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3.5" Software Diskettes Available

Palm™ Desktop organizer software is supplied on a CD-ROM disc. If you do not have access to a CD-ROM drive for your computer, you may download the Palm Desktop software from <http://www.palm.net>. Alternatively, you can order 3.5" diskettes by completing and mailing the diskette order card supplied in the Palm V™ connected organizer product package, or call to order the diskettes. See the *Getting Started* guide for the appropriate phone number.

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Contents

About This Book 1

Chapter 1: Introduction to Your Palm V™ Organizer 3

Getting to know your Palm VII organizer 3

What is a Palm VII organizer? 3

System requirements 4

Palm VII components 5

Installing the batteries 9

Replacing batteries 9

Setting up your organizer and charging the transmitter 10

Upgrade information 10

Palm Desktop organizer software 12

Using your organizer with another PIM 14

Palm Net wireless features 14

Typing and typing 18

Tap with the stylus to get things done 18

Elements of the organizer interface 19

Opening applications 20

Using menus 23

Three ways to enter data 25

Customizing your organizer 29

Chapter 2: Entering Data in Your Palm V™ Organizer 31

Using Graffiti writing to enter data 31

Writing Graffiti characters 31

Graffiti tips 33

The Graffiti alphabet 34

Writing capital letters 35

Writing numbers 35

Graffiti numbers 36

Writing punctuation marks 36

Additional Graffiti punctuation 37

Writing symbols and extended characters 37

Writing accented characters 38

Accent strokes 38

Additional non-English characters 38

Navigation strokes 39

Graffiti ShortCuts 39

Using the onscreen keyboard 41

Using your computer keyboard 41

Importing data 42

Chapter 5

Query Applications and the iMessenger™ Application

Your organizer is a wireless device

Your Palm V™ organizer is equipped with an internal transmitter and an antenna. These components enable your organizer, like a cellular phone, to use a radio frequency to transmit and receive information over the airwaves.

You don't need a modem or a wired connection to a computer to use your organizer as a wireless device, but you must activate the Palm,Net™ wireless communication service. See "Activating the Palm,Net wireless communication service" in Chapter 1 for more information.

After you activate the service, you have access to two wireless features that enhance your ability to stay connected: web clipping and wireless Internet messaging. This chapter describes those features and explains how to use them.

Important: Whenever you use the wireless features of your organizer, please observe the guidelines or prohibitions on the use of wireless devices in your current location. For example, when you are on an airplane, do not raise the antenna or use the wireless features at times when the Federal Aviation Administration (FAA) or airline regulations prohibit the use of cellular phones. You can, of course, use all other applications of your organizer in accordance with airline regulations for electronic devices.

Web clipping: query applications

Web clipping is a fast and simple way to retrieve specific information from the Internet. It is a simple process of query-and-response. You submit a request for specific information from the Internet and tap a button that transmits your request; within seconds, you receive a response.

Query applications

Just as your web browser gives you access to many different web sites, your organizer gives you access to many different "sites" for web clipping — as many as you care to add and your organizer can store. If you have already set up your organizer, you have some already.

These "sites" are called *query applications*. They were created by third party developers, but you open them and use them just as you would a basic Palm VII application like Address Book.

Query applications give you access to a wide spectrum of practical Internet information. Each query application is designed to let you query the Internet for a specific kind of information.

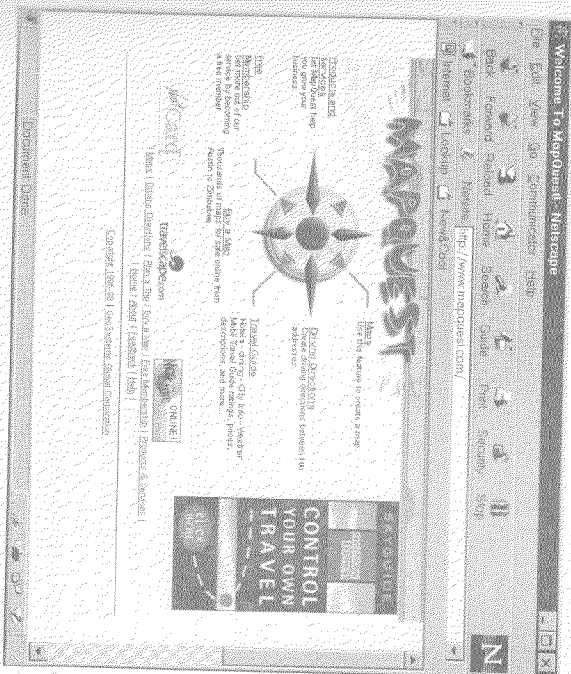
For example, the query applications available to you when you set up your organizer and install Palm™ Desktop organizer software give you access to the following kinds of information: traffic and weather conditions; airline, hotel, and restaurant information; locations of automatic teller machines; driving directions; stock market data; movie listings; availability of tickets to local events; business and general news; definitions, spelling, and synonyms of words; and business and residential phone numbers, addresses, and e-mail addresses.

Web clipping, not web browsing

It's impractical to browse the Internet from a small handheld computer and look at elaborate, animated, graphics-laden web pages on a screen the size of your organizer's. As a way to access Internet information, web clipping offers you the following advantages:

- Convenience: Because your organizer is a wireless device, you can be walking down the street while accessing the Internet.
- Focus: Query applications focus on retrieving small pieces of specific, up-to-date information.

So when you're near a desktop computer and have some time, you can take advantage of the elaborate graphics, variety, and many choices offered by a web site —



But when you're in a car or on the street and need information fast, a query application on your organizer makes it easy to find the specific information you need —

MapQuest	History
MAPQUEST TO GO!	
From: Address	
Street: 500 W. 5th St.	
City: Los Angeles, State: CA	
To: Address	
Street: 1000 N. Hiameda	
City: Los Angeles, State: CA	
Directions	Clear About Legal

Getting more query applications

When you set up your organizer, you find that several query applications have been preloaded onto your organizer.