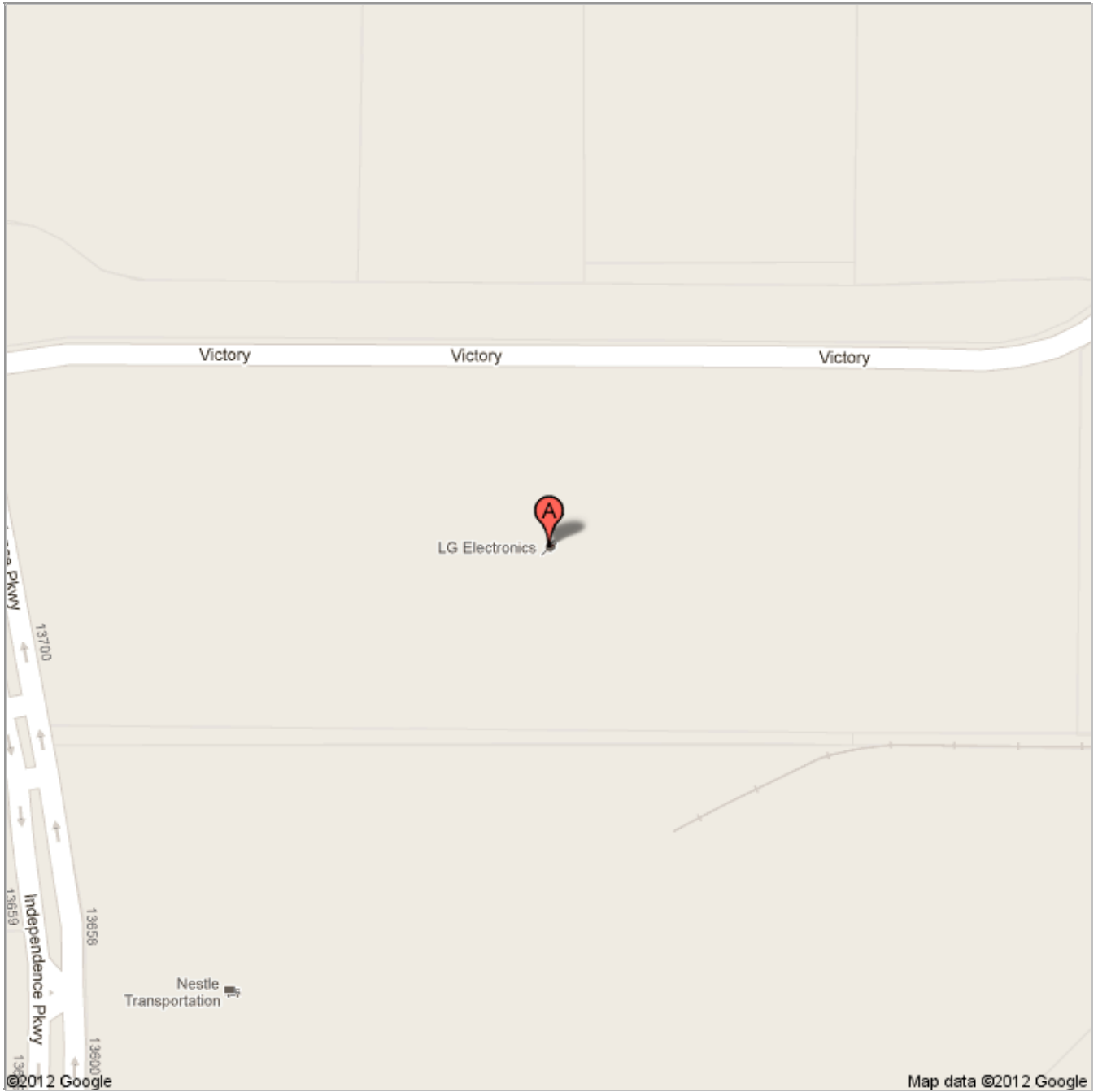


EXHIBIT A



- A. **LG Electronics**
13700 Independence Parkway, Fort Worth, TX
(817) 491-6900
2 reviews

PARTS REPRESENTATIVE

Job ID: 2012-1892 # Positions: 1
Location: US-TX-Ft. Worth Experience (Years): 1
Posted Date: 6/14/2012 Category: Logistics - All Logistics
Openings

MORE INFORMATION ABOUT THIS JOB:

Overview:

LG Electronics Alabama, Inc., is seeking a Parts Representative with excellent customer service skills in our Dallas/Ft Worth office to assist internal and external customers with parts orders, invoices, shipments and reports. Will work closely with parts purchasing and warehouse staff to ensure all customers' needs are met including: providing parts information, participating in conference calls, and facilitating parts provision.

LG Electronics, a global leader and technology innovator in consumer electronics, mobile communications and home appliances has more than 80,000 people working in 114 local subsidiaries around the world. We offer a competitive compensation structure with yearly performance reviews, a generous all premiums paid insurance package, and an employer matching 401k.

Responsibilities:

- Release customer orders in a timely manner, monitoring order shipping status to meet customers' requests,
- Maintain and update customer information.
- Respond to all customer inquiries including parts and tracking information, pricing and invoice issues.
- Hold regular conference calls with customers and carriers to discuss potential parts issues.
- Analyze discrepancies and report to warehouse and Quality Team.
- Work with customers to accurately forecast parts needed; prepare sales plan based on expected volume.
- Provide urgent parts ETAs to customers and team.
- Other duties as assigned.

Qualifications:

- Minimum of a High School Education.
- Proficient in MS Office.
- Demonstrated customer service experience; skilled at verbal, written and interpersonal communications.
- Exceptional multi-tasking skills with the ability to excel in a fast-paced environment.

APPLY FOR THIS JOB:

- [Apply for this job online](#)



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This was printed from Dallas Business Journal

LG Electronics consolidates in Alliance

Dallas Business Journal by Bill Hethcock, Staff Writer

Date: Tuesday, May 4, 2010, 11:31am CDT

LG Electronics has consolidated its cell phone repair business to its facility at AllianceTexas in Fort Worth, adding 65 full-time employees and more than 65,000 square feet.

The mobile communications company originally moved to the Alliance Global Logistics Hub in 2005, when it leased 99,000 square feet in the Commerce Center 4 building at 2153 Eagle Parkway in the Fort Worth section of the Hillwood's 17,000-acre AllianceTexas development. LG Electronics will now occupy the entire 165,402-square-foot Commerce Center 4 building.

The company will add as many as 300 seasonal employees in addition to the 65 full-timers.

Seth Kelly and Ryan Keiser of CB Richard Ellis represented LG Electronics. Hillwood was represented in-house by Steve Aldrich.

The Alliance Global Logistics Hub is part of the AllianceTexas development, which also includes the Monterra Village apartment home community, Alliance Town Center, the corporate campuses and golf courses of Circle T Ranch, and the Heritage and Saratoga residential communities.

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