

EXHIBIT 20

Gretchen Curran

From: Gretchen Curran
Sent: Tuesday, August 30, 2011 7:59 PM
To: Gretchen Curran; Williams, Daniel V.
Cc: Eolas; Bob Kramer; Matuschak, Mark; Steinberg, Don; Hutchins, Kate
Subject: RE: Eolas v. Adobe - Staples' Infringement Contentions

Dear Counsel,

Please respond to my emails from Friday and this morning as soon as possible. As I have indicated, the supplemental reports of Eolas' technical and damages experts necessarily depend on documents for/log-in information to access stapleslink.com and eway.com that is solely within Staples' custody, possession, and/or control. Accordingly, while you seek to determine when supplementation of the reports of Eolas' experts will be made (see Dan's email below), it is Staples' failure to provide necessary documents for/log-in information to access stapleslink.com and eway.com that prevents Eolas' experts from supplementing their reports.

I look forward to a prompt response.

Gretchen

Gretchen K. Curran | Attorney | McKool Smith P.C.
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From: Gretchen Curran
Sent: Tuesday, August 30, 2011 11:23 AM
To: Gretchen Curran; Williams, Daniel V.
Cc: Eolas; Bob Kramer; Matuschak, Mark; Steinberg, Don; Hutchins, Kate
Subject: RE: Eolas v. Adobe - Staples' Infringement Contentions

Dan,

In addition to the damages documents related to stapleslink.com and eway.com, which are necessary for Mr. Weinstein to complete his supplemental report for damages, Eolas also requires access to stapleslink.com and eway.com in order for Dr. Martin to complete his supplemental report for infringement. Now that those two websites are accused in this case, no reason exists to withhold log-in information from Eolas in order for its experts to access those two websites. Please let me know when (1) production will take place of the damages documents to which you agreed; and (2) Eolas will receive log-in information for

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stapleslink.com and eway.com.

Kind regards,

Gretchen

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From: Gretchen Curran
Sent: Friday, August 26, 2011 4:40 PM
To: Williams, Daniel V.
Cc: Eolas; Bob Kramer; Matuschak, Mark; Steinberg, Don; Hutchins, Kate
Subject: RE: Eolas v. Adobe - Staples' Infringement Contentions

Thank you for your email, Dan. Can you please let us know when Staples intends to produce the damages documents it agreed to produce related to stapleslink.com and eway.com? Mr. Weinstein cannot complete a supplemental report in the absence of such documents.

Kind regards,

Gretchen

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From: Williams, Daniel V. [<mailto:Daniel.Williams@wilmerhale.com>]
Sent: Friday, August 26, 2011 4:32 PM
To: Gretchen Curran

9/3/2011

Cc: Eolas; Bob Kramer; Matuschak, Mark; Steinberg, Don; Hutchins, Kate

Subject: RE: Eolas v. Adobe - Staples' Infringement Contentions

Gretchen,

I write in response to the Supplemental Infringement Contentions served yesterday to Staples for stapleslink.com and away.com. Can you please let us know when Dr. Martin and Mr. Weinstein plan to supplement their reports to include the newly accused Staples features? Staples will supplement its non-infringement and damages rebuttal reports, within ten days after receiving Dr. Martin's and Mr. Weinstein's supplemental reports, to address the newly accused features.

Regards,

Dan

From: Gretchen Curran [mailto:gcurran@mckoolsmith.com]

Sent: Thursday, August 25, 2011 1:25 PM

To: Eolas Defendants; Hardt, Jonathan; Hutchins, Kate; Matuschak, Mark; Matuschak, Mark

Cc: Eolas; Bob Kramer

Subject: Eolas v. Adobe - Staples' Infringement Contentions

Dear Counsel,

In light of the Court's order requiring Eolas to "serve supplemental infringement contentions against Staples for the stapleslink.com and away.com websites within three days of this Order", please find such contentions attached hereto.

Kind regards,

Gretchen

Gretchen K. Curran | Attorney | McKool Smith P.C.

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