# EXHIBIT B

# IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS

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Case No. 4:11-cv-0244-Y

# DEFENDANTS TRAVELPORT LIMITED AND TRAVELPORT, LP'S NOTICE OF THIRD-PARTY SUBPOENAS

TO: Plaintiff American Airlines, Inc., by and through its attorneys of record, Yetter Coleman LLP, 909 Fannin St., Suite 3600, Houston, Texas 77010.

Defendants Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., by and through their attorneys of record, Cantey Hanger LLP, 600 West 6th Street, Suite 300, Fort Worth Texas 76102.

Defendant Orbitz Worldwide, LLC, by and through its attorneys of record, Little Pedersen Fankhauser LLP, 901 Main Street, Suite 4110, Dallas, Texas 75202.

Please take notice that Defendants Travelport Limited and Travelport, LP, by and through

its undersigned counsel, will issue third-party subpoenas pursuant to Federal Rule of Civil

Procedure 45 commanding the parties identified below to produce documents and tangible

things. Copies of the subpoenas are attached hereto as follows:

- 1. Exhibit 1 is a true and correct copy of the subpoena to Air Canada Corporation.
- 2. Exhibit 2 is a true and correct copy of the subpoena to AirTran Airways, Inc.
- 3. Exhibit 3 is a true and correct copy of the subpoena to BCD Travel USA LLC.
- 4. Exhibit 4 is a true and correct copy of the subpoena to Bookit.com, Inc.
- 5. Exhibit 5 is a true and correct copy of the subpoena to Campbell Travel, a division of Campbell Resources, Ltd.

- 6. Exhibit 6 is a true and correct copy of the subpoena to Canyon Creek Travel, Inc.
- 7. Exhibit 7 is a true and correct copy of the subpoena to Concur Technologies, Inc.
- 8. Exhibit 8 is a true and correct copy of the subpoena to Cornerstone Information Systems, Inc.
- 9. Exhibit 9 is a true and correct copy of the subpoena to Costamar Travel Agency, Inc.
- 10. Exhibit 10 is a true and correct copy of the subpoena to Delta Airlines, Inc.
- 11. Exhibit 11 is a true and correct copy of the subpoena to The Emirates Group.
- 12. Exhibit 12 is a true and correct copy of the subpoena to Expedia, Inc.
- 13. Exhibit 13 is a true and correct copy of the subpoena to Frontier Airlines, Inc.
- 14. Exhibit 14 is a true and correct copy of the subpoena to Hogg Robinson North America, Inc.
- 15. Exhibit 15 is a true and correct copy of the subpoena to Jet Blue Airways Corp.
- 16. Exhibit 16 is a true and correct copy of the subpoena to LaunchMagic.com, Inc., d/b/a Booking Builder Technologies.
- 17. Exhibit 17 is a true and correct copy of the subpoena sent to LUTE International, Corp.
- 18. Exhibit 18 is a true and correct copy of the subpoena to Mark Travel Corporation.
- 19. Exhibit 19 is a true and correct copy of the subpoena to NuTravel Technology Solutions, LLC.
- 20. Exhibit 20 is a true and correct copy of the subpoena to Pleasant Holidays, LLC.
- 21. Exhibit 21 is a true and correct copy of the subpoena to Priceline.com, Inc.
- 22. Exhibit 22 is a true and correct copy of the subpoena to Reardon Commerce, Inc.
- 23. Exhibit 23 is a true and correct copy of the subpoena to Southwest Airlines, Co.
- 24. Exhibit 24 is a true and correct copy of the subpoena to Spirit Airlines, Inc.
- 25. Exhibit 25 is a true and correct copy of the subpoena to Travel and Transport, Inc.
- 26. Exhibit 26 is a true and correct copy of the subpoena to Travel Leaders Corporate, LLC.

- 27. Exhibit 27 is a true and correct copy of the subpoena to TRX, Inc.
- 28. Exhibit 28 is a true and correct copy of the subpoena to Travizon, Inc.
- 29. Exhibit 29 is a true and correct copy of the subpoena to United Airlines, Inc.
- 30. Exhibit 30 is a true and correct copy of the subpoena to Vegas.com LLC.

Dated: January 26, 2012

<u>/s/ Michael L. Weiner</u> Michael L. Weiner michael.weiner@dechert.com **DECHERT LLP** 1095 Avenue of the Americas New York, New York 10036-6797 212.698.3608 212.698.3599 (Fax)

Mike Cowie mike.cowie@dechert.com Craig G. Falls craig.falls@dechert.com **DECHERT LLP** 1775 I Street, NW Washington, D.C. 20006-2401 202.261.3300 202.261.3333 (Fax)

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# ATTORNEYS FOR DEFENDANTS TRAVELPORT LIMITED and TRAVELPORT, LP

Of Counsel to Travelport Defendants:

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# **CERTIFICATE OF SERVICE**

I hereby certify that on January 26, 2012, I caused a true and correct copy of Defendants

Travelport Limited and Travelport, LP's Notice of Third-Party Subpoenas to be served via

Federal Express and email, upon each of the following:

R. Paul Yetter Yetter Coleman LLP 909 Fannin St., Suite 3600 Houston, Texas 77010 pyetter@yettercoleman.com

Attorney of Record for Plaintiff American Airlines, Inc.

Scott A. Fredricks, Cantey Hanger LLP 600 West 6<sup>th</sup> Street, Suite 300 Fort Worth, Texas 76102 sfredricks@canteyhanger.com

Attorney of Record for Defendants Sabre, Inc., Sabre Holdings Corp., and Sabre Travel International, Ltd.

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Attorney of Record for Defendant Orbitz Worldwide LLC

> /s/ Justin N. Pentz Justin N. Pentz **DECHERT LLP** 2929 Arch Street Philadelphia, PA 19104 215.994.4000 215.994.2222 (Fax)

# **EXHIBIT 1**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

**District of Columbia** 

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American Airlines, Inc.

Plaintiff v.

Travelport Limited, et al.

Civil Action No. 4:11-cv-00244

Defendant

(If the action is pending in another district, state where: Northern District of Texas )

## SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Air Canada Corporation, by and through its registered agent CT Corporation System, 1025 Vermont Avenue NW, Washington, DC 20005

Production: YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Dechert LLP, 1775 I Street NW	Date and Time:
Washington, DC 20006	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT	OR H	
Signature of Clerk or Deputy Clerk	Attor	ney's signature
The name, address, e-mail, and telephone number of the attorney r	epresenting (name of party)	Defendants
Travelport Limited and Travelport, LP	, who issues or reque	ests this subpoena, are:

Craig G. Falls, Dechert LLP, 1775 I Street, NW, Washington, DC 20006, 202-261-3300, craig.falls@dechert.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244

#### **PROOF OF SERVICE**

(This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

#### (3) Quashing or Modifying a Subpoena.

(A) *When Required.* On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) *When Permitted.* To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(B) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(C) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

**(D)** *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced.* If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

#### SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P. hereby request that you produce the documents described below by the date and time set forth in the Subpoena.

## **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party.

3. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

4. The term "airline ancillary fare content" means information about the availability and prices of an airline's ancillary services, and the ability to book such ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

11. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

12. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

13. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

14. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

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15. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

16. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

17. The term "full content" means all of a particular airline's airline content.

18. The term "full content agreement" means an agreement entitling an entity to access all and book any of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

26. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

27. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

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28. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

29. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

30. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

31. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

32. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

34. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

35. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

36. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

37. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

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## **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

b. "each," "every" and "all" shall be construed as "each, every and all;"

c. "including" means "including without limitation;"

d. the use of the singular form of any word shall include the plural and vice versa;

e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;

f. A request that requests "documents" shall be construed as requesting "any and all documents;" and

g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses.

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4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

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Except where otherwise specified these requests cover the time period from April
 12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

#### **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Documents or data sufficient to show, on an annual basis from 2002 to the present: (i) the average per-segment booking fees your company has paid to each GDS for U.S. point-of-sale bookings; (ii) total booking fees paid by your company to each GDS for U.S. point-of-sale bookings; and (iii) total revenue your company obtained from U.S. point-of-sale bookings from each GDS.

4. From January 1, 2006 to the present, all contracts between your company and any GDS.

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5. From January 1, 2006 to the present, any documents relating to any actual, contemplated, or expected reductions in booking fees or other concessions your company obtained or expected to obtain as a result of negotiations with GDSs.

6. Documents and communications relating to your company's actual, contemplated, or proposed plans to discontinue or threaten to discontinue using any GDS.

7. Communications with any GDS that refer to a competing GDS's booking fees, contract terms, product improvements, technological capabilities, service quality, or any other competitive attribute.

8. Data or documents sufficient to show on a monthly basis, from 2008 to the present, the revenue generated and number of your company's segments booked from a U.S. point of sale through each of the following: a) your company's direct connect; b) your company's website; c) all other distribution channels owned by your company (e.g., call centers, ticket offices); d) Supplier Link; e) Travelport's GDSs; f) Sabre; g) Amadeus; h) Orbitz.com; i) Orbitz for Business; j) Cheaptickets.com; k) Expedia; l) Priceline; m) Travelocity; n) all other online travel agencies; o) Hogg Robinson Group; p) American Express; q) Carlson Wagonlit Travel; r) BCD Travel Services; and s) any other distribution channel used by your company.

9. Documents and communications analyzing the effect of AA Direct Connect on competition among airlines; commoditization of airline services; or the ability of travelers and travel agencies to find the best available fares.

10. Documents and communications relating to the value that any GDS, or GDSs in general, provide to your company, including but not limited to attempts to quantify that value.

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11. Documents and communications relating to the inability of AA Direct Connect or any Farelogix product to perform functions performed by any GDS including but not limited to limitations on the ability of AA Direct Connect or Farelogix to: process interline bookings; compare fares across airlines; and integrate with travel agencies' front-office, mid-office, and back-office tools.

12. Communications between your company and any travel agency relating to any direct connect, including but not limited to AA Direct Connect.

13. Communications between your company and AA relating to: AA Direct Connect; any other direct connect arrangement or technology; Reverse GDS arrangements; booking source premiums, AA's Source Premium Policy, full content agreements, Open Axis; Take Travel Forward; Farelogix; Boston Consulting Group; or the distribution of airline content or airline ancillary fare content.

# **EXHIBIT 2**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

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Southern District of Florida

American Airlines, Inc.

Plaintiff V.

Travelport Limited, et al.

Civil Action No. 4:11-cv-00244-Y

Defendant

(If the action is pending in another district, state where: Northern District of Texas )

## SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: AirTran Airways, Inc. by and through its registered agent, CT Corporation System, 1200 S. Pine Island Road, Plantation, FL 33324

Production: YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Duane Morris LLP, attn: Charles C. Papy	Date and Time:
Suite 3400, 200 South Biscayne Boulevard	02/17/2012 9:00 am
Miami, FL 33131	02/172012 5.00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: <u>01/26/2012</u>	– CLERK OF COURT	OR	A	
	Signature of Clerk or Deputy Clerk	·	Attorney	v's signature
The name, address, e-ma	il, and telephone number of the attorney re	epresenti	ng (name of party)	Defendants
Travelport Limited and Tr	aveiport, LP	,	who issues or request	s this subpoena, are:

Craig G. Falls, Dechert LLP, 1775 I Street, NW, Washington, DC 20006, 202-261-3300, craig.falls@dechert.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

# **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

□ I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for convious for a to	-1 - <b>f</b> Φ
		for services, for a to	al of \$ 0.00
	enalty of perjury that this information i		

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

# (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

## SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P. hereby request that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party.

3. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

4. The term "airline ancillary fare content" means information about the availability and prices of an airline's ancillary services, and the ability to book such ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

11. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

12. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

13. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

14. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

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15. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

16. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

17. The term "full content" means all of a particular airline's airline content.

18. The term "full content agreement" means an agreement entitling an entity to access all and book any of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

26. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

27. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

- 5 -

28. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

29. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

30. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

31. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

32. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

34. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

35. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

36. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

37. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

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# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses.

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4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

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9. Except where otherwise specified these requests cover the time period from April12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

## **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Documents or data sufficient to show, on an annual basis from 2002 to the present: (i) the average per-segment booking fees your company has paid to each GDS for U.S. point-of-sale bookings; (ii) total booking fees paid by your company to each GDS for U.S. point-of-sale bookings; and (iii) total revenue your company obtained from U.S. point-of-sale bookings from each GDS.

From January 1, 2006 to the present, all contracts between your company and any GDS.

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5. From January 1, 2006 to the present, any documents relating to any actual, contemplated, or expected reductions in booking fees or other concessions your company obtained or expected to obtain as a result of negotiations with GDSs.

6. Documents and communications relating to your company's actual, contemplated, or proposed plans to discontinue or threaten to discontinue using any GDS.

7. Communications with any GDS that refer to a competing GDS's booking fees, contract terms, product improvements, technological capabilities, service quality, or any other competitive attribute.

8. Data or documents sufficient to show on a monthly basis, from 2008 to the present, the revenue generated and number of your company's segments booked from a U.S. point of sale through each of the following: a) your company's direct connect; b) your company's website; c) all other distribution channels owned by your company (e.g., call centers, ticket offices); d) Supplier Link; e) Travelport's GDSs; f) Sabre; g) Amadeus; h) Orbitz.com; i) Orbitz for Business; j) Cheaptickets.com; k) Expedia; l) Priceline; m) Travelocity; n) all other online travel agencies; o) Hogg Robinson Group; p) American Express; q) Carlson Wagonlit Travel; r) BCD Travel Services; and s) any other distribution channel used by your company.

9. Documents and communications analyzing the effect of AA Direct Connect on competition among airlines; commoditization of airline services; or the ability of travelers and travel agencies to find the best available fares.

10. Documents and communications relating to the value that any GDS, or GDSs in general, provide to your company, including but not limited to attempts to quantify that value.

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11. Documents and communications relating to the inability of AA Direct Connect or any Farelogix product to perform functions performed by any GDS including but not limited to limitations on the ability of AA Direct Connect or Farelogix to: process interline bookings; compare fares across airlines; and integrate with travel agencies' front-office, mid-office, and back-office tools.

12. Communications between your company and any travel agency relating to any direct connect, including but not limited to AA Direct Connect.

13. Communications between your company and AA relating to: AA Direct Connect; any other direct connect arrangement or technology; Reverse GDS arrangements; booking source premiums, AA's Source Premium Policy, full content agreements, Open Axis; Take Travel Forward; Farelogix; Boston Consulting Group; or the distribution of airline content or airline ancillary fare content.

# **EXHIBIT 3**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# **UNITED STATES DISTRICT COURT**

for the

Northern District of Georgia

American Airlines, Inc.

Plaintiff V.

Travelport Limited, et al.

Defendant

Civil Action No. 4:11-cv-00244

(If the action is pending in another district, state where: Northern District of Texas )

## SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: BCD Travel USA LLC, through its registered agent CT Corporation System, 1201 Peachtree Street, NE, Suite 1240, Atlanta, Georgia 30361-6311

Production: YOU ARE COMM ANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Duane Morris LLP, attn: Stephanie Hansen,	Date and Time:
Atlantic Center Plaza, Suite 700,	02/17/2012 0:00 cm
1180 West Peachtree St. NW, Atlanta, GA 30309	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

po OR

Attorney's signature

 The name, address, e-mail, and telephone number of the attorney representing (name of party)
 Defendants

 Travelport Limited and Travelport, LP
 , who issues or requests this subpoena, are:

Justin N. Pentz, Dechert LLP, 2929 Arch. St., Philadelphia, PA 19104, 215-994-4000, justin.pentz@dechert.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for convious for a to	-1 - <b>f</b> Φ
		for services, for a to	al of \$ 0.00
	enalty of perjury that this information i		

Server's address

Additional information regarding attempted service, etc:

## Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

## (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

## (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

## (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

## SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P., hereby requests that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "bulk fare" means any fare available only when buying groups of seats or any fare privately negotiated with airlines by consolidators or tour operators.

11. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

12. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

13. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

14. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

15. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings,

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data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

16. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

17. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

18. The term "full content" means all of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "opaque fare" means a fare, together with associated inventory, offered for sale by or on behalf of an airline in such a way that there is no disclosure of the airline's identity until after there has been an irrevocable commitment to purchase.

26. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

27. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

28. The term "private fare" means a fare for passenger air travel where the airline does not offer the fare to the general public, but offers the fare only to certain travel agencies and/or corporations.

29. The term "privately negotiated discount" means a discount off the fare for passenger air travel where the airline does not offer the discount to the general public, but offers the discount only to certain travel agencies and/or corporations.

30. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

31. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

32. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

34. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

35. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

36. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

37. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

38. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

39. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting

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on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

40. The terms "wholesale fare" means a discounted fare for air travel that is typically offered to tour operators and consolidators.

41. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses;
- 4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

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- 5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.
- 6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.
- 7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.
- 8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.
- Except where otherwise specified these requests cover the time period from April 12, 2007 to the present.

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10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order. A copy of that order is attached to this subpoena.

## **DOCUMENT REQUESTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Any actual or proposed contracts or agreements between you and AA and communications between you and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements.

4. Documents comparing AA Direct Connect to any GDS or GDSs in general or analyzing the advantages and/or disadvantages of AA Direct Connect, including business strategy documents and internal or external communications relating to:

a. The technological limitations of AA Direct Connect, including limitations on the ability of AA Direct Connect to: compare fares across airlines; process interline

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bookings; integrate with your company's front-office, mid-office, and back-office tools; or perform any other function that your company can obtain from a GDS.

- b. The actual, contemplated, or expected costs to your company of using AA Direct Connect, including: costs of installing and/or integrating AA Direct Connect with your current systems; reduced efficiency caused by using AA Direct Connect's single-carrier platform; reduced ability to find the best fares for your customers; reduced financial assistance payments or other compensation for your company's services; loss of guaranteed access to AA full content; and reduced competitiveness against AA.com and other competitors that have access to AA's full content.
- c. The actual, contemplated, or expected costs AA will impose on your company if you refuse to subscribe to AA Direct Connect, including: termination of your company's ticketing authority; loss of access to AA ancillary fare content; loss of access to wholesale, bulk, or opaque AA fares; costs of AA booking source premiums or other surcharges; reduced ability to find the best fare for your customers, and reduced competitiveness against AA.com and other competitors that have access to AA's full content or superior access to AA content.

5. Communications between you and AA relating to AA Direct Connect, including but not limited to: sales materials and presentations; negotiations; any executed agreements with AA concerning AA Direct Connect; and any complaints or other communications about the capabilities or performance of AA Direct Connect.

6. Documents discussing or analyzing the importance to your company of having access to AA content, including but not limited to AA ancillary fare content and wholesale, bulk,

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or opaque AA fares, and including but not limited to any documents discussing or analyzing the actual, contemplated, or expected impact of losing access to AA content on your company's revenue, costs, or competitiveness.

7. Communications between you and any of your customers relating to your company's access to AA content or your company's use of AA Direct Connect, including any communications in which a customer expresses concern about losing access to AA content, AA private fares, or AA privately negotiated discounts if your company does not subscribe to AA Direct Connect.

8. Documents discussing or analyzing AA's market power in the United States, in any city within the United States, or in regard to any air travel between two cities within the United States; AA's ability to force travel agencies to subscribe to AA Direct Connect; or any actual or potential threat or step by AA to deny your company, any other travel agency, or any group of travel agencies access to any AA content.

9. Documents and communications referring or relating to a "Reverse GDS" or any actual or contemplated arrangement in which an airline charges a GDSs and/or travel agencies for access to airline content, including but not limited to ancillary fare content.

10. Data or documents sufficient to show on a monthly basis from 2008 to present, the number of AA segments booked by your company from a U.S. point of sale, broken down by the following: a) AA Direct Connect; b) AA.com; c) all other AA-owned distribution channels (e.g., call centers, ticket offices); d) Travelport GDSs; e) Sabre; f) Amadeus; g) non-GDS booking tools; and h) all other forms of distribution used by your company.

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11. Documents or communications sufficient to show the GDSs to which your company has subscribed over time and any actual or contemplated plans to change the GDS or GDSs your company uses.

12. Documents or communications sufficient to show the extent to which your company uses multiple booking sources, including but not limited to using multiple GDSs, and any software or other tools your company uses to facilitate use of multiple booking sources.

13. All documents and communications with or about Farelogix, Open Axis, Boston Consulting Group, or Take Travel Forward.

# **EXHIBIT 4**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

## Northern District of Florida

American Airlines, Inc.	
Plaintiff	
V.	
Travelport Limited, et al.	

Civil Action No. 4:11-cv-00244-Y

Defendant

(If the action is pending in another district, state where: Northern District of Texas )

## SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Bookit.com, Inc., through its registered agent Arthur P. Finlaw, 14251 Panama City Beach Parkway, Panama City Beach, FL 32413

*Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Bookit.com, Inc., 14251 Panama City Beach Parkway,	Date and Time:
Panama City Beach, FL 32413	02/17/2012 9:00 am
	+

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

Attorney's signature

 The name, address, e-mail, and telephone number of the attorney representing (name of party)
 Defendants

 Travelport Limited and Travelport, LP
 , who issues or requests this subpoena, are:

 Justin N. Pentz, Dechert LLP, 2929 Arch. St., Philadelphia, PA 19104, 215-994-4000, justin.pentz@dechert.com

OR

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for services, for a to	otal of \$ 0.00
	for travel and \$		otal of \$0.00_

Server's address

Additional information regarding attempted service, etc:

## Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

## (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

## (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

## (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

## SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P., hereby requests that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "bulk fare" means any fare available only when buying groups of seats or any fare privately negotiated with airlines by consolidators or tour operators.

11. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

12. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

13. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

14. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

15. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings,

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data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

16. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

17. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

18. The term "full content" means all of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "opaque fare" means a fare, together with associated inventory, offered for sale by or on behalf of an airline in such a way that there is no disclosure of the airline's identity until after there has been an irrevocable commitment to purchase.

26. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

27. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

28. The term "private fare" means a fare for passenger air travel where the airline does not offer the fare to the general public, but offers the fare only to certain travel agencies and/or corporations.

29. The term "privately negotiated discount" means a discount off the fare for passenger air travel where the airline does not offer the discount to the general public, but offers the discount only to certain travel agencies and/or corporations.

30. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

31. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

32. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

34. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

35. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

36. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

37. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

38. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

39. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting

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on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

40. The terms "wholesale fare" means a discounted fare for air travel that is typically offered to tour operators and consolidators.

41. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses;
- 4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

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- 5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.
- 6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.
- 7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.
- 8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.
- Except where otherwise specified these requests cover the time period from April 12, 2007 to the present.

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10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order. A copy of that order is attached to this subpoena.

# **DOCUMENT REQUESTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Any actual or proposed contracts or agreements between you and AA and communications between you and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements.

4. Documents comparing AA Direct Connect to any GDS or GDSs in general or analyzing the advantages and/or disadvantages of AA Direct Connect, including business strategy documents and internal or external communications relating to:

a. The technological limitations of AA Direct Connect, including limitations on the ability of AA Direct Connect to: compare fares across airlines; process interline

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bookings; integrate with your company's front-office, mid-office, and back-office tools; or perform any other function that your company can obtain from a GDS.

- b. The actual, contemplated, or expected costs to your company of using AA Direct Connect, including: costs of installing and/or integrating AA Direct Connect with your current systems; reduced efficiency caused by using AA Direct Connect's single-carrier platform; reduced ability to find the best fares for your customers; reduced financial assistance payments or other compensation for your company's services; loss of guaranteed access to AA full content; and reduced competitiveness against AA.com and other competitors that have access to AA's full content.
- c. The actual, contemplated, or expected costs AA will impose on your company if you refuse to subscribe to AA Direct Connect, including: termination of your company's ticketing authority; loss of access to AA ancillary fare content; loss of access to wholesale, bulk, or opaque AA fares; costs of AA booking source premiums or other surcharges; reduced ability to find the best fare for your customers, and reduced competitiveness against AA.com and other competitors that have access to AA's full content or superior access to AA content.

5. Communications between you and AA relating to AA Direct Connect, including but not limited to: sales materials and presentations; negotiations; any executed agreements with AA concerning AA Direct Connect; and any complaints or other communications about the capabilities or performance of AA Direct Connect.

6. Documents discussing or analyzing the importance to your company of having access to AA content, including but not limited to AA ancillary fare content and wholesale, bulk,

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or opaque AA fares, and including but not limited to any documents discussing or analyzing the actual, contemplated, or expected impact of losing access to AA content on your company's revenue, costs, or competitiveness.

7. Communications between you and any of your customers relating to your company's access to AA content or your company's use of AA Direct Connect, including any communications in which a customer expresses concern about losing access to AA content, AA private fares, or AA privately negotiated discounts if your company does not subscribe to AA Direct Connect.

8. Documents discussing or analyzing AA's market power in the United States, in any city within the United States, or in regard to any air travel between two cities within the United States; AA's ability to force travel agencies to subscribe to AA Direct Connect; or any actual or potential threat or step by AA to deny your company, any other travel agency, or any group of travel agencies access to any AA content.

9. Documents and communications referring or relating to a "Reverse GDS" or any actual or contemplated arrangement in which an airline charges a GDSs and/or travel agencies for access to airline content, including but not limited to ancillary fare content.

10. Data or documents sufficient to show on a monthly basis from 2008 to present, the number of AA segments booked by your company from a U.S. point of sale, broken down by the following: a) AA Direct Connect; b) AA.com; c) all other AA-owned distribution channels (e.g., call centers, ticket offices); d) Travelport GDSs; e) Sabre; f) Amadeus; g) non-GDS booking tools; and h) all other forms of distribution used by your company.

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11. Documents or communications sufficient to show the GDSs to which your company has subscribed over time and any actual or contemplated plans to change the GDS or GDSs your company uses.

12. Documents or communications sufficient to show the extent to which your company uses multiple booking sources, including but not limited to using multiple GDSs, and any software or other tools your company uses to facilitate use of multiple booking sources.

13. All documents and communications with or about Farelogix, Open Axis, Boston Consulting Group, or Take Travel Forward.

# **EXHIBIT 5**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

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)

)

### Northern District of Texas

American Airlines, Inc.	
Plaintiff	

Civil Action No. 4:11-cv-00244-Y

v. Travelport Limited, et al.

(If the action is pending in another district, state where:

)

Defendant

### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Campbell Travel, a division of Campbell Resources, Ltd., 14800 Landmark Blvd., Suite 155, Dallas TX 75254

*Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Friedman, Suder & Cooke, Tindall Square Warehouse	Date and Time:
No. 1, 604 E. Fourth St., Suite 200, Fort Worth, TX	02/17/2012 9:00 am
76102	

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:
	8

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

OR

Attorney's signature

Signature of Clerk or Deputy Clerk

The name, address, e-mail, and telephone number of the attorney representing	(name of party) Defendants	
Travelport Limited and Travelport, LP , where the second s	o issues or requests this subpoena, are:	

Justin N. Pentz, Dechert LLP, 2929 Arch. St., Philadelphia, PA 19104, 215-994-4000, justin.pentz@dechert.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

# **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, an		
\$			
fees are \$	for travel and \$	for services, for a to	tal of \$0.00
	for travel and \$		tal of \$0.00_

Server's address

Additional information regarding attempted service, etc:

### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

# (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(**B**) *When Permitted.* To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

### SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P., hereby requests that you produce the documents described below by the date and time set forth in the Subpoena.

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3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

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<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

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15. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings,

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data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

16. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

17. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

18. The term "full content" means all of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "opaque fare" means a fare, together with associated inventory, offered for sale by or on behalf of an airline in such a way that there is no disclosure of the airline's identity until after there has been an irrevocable commitment to purchase.

26. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

27. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

28. The term "private fare" means a fare for passenger air travel where the airline does not offer the fare to the general public, but offers the fare only to certain travel agencies and/or corporations.

29. The term "privately negotiated discount" means a discount off the fare for passenger air travel where the airline does not offer the discount to the general public, but offers the discount only to certain travel agencies and/or corporations.

30. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

31. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

32. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

34. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

35. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

36. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

37. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

38. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

39. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting

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on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

40. The terms "wholesale fare" means a discounted fare for air travel that is typically offered to tour operators and consolidators.

41. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses;
- 4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

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- 5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.
- 6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.
- 7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.
- 8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.
- Except where otherwise specified these requests cover the time period from April 12, 2007 to the present.

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10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order. A copy of that order is attached to this subpoena.

# **DOCUMENT REQUESTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Any actual or proposed contracts or agreements between you and AA and communications between you and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements.

4. Documents comparing AA Direct Connect to any GDS or GDSs in general or analyzing the advantages and/or disadvantages of AA Direct Connect, including business strategy documents and internal or external communications relating to:

a. The technological limitations of AA Direct Connect, including limitations on the ability of AA Direct Connect to: compare fares across airlines; process interline

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bookings; integrate with your company's front-office, mid-office, and back-office tools; or perform any other function that your company can obtain from a GDS.

- b. The actual, contemplated, or expected costs to your company of using AA Direct Connect, including: costs of installing and/or integrating AA Direct Connect with your current systems; reduced efficiency caused by using AA Direct Connect's single-carrier platform; reduced ability to find the best fares for your customers; reduced financial assistance payments or other compensation for your company's services; loss of guaranteed access to AA full content; and reduced competitiveness against AA.com and other competitors that have access to AA's full content.
- c. The actual, contemplated, or expected costs AA will impose on your company if you refuse to subscribe to AA Direct Connect, including: termination of your company's ticketing authority; loss of access to AA ancillary fare content; loss of access to wholesale, bulk, or opaque AA fares; costs of AA booking source premiums or other surcharges; reduced ability to find the best fare for your customers, and reduced competitiveness against AA.com and other competitors that have access to AA's full content or superior access to AA content.

5. Communications between you and AA relating to AA Direct Connect, including but not limited to: sales materials and presentations; negotiations; any executed agreements with AA concerning AA Direct Connect; and any complaints or other communications about the capabilities or performance of AA Direct Connect.

6. Documents discussing or analyzing the importance to your company of having access to AA content, including but not limited to AA ancillary fare content and wholesale, bulk,

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or opaque AA fares, and including but not limited to any documents discussing or analyzing the actual, contemplated, or expected impact of losing access to AA content on your company's revenue, costs, or competitiveness.

7. Communications between you and any of your customers relating to your company's access to AA content or your company's use of AA Direct Connect, including any communications in which a customer expresses concern about losing access to AA content, AA private fares, or AA privately negotiated discounts if your company does not subscribe to AA Direct Connect.

8. Documents discussing or analyzing AA's market power in the United States, in any city within the United States, or in regard to any air travel between two cities within the United States; AA's ability to force travel agencies to subscribe to AA Direct Connect; or any actual or potential threat or step by AA to deny your company, any other travel agency, or any group of travel agencies access to any AA content.

9. Documents and communications referring or relating to a "Reverse GDS" or any actual or contemplated arrangement in which an airline charges a GDSs and/or travel agencies for access to airline content, including but not limited to ancillary fare content.

10. Data or documents sufficient to show on a monthly basis from 2008 to present, the number of AA segments booked by your company from a U.S. point of sale, broken down by the following: a) AA Direct Connect; b) AA.com; c) all other AA-owned distribution channels (e.g., call centers, ticket offices); d) Travelport GDSs; e) Sabre; f) Amadeus; g) non-GDS booking tools; and h) all other forms of distribution used by your company.

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11. Documents or communications sufficient to show the GDSs to which your company has subscribed over time and any actual or contemplated plans to change the GDS or GDSs your company uses.

12. Documents or communications sufficient to show the extent to which your company uses multiple booking sources, including but not limited to using multiple GDSs, and any software or other tools your company uses to facilitate use of multiple booking sources.

13. All documents and communications with or about Farelogix, Open Axis, Boston Consulting Group, or Take Travel Forward.

# **EXHIBIT 6**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

# Northern District of Texas

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American Airlines, Inc.

Plaintiff V.

Travelport Limited, et al.

Civil Action No. 4:11-cv-00244-Y

Defendant

(If the action is pending in another district, state where:

)

ejenaant

### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Canyon Creek Travel, Inc., through its registered agent Randall L. Limbacher, 333 W. Campbell Road, Suite 440, Richardson, Texas 75080

Production: YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Friedman, Suder & Cooke, Tindall Square Warehouse	Date and Time:
No. 1, 604 E. Fourth St., Suite 200, Fort Worth, TX 76102	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:
L	

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Attorney's signature

Signature of Clerk or Deputy Clerk

 The name, address, e-mail, and telephone number of the attorney representing (name of party)
 Defendants

 Travelport Limited and Travelport, LP
 , who issues or requests this subpoena, are:

 Justin N. Pentz, Dechert LLP, 2929 Arch. St., Philadelphia, PA 19104, 215-994-4000, justin.pentz@dechert.com

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AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

# **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for convious for a to	-1 - <b>f</b> Φ
		for services, for a to	al of \$ 0.00
	enalty of perjury that this information i		

Server's address

Additional information regarding attempted service, etc:

### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

# (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

### SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P., hereby requests that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "bulk fare" means any fare available only when buying groups of seats or any fare privately negotiated with airlines by consolidators or tour operators.

11. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

12. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

13. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

14. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

15. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings,

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data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

16. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

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29. The term "privately negotiated discount" means a discount off the fare for passenger air travel where the airline does not offer the discount to the general public, but offers the discount only to certain travel agencies and/or corporations.

30. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

31. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

32. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

34. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

35. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

36. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

37. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

38. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

39. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting

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on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

40. The terms "wholesale fare" means a discounted fare for air travel that is typically offered to tour operators and consolidators.

41. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses;
- 4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

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- 5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.
- 6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.
- 7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.
- 8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.
- Except where otherwise specified these requests cover the time period from April 12, 2007 to the present.

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10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order. A copy of that order is attached to this subpoena.

## **DOCUMENT REQUESTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Any actual or proposed contracts or agreements between you and AA and communications between you and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements.

4. Documents comparing AA Direct Connect to any GDS or GDSs in general or analyzing the advantages and/or disadvantages of AA Direct Connect, including business strategy documents and internal or external communications relating to:

a. The technological limitations of AA Direct Connect, including limitations on the ability of AA Direct Connect to: compare fares across airlines; process interline

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bookings; integrate with your company's front-office, mid-office, and back-office tools; or perform any other function that your company can obtain from a GDS.

- b. The actual, contemplated, or expected costs to your company of using AA Direct Connect, including: costs of installing and/or integrating AA Direct Connect with your current systems; reduced efficiency caused by using AA Direct Connect's single-carrier platform; reduced ability to find the best fares for your customers; reduced financial assistance payments or other compensation for your company's services; loss of guaranteed access to AA full content; and reduced competitiveness against AA.com and other competitors that have access to AA's full content.
- c. The actual, contemplated, or expected costs AA will impose on your company if you refuse to subscribe to AA Direct Connect, including: termination of your company's ticketing authority; loss of access to AA ancillary fare content; loss of access to wholesale, bulk, or opaque AA fares; costs of AA booking source premiums or other surcharges; reduced ability to find the best fare for your customers, and reduced competitiveness against AA.com and other competitors that have access to AA's full content or superior access to AA content.

5. Communications between you and AA relating to AA Direct Connect, including but not limited to: sales materials and presentations; negotiations; any executed agreements with AA concerning AA Direct Connect; and any complaints or other communications about the capabilities or performance of AA Direct Connect.

6. Documents discussing or analyzing the importance to your company of having access to AA content, including but not limited to AA ancillary fare content and wholesale, bulk,

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or opaque AA fares, and including but not limited to any documents discussing or analyzing the actual, contemplated, or expected impact of losing access to AA content on your company's revenue, costs, or competitiveness.

7. Communications between you and any of your customers relating to your company's access to AA content or your company's use of AA Direct Connect, including any communications in which a customer expresses concern about losing access to AA content, AA private fares, or AA privately negotiated discounts if your company does not subscribe to AA Direct Connect.

8. Documents discussing or analyzing AA's market power in the United States, in any city within the United States, or in regard to any air travel between two cities within the United States; AA's ability to force travel agencies to subscribe to AA Direct Connect; or any actual or potential threat or step by AA to deny your company, any other travel agency, or any group of travel agencies access to any AA content.

9. Documents and communications referring or relating to a "Reverse GDS" or any actual or contemplated arrangement in which an airline charges a GDSs and/or travel agencies for access to airline content, including but not limited to ancillary fare content.

10. Data or documents sufficient to show on a monthly basis from 2008 to present, the number of AA segments booked by your company from a U.S. point of sale, broken down by the following: a) AA Direct Connect; b) AA.com; c) all other AA-owned distribution channels (e.g., call centers, ticket offices); d) Travelport GDSs; e) Sabre; f) Amadeus; g) non-GDS booking tools; and h) all other forms of distribution used by your company.

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11. Documents or communications sufficient to show the GDSs to which your company has subscribed over time and any actual or contemplated plans to change the GDS or GDSs your company uses.

12. Documents or communications sufficient to show the extent to which your company uses multiple booking sources, including but not limited to using multiple GDSs, and any software or other tools your company uses to facilitate use of multiple booking sources.

13. All documents and communications with or about Farelogix, Open Axis, Boston Consulting Group, or Take Travel Forward.

# EXHIBIT 7

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Eastern District of Pennsylvania

)

)

American	Airlines,	Inc.

Plaintiff ν.

Travelport Limited, et al.

4:11-cv-00244-Y Civil Action No.

(If the action is pending in another district, state where: Northern District of Texas

)

# Defendant

#### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Concur Technologies, Inc., by and through its registered agent, The Corporation Trust Company, Corporation Trust Center, 1209 Orange St., Wilmington, DE 19801

Production: YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Dechert LLP, 2929 Arch St., Philadelphia, PA 19104	Date and Time:
	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

P	lace:	Date and Time:
L		

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

OR Attorney's signature

The name, address, e-mail, and telephone number of the attorney representing (name of party) Defendants , who issues or requests this subpoena, are: Travelport Limited and Travelport, LP

Steig D. Olson, Quinn, Emanuel, Urguhart & Sullivan, LLP, 51 Madison Avenue, 22nd Floor, New York, New York, (212) 849-7000, steigolson@quinnemanuel.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for convious for a to	-1 - <b>f</b> Φ
		for services, for a to	al of \$ 0.00
	enalty of perjury that this information i		

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

## (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

# American Airlines, Inc. v. Travelport Limited, et al., Case 4:11-cv-00244-Y (N.D. Tex.)

## SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, defendants Travelport Limited and Travelport L.P. d/b/a Travelport, hereby request that you produce the documents described below by the date and time set forth in the Subpoena.

#### **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "API" means application programming interface.

7. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

8. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

9. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

10. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

11. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

12. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

13. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

14. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

15. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

16. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

17. The term "including" means "including but not limited to."

18. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

19. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

20. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

21. The term "online travel agencies" means Orbitz; Hotwire.com; CheapTickets, Expedia; Priceline; Travelocity; CheapOair; BookIt.com; Vegas.com; CheapAir; OneTravel; Globester; AirGorilla; and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

22. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

23. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

24. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

25. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

26. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

27. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

28. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise

lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

29. The term "Travel Management Companies" or "TMCs" includes Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

30. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents and employees.

31. The term "uAPI" means Travelport's Universal API as reflected on Travelport's website.<sup>2</sup>

32. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

33. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

http://www.travelport.com/Global%20Repository/Products%20and%20Services/Travelport%20Universal%20API.aspx

## **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

- a. "and" and "or" shall be construed conjunctively or disjunctively,
- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. a request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders.

4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

9. Except where otherwise specified these requests cover the time period from April12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

#### **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena relating to litigation in either state or federal court, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre, or Orbitz regarding any such subpoena.

3. Documents sufficient to show the nature of your business, including to identify and describe your product and service offerings that facilitate or relate to the comparison of airline fares, schedule information or seat availability, and booking travel.

4. All business planning or strategic documents that identify and analyze product and service offerings of other companies that compete with your product and service offerings.

5. All documents relating to the relationship among, or comparisons between, your product and service offerings and GDS offerings, including all documents relating to competition between your product and service offerings and GDS offerings.

6. All documents in which you, or any other company, is referred to as a "GDS new entrant," a "GNE," or a GDS "bypass."

7. All documents that refer or relate to your ability to participate in a Travelport authorized developer program or to interoperate with any of Travelport's products or services, including Travelport uAPI.

8. All actual or proposed contracts or agreements between your company and AA, communications between your company and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements, and internal communications from your company regarding that contract or agreement or the negotiations surrounding it.

All actual or proposed contracts or agreements between your company and
 Farelogix, and communications between your company and Farelogix that refer or relate to AA.

10. Documents sufficient to show whether, and if so, how your company's product or service offerings work, or are used by travel agencies, with AA Direct Connect, AA.com, any other form of distribution owned by AA, or any Farelogix product—including documents sufficient to show the fees charged to travel agents for such use of your product or service offerings.

11. Documents sufficient to show whether and how any of your company's products or service offerings facilitate travel agents using multiple GDSs or other distribution channels to search for and/or book air travel.

12. All documents that refer or relate to AA Direct Connect and/or Farelogix product or service offerings, and in particular:

a. technological limitations of AA Direct Connect or any Farelogix product,
 including limitations on their ability to: compare fares across airlines;

process interline bookings; integrate with travel agencies' front-office, mid-office, and back-office tools; or perform any other function provided by a GDS;

- b. the need or desirability for AA Direct Connect or any Farelogix product to interface with a GDS in order to be useful to a travel agency;
- c. comparisons between AA Direct Connect or any Farelogix product to any GDS;
- costs to travel agencies of adopting AA Direct Connect or any Farelogix product, including but not limited to fees and charges, integration costs, equipment costs, bandwith costs, out-of-pocket expenses, labor costs, equipment costs, and sacrificed efficiency;
- e. complaints concerning AA Direct Connect or any Farelogix product; and
- f. concerns about the financial health or viability of Farelogix.

13. Documents that refer or relate to the importance to your company of having access to AA content, including the actual or contemplated impact of losing such access.

14. Documents or data to show any compensation your company has received from AA or Farelogix.

15. Documents or data sufficient to identify the travel agents that use your product or service offerings..

16. All documents that refer or relate to Open Axis or Take Travel Forward.

# **EXHIBIT 8**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Southern District of Indiana

American Airlines, Inc.

Plaintiff V.

Travelport Limited, et al.

Defendant

Civil Action No. 4:11-cv-00244-Y

(If the action is pending in another district, state where: Northern District of Texas )

#### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Cornerstone Information Systems, Inc., through its registered agent Matias Orrego, 304 Kirkwood Street, Suite 4, Bloomington, IN 47404

*Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place:	Barnes & Thornburg LLP, 11 South Meridian St.,	Date and Time:
	Indianapolis, IN 46204	02/17/2012 9:00 am

□ *Inspection of Premises:* YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

	Place:	Date and Time:
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The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

OR Attorney's signature

 The name, address, e-mail, and telephone number of the attorney representing (name of party)
 Defendants

 Travelport Limited and Travelport, LP
 , who issues or requests this subpoena, are:

Steig D. Olson, Quinn, Emanuel, Urquhart & Sullivan, LLP, 51 Madison Avenue, 22nd Floor, New York, New York, (212) 849-7000, steigolson@quinnemanuel.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for services, for a to	otal of \$ 0.00
	for travel and \$		otal of \$0.00_

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

## (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(**B**) *When Permitted.* To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

# American Airlines, Inc. v. Travelport Limited, et al., Case 4:11-cv-00244-Y (N.D. Tex.)

## SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, defendants Travelport Limited and Travelport L.P. d/b/a Travelport, hereby request that you produce the documents described below by the date and time set forth in the Subpoena.

#### **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "API" means application programming interface.

7. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

8. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

9. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

10. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

11. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

12. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

13. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

14. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

15. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

16. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

17. The term "including" means "including but not limited to."

18. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

19. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

20. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

21. The term "online travel agencies" means Orbitz; Hotwire.com; CheapTickets, Expedia; Priceline; Travelocity; CheapOair; BookIt.com; Vegas.com; CheapAir; OneTravel; Globester; AirGorilla; and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

22. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

23. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

24. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

25. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

26. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

27. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

28. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise

lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

29. The term "Travel Management Companies" or "TMCs" includes Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

30. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents and employees.

31. The term "uAPI" means Travelport's Universal API as reflected on Travelport's website.<sup>2</sup>

32. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

33. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

http://www.travelport.com/Global%20Repository/Products%20and%20Services/Travelport%20Universal%20API.aspx

## **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

- a. "and" and "or" shall be construed conjunctively or disjunctively,
- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. a request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders.

4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

9. Except where otherwise specified these requests cover the time period from April12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

### **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena relating to litigation in either state or federal court, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre, or Orbitz regarding any such subpoena.

3. Documents sufficient to show the nature of your business, including to identify and describe your product and service offerings that facilitate or relate to the comparison of airline fares, schedule information or seat availability, and booking travel.

4. All business planning or strategic documents that identify and analyze product and service offerings of other companies that compete with your product and service offerings.

5. All documents relating to the relationship among, or comparisons between, your product and service offerings and GDS offerings, including all documents relating to competition between your product and service offerings and GDS offerings.

6. All documents in which you, or any other company, is referred to as a "GDS new entrant," a "GNE," or a GDS "bypass."

7. All documents that refer or relate to your ability to participate in a Travelport authorized developer program or to interoperate with any of Travelport's products or services, including Travelport uAPI.

8. All actual or proposed contracts or agreements between your company and AA, communications between your company and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements, and internal communications from your company regarding that contract or agreement or the negotiations surrounding it.

All actual or proposed contracts or agreements between your company and
 Farelogix, and communications between your company and Farelogix that refer or relate to AA.

10. Documents sufficient to show whether, and if so, how your company's product or service offerings work, or are used by travel agencies, with AA Direct Connect, AA.com, any other form of distribution owned by AA, or any Farelogix product—including documents sufficient to show the fees charged to travel agents for such use of your product or service offerings.

11. Documents sufficient to show whether and how any of your company's products or service offerings facilitate travel agents using multiple GDSs or other distribution channels to search for and/or book air travel.

12. All documents that refer or relate to AA Direct Connect and/or Farelogix product or service offerings, and in particular:

a. technological limitations of AA Direct Connect or any Farelogix product,
 including limitations on their ability to: compare fares across airlines;

process interline bookings; integrate with travel agencies' front-office, mid-office, and back-office tools; or perform any other function provided by a GDS;

- b. the need or desirability for AA Direct Connect or any Farelogix product to interface with a GDS in order to be useful to a travel agency;
- c. comparisons between AA Direct Connect or any Farelogix product to any GDS;
- costs to travel agencies of adopting AA Direct Connect or any Farelogix product, including but not limited to fees and charges, integration costs, equipment costs, bandwith costs, out-of-pocket expenses, labor costs, equipment costs, and sacrificed efficiency;
- e. complaints concerning AA Direct Connect or any Farelogix product; and
- f. concerns about the financial health or viability of Farelogix.

13. Documents that refer or relate to the importance to your company of having access to AA content, including the actual or contemplated impact of losing such access.

14. Documents or data to show any compensation your company has received from AA or Farelogix.

15. Documents or data sufficient to identify the travel agents that use your product or service offerings..

16. All documents that refer or relate to Open Axis or Take Travel Forward.

# **EXHIBIT 9**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Southern District of New York

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)

American Airlines, Inc.

Plaintiff V.

Travelport Limited, et al.

Civil Action No. 4:11-cv-00244-Y

Defendant

(If the action is pending in another district, state where: Northern District of Texas )

### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Costamar Travel Agency, Inc., 310 Morris Avenue, Elizabeth, NJ 07208-3695

*Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place:	Dechert LLP, 1095 Avenue of the Americas, New York,	Date and Time:
	NY 10036	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Pl	ace:	Date and Time:
1		

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

OR Attorney's signature

Signature of Clerk or Deputy Clerk

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 The name, address, e-mail, and telephone number of the attorney representing (name of party)
 Defendants

 Travelport Limited and Travelport, LP
 , who issues or requests this subpoena, are:

 Justin N. Pentz, Dechert LLP, 2929 Arch. St., Philadelphia, PA 19104, 215-994-4000, justin.pentz@dechert.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

### **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United tness fees for one day's attendance, at		
\$			
fees are \$	for travel and \$	for services, for a tot	al of \$ 0.00
I declare under pe	enalty of perjury that this information i	s true. Server's signature	

Server's address

Additional information regarding attempted service, etc:

### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

# (3) Quashing or Modifying a Subpoena.

(A) *When Required*. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(**B**) *When Permitted.* To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

### SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P., hereby requests that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "bulk fare" means any fare available only when buying groups of seats or any fare privately negotiated with airlines by consolidators or tour operators.

11. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

12. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

13. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

14. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

15. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings,

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data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

16. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

17. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

18. The term "full content" means all of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "opaque fare" means a fare, together with associated inventory, offered for sale by or on behalf of an airline in such a way that there is no disclosure of the airline's identity until after there has been an irrevocable commitment to purchase.

26. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

27. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

28. The term "private fare" means a fare for passenger air travel where the airline does not offer the fare to the general public, but offers the fare only to certain travel agencies and/or corporations.

29. The term "privately negotiated discount" means a discount off the fare for passenger air travel where the airline does not offer the discount to the general public, but offers the discount only to certain travel agencies and/or corporations.

30. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

31. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

32. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

34. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

35. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

36. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

37. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

38. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

39. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting

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on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

40. The terms "wholesale fare" means a discounted fare for air travel that is typically offered to tour operators and consolidators.

41. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses;
- 4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

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- 5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.
- 6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.
- 7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.
- 8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.
- Except where otherwise specified these requests cover the time period from April 12, 2007 to the present.

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10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order. A copy of that order is attached to this subpoena.

### **DOCUMENT REQUESTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Any actual or proposed contracts or agreements between you and AA and communications between you and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements.

4. Documents comparing AA Direct Connect to any GDS or GDSs in general or analyzing the advantages and/or disadvantages of AA Direct Connect, including business strategy documents and internal or external communications relating to:

a. The technological limitations of AA Direct Connect, including limitations on the ability of AA Direct Connect to: compare fares across airlines; process interline

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bookings; integrate with your company's front-office, mid-office, and back-office tools; or perform any other function that your company can obtain from a GDS.

- b. The actual, contemplated, or expected costs to your company of using AA Direct Connect, including: costs of installing and/or integrating AA Direct Connect with your current systems; reduced efficiency caused by using AA Direct Connect's single-carrier platform; reduced ability to find the best fares for your customers; reduced financial assistance payments or other compensation for your company's services; loss of guaranteed access to AA full content; and reduced competitiveness against AA.com and other competitors that have access to AA's full content.
- c. The actual, contemplated, or expected costs AA will impose on your company if you refuse to subscribe to AA Direct Connect, including: termination of your company's ticketing authority; loss of access to AA ancillary fare content; loss of access to wholesale, bulk, or opaque AA fares; costs of AA booking source premiums or other surcharges; reduced ability to find the best fare for your customers, and reduced competitiveness against AA.com and other competitors that have access to AA's full content or superior access to AA content.

5. Communications between you and AA relating to AA Direct Connect, including but not limited to: sales materials and presentations; negotiations; any executed agreements with AA concerning AA Direct Connect; and any complaints or other communications about the capabilities or performance of AA Direct Connect.

6. Documents discussing or analyzing the importance to your company of having access to AA content, including but not limited to AA ancillary fare content and wholesale, bulk,

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or opaque AA fares, and including but not limited to any documents discussing or analyzing the actual, contemplated, or expected impact of losing access to AA content on your company's revenue, costs, or competitiveness.

7. Communications between you and any of your customers relating to your company's access to AA content or your company's use of AA Direct Connect, including any communications in which a customer expresses concern about losing access to AA content, AA private fares, or AA privately negotiated discounts if your company does not subscribe to AA Direct Connect.

8. Documents discussing or analyzing AA's market power in the United States, in any city within the United States, or in regard to any air travel between two cities within the United States; AA's ability to force travel agencies to subscribe to AA Direct Connect; or any actual or potential threat or step by AA to deny your company, any other travel agency, or any group of travel agencies access to any AA content.

9. Documents and communications referring or relating to a "Reverse GDS" or any actual or contemplated arrangement in which an airline charges a GDSs and/or travel agencies for access to airline content, including but not limited to ancillary fare content.

10. Data or documents sufficient to show on a monthly basis from 2008 to present, the number of AA segments booked by your company from a U.S. point of sale, broken down by the following: a) AA Direct Connect; b) AA.com; c) all other AA-owned distribution channels (e.g., call centers, ticket offices); d) Travelport GDSs; e) Sabre; f) Amadeus; g) non-GDS booking tools; and h) all other forms of distribution used by your company.

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11. Documents or communications sufficient to show the GDSs to which your company has subscribed over time and any actual or contemplated plans to change the GDS or GDSs your company uses.

12. Documents or communications sufficient to show the extent to which your company uses multiple booking sources, including but not limited to using multiple GDSs, and any software or other tools your company uses to facilitate use of multiple booking sources.

13. All documents and communications with or about Farelogix, Open Axis, Boston Consulting Group, or Take Travel Forward.

# **EXHIBIT 10**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Western District of Texas

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)

)

American Airlines, Inc.

Plaintiff v.

Travelport Limited, et al.

Civil Action No. 4:11-cv-00244-Y

Defendant

(If the action is pending in another district, state where: Northern District of Texas )

### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS **OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION**

To: Delta Airlines, Inc., by and through its registered agent, Corporation Service Company, 211 E. 7th Streeet, Suite 620, Austin, TX 78701

Production: YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

1	Place: Dechert LLP, 300 West 6th St., Suite 2010, Austin, TX	Date and Time:
	78701	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

Signature of Clerk or Deputy Clerk	Attorney	's signature	
The name, address, e-mail, and telephone number of the attorney represent	nting (name of party)	Defendants	
Travelport Limited and Travelport, LP	, who issues or requests	this subpoena, are:	
Craig G. Falls, Dechert LLP, 1775 I Street, NW, Washington, DC 20006.	. 202-261-3300. craio.fail	s@dechert.com	

OR

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

### **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for services, for a to	otal of \$ 0.00
	for travel and \$		otal of \$0.00_

Server's address

Additional information regarding attempted service, etc:

### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

# (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(**B**) *When Permitted.* To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

### SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P. hereby request that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party.

3. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

4. The term "airline ancillary fare content" means information about the availability and prices of an airline's ancillary services, and the ability to book such ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

11. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

12. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

13. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

14. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

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15. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

16. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

17. The term "full content" means all of a particular airline's airline content.

18. The term "full content agreement" means an agreement entitling an entity to access all and book any of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

26. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

27. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

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28. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

29. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

30. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

31. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

32. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

34. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

35. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

36. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

37. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

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# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses.

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4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

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9. Except where otherwise specified these requests cover the time period from April12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

## **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Documents or data sufficient to show, on an annual basis from 2002 to the present: (i) the average per-segment booking fees your company has paid to each GDS for U.S. point-of-sale bookings; (ii) total booking fees paid by your company to each GDS for U.S. point-of-sale bookings; and (iii) total revenue your company obtained from U.S. point-of-sale bookings from each GDS.

From January 1, 2006 to the present, all contracts between your company and any GDS.

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5. From January 1, 2006 to the present, any documents relating to any actual, contemplated, or expected reductions in booking fees or other concessions your company obtained or expected to obtain as a result of negotiations with GDSs.

6. Documents and communications relating to your company's actual, contemplated, or proposed plans to discontinue or threaten to discontinue using any GDS.

7. Communications with any GDS that refer to a competing GDS's booking fees, contract terms, product improvements, technological capabilities, service quality, or any other competitive attribute.

8. Data or documents sufficient to show on a monthly basis, from 2008 to the present, the revenue generated and number of your company's segments booked from a U.S. point of sale through each of the following: a) your company's direct connect; b) your company's website; c) all other distribution channels owned by your company (e.g., call centers, ticket offices); d) Supplier Link; e) Travelport's GDSs; f) Sabre; g) Amadeus; h) Orbitz.com; i) Orbitz for Business; j) Cheaptickets.com; k) Expedia; l) Priceline; m) Travelocity; n) all other online travel agencies; o) Hogg Robinson Group; p) American Express; q) Carlson Wagonlit Travel; r) BCD Travel Services; and s) any other distribution channel used by your company.

9. Documents and communications analyzing the effect of AA Direct Connect on competition among airlines; commoditization of airline services; or the ability of travelers and travel agencies to find the best available fares.

10. Documents and communications relating to the value that any GDS, or GDSs in general, provide to your company, including but not limited to attempts to quantify that value.

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11. Documents and communications relating to the inability of AA Direct Connect or any Farelogix product to perform functions performed by any GDS including but not limited to limitations on the ability of AA Direct Connect or Farelogix to: process interline bookings; compare fares across airlines; and integrate with travel agencies' front-office, mid-office, and back-office tools.

12. Communications between your company and any travel agency relating to any direct connect, including but not limited to AA Direct Connect.

13. Communications between your company and AA relating to: AA Direct Connect; any other direct connect arrangement or technology; Reverse GDS arrangements; booking source premiums, AA's Source Premium Policy, full content agreements, Open Axis; Take Travel Forward; Farelogix; Boston Consulting Group; or the distribution of airline content or airline ancillary fare content.

# **EXHIBIT 11**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Northern District of Texas

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American Airlines, Inc.

Plaintiff

v. Travelport Limited, et al. Civil Action No. 4:11-cv-00244-Y

Defendant

(If the action is pending in another district, state where:

)

## SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: The Emirates Group, by and through its registered agent, CT Corporation System, 350 N. St. Paul St., Suite 2900, Dallas, TX 75201

*Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place:	induition of the overe, induition of the state induse	Date and Time:
	No. 1, 604 E. Fourth St., Suite 200, Fort Worth, TX	
	76102	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

	Place:	Date and Time:
L		

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

OR . Attorney's signature

The name, address, e-mail, and telephone number of the atte	orney representing (name of party)	Defendants
Travelport Limited and Travelport, LP	, who issues or reques	ts this subpoena, are:
Craig C. Falls, Dashard J. D. 4775 LOUGH MINE MALE		

Craig G. Falls, Dechert LLP, 1775 I Street, NW, Washington, DC 20006, 202-261-3300, craig.falls@dechert.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, an		
\$			
fees are \$	for travel and \$	for services, for a to	tal of \$0.00
	for travel and \$		tal of \$0.00_

Server's address

Additional information regarding attempted service, etc:

## Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

## (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

## (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

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(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

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(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

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(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

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2. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party.

3. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

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5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

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<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

11. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

12. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

13. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

14. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

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15. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

16. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

17. The term "full content" means all of a particular airline's airline content.

18. The term "full content agreement" means an agreement entitling an entity to access all and book any of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

26. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

27. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

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28. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

29. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

30. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

31. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

32. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

34. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

35. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

36. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

37. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

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# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses.

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4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

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9. Except where otherwise specified these requests cover the time period from April12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

## **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Documents or data sufficient to show, on an annual basis from 2002 to the present: (i) the average per-segment booking fees your company has paid to each GDS for U.S. point-of-sale bookings; (ii) total booking fees paid by your company to each GDS for U.S. point-of-sale bookings; and (iii) total revenue your company obtained from U.S. point-of-sale bookings from each GDS.

From January 1, 2006 to the present, all contracts between your company and any GDS.

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5. From January 1, 2006 to the present, any documents relating to any actual, contemplated, or expected reductions in booking fees or other concessions your company obtained or expected to obtain as a result of negotiations with GDSs.

6. Documents and communications relating to your company's actual, contemplated, or proposed plans to discontinue or threaten to discontinue using any GDS.

7. Communications with any GDS that refer to a competing GDS's booking fees, contract terms, product improvements, technological capabilities, service quality, or any other competitive attribute.

8. Data or documents sufficient to show on a monthly basis, from 2008 to the present, the revenue generated and number of your company's segments booked from a U.S. point of sale through each of the following: a) your company's direct connect; b) your company's website; c) all other distribution channels owned by your company (e.g., call centers, ticket offices); d) Supplier Link; e) Travelport's GDSs; f) Sabre; g) Amadeus; h) Orbitz.com; i) Orbitz for Business; j) Cheaptickets.com; k) Expedia; l) Priceline; m) Travelocity; n) all other online travel agencies; o) Hogg Robinson Group; p) American Express; q) Carlson Wagonlit Travel; r) BCD Travel Services; and s) any other distribution channel used by your company.

9. Documents and communications analyzing the effect of AA Direct Connect on competition among airlines; commoditization of airline services; or the ability of travelers and travel agencies to find the best available fares.

10. Documents and communications relating to the value that any GDS, or GDSs in general, provide to your company, including but not limited to attempts to quantify that value.

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11. Documents and communications relating to the inability of AA Direct Connect or any Farelogix product to perform functions performed by any GDS including but not limited to limitations on the ability of AA Direct Connect or Farelogix to: process interline bookings; compare fares across airlines; and integrate with travel agencies' front-office, mid-office, and back-office tools.

12. Communications between your company and any travel agency relating to any direct connect, including but not limited to AA Direct Connect.

13. Communications between your company and AA relating to: AA Direct Connect; any other direct connect arrangement or technology; Reverse GDS arrangements; booking source premiums, AA's Source Premium Policy, full content agreements, Open Axis; Take Travel Forward; Farelogix; Boston Consulting Group; or the distribution of airline content or airline ancillary fare content.

# **EXHIBIT 12**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Southern District of Texas

American Airlines, Inc.	
Plaintiff	
<b>v.</b>	
Travelport Limited, et al.	

Civil Action No. 4:11-cv-00244

(If the action is pending in another district, state where: Northern District of Texas )

## Defendant

## SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Expedia, Inc., through its registered agent National Registered Agents, Inc., 16055 Space Center Blvd., Suite 235, Houston, TX 77062

Production: YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Duane Morris LLP, attn: Thomas W. Sankey,	Date and Time:
Suite 800, 1330 Post Oak Blvd.	02/17/2012 9:00 am
Houston, TX 77056	

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT OR Attorney's signature

The name, address, e-mail, and telephone number of the atto	rney representing (name of party)	Defendants
Travelport Limited and Travelport, LP	, who issues or requests	this subpoena, are:

Justin N. Pentz, Dechert LLP, 2929 Arch. St., Philadelphia, PA 19104, 215-994-4000, justin.pentz@dechert.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United tness fees for one day's attendance, at		
\$			
fees are \$	for travel and \$	for services, for a tot	al of \$ 0.00
I declare under pe	enalty of perjury that this information i	s true. Server's signature	

Server's address

Additional information regarding attempted service, etc:

## Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

## (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

# (3) Quashing or Modifying a Subpoena.

(A) *When Required*. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(**B**) *When Permitted.* To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

## (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

## SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P., hereby requests that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "bulk fare" means any fare available only when buying groups of seats or any fare privately negotiated with airlines by consolidators or tour operators.

11. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

12. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

13. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

14. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

15. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings,

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data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

16. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

17. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

18. The term "full content" means all of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "opaque fare" means a fare, together with associated inventory, offered for sale by or on behalf of an airline in such a way that there is no disclosure of the airline's identity until after there has been an irrevocable commitment to purchase.

26. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

27. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

28. The term "private fare" means a fare for passenger air travel where the airline does not offer the fare to the general public, but offers the fare only to certain travel agencies and/or corporations.

29. The term "privately negotiated discount" means a discount off the fare for passenger air travel where the airline does not offer the discount to the general public, but offers the discount only to certain travel agencies and/or corporations.

30. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

31. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

32. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

34. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

35. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

36. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

37. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

38. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

39. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting

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on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

40. The terms "wholesale fare" means a discounted fare for air travel that is typically offered to tour operators and consolidators.

41. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses;
- 4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

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- 5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.
- 6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.
- 7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.
- 8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.
- Except where otherwise specified these requests cover the time period from April 12, 2007 to the present.

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10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order. A copy of that order is attached to this subpoena.

## **DOCUMENT REQUESTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Any actual or proposed contracts or agreements between you and AA and communications between you and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements.

4. Documents comparing AA Direct Connect to any GDS or GDSs in general or analyzing the advantages and/or disadvantages of AA Direct Connect, including business strategy documents and internal or external communications relating to:

a. The technological limitations of AA Direct Connect, including limitations on the ability of AA Direct Connect to: compare fares across airlines; process interline

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bookings; integrate with your company's front-office, mid-office, and back-office tools; or perform any other function that your company can obtain from a GDS.

- b. The actual, contemplated, or expected costs to your company of using AA Direct Connect, including: costs of installing and/or integrating AA Direct Connect with your current systems; reduced efficiency caused by using AA Direct Connect's single-carrier platform; reduced ability to find the best fares for your customers; reduced financial assistance payments or other compensation for your company's services; loss of guaranteed access to AA full content; and reduced competitiveness against AA.com and other competitors that have access to AA's full content.
- c. The actual, contemplated, or expected costs AA will impose on your company if you refuse to subscribe to AA Direct Connect, including: termination of your company's ticketing authority; loss of access to AA ancillary fare content; loss of access to wholesale, bulk, or opaque AA fares; costs of AA booking source premiums or other surcharges; reduced ability to find the best fare for your customers, and reduced competitiveness against AA.com and other competitors that have access to AA's full content or superior access to AA content.

5. Communications between you and AA relating to AA Direct Connect, including but not limited to: sales materials and presentations; negotiations; any executed agreements with AA concerning AA Direct Connect; and any complaints or other communications about the capabilities or performance of AA Direct Connect.

6. Documents discussing or analyzing the importance to your company of having access to AA content, including but not limited to AA ancillary fare content and wholesale, bulk,

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or opaque AA fares, and including but not limited to any documents discussing or analyzing the actual, contemplated, or expected impact of losing access to AA content on your company's revenue, costs, or competitiveness.

7. Communications between you and any of your customers relating to your company's access to AA content or your company's use of AA Direct Connect, including any communications in which a customer expresses concern about losing access to AA content, AA private fares, or AA privately negotiated discounts if your company does not subscribe to AA Direct Connect.

8. Documents discussing or analyzing AA's market power in the United States, in any city within the United States, or in regard to any air travel between two cities within the United States; AA's ability to force travel agencies to subscribe to AA Direct Connect; or any actual or potential threat or step by AA to deny your company, any other travel agency, or any group of travel agencies access to any AA content.

9. Documents and communications referring or relating to a "Reverse GDS" or any actual or contemplated arrangement in which an airline charges a GDSs and/or travel agencies for access to airline content, including but not limited to ancillary fare content.

10. Data or documents sufficient to show on a monthly basis from 2008 to present, the number of AA segments booked by your company from a U.S. point of sale, broken down by the following: a) AA Direct Connect; b) AA.com; c) all other AA-owned distribution channels (e.g., call centers, ticket offices); d) Travelport GDSs; e) Sabre; f) Amadeus; g) non-GDS booking tools; and h) all other forms of distribution used by your company.

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11. Documents or communications sufficient to show the GDSs to which your company has subscribed over time and any actual or contemplated plans to change the GDS or GDSs your company uses.

12. Documents or communications sufficient to show the extent to which your company uses multiple booking sources, including but not limited to using multiple GDSs, and any software or other tools your company uses to facilitate use of multiple booking sources.

13. All documents and communications with or about Farelogix, Open Axis, Boston Consulting Group, or Take Travel Forward.

# **EXHIBIT 13**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

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Southern District of Indiana

American Airlines, Inc. Plaintiff V.

Travelport Limited, et al.

Civil Action No. 4:11-cv-00244-Y

Defendant

(If the action is pending in another district, state where: Northern District of Texas )

## SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Frontier Airlines, Inc., by and through its registered agent, Corporation Service Company, 251 E. Ohio Street, Indianapolis, IN 46204

Production: YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Barnes & Thomburg LLP, 11 South Meridian St.,	Date and Time:
Indianapolis, IN 46204	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

	H
$\mathcal{O}$	Attorney's signature

The name, address, e-mail, and telephone number of the attorney n	epresenting (name of party)	Defendants
Travelport Limited and Travelport, LP	, who issues or reques	sts this subpoena, are:
Craig G. Falls, Dechert I P. 1775   Street, NW, Washington, DC	20006_202-261-3300_craig f	alls@dechert.com

OR

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

# **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for convious for a to	-1 - <b>f</b> Φ
		for services, for a to	al of \$ 0.00
	enalty of perjury that this information i		

Server's address

Additional information regarding attempted service, etc:

## Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

## (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

## (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(**B**) *When Permitted.* To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

## (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

## SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P. hereby request that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party.

3. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

4. The term "airline ancillary fare content" means information about the availability and prices of an airline's ancillary services, and the ability to book such ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

11. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

12. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

13. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

14. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

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15. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

16. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

17. The term "full content" means all of a particular airline's airline content.

18. The term "full content agreement" means an agreement entitling an entity to access all and book any of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

26. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

27. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

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28. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

29. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

30. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

31. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

32. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

34. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

35. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

36. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

37. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

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# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses.

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4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

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9. Except where otherwise specified these requests cover the time period from April12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

## **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Documents or data sufficient to show, on an annual basis from 2002 to the present: (i) the average per-segment booking fees your company has paid to each GDS for U.S. point-of-sale bookings; (ii) total booking fees paid by your company to each GDS for U.S. point-of-sale bookings; and (iii) total revenue your company obtained from U.S. point-of-sale bookings from each GDS.

From January 1, 2006 to the present, all contracts between your company and any GDS.

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5. From January 1, 2006 to the present, any documents relating to any actual, contemplated, or expected reductions in booking fees or other concessions your company obtained or expected to obtain as a result of negotiations with GDSs.

6. Documents and communications relating to your company's actual, contemplated, or proposed plans to discontinue or threaten to discontinue using any GDS.

7. Communications with any GDS that refer to a competing GDS's booking fees, contract terms, product improvements, technological capabilities, service quality, or any other competitive attribute.

8. Data or documents sufficient to show on a monthly basis, from 2008 to the present, the revenue generated and number of your company's segments booked from a U.S. point of sale through each of the following: a) your company's direct connect; b) your company's website; c) all other distribution channels owned by your company (e.g., call centers, ticket offices); d) Supplier Link; e) Travelport's GDSs; f) Sabre; g) Amadeus; h) Orbitz.com; i) Orbitz for Business; j) Cheaptickets.com; k) Expedia; l) Priceline; m) Travelocity; n) all other online travel agencies; o) Hogg Robinson Group; p) American Express; q) Carlson Wagonlit Travel; r) BCD Travel Services; and s) any other distribution channel used by your company.

9. Documents and communications analyzing the effect of AA Direct Connect on competition among airlines; commoditization of airline services; or the ability of travelers and travel agencies to find the best available fares.

10. Documents and communications relating to the value that any GDS, or GDSs in general, provide to your company, including but not limited to attempts to quantify that value.

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11. Documents and communications relating to the inability of AA Direct Connect or any Farelogix product to perform functions performed by any GDS including but not limited to limitations on the ability of AA Direct Connect or Farelogix to: process interline bookings; compare fares across airlines; and integrate with travel agencies' front-office, mid-office, and back-office tools.

12. Communications between your company and any travel agency relating to any direct connect, including but not limited to AA Direct Connect.

13. Communications between your company and AA relating to: AA Direct Connect; any other direct connect arrangement or technology; Reverse GDS arrangements; booking source premiums, AA's Source Premium Policy, full content agreements, Open Axis; Take Travel Forward; Farelogix; Boston Consulting Group; or the distribution of airline content or airline ancillary fare content.

# **EXHIBIT 14**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

## Northern District of New York

)

)

)

American Airlines,	Inc.	
Plaintiff		

Civil Action No. 4:11-cv-00244-Y

v. Travelport Limited, et al. Defendant

(If the action is pending in another district, state where: Northern District of Texas )

## •

## SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Hogg Robinson North America, Inc., through its registered agent Corporation Service Company, 80 State Street, Albany, New York 12207-2543

Production: YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Boies, Schiller & Flexner LLP, 10 North Pearl St., 4th	Date and Time:
Floor, Albany, NY 12207	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

	Place:	Date and Time:
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The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

OR

Attorney's signature

 The name, address, e-mail, and telephone number of the attorney representing (name of party)
 Defendants

 Travelport Limited and Travelport, LP
 , who issues or requests this subpoena, are:

 Justin N. Pentz, Dechert LLP, 2929 Arch. St., Philadelphia, PA 19104, 215-994-4000, justin,pentz@dechert.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

# **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	ubpoena unexecuted because:		
	na was issued on behalf of the United tness fees for one day's attendance, ar		
\$	·		
fees are \$	for travel and \$	for services, for a to	otal of \$ 0.00
	for travel and \$ nalty of perjury that this information i		otal of \$

Server's address

Additional information regarding attempted service, etc:

## Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

## (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

# (3) Quashing or Modifying a Subpoena.

(A) *When Required*. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(**B**) *When Permitted.* To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

## (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

## SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P., hereby requests that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "bulk fare" means any fare available only when buying groups of seats or any fare privately negotiated with airlines by consolidators or tour operators.

11. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

12. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

13. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

14. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

15. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings,

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data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

16. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

17. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

18. The term "full content" means all of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "opaque fare" means a fare, together with associated inventory, offered for sale by or on behalf of an airline in such a way that there is no disclosure of the airline's identity until after there has been an irrevocable commitment to purchase.

26. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

27. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

28. The term "private fare" means a fare for passenger air travel where the airline does not offer the fare to the general public, but offers the fare only to certain travel agencies and/or corporations.

29. The term "privately negotiated discount" means a discount off the fare for passenger air travel where the airline does not offer the discount to the general public, but offers the discount only to certain travel agencies and/or corporations.

30. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

31. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

32. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

34. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

35. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

36. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

37. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

38. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

39. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting

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on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

40. The terms "wholesale fare" means a discounted fare for air travel that is typically offered to tour operators and consolidators.

41. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses;
- 4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

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- 5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.
- 6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.
- 7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.
- 8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.
- Except where otherwise specified these requests cover the time period from April 12, 2007 to the present.

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10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order. A copy of that order is attached to this subpoena.

## **DOCUMENT REQUESTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Any actual or proposed contracts or agreements between you and AA and communications between you and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements.

4. Documents comparing AA Direct Connect to any GDS or GDSs in general or analyzing the advantages and/or disadvantages of AA Direct Connect, including business strategy documents and internal or external communications relating to:

a. The technological limitations of AA Direct Connect, including limitations on the ability of AA Direct Connect to: compare fares across airlines; process interline

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bookings; integrate with your company's front-office, mid-office, and back-office tools; or perform any other function that your company can obtain from a GDS.

- b. The actual, contemplated, or expected costs to your company of using AA Direct Connect, including: costs of installing and/or integrating AA Direct Connect with your current systems; reduced efficiency caused by using AA Direct Connect's single-carrier platform; reduced ability to find the best fares for your customers; reduced financial assistance payments or other compensation for your company's services; loss of guaranteed access to AA full content; and reduced competitiveness against AA.com and other competitors that have access to AA's full content.
- c. The actual, contemplated, or expected costs AA will impose on your company if you refuse to subscribe to AA Direct Connect, including: termination of your company's ticketing authority; loss of access to AA ancillary fare content; loss of access to wholesale, bulk, or opaque AA fares; costs of AA booking source premiums or other surcharges; reduced ability to find the best fare for your customers, and reduced competitiveness against AA.com and other competitors that have access to AA's full content or superior access to AA content.

5. Communications between you and AA relating to AA Direct Connect, including but not limited to: sales materials and presentations; negotiations; any executed agreements with AA concerning AA Direct Connect; and any complaints or other communications about the capabilities or performance of AA Direct Connect.

6. Documents discussing or analyzing the importance to your company of having access to AA content, including but not limited to AA ancillary fare content and wholesale, bulk,

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or opaque AA fares, and including but not limited to any documents discussing or analyzing the actual, contemplated, or expected impact of losing access to AA content on your company's revenue, costs, or competitiveness.

7. Communications between you and any of your customers relating to your company's access to AA content or your company's use of AA Direct Connect, including any communications in which a customer expresses concern about losing access to AA content, AA private fares, or AA privately negotiated discounts if your company does not subscribe to AA Direct Connect.

8. Documents discussing or analyzing AA's market power in the United States, in any city within the United States, or in regard to any air travel between two cities within the United States; AA's ability to force travel agencies to subscribe to AA Direct Connect; or any actual or potential threat or step by AA to deny your company, any other travel agency, or any group of travel agencies access to any AA content.

9. Documents and communications referring or relating to a "Reverse GDS" or any actual or contemplated arrangement in which an airline charges a GDSs and/or travel agencies for access to airline content, including but not limited to ancillary fare content.

10. Data or documents sufficient to show on a monthly basis from 2008 to present, the number of AA segments booked by your company from a U.S. point of sale, broken down by the following: a) AA Direct Connect; b) AA.com; c) all other AA-owned distribution channels (e.g., call centers, ticket offices); d) Travelport GDSs; e) Sabre; f) Amadeus; g) non-GDS booking tools; and h) all other forms of distribution used by your company.

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11. Documents or communications sufficient to show the GDSs to which your company has subscribed over time and any actual or contemplated plans to change the GDS or GDSs your company uses.

12. Documents or communications sufficient to show the extent to which your company uses multiple booking sources, including but not limited to using multiple GDSs, and any software or other tools your company uses to facilitate use of multiple booking sources.

13. All documents and communications with or about Farelogix, Open Axis, Boston Consulting Group, or Take Travel Forward.

# **EXHIBIT 15**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# **UNITED STATES DISTRICT COURT**

for the

Eastern District of Pennsylvania

)

}

American Airlines, Inc.

Plaintiff

V.

Travelport Limited, et al.

Defendant

(If the action is pending in another district, state where: Northern District of Texas )

Civil Action No.

4:11-cv-00244-Y

## SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Jet Blue Airwarys Corp., by and through its registered agent, National Registered Agents, Inc., 160 Greentree Drive, Suite 101, Dover, DE 19904

Production: YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

ſ	Place: Dechert LLP, 2929 Arch St., Philadelphia, PA 19104	Date and Time:
		02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:	

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

Adorney's signature

The name, address, e-mail, and telephone number of the attorney represent	nting (name of party)	Defendants
Travelport Limited and Travelport, LP	, who issues or reque	sts this subpoena, are:
Craig G. Falls, Dechert LLP, 1775 I Street, NW, Washington, DC 20006,	202-261-3300, craig.f	falls@dechert.com

OR

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

# **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for services, for a to	otal of \$ 0.00
	for travel and \$		otal of \$0.00_

Server's address

Additional information regarding attempted service, etc:

## Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

## (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

## (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

## (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

## SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P. hereby request that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party.

3. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

4. The term "airline ancillary fare content" means information about the availability and prices of an airline's ancillary services, and the ability to book such ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

11. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

12. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

13. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

14. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

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15. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

16. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

17. The term "full content" means all of a particular airline's airline content.

18. The term "full content agreement" means an agreement entitling an entity to access all and book any of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

26. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

27. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

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28. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

29. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

30. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

31. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

32. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

34. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

35. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

36. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

37. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

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# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses.

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4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

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9. Except where otherwise specified these requests cover the time period from April12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

## **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Documents or data sufficient to show, on an annual basis from 2002 to the present: (i) the average per-segment booking fees your company has paid to each GDS for U.S. point-of-sale bookings; (ii) total booking fees paid by your company to each GDS for U.S. point-of-sale bookings; and (iii) total revenue your company obtained from U.S. point-of-sale bookings from each GDS.

From January 1, 2006 to the present, all contracts between your company and any GDS.

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5. From January 1, 2006 to the present, any documents relating to any actual, contemplated, or expected reductions in booking fees or other concessions your company obtained or expected to obtain as a result of negotiations with GDSs.

6. Documents and communications relating to your company's actual, contemplated, or proposed plans to discontinue or threaten to discontinue using any GDS.

7. Communications with any GDS that refer to a competing GDS's booking fees, contract terms, product improvements, technological capabilities, service quality, or any other competitive attribute.

8. Data or documents sufficient to show on a monthly basis, from 2008 to the present, the revenue generated and number of your company's segments booked from a U.S. point of sale through each of the following: a) your company's direct connect; b) your company's website; c) all other distribution channels owned by your company (e.g., call centers, ticket offices); d) Supplier Link; e) Travelport's GDSs; f) Sabre; g) Amadeus; h) Orbitz.com; i) Orbitz for Business; j) Cheaptickets.com; k) Expedia; l) Priceline; m) Travelocity; n) all other online travel agencies; o) Hogg Robinson Group; p) American Express; q) Carlson Wagonlit Travel; r) BCD Travel Services; and s) any other distribution channel used by your company.

9. Documents and communications analyzing the effect of AA Direct Connect on competition among airlines; commoditization of airline services; or the ability of travelers and travel agencies to find the best available fares.

10. Documents and communications relating to the value that any GDS, or GDSs in general, provide to your company, including but not limited to attempts to quantify that value.

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11. Documents and communications relating to the inability of AA Direct Connect or any Farelogix product to perform functions performed by any GDS including but not limited to limitations on the ability of AA Direct Connect or Farelogix to: process interline bookings; compare fares across airlines; and integrate with travel agencies' front-office, mid-office, and back-office tools.

12. Communications between your company and any travel agency relating to any direct connect, including but not limited to AA Direct Connect.

13. Communications between your company and AA relating to: AA Direct Connect; any other direct connect arrangement or technology; Reverse GDS arrangements; booking source premiums, AA's Source Premium Policy, full content agreements, Open Axis; Take Travel Forward; Farelogix; Boston Consulting Group; or the distribution of airline content or airline ancillary fare content.

# **EXHIBIT 16**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Southern District of New York

American Airlines, Inc.

Plaintiff V.

Travelport Limited, et al.

Civil Action No. 4:11-cv-00244-Y

(If the action is pending in another district, state where: Northern District of Texas )

Defendant

SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: LaunchMagic.com, Inc. (d/b/a Booking Builder Technologies), by and through its Chairman and Chief Executive Officer, Seth Perelman, 740 South Lake Blvd., Mahopac, NY 10541

*Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place:	Quinn Emanuel Urquhart & Sullivan, LLP, 51 Madison	Date and Time:
	Ave., 22nd Floor, New York, NY 10010	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

OR Attorney's signature

 The name, address, e-mail, and telephone number of the attorney representing (name of party)
 Defendants

 Travelport Limited and Travelport, LP
 , who issues or requests this subpoena, are:

Steig D. Olson, Quinn, Emanuel, Urquhart & Sullivan, LLP, 51 Madison Avenue, 22nd Floor, New York, New York, (212) 849-7000, steigolson@quinnemanuel.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

# **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

□ I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for convious for a to	-1 - <b>f</b> Φ
		for services, for a to	al of \$ 0.00
	enalty of perjury that this information i		

Server's address

Additional information regarding attempted service, etc:

## Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

## (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

## (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

## (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

# American Airlines, Inc. v. Travelport Limited, et al., Case 4:11-cv-00244-Y (N.D. Tex.)

# SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, defendants Travelport Limited and Travelport L.P. d/b/a Travelport, hereby request that you produce the documents described below by the date and time set forth in the Subpoena.

## **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "API" means application programming interface.

7. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

8. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

9. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

10. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

11. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

12. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

13. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

14. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

15. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

16. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

17. The term "including" means "including but not limited to."

18. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

19. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

20. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

21. The term "online travel agencies" means Orbitz; Hotwire.com; CheapTickets, Expedia; Priceline; Travelocity; CheapOair; BookIt.com; Vegas.com; CheapAir; OneTravel; Globester; AirGorilla; and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

22. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

23. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

24. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

25. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

26. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

27. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

28. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise

lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

29. The term "Travel Management Companies" or "TMCs" includes Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

30. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents and employees.

31. The term "uAPI" means Travelport's Universal API as reflected on Travelport's website.<sup>2</sup>

32. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

33. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

http://www.travelport.com/Global%20Repository/Products%20and%20Services/Travelport%20Universal%20API.aspx

## **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

- a. "and" and "or" shall be construed conjunctively or disjunctively,
- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. a request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders.

4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

9. Except where otherwise specified these requests cover the time period from April12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

## **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena relating to litigation in either state or federal court, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre, or Orbitz regarding any such subpoena.

3. Documents sufficient to show the nature of your business, including to identify and describe your product and service offerings that facilitate or relate to the comparison of airline fares, schedule information or seat availability, and booking travel.

4. All business planning or strategic documents that identify and analyze product and service offerings of other companies that compete with your product and service offerings.

5. All documents relating to the relationship among, or comparisons between, your product and service offerings and GDS offerings, including all documents relating to competition between your product and service offerings and GDS offerings.

6. All documents in which you, or any other company, is referred to as a "GDS new entrant," a "GNE," or a GDS "bypass."

7. All documents that refer or relate to your ability to participate in a Travelport authorized developer program or to interoperate with any of Travelport's products or services, including Travelport uAPI.

8. All actual or proposed contracts or agreements between your company and AA, communications between your company and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements, and internal communications from your company regarding that contract or agreement or the negotiations surrounding it.

9. All actual or proposed contracts or agreements between your company and Farelogix, and communications between your company and Farelogix that refer or relate to AA.

10. Documents sufficient to show whether, and if so, how your company's product or service offerings work, or are used by travel agencies, with AA Direct Connect, AA.com, any other form of distribution owned by AA, or any Farelogix product—including documents sufficient to show the fees charged to travel agents for such use of your product or service offerings.

11. Documents sufficient to show whether and how any of your company's products or service offerings facilitate travel agents using multiple GDSs or other distribution channels to search for and/or book air travel.

12. All documents that refer or relate to AA Direct Connect and/or Farelogix product or service offerings, and in particular:

a. technological limitations of AA Direct Connect or any Farelogix product,
 including limitations on their ability to: compare fares across airlines;

process interline bookings; integrate with travel agencies' front-office, mid-office, and back-office tools; or perform any other function provided by a GDS;

- b. the need or desirability for AA Direct Connect or any Farelogix product to interface with a GDS in order to be useful to a travel agency;
- c. comparisons between AA Direct Connect or any Farelogix product to any GDS;
- costs to travel agencies of adopting AA Direct Connect or any Farelogix product, including but not limited to fees and charges, integration costs, equipment costs, bandwith costs, out-of-pocket expenses, labor costs, equipment costs, and sacrificed efficiency;
- e. complaints concerning AA Direct Connect or any Farelogix product; and
- f. concerns about the financial health or viability of Farelogix.

13. Documents that refer or relate to the importance to your company of having access to AA content, including the actual or contemplated impact of losing such access.

14. Documents or data to show any compensation your company has received from AA or Farelogix.

15. Documents or data sufficient to identify the travel agents that use your product or service offerings..

16. All documents that refer or relate to Open Axis or Take Travel Forward.

# **EXHIBIT 17**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Southern District of Florida

American Airlines, Inc.

Plaintiff V.

Travelport Limited, et al.

Defendant

Civil Action No. 4:11-cv-00244

(If the action is pending in another district, state where: Northern District of Texas )

# SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: LUTE International, Corp., 2221 NE 164th St., Suite 332, North Miami Beach, FL 33160

✓ *Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Duane Morris LLP, attn: Charles C. Papy,	Date and Time:
Suite 3400, 200 South Biscayne Boulevard Miami, FL 33131	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

Attorney's signature

The name, address, e-mail, and telephone number of the a	torney representing (name of party)	Defendants
Travelport Limited and Travelport, LP	, who issues or requ	lests this subpoena, are:

OR

Steig D. Olson, Quinn Emanuel Urquhart & Sullivan, LLP, 51 Madison Ave., 22nd Floor, New York, NY 10010, 212-849-7000, steigolson@quinnemanuel.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	ubpoena unexecuted because:		
	na was issued on behalf of the United tness fees for one day's attendance, ar		
\$	·		
fees are \$	for travel and \$	for services, for a to	otal of \$ 0.00
	for travel and \$ nalty of perjury that this information i		otal of \$ 0.00

Server's address

Additional information regarding attempted service, etc:

## Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

## (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

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(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

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(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

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(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

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(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

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(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

# American Airlines, Inc. v. Travelport Limited, et al., Case 4:11-cv-00244-Y (N.D. Tex.)

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2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "API" means application programming interface.

7. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

8. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

9. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

10. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

11. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

12. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

13. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

14. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

15. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

16. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

17. The term "including" means "including but not limited to."

18. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

19. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

20. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

21. The term "online travel agencies" means Orbitz; Hotwire.com; CheapTickets, Expedia; Priceline; Travelocity; CheapOair; BookIt.com; Vegas.com; CheapAir; OneTravel; Globester; AirGorilla; and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

22. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

23. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

24. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

25. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

26. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

27. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

28. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise

lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

29. The term "Travel Management Companies" or "TMCs" includes Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

30. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents and employees.

31. The term "uAPI" means Travelport's Universal API as reflected on Travelport's website.<sup>2</sup>

32. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

33. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

http://www.travelport.com/Global%20Repository/Products%20and%20Services/Travelport%20Universal%20API.aspx

## **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

- a. "and" and "or" shall be construed conjunctively or disjunctively,
- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. a request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders.

4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

9. Except where otherwise specified these requests cover the time period from April12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

## **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena relating to litigation in either state or federal court, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre, or Orbitz regarding any such subpoena.

3. Documents sufficient to show the nature of your business, including to identify and describe your product and service offerings that facilitate or relate to the comparison of airline fares, schedule information or seat availability, and booking travel.

4. All business planning or strategic documents that identify and analyze product and service offerings of other companies that compete with your product and service offerings.

5. All documents relating to the relationship among, or comparisons between, your product and service offerings and GDS offerings, including all documents relating to competition between your product and service offerings and GDS offerings.

6. All documents in which you, or any other company, is referred to as a "GDS new entrant," a "GNE," or a GDS "bypass."

7. All documents that refer or relate to your ability to participate in a Travelport authorized developer program or to interoperate with any of Travelport's products or services, including Travelport uAPI.

8. All actual or proposed contracts or agreements between your company and AA, communications between your company and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements, and internal communications from your company regarding that contract or agreement or the negotiations surrounding it.

All actual or proposed contracts or agreements between your company and
 Farelogix, and communications between your company and Farelogix that refer or relate to AA.

10. Documents sufficient to show whether, and if so, how your company's product or service offerings work, or are used by travel agencies, with AA Direct Connect, AA.com, any other form of distribution owned by AA, or any Farelogix product—including documents sufficient to show the fees charged to travel agents for such use of your product or service offerings.

11. Documents sufficient to show whether and how any of your company's products or service offerings facilitate travel agents using multiple GDSs or other distribution channels to search for and/or book air travel.

12. All documents that refer or relate to AA Direct Connect and/or Farelogix product or service offerings, and in particular:

a. technological limitations of AA Direct Connect or any Farelogix product,
 including limitations on their ability to: compare fares across airlines;

process interline bookings; integrate with travel agencies' front-office, mid-office, and back-office tools; or perform any other function provided by a GDS;

- b. the need or desirability for AA Direct Connect or any Farelogix product to interface with a GDS in order to be useful to a travel agency;
- c. comparisons between AA Direct Connect or any Farelogix product to any GDS;
- costs to travel agencies of adopting AA Direct Connect or any Farelogix product, including but not limited to fees and charges, integration costs, equipment costs, bandwith costs, out-of-pocket expenses, labor costs, equipment costs, and sacrificed efficiency;
- e. complaints concerning AA Direct Connect or any Farelogix product; and
- f. concerns about the financial health or viability of Farelogix.

13. Documents that refer or relate to the importance to your company of having access to AA content, including the actual or contemplated impact of losing such access.

14. Documents or data to show any compensation your company has received from AA or Farelogix.

15. Documents or data sufficient to identify the travel agents that use your product or service offerings..

16. All documents that refer or relate to Open Axis or Take Travel Forward.

# **EXHIBIT 18**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# **UNITED STATES DISTRICT COURT**

for the

Northern District of Illinois

American Airlines, Inc.

Plaintiff V.

Travelport Limited, et al.

Defendant

Civil Action No. 4:11-cv-00244

(If the action is pending in another district, state where: Northern District of Texas )

## SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Mark Travel Corporation, through its registered agent G&K Wisconsin Services, LLC, 780 North Water Street, Milwaukee, WI 53202-3590

Production: YOU ARE COMM ANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Duane Morris LLP, attn: John T. Schriver	Date and Time:
Suite 3700, 190 S. LaSalle St.	02/17/2012 9:00 am
Chicago, IL 60603	02/17/2012 9.00 ant

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

OR

Signature of Clerk or Deputy Clerk

Attorney's signature

The name, address, e-mail, and telephone number of the attor	mey representing (name of party)	Defendants
Travelport Limited and Travelport, LP	, who issues or request	s this subpoena, are:
-		

Justin N. Pentz, Dechert LLP, 2929 Arch. St., Philadelphia, PA 19104, 215-994-4000, justin.pentz@dechert.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United tness fees for one day's attendance, an		
\$	·		
	for travel and \$		al of \$ 0.00
	for travel and \$		al of \$

Server's address

Additional information regarding attempted service, etc:

## Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

## (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

## (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

## (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

## SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P., hereby requests that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "bulk fare" means any fare available only when buying groups of seats or any fare privately negotiated with airlines by consolidators or tour operators.

11. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

12. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

13. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

14. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

15. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings,

- 3 -

data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

16. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

17. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

18. The term "full content" means all of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "opaque fare" means a fare, together with associated inventory, offered for sale by or on behalf of an airline in such a way that there is no disclosure of the airline's identity until after there has been an irrevocable commitment to purchase.

26. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

27. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

28. The term "private fare" means a fare for passenger air travel where the airline does not offer the fare to the general public, but offers the fare only to certain travel agencies and/or corporations.

29. The term "privately negotiated discount" means a discount off the fare for passenger air travel where the airline does not offer the discount to the general public, but offers the discount only to certain travel agencies and/or corporations.

30. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

31. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

32. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

34. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

35. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

36. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

37. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

38. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

39. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting

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on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

40. The terms "wholesale fare" means a discounted fare for air travel that is typically offered to tour operators and consolidators.

41. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses;
- 4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

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- 5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.
- 6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.
- 7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.
- 8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.
- Except where otherwise specified these requests cover the time period from April 12, 2007 to the present.

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10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order. A copy of that order is attached to this subpoena.

## **DOCUMENT REQUESTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Any actual or proposed contracts or agreements between you and AA and communications between you and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements.

4. Documents comparing AA Direct Connect to any GDS or GDSs in general or analyzing the advantages and/or disadvantages of AA Direct Connect, including business strategy documents and internal or external communications relating to:

a. The technological limitations of AA Direct Connect, including limitations on the ability of AA Direct Connect to: compare fares across airlines; process interline

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bookings; integrate with your company's front-office, mid-office, and back-office tools; or perform any other function that your company can obtain from a GDS.

- b. The actual, contemplated, or expected costs to your company of using AA Direct Connect, including: costs of installing and/or integrating AA Direct Connect with your current systems; reduced efficiency caused by using AA Direct Connect's single-carrier platform; reduced ability to find the best fares for your customers; reduced financial assistance payments or other compensation for your company's services; loss of guaranteed access to AA full content; and reduced competitiveness against AA.com and other competitors that have access to AA's full content.
- c. The actual, contemplated, or expected costs AA will impose on your company if you refuse to subscribe to AA Direct Connect, including: termination of your company's ticketing authority; loss of access to AA ancillary fare content; loss of access to wholesale, bulk, or opaque AA fares; costs of AA booking source premiums or other surcharges; reduced ability to find the best fare for your customers, and reduced competitiveness against AA.com and other competitors that have access to AA's full content or superior access to AA content.

5. Communications between you and AA relating to AA Direct Connect, including but not limited to: sales materials and presentations; negotiations; any executed agreements with AA concerning AA Direct Connect; and any complaints or other communications about the capabilities or performance of AA Direct Connect.

6. Documents discussing or analyzing the importance to your company of having access to AA content, including but not limited to AA ancillary fare content and wholesale, bulk,

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or opaque AA fares, and including but not limited to any documents discussing or analyzing the actual, contemplated, or expected impact of losing access to AA content on your company's revenue, costs, or competitiveness.

7. Communications between you and any of your customers relating to your company's access to AA content or your company's use of AA Direct Connect, including any communications in which a customer expresses concern about losing access to AA content, AA private fares, or AA privately negotiated discounts if your company does not subscribe to AA Direct Connect.

8. Documents discussing or analyzing AA's market power in the United States, in any city within the United States, or in regard to any air travel between two cities within the United States; AA's ability to force travel agencies to subscribe to AA Direct Connect; or any actual or potential threat or step by AA to deny your company, any other travel agency, or any group of travel agencies access to any AA content.

9. Documents and communications referring or relating to a "Reverse GDS" or any actual or contemplated arrangement in which an airline charges a GDSs and/or travel agencies for access to airline content, including but not limited to ancillary fare content.

10. Data or documents sufficient to show on a monthly basis from 2008 to present, the number of AA segments booked by your company from a U.S. point of sale, broken down by the following: a) AA Direct Connect; b) AA.com; c) all other AA-owned distribution channels (e.g., call centers, ticket offices); d) Travelport GDSs; e) Sabre; f) Amadeus; g) non-GDS booking tools; and h) all other forms of distribution used by your company.

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11. Documents or communications sufficient to show the GDSs to which your company has subscribed over time and any actual or contemplated plans to change the GDS or GDSs your company uses.

12. Documents or communications sufficient to show the extent to which your company uses multiple booking sources, including but not limited to using multiple GDSs, and any software or other tools your company uses to facilitate use of multiple booking sources.

13. All documents and communications with or about Farelogix, Open Axis, Boston Consulting Group, or Take Travel Forward.

# **EXHIBIT 19**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Eastern District of Pennsylvania

American Airlines, Inc.

Plaintiff V.

Travelport Limited, et al.

Civil Action No. 4:11-cv-00244-Y

(If the action is pending in another district, state where: Northern District of Texas )

Defendant

#### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: NuTravel Technology Solutions, LLC, by and through its registered agent, Corporation Service Company, 2711 Centerville Rd., Suite 400, Wilmington, DE 19808

*Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Dechert LLP, 2929 Arch St., Philadelphia, PA 19104	Date and Time:
	02/17/2012 9:00 am

Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

OR Attorney's signature

 The name, address, e-mail, and telephone number of the attorney representing (name of party)
 Defendants

 Travelport Limited and Travelport, LP
 , who issues or requests this subpoena, are:

Steig D. Olson, Quinn, Emanuel, Urquhart & Sullivan, LLP, 51 Madison Avenue, 22nd Floor, New York, New York, (212) 849-7000, steigolson@quinnemanuel.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for convious for a to	-1 - <b>f</b> Φ
		for services, for a to	al of \$ 0.00
	enalty of perjury that this information i		

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

# (3) Quashing or Modifying a Subpoena.

(A) *When Required*. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

# American Airlines, Inc. v. Travelport Limited, et al., Case 4:11-cv-00244-Y (N.D. Tex.)

## SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, defendants Travelport Limited and Travelport L.P. d/b/a Travelport, hereby request that you produce the documents described below by the date and time set forth in the Subpoena.

#### **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "API" means application programming interface.

7. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

8. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

9. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

10. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

11. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

12. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

13. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

14. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

15. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

16. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

17. The term "including" means "including but not limited to."

18. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

19. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

20. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

21. The term "online travel agencies" means Orbitz; Hotwire.com; CheapTickets, Expedia; Priceline; Travelocity; CheapOair; BookIt.com; Vegas.com; CheapAir; OneTravel; Globester; AirGorilla; and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

22. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

23. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

24. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

25. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

26. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

27. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

28. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise

lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

29. The term "Travel Management Companies" or "TMCs" includes Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

30. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents and employees.

31. The term "uAPI" means Travelport's Universal API as reflected on Travelport's website.<sup>2</sup>

32. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

33. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

http://www.travelport.com/Global%20Repository/Products%20and%20Services/Travelport%20Universal%20API.aspx

## **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

- a. "and" and "or" shall be construed conjunctively or disjunctively,
- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. a request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders.

4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

9. Except where otherwise specified these requests cover the time period from April12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

### **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena relating to litigation in either state or federal court, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre, or Orbitz regarding any such subpoena.

3. Documents sufficient to show the nature of your business, including to identify and describe your product and service offerings that facilitate or relate to the comparison of airline fares, schedule information or seat availability, and booking travel.

4. All business planning or strategic documents that identify and analyze product and service offerings of other companies that compete with your product and service offerings.

5. All documents relating to the relationship among, or comparisons between, your product and service offerings and GDS offerings, including all documents relating to competition between your product and service offerings and GDS offerings.

6. All documents in which you, or any other company, is referred to as a "GDS new entrant," a "GNE," or a GDS "bypass."

7. All documents that refer or relate to your ability to participate in a Travelport authorized developer program or to interoperate with any of Travelport's products or services, including Travelport uAPI.

8. All actual or proposed contracts or agreements between your company and AA, communications between your company and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements, and internal communications from your company regarding that contract or agreement or the negotiations surrounding it.

9. All actual or proposed contracts or agreements between your company and Farelogix, and communications between your company and Farelogix that refer or relate to AA.

10. Documents sufficient to show whether, and if so, how your company's product or service offerings work, or are used by travel agencies, with AA Direct Connect, AA.com, any other form of distribution owned by AA, or any Farelogix product—including documents sufficient to show the fees charged to travel agents for such use of your product or service offerings.

11. Documents sufficient to show whether and how any of your company's products or service offerings facilitate travel agents using multiple GDSs or other distribution channels to search for and/or book air travel.

12. All documents that refer or relate to AA Direct Connect and/or Farelogix product or service offerings, and in particular:

a. technological limitations of AA Direct Connect or any Farelogix product,
 including limitations on their ability to: compare fares across airlines;

process interline bookings; integrate with travel agencies' front-office, mid-office, and back-office tools; or perform any other function provided by a GDS;

- b. the need or desirability for AA Direct Connect or any Farelogix product to interface with a GDS in order to be useful to a travel agency;
- c. comparisons between AA Direct Connect or any Farelogix product to any GDS;
- costs to travel agencies of adopting AA Direct Connect or any Farelogix product, including but not limited to fees and charges, integration costs, equipment costs, bandwith costs, out-of-pocket expenses, labor costs, equipment costs, and sacrificed efficiency;
- e. complaints concerning AA Direct Connect or any Farelogix product; and
- f. concerns about the financial health or viability of Farelogix.

13. Documents that refer or relate to the importance to your company of having access to AA content, including the actual or contemplated impact of losing such access.

14. Documents or data to show any compensation your company has received from AA or Farelogix.

15. Documents or data sufficient to identify the travel agents that use your product or service offerings..

16. All documents that refer or relate to Open Axis or Take Travel Forward.

# **EXHIBIT 20**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# **UNITED STATES DISTRICT COURT**

for the

#### Central District of California

American Airlines, Inc.	
Plaintiff	
V.	
Traveloort Limited et al	

Civil Action No. 4:11-cv-00244-Y

(If the action is pending in another district, state where: Northern District of Texas )

Defendant

#### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Pleasant Holidays, LLC, through its registered agent Gail C. Louis, 3333 Fairview Road, Mail Stop 451, Costa Mesa, CA 92626

*Production:* **YOU ARE COMMANDED** to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place:	Dechert LLP, 2010 Main St., Suite 500, Irvine, CA	Date and Time:
	92614	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

OR Attorney's signature

The name, address, e-mail, and telephone number of the attorney representing (name of party) Defendants Travelport Limited and Travelport, LP , who issues or requests this subpoena, are: Justin N. Pentz, Dechert LLP, 2929 Arch. St., Philadelphia, PA 19104, 215-994-4000, justin.pentz@dechert.com

Signature of Clerk or Deputy Clerk

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for convious for a to	-1 - <b>f</b> Φ
		for services, for a to	al of \$ 0.00
	enalty of perjury that this information i		

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

## (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(**B**) *When Permitted.* To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

#### SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P., hereby requests that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "bulk fare" means any fare available only when buying groups of seats or any fare privately negotiated with airlines by consolidators or tour operators.

11. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

12. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

13. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

14. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

15. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings,

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data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

16. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

17. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

18. The term "full content" means all of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "opaque fare" means a fare, together with associated inventory, offered for sale by or on behalf of an airline in such a way that there is no disclosure of the airline's identity until after there has been an irrevocable commitment to purchase.

26. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

27. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

28. The term "private fare" means a fare for passenger air travel where the airline does not offer the fare to the general public, but offers the fare only to certain travel agencies and/or corporations.

29. The term "privately negotiated discount" means a discount off the fare for passenger air travel where the airline does not offer the discount to the general public, but offers the discount only to certain travel agencies and/or corporations.

30. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

31. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

32. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

34. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

35. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

36. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

37. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

38. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

39. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting

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on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

40. The terms "wholesale fare" means a discounted fare for air travel that is typically offered to tour operators and consolidators.

41. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses;
- 4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

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- 5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.
- 6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.
- 7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.
- 8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.
- Except where otherwise specified these requests cover the time period from April 12, 2007 to the present.

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10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order. A copy of that order is attached to this subpoena.

## **DOCUMENT REQUESTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Any actual or proposed contracts or agreements between you and AA and communications between you and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements.

4. Documents comparing AA Direct Connect to any GDS or GDSs in general or analyzing the advantages and/or disadvantages of AA Direct Connect, including business strategy documents and internal or external communications relating to:

a. The technological limitations of AA Direct Connect, including limitations on the ability of AA Direct Connect to: compare fares across airlines; process interline

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bookings; integrate with your company's front-office, mid-office, and back-office tools; or perform any other function that your company can obtain from a GDS.

- b. The actual, contemplated, or expected costs to your company of using AA Direct Connect, including: costs of installing and/or integrating AA Direct Connect with your current systems; reduced efficiency caused by using AA Direct Connect's single-carrier platform; reduced ability to find the best fares for your customers; reduced financial assistance payments or other compensation for your company's services; loss of guaranteed access to AA full content; and reduced competitiveness against AA.com and other competitors that have access to AA's full content.
- c. The actual, contemplated, or expected costs AA will impose on your company if you refuse to subscribe to AA Direct Connect, including: termination of your company's ticketing authority; loss of access to AA ancillary fare content; loss of access to wholesale, bulk, or opaque AA fares; costs of AA booking source premiums or other surcharges; reduced ability to find the best fare for your customers, and reduced competitiveness against AA.com and other competitors that have access to AA's full content or superior access to AA content.

5. Communications between you and AA relating to AA Direct Connect, including but not limited to: sales materials and presentations; negotiations; any executed agreements with AA concerning AA Direct Connect; and any complaints or other communications about the capabilities or performance of AA Direct Connect.

6. Documents discussing or analyzing the importance to your company of having access to AA content, including but not limited to AA ancillary fare content and wholesale, bulk,

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or opaque AA fares, and including but not limited to any documents discussing or analyzing the actual, contemplated, or expected impact of losing access to AA content on your company's revenue, costs, or competitiveness.

7. Communications between you and any of your customers relating to your company's access to AA content or your company's use of AA Direct Connect, including any communications in which a customer expresses concern about losing access to AA content, AA private fares, or AA privately negotiated discounts if your company does not subscribe to AA Direct Connect.

8. Documents discussing or analyzing AA's market power in the United States, in any city within the United States, or in regard to any air travel between two cities within the United States; AA's ability to force travel agencies to subscribe to AA Direct Connect; or any actual or potential threat or step by AA to deny your company, any other travel agency, or any group of travel agencies access to any AA content.

9. Documents and communications referring or relating to a "Reverse GDS" or any actual or contemplated arrangement in which an airline charges a GDSs and/or travel agencies for access to airline content, including but not limited to ancillary fare content.

10. Data or documents sufficient to show on a monthly basis from 2008 to present, the number of AA segments booked by your company from a U.S. point of sale, broken down by the following: a) AA Direct Connect; b) AA.com; c) all other AA-owned distribution channels (e.g., call centers, ticket offices); d) Travelport GDSs; e) Sabre; f) Amadeus; g) non-GDS booking tools; and h) all other forms of distribution used by your company.

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11. Documents or communications sufficient to show the GDSs to which your company has subscribed over time and any actual or contemplated plans to change the GDS or GDSs your company uses.

12. Documents or communications sufficient to show the extent to which your company uses multiple booking sources, including but not limited to using multiple GDSs, and any software or other tools your company uses to facilitate use of multiple booking sources.

13. All documents and communications with or about Farelogix, Open Axis, Boston Consulting Group, or Take Travel Forward.

# **EXHIBIT 21**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

### Eastern District of Pennsylvania

American Airlines, Inc.	
Plaintiff	
V.	

Civil Action No. 4:11-cv-00244-Y

Travelport Limited, et al.

(If the action is pending in another district, state where: Northern District of Texas )

#### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Priceline.com, Inc., through its registered agent Corporation Service Company, 2711 Centerville Road, Suite 400, Wilmington, DE 19808

Production: YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place:	Dechert LLP, 2929 Arch St., Philadelphia, PA 19104	Date and Time:	
			02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:
L	

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

OR

Attorney's signature

 The name, address, e-mail, and telephone number of the attorney representing (name of party)
 Defendants

 Travelport Limited and Travelport, LP
 , who issues or requests this subpoena, are:

 Justin N. Pentz, Dechert LLP, 2929 Arch. St., Philadelphia, PA 19104, 215-994-4000, justin.pentz@dechert.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for convious for a to	-1 - <b>f</b> Φ
		for services, for a to	al of \$ 0.00
	enalty of perjury that this information i		

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

# (3) Quashing or Modifying a Subpoena.

(A) *When Required*. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

#### SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P., hereby requests that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "bulk fare" means any fare available only when buying groups of seats or any fare privately negotiated with airlines by consolidators or tour operators.

11. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

12. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

13. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

14. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

15. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings,

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data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

16. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

17. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

18. The term "full content" means all of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "opaque fare" means a fare, together with associated inventory, offered for sale by or on behalf of an airline in such a way that there is no disclosure of the airline's identity until after there has been an irrevocable commitment to purchase.

26. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

27. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

28. The term "private fare" means a fare for passenger air travel where the airline does not offer the fare to the general public, but offers the fare only to certain travel agencies and/or corporations.

29. The term "privately negotiated discount" means a discount off the fare for passenger air travel where the airline does not offer the discount to the general public, but offers the discount only to certain travel agencies and/or corporations.

30. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

31. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

32. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

34. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

35. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

36. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

37. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

38. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

39. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting

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on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

40. The terms "wholesale fare" means a discounted fare for air travel that is typically offered to tour operators and consolidators.

41. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses;
- 4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

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- 5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.
- 6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.
- 7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.
- 8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.
- Except where otherwise specified these requests cover the time period from April 12, 2007 to the present.

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10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order. A copy of that order is attached to this subpoena.

## **DOCUMENT REQUESTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Any actual or proposed contracts or agreements between you and AA and communications between you and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements.

4. Documents comparing AA Direct Connect to any GDS or GDSs in general or analyzing the advantages and/or disadvantages of AA Direct Connect, including business strategy documents and internal or external communications relating to:

a. The technological limitations of AA Direct Connect, including limitations on the ability of AA Direct Connect to: compare fares across airlines; process interline

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bookings; integrate with your company's front-office, mid-office, and back-office tools; or perform any other function that your company can obtain from a GDS.

- b. The actual, contemplated, or expected costs to your company of using AA Direct Connect, including: costs of installing and/or integrating AA Direct Connect with your current systems; reduced efficiency caused by using AA Direct Connect's single-carrier platform; reduced ability to find the best fares for your customers; reduced financial assistance payments or other compensation for your company's services; loss of guaranteed access to AA full content; and reduced competitiveness against AA.com and other competitors that have access to AA's full content.
- c. The actual, contemplated, or expected costs AA will impose on your company if you refuse to subscribe to AA Direct Connect, including: termination of your company's ticketing authority; loss of access to AA ancillary fare content; loss of access to wholesale, bulk, or opaque AA fares; costs of AA booking source premiums or other surcharges; reduced ability to find the best fare for your customers, and reduced competitiveness against AA.com and other competitors that have access to AA's full content or superior access to AA content.

5. Communications between you and AA relating to AA Direct Connect, including but not limited to: sales materials and presentations; negotiations; any executed agreements with AA concerning AA Direct Connect; and any complaints or other communications about the capabilities or performance of AA Direct Connect.

6. Documents discussing or analyzing the importance to your company of having access to AA content, including but not limited to AA ancillary fare content and wholesale, bulk,

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or opaque AA fares, and including but not limited to any documents discussing or analyzing the actual, contemplated, or expected impact of losing access to AA content on your company's revenue, costs, or competitiveness.

7. Communications between you and any of your customers relating to your company's access to AA content or your company's use of AA Direct Connect, including any communications in which a customer expresses concern about losing access to AA content, AA private fares, or AA privately negotiated discounts if your company does not subscribe to AA Direct Connect.

8. Documents discussing or analyzing AA's market power in the United States, in any city within the United States, or in regard to any air travel between two cities within the United States; AA's ability to force travel agencies to subscribe to AA Direct Connect; or any actual or potential threat or step by AA to deny your company, any other travel agency, or any group of travel agencies access to any AA content.

9. Documents and communications referring or relating to a "Reverse GDS" or any actual or contemplated arrangement in which an airline charges a GDSs and/or travel agencies for access to airline content, including but not limited to ancillary fare content.

10. Data or documents sufficient to show on a monthly basis from 2008 to present, the number of AA segments booked by your company from a U.S. point of sale, broken down by the following: a) AA Direct Connect; b) AA.com; c) all other AA-owned distribution channels (e.g., call centers, ticket offices); d) Travelport GDSs; e) Sabre; f) Amadeus; g) non-GDS booking tools; and h) all other forms of distribution used by your company.

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11. Documents or communications sufficient to show the GDSs to which your company has subscribed over time and any actual or contemplated plans to change the GDS or GDSs your company uses.

12. Documents or communications sufficient to show the extent to which your company uses multiple booking sources, including but not limited to using multiple GDSs, and any software or other tools your company uses to facilitate use of multiple booking sources.

13. All documents and communications with or about Farelogix, Open Axis, Boston Consulting Group, or Take Travel Forward.

# **EXHIBIT 22**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Northern District of California

American Airlines, Inc.

Plaintiff V.

Travelport Limited, et al.

Civil Action No. 4:11-cv-00244-Y

Defendant

(If the action is pending in another district, state where: Northern District of Texas )

#### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Rearden Commerce, Inc., by and through its registered agent, CSC-Lawyers Incorporating Service, 2730 Gateway Oaks Dr., Suite 100, Sacramento, CA 95833

*Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place:	Dechert LLP, One Maritime Plaza, Suite 2300, San	Date and Time:
	Francisco, CA 94111	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

OR ney's signature

 The name, address, e-mail, and telephone number of the attorney representing (name of party)
 Defendants

 Travelport Limited and Travelport, LP
 , who issues or requests this subpoena, are:

Steig D. Olson, Quinn, Emanuel, Urquhart & Sullivan, LLP, 51 Madison Avenue, 22nd Floor, New York, New York, (212) 849-7000, steigolson@quinnemanuel.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, an		
\$			
fees are \$	for travel and \$	for services, for a to	tal of \$0.00
	for travel and \$		tal of \$0.00_

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

## (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(**B**) *When Permitted.* To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

# American Airlines, Inc. v. Travelport Limited, et al., Case 4:11-cv-00244-Y (N.D. Tex.)

## **SCHEDULE A**

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, defendants Travelport Limited and Travelport L.P. d/b/a Travelport, hereby request that you produce the documents described below by the date and time set forth in the Subpoena.

#### **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "API" means application programming interface.

7. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

8. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

9. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

10. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

11. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

12. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

13. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

14. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

15. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

16. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

17. The term "including" means "including but not limited to."

18. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

19. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

20. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

21. The term "online travel agencies" means Orbitz; Hotwire.com; CheapTickets, Expedia; Priceline; Travelocity; CheapOair; BookIt.com; Vegas.com; CheapAir; OneTravel; Globester; AirGorilla; and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

22. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

23. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

24. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

25. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

26. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

27. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

28. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise

lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

29. The term "Travel Management Companies" or "TMCs" includes Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

30. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents and employees.

31. The term "uAPI" means Travelport's Universal API as reflected on Travelport's website.<sup>2</sup>

32. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

33. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

http://www.travelport.com/Global%20Repository/Products%20and%20Services/Travelport%20Universal%20API.aspx

## **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

- a. "and" and "or" shall be construed conjunctively or disjunctively,
- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. a request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders.

4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

9. Except where otherwise specified these requests cover the time period from April12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

### **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena relating to litigation in either state or federal court, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre, or Orbitz regarding any such subpoena.

3. Documents sufficient to show the nature of your business, including to identify and describe your product and service offerings that facilitate or relate to the comparison of airline fares, schedule information or seat availability, and booking travel.

4. All business planning or strategic documents that identify and analyze product and service offerings of other companies that compete with your product and service offerings.

5. All documents relating to the relationship among, or comparisons between, your product and service offerings and GDS offerings, including all documents relating to competition between your product and service offerings and GDS offerings.

6. All documents in which you, or any other company, is referred to as a "GDS new entrant," a "GNE," or a GDS "bypass."

7. All documents that refer or relate to your ability to participate in a Travelport authorized developer program or to interoperate with any of Travelport's products or services, including Travelport uAPI.

8. All actual or proposed contracts or agreements between your company and AA, communications between your company and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements, and internal communications from your company regarding that contract or agreement or the negotiations surrounding it.

All actual or proposed contracts or agreements between your company and
 Farelogix, and communications between your company and Farelogix that refer or relate to AA.

10. Documents sufficient to show whether, and if so, how your company's product or service offerings work, or are used by travel agencies, with AA Direct Connect, AA.com, any other form of distribution owned by AA, or any Farelogix product—including documents sufficient to show the fees charged to travel agents for such use of your product or service offerings.

11. Documents sufficient to show whether and how any of your company's products or service offerings facilitate travel agents using multiple GDSs or other distribution channels to search for and/or book air travel.

12. All documents that refer or relate to AA Direct Connect and/or Farelogix product or service offerings, and in particular:

a. technological limitations of AA Direct Connect or any Farelogix product,
 including limitations on their ability to: compare fares across airlines;

process interline bookings; integrate with travel agencies' front-office, mid-office, and back-office tools; or perform any other function provided by a GDS;

- b. the need or desirability for AA Direct Connect or any Farelogix product to interface with a GDS in order to be useful to a travel agency;
- c. comparisons between AA Direct Connect or any Farelogix product to any GDS;
- costs to travel agencies of adopting AA Direct Connect or any Farelogix product, including but not limited to fees and charges, integration costs, equipment costs, bandwith costs, out-of-pocket expenses, labor costs, equipment costs, and sacrificed efficiency;
- e. complaints concerning AA Direct Connect or any Farelogix product; and
- f. concerns about the financial health or viability of Farelogix.

13. Documents that refer or relate to the importance to your company of having access to AA content, including the actual or contemplated impact of losing such access.

14. Documents or data to show any compensation your company has received from AA or Farelogix.

15. Documents or data sufficient to identify the travel agents that use your product or service offerings..

16. All documents that refer or relate to Open Axis or Take Travel Forward.

# **EXHIBIT 23**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Western District of Texas

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American Airlines, Inc.

Plaintiff

v. Travelport Limited, et al. Civil Action No. 4:11-cv-00244-Y

Defendant

(If the action is pending in another district, state where: Northern District of Texas )

#### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Southwest Airlines, Co., by and through its registered agent Corporation Service Company, 211 E. 7th St., Suite 620, Austin, TX 78701

*Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Dechert LLP, 300 West 6th St., Suite 2010, Austin, TX	Date and Time:
78701	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

OR Attorney's signature

The name, address, e-mail, and telephone number of the attorney represe	nting (name of party)	Defendants
Travelport Limited and Travelport, LP	, who issues or requests this	subpoena, are:
Craig G. Falls, Dechert LLP, 1775   Street, NW, Washington, DC 20006	202-261-3300. craio falls@d	echert com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

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(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

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# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party.

3. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

4. The term "airline ancillary fare content" means information about the availability and prices of an airline's ancillary services, and the ability to book such ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

11. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

12. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

13. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

14. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

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15. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

16. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

17. The term "full content" means all of a particular airline's airline content.

18. The term "full content agreement" means an agreement entitling an entity to access all and book any of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

26. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

27. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

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28. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

29. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

30. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

31. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

32. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

34. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

35. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

36. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

37. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

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# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses.

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4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

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9. Except where otherwise specified these requests cover the time period from April12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

## **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Documents or data sufficient to show, on an annual basis from 2002 to the present: (i) the average per-segment booking fees your company has paid to each GDS for U.S. point-of-sale bookings; (ii) total booking fees paid by your company to each GDS for U.S. point-of-sale bookings; and (iii) total revenue your company obtained from U.S. point-of-sale bookings from each GDS.

From January 1, 2006 to the present, all contracts between your company and any GDS.

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5. From January 1, 2006 to the present, any documents relating to any actual, contemplated, or expected reductions in booking fees or other concessions your company obtained or expected to obtain as a result of negotiations with GDSs.

6. Documents and communications relating to your company's actual, contemplated, or proposed plans to discontinue or threaten to discontinue using any GDS.

7. Communications with any GDS that refer to a competing GDS's booking fees, contract terms, product improvements, technological capabilities, service quality, or any other competitive attribute.

8. Data or documents sufficient to show on a monthly basis, from 2008 to the present, the revenue generated and number of your company's segments booked from a U.S. point of sale through each of the following: a) your company's direct connect; b) your company's website; c) all other distribution channels owned by your company (e.g., call centers, ticket offices); d) Supplier Link; e) Travelport's GDSs; f) Sabre; g) Amadeus; h) Orbitz.com; i) Orbitz for Business; j) Cheaptickets.com; k) Expedia; l) Priceline; m) Travelocity; n) all other online travel agencies; o) Hogg Robinson Group; p) American Express; q) Carlson Wagonlit Travel; r) BCD Travel Services; and s) any other distribution channel used by your company.

9. Documents and communications analyzing the effect of AA Direct Connect on competition among airlines; commoditization of airline services; or the ability of travelers and travel agencies to find the best available fares.

10. Documents and communications relating to the value that any GDS, or GDSs in general, provide to your company, including but not limited to attempts to quantify that value.

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11. Documents and communications relating to the inability of AA Direct Connect or any Farelogix product to perform functions performed by any GDS including but not limited to limitations on the ability of AA Direct Connect or Farelogix to: process interline bookings; compare fares across airlines; and integrate with travel agencies' front-office, mid-office, and back-office tools.

12. Communications between your company and any travel agency relating to any direct connect, including but not limited to AA Direct Connect.

13. Communications between your company and AA relating to: AA Direct Connect; any other direct connect arrangement or technology; Reverse GDS arrangements; booking source premiums, AA's Source Premium Policy, full content agreements, Open Axis; Take Travel Forward; Farelogix; Boston Consulting Group; or the distribution of airline content or airline ancillary fare content.

# **EXHIBIT 24**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Eastern District of Pennsylvania

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American Airtines, Inc.

Plaintiff

v. Travelport Limited, et al. Civil Action No. 4:11-cv-00244-Y

Defendant

(If the action is pending in another district, state where: Northern District of Texas )

# SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Spirit Airlines, Inc., by and through its registered agent, Corporation Service Company, 2711 Centerville Rd., Suite 400, Wilmington, DE 19808

*Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Dechert LLP, 2929 Arch St., Philadelphia, PA 19104	Date and Time:
	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

Attorney's signature

 The name, address, e-mail, and telephone number of the attorney representing (name of party)
 Defendants

 Travelport Limited and Travelport, LP
 , who issues or requests this subpoena, are:

OR

Craig G. Falls, Dechert LLP, 1775 | Street, NW, Washington, DC 20006, 202-261-3300, craig.falls@dechert.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

# **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United tness fees for one day's attendance, an		
\$	·		
	for travel and \$		al of \$ 0.00
	for travel and \$		al of \$

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

# (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

### **SCHEDULE A**

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P. hereby request that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

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14. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

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23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

26. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

27. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

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28. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

29. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

30. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

31. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

32. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

34. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

35. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

36. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

37. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

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# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses.

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4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

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9. Except where otherwise specified these requests cover the time period from April12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

## **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Documents or data sufficient to show, on an annual basis from 2002 to the present: (i) the average per-segment booking fees your company has paid to each GDS for U.S. point-of-sale bookings; (ii) total booking fees paid by your company to each GDS for U.S. point-of-sale bookings; and (iii) total revenue your company obtained from U.S. point-of-sale bookings from each GDS.

From January 1, 2006 to the present, all contracts between your company and any GDS.

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5. From January 1, 2006 to the present, any documents relating to any actual, contemplated, or expected reductions in booking fees or other concessions your company obtained or expected to obtain as a result of negotiations with GDSs.

6. Documents and communications relating to your company's actual, contemplated, or proposed plans to discontinue or threaten to discontinue using any GDS.

7. Communications with any GDS that refer to a competing GDS's booking fees, contract terms, product improvements, technological capabilities, service quality, or any other competitive attribute.

8. Data or documents sufficient to show on a monthly basis, from 2008 to the present, the revenue generated and number of your company's segments booked from a U.S. point of sale through each of the following: a) your company's direct connect; b) your company's website; c) all other distribution channels owned by your company (e.g., call centers, ticket offices); d) Supplier Link; e) Travelport's GDSs; f) Sabre; g) Amadeus; h) Orbitz.com; i) Orbitz for Business; j) Cheaptickets.com; k) Expedia; l) Priceline; m) Travelocity; n) all other online travel agencies; o) Hogg Robinson Group; p) American Express; q) Carlson Wagonlit Travel; r) BCD Travel Services; and s) any other distribution channel used by your company.

9. Documents and communications analyzing the effect of AA Direct Connect on competition among airlines; commoditization of airline services; or the ability of travelers and travel agencies to find the best available fares.

10. Documents and communications relating to the value that any GDS, or GDSs in general, provide to your company, including but not limited to attempts to quantify that value.

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11. Documents and communications relating to the inability of AA Direct Connect or any Farelogix product to perform functions performed by any GDS including but not limited to limitations on the ability of AA Direct Connect or Farelogix to: process interline bookings; compare fares across airlines; and integrate with travel agencies' front-office, mid-office, and back-office tools.

12. Communications between your company and any travel agency relating to any direct connect, including but not limited to AA Direct Connect.

13. Communications between your company and AA relating to: AA Direct Connect; any other direct connect arrangement or technology; Reverse GDS arrangements; booking source premiums, AA's Source Premium Policy, full content agreements, Open Axis; Take Travel Forward; Farelogix; Boston Consulting Group; or the distribution of airline content or airline ancillary fare content.

# **EXHIBIT 25**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

# District of Nebraska

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American Airlines, Inc.

Plaintiff V.

Travelport Limited, et al.

Defendant

Civil Action No. 4:11-cv-00244-Y

(If the action is pending in another district, state where: Northern District of Texas )

# OFNA TO BROBLICE BOCUMENTS

# SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Travel and Transport, Inc., through its registered agent Rolley Bennett, 2120 S. 72nd Street, Suite 450, Omaha, NE 68124

*Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Travel and Transport, Inc., 2120 S. 72nd Street, Suite	Date and Time:
450, Omaha, NE 68124	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

E /l

Attorney's signature

Signature of Clerk or Deputy Clerk

 The name, address, e-mail, and telephone number of the attorney representing (name of party)
 Defendants

 Travelport Limited and Travelport, LP
 , who issues or requests this subpoena, are:

OR

Justin N. Pentz, Dechert LLP, 2929 Arch. St., Philadelphia, PA 19104, 215-994-4000, justin.pentz@dechert.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

# **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for services, for a to	otal of \$ 0.00
	for travel and \$		otal of \$0.00_

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

# (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(**B**) *When Permitted.* To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

## SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P., hereby requests that you produce the documents described below by the date and time set forth in the Subpoena.

## **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "bulk fare" means any fare available only when buying groups of seats or any fare privately negotiated with airlines by consolidators or tour operators.

11. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

12. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

13. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

14. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

15. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings,

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data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

16. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

17. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

18. The term "full content" means all of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "opaque fare" means a fare, together with associated inventory, offered for sale by or on behalf of an airline in such a way that there is no disclosure of the airline's identity until after there has been an irrevocable commitment to purchase.

26. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

27. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

28. The term "private fare" means a fare for passenger air travel where the airline does not offer the fare to the general public, but offers the fare only to certain travel agencies and/or corporations.

29. The term "privately negotiated discount" means a discount off the fare for passenger air travel where the airline does not offer the discount to the general public, but offers the discount only to certain travel agencies and/or corporations.

30. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

31. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

32. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

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34. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

35. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

36. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

37. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

38. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

39. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting

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on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

40. The terms "wholesale fare" means a discounted fare for air travel that is typically offered to tour operators and consolidators.

41. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

## **INSTRUCTIONS**

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2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses;
- 4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

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- 5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.
- 6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.
- 7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.
- 8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.
- Except where otherwise specified these requests cover the time period from April 12, 2007 to the present.

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10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order. A copy of that order is attached to this subpoena.

## **DOCUMENT REQUESTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Any actual or proposed contracts or agreements between you and AA and communications between you and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements.

4. Documents comparing AA Direct Connect to any GDS or GDSs in general or analyzing the advantages and/or disadvantages of AA Direct Connect, including business strategy documents and internal or external communications relating to:

a. The technological limitations of AA Direct Connect, including limitations on the ability of AA Direct Connect to: compare fares across airlines; process interline

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bookings; integrate with your company's front-office, mid-office, and back-office tools; or perform any other function that your company can obtain from a GDS.

- b. The actual, contemplated, or expected costs to your company of using AA Direct Connect, including: costs of installing and/or integrating AA Direct Connect with your current systems; reduced efficiency caused by using AA Direct Connect's single-carrier platform; reduced ability to find the best fares for your customers; reduced financial assistance payments or other compensation for your company's services; loss of guaranteed access to AA full content; and reduced competitiveness against AA.com and other competitors that have access to AA's full content.
- c. The actual, contemplated, or expected costs AA will impose on your company if you refuse to subscribe to AA Direct Connect, including: termination of your company's ticketing authority; loss of access to AA ancillary fare content; loss of access to wholesale, bulk, or opaque AA fares; costs of AA booking source premiums or other surcharges; reduced ability to find the best fare for your customers, and reduced competitiveness against AA.com and other competitors that have access to AA's full content or superior access to AA content.

5. Communications between you and AA relating to AA Direct Connect, including but not limited to: sales materials and presentations; negotiations; any executed agreements with AA concerning AA Direct Connect; and any complaints or other communications about the capabilities or performance of AA Direct Connect.

6. Documents discussing or analyzing the importance to your company of having access to AA content, including but not limited to AA ancillary fare content and wholesale, bulk,

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or opaque AA fares, and including but not limited to any documents discussing or analyzing the actual, contemplated, or expected impact of losing access to AA content on your company's revenue, costs, or competitiveness.

7. Communications between you and any of your customers relating to your company's access to AA content or your company's use of AA Direct Connect, including any communications in which a customer expresses concern about losing access to AA content, AA private fares, or AA privately negotiated discounts if your company does not subscribe to AA Direct Connect.

8. Documents discussing or analyzing AA's market power in the United States, in any city within the United States, or in regard to any air travel between two cities within the United States; AA's ability to force travel agencies to subscribe to AA Direct Connect; or any actual or potential threat or step by AA to deny your company, any other travel agency, or any group of travel agencies access to any AA content.

9. Documents and communications referring or relating to a "Reverse GDS" or any actual or contemplated arrangement in which an airline charges a GDSs and/or travel agencies for access to airline content, including but not limited to ancillary fare content.

10. Data or documents sufficient to show on a monthly basis from 2008 to present, the number of AA segments booked by your company from a U.S. point of sale, broken down by the following: a) AA Direct Connect; b) AA.com; c) all other AA-owned distribution channels (e.g., call centers, ticket offices); d) Travelport GDSs; e) Sabre; f) Amadeus; g) non-GDS booking tools; and h) all other forms of distribution used by your company.

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11. Documents or communications sufficient to show the GDSs to which your company has subscribed over time and any actual or contemplated plans to change the GDS or GDSs your company uses.

12. Documents or communications sufficient to show the extent to which your company uses multiple booking sources, including but not limited to using multiple GDSs, and any software or other tools your company uses to facilitate use of multiple booking sources.

13. All documents and communications with or about Farelogix, Open Axis, Boston Consulting Group, or Take Travel Forward.

# **EXHIBIT 26**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

## UNITED STATES DISTRICT COURT

for the

## Eastern District of Pennsylvania

)

)

American Airlines,	Inc.
Plaintiff	

V.

Civil Action No. 4:11-cv-00244-Y

Travelport Limited, et al.

(If the action is pending in another district, state where: Northern District of Texas )

## Defendant

### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Travel Leaders Corporate, LLC, through its registered agent Corporation Service Company, 2711 Centerville Road, Suite 400, Wilmington, DE 19808

*Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place:	Dechert LLP, 2929 Arch St., Philadelphia, PA 19104	Date and Time:
		02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

	Place:	Date and Time:
l		

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

OR 3

Attorney's signature

The name, address, e-mail, and telephone number of the attorney re	presenting (name of party) Defendants	
Travelport Limited and Travelport, LP	, who issues or requests this subpoena, are:	
Justin N. Pentz, Dechert III P. 2929 Arch, St. Philadelphia, PA 191	04 215-994-4000 justin pentz@dechert.com	

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

## **PROOF OF SERVICE**

## (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for convious for a to	-1 - <b>f</b> Φ
		for services, for a to	al of \$ 0.00
	enalty of perjury that this information i		

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

## (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

## SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P., hereby requests that you produce the documents described below by the date and time set forth in the Subpoena.

## **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "bulk fare" means any fare available only when buying groups of seats or any fare privately negotiated with airlines by consolidators or tour operators.

11. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

12. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

13. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

14. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

15. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings,

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data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

16. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

17. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

18. The term "full content" means all of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "opaque fare" means a fare, together with associated inventory, offered for sale by or on behalf of an airline in such a way that there is no disclosure of the airline's identity until after there has been an irrevocable commitment to purchase.

26. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

27. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

28. The term "private fare" means a fare for passenger air travel where the airline does not offer the fare to the general public, but offers the fare only to certain travel agencies and/or corporations.

29. The term "privately negotiated discount" means a discount off the fare for passenger air travel where the airline does not offer the discount to the general public, but offers the discount only to certain travel agencies and/or corporations.

30. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

31. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

32. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

34. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

35. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

36. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

37. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

38. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

39. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting

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on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

40. The terms "wholesale fare" means a discounted fare for air travel that is typically offered to tour operators and consolidators.

41. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

## **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses;
- 4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

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- 5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.
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- 7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.
- 8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.
- Except where otherwise specified these requests cover the time period from April 12, 2007 to the present.

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10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order. A copy of that order is attached to this subpoena.

## **DOCUMENT REQUESTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Any actual or proposed contracts or agreements between you and AA and communications between you and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements.

4. Documents comparing AA Direct Connect to any GDS or GDSs in general or analyzing the advantages and/or disadvantages of AA Direct Connect, including business strategy documents and internal or external communications relating to:

a. The technological limitations of AA Direct Connect, including limitations on the ability of AA Direct Connect to: compare fares across airlines; process interline

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bookings; integrate with your company's front-office, mid-office, and back-office tools; or perform any other function that your company can obtain from a GDS.

- b. The actual, contemplated, or expected costs to your company of using AA Direct Connect, including: costs of installing and/or integrating AA Direct Connect with your current systems; reduced efficiency caused by using AA Direct Connect's single-carrier platform; reduced ability to find the best fares for your customers; reduced financial assistance payments or other compensation for your company's services; loss of guaranteed access to AA full content; and reduced competitiveness against AA.com and other competitors that have access to AA's full content.
- c. The actual, contemplated, or expected costs AA will impose on your company if you refuse to subscribe to AA Direct Connect, including: termination of your company's ticketing authority; loss of access to AA ancillary fare content; loss of access to wholesale, bulk, or opaque AA fares; costs of AA booking source premiums or other surcharges; reduced ability to find the best fare for your customers, and reduced competitiveness against AA.com and other competitors that have access to AA's full content or superior access to AA content.

5. Communications between you and AA relating to AA Direct Connect, including but not limited to: sales materials and presentations; negotiations; any executed agreements with AA concerning AA Direct Connect; and any complaints or other communications about the capabilities or performance of AA Direct Connect.

6. Documents discussing or analyzing the importance to your company of having access to AA content, including but not limited to AA ancillary fare content and wholesale, bulk,

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or opaque AA fares, and including but not limited to any documents discussing or analyzing the actual, contemplated, or expected impact of losing access to AA content on your company's revenue, costs, or competitiveness.

7. Communications between you and any of your customers relating to your company's access to AA content or your company's use of AA Direct Connect, including any communications in which a customer expresses concern about losing access to AA content, AA private fares, or AA privately negotiated discounts if your company does not subscribe to AA Direct Connect.

8. Documents discussing or analyzing AA's market power in the United States, in any city within the United States, or in regard to any air travel between two cities within the United States; AA's ability to force travel agencies to subscribe to AA Direct Connect; or any actual or potential threat or step by AA to deny your company, any other travel agency, or any group of travel agencies access to any AA content.

9. Documents and communications referring or relating to a "Reverse GDS" or any actual or contemplated arrangement in which an airline charges a GDSs and/or travel agencies for access to airline content, including but not limited to ancillary fare content.

10. Data or documents sufficient to show on a monthly basis from 2008 to present, the number of AA segments booked by your company from a U.S. point of sale, broken down by the following: a) AA Direct Connect; b) AA.com; c) all other AA-owned distribution channels (e.g., call centers, ticket offices); d) Travelport GDSs; e) Sabre; f) Amadeus; g) non-GDS booking tools; and h) all other forms of distribution used by your company.

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11. Documents or communications sufficient to show the GDSs to which your company has subscribed over time and any actual or contemplated plans to change the GDS or GDSs your company uses.

12. Documents or communications sufficient to show the extent to which your company uses multiple booking sources, including but not limited to using multiple GDSs, and any software or other tools your company uses to facilitate use of multiple booking sources.

13. All documents and communications with or about Farelogix, Open Axis, Boston Consulting Group, or Take Travel Forward.

# **EXHIBIT 27**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Northern District of Georgia

American	Airlines,	Inc.

Plaintiff V.

Travelport Limited, et al.

Defendant

Civil Action No. 4:11-cv-00244

(If the action is pending in another district, state where: Northern District of Texas )

## SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: TRX, Inc., by and through its registered agent, Hammond, Harley Shane, 2970 Clairmont Road NE, Suite 300, Atlanta, GA 30329.

*Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Duane Morris LLP, attn: Stephanie Hansen	Date and Time:
Atlantic Center Plaza, Suite 700	02/17/2012 9:00 am
1180 West Peachtree St. NW, Atlanta, GA 30309	02/11/2012 3.00 am

□ *Inspection of Premises:* YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:
	[

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

OR Signature of Clerk or Deputy Clerk Attorney's signature The name, address, e-mail, and telephone number of the attorney representing (name of party) Defendants , who issues or requests this subpoena, are: Travelport Limited and Travelport, LP

Steig D. Olson, Quinn Emanuel Urquhart & Sullivan, LLP, 51 Madison Ave., 22nd Floor, New York, NY 10010, 212-849-7000, steigolson@quinnemanuel.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244

### **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United tness fees for one day's attendance, an		
\$	·		
	for travel and \$		al of \$ 0.00
	for travel and \$		al of \$

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

### (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

# American Airlines, Inc. v. Travelport Limited, et al., Case 4:11-cv-00244-Y (N.D. Tex.)

## **SCHEDULE A**

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, defendants Travelport Limited and Travelport L.P. d/b/a Travelport, hereby request that you produce the documents described below by the date and time set forth in the Subpoena.

#### **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "API" means application programming interface.

7. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

8. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

9. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

10. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

11. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

12. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

13. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

14. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

15. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

16. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

17. The term "including" means "including but not limited to."

18. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

19. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

20. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

21. The term "online travel agencies" means Orbitz; Hotwire.com; CheapTickets, Expedia; Priceline; Travelocity; CheapOair; BookIt.com; Vegas.com; CheapAir; OneTravel; Globester; AirGorilla; and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

22. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

23. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

24. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

25. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

26. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

27. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

28. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise

lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

29. The term "Travel Management Companies" or "TMCs" includes Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

30. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents and employees.

31. The term "uAPI" means Travelport's Universal API as reflected on Travelport's website.<sup>2</sup>

32. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

33. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

http://www.travelport.com/Global%20Repository/Products%20and%20Services/Travelport%20Universal%20API.aspx

### **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

- a. "and" and "or" shall be construed conjunctively or disjunctively,
- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. a request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders.

4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

Except where otherwise specified these requests cover the time period from April
 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

#### **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena relating to litigation in either state or federal court, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre, or Orbitz regarding any such subpoena.

3. Documents sufficient to show the nature of your business, including to identify and describe your product and service offerings that facilitate or relate to the comparison of airline fares, schedule information or seat availability, and booking travel.

4. All business planning or strategic documents that identify and analyze product and service offerings of other companies that compete with your product and service offerings.

5. All documents relating to the relationship among, or comparisons between, your product and service offerings and GDS offerings, including all documents relating to competition between your product and service offerings and GDS offerings.

6. All documents in which you, or any other company, is referred to as a "GDS new entrant," a "GNE," or a GDS "bypass."

7. All documents that refer or relate to your ability to participate in a Travelport authorized developer program or to interoperate with any of Travelport's products or services, including Travelport uAPI.

8. All actual or proposed contracts or agreements between your company and AA, communications between your company and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements, and internal communications from your company regarding that contract or agreement or the negotiations surrounding it.

All actual or proposed contracts or agreements between your company and
 Farelogix, and communications between your company and Farelogix that refer or relate to AA.

10. Documents sufficient to show whether, and if so, how your company's product or service offerings work, or are used by travel agencies, with AA Direct Connect, AA.com, any other form of distribution owned by AA, or any Farelogix product—including documents sufficient to show the fees charged to travel agents for such use of your product or service offerings.

11. Documents sufficient to show whether and how any of your company's products or service offerings facilitate travel agents using multiple GDSs or other distribution channels to search for and/or book air travel.

12. All documents that refer or relate to AA Direct Connect and/or Farelogix product or service offerings, and in particular:

a. technological limitations of AA Direct Connect or any Farelogix product,
 including limitations on their ability to: compare fares across airlines;

process interline bookings; integrate with travel agencies' front-office, mid-office, and back-office tools; or perform any other function provided by a GDS;

- b. the need or desirability for AA Direct Connect or any Farelogix product to interface with a GDS in order to be useful to a travel agency;
- c. comparisons between AA Direct Connect or any Farelogix product to any GDS;
- costs to travel agencies of adopting AA Direct Connect or any Farelogix product, including but not limited to fees and charges, integration costs, equipment costs, bandwith costs, out-of-pocket expenses, labor costs, equipment costs, and sacrificed efficiency;
- e. complaints concerning AA Direct Connect or any Farelogix product; and
- f. concerns about the financial health or viability of Farelogix.

13. Documents that refer or relate to the importance to your company of having access to AA content, including the actual or contemplated impact of losing such access.

14. Documents or data to show any compensation your company has received from AA or Farelogix.

15. Documents or data sufficient to identify the travel agents that use your product or service offerings..

16. All documents that refer or relate to Open Axis or Take Travel Forward.

# **EXHIBIT 28**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

#### District of Massachusetts

American Airlines, Inc.	
Plaintiff	
<b>v</b> .	

Civil Action No. 4:11-cv-00244-Y

Travelport Limited, et al.

(If the action is pending in another district, state where: Northern District of Texas )

# Defendant

#### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Travizon, Inc., through its registered agent Matthew Cummings, 275 Mishawum Rd., Suite 300, Woburn, MA 01801

*Production:* YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Dechert LLP, 200 Clarendon St., 27th Floor, Bostor	Date and Time:
MA 02116	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

	Date and Time:
t	

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

Attorney's signature

 The name, address, e-mail, and telephone number of the attorney representing (name of party)
 Defendants

 Travelport Limited and Travelport, LP
 , who issues or requests this subpoena, are:

 Justin N. Pentz, Dechert LLP, 2929 Arch. St., Philadelphia, PA 19104, 215-994-4000, justin.pentz@dechert.com

OR

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the s	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$			
fees are \$	for travel and \$	for convious for a to	-1 - <b>f</b> Φ
		for services, for a to	al of \$ 0.00
	enalty of perjury that this information i		

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

### (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(**B**) *When Permitted.* To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

#### SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P., hereby requests that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "bulk fare" means any fare available only when buying groups of seats or any fare privately negotiated with airlines by consolidators or tour operators.

11. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

12. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

13. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

14. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

15. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings,

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data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

16. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

17. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

18. The term "full content" means all of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "opaque fare" means a fare, together with associated inventory, offered for sale by or on behalf of an airline in such a way that there is no disclosure of the airline's identity until after there has been an irrevocable commitment to purchase.

26. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

27. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

28. The term "private fare" means a fare for passenger air travel where the airline does not offer the fare to the general public, but offers the fare only to certain travel agencies and/or corporations.

29. The term "privately negotiated discount" means a discount off the fare for passenger air travel where the airline does not offer the discount to the general public, but offers the discount only to certain travel agencies and/or corporations.

30. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

31. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

32. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

34. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

35. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

36. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

37. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

38. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

39. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting

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on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

40. The terms "wholesale fare" means a discounted fare for air travel that is typically offered to tour operators and consolidators.

41. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses;
- 4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

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- 5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.
- 6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.
- 7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.
- 8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.
- Except where otherwise specified these requests cover the time period from April 12, 2007 to the present.

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10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order. A copy of that order is attached to this subpoena.

### **DOCUMENT REQUESTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Any actual or proposed contracts or agreements between you and AA and communications between you and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements.

4. Documents comparing AA Direct Connect to any GDS or GDSs in general or analyzing the advantages and/or disadvantages of AA Direct Connect, including business strategy documents and internal or external communications relating to:

a. The technological limitations of AA Direct Connect, including limitations on the ability of AA Direct Connect to: compare fares across airlines; process interline

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bookings; integrate with your company's front-office, mid-office, and back-office tools; or perform any other function that your company can obtain from a GDS.

- b. The actual, contemplated, or expected costs to your company of using AA Direct Connect, including: costs of installing and/or integrating AA Direct Connect with your current systems; reduced efficiency caused by using AA Direct Connect's single-carrier platform; reduced ability to find the best fares for your customers; reduced financial assistance payments or other compensation for your company's services; loss of guaranteed access to AA full content; and reduced competitiveness against AA.com and other competitors that have access to AA's full content.
- c. The actual, contemplated, or expected costs AA will impose on your company if you refuse to subscribe to AA Direct Connect, including: termination of your company's ticketing authority; loss of access to AA ancillary fare content; loss of access to wholesale, bulk, or opaque AA fares; costs of AA booking source premiums or other surcharges; reduced ability to find the best fare for your customers, and reduced competitiveness against AA.com and other competitors that have access to AA's full content or superior access to AA content.

5. Communications between you and AA relating to AA Direct Connect, including but not limited to: sales materials and presentations; negotiations; any executed agreements with AA concerning AA Direct Connect; and any complaints or other communications about the capabilities or performance of AA Direct Connect.

6. Documents discussing or analyzing the importance to your company of having access to AA content, including but not limited to AA ancillary fare content and wholesale, bulk,

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or opaque AA fares, and including but not limited to any documents discussing or analyzing the actual, contemplated, or expected impact of losing access to AA content on your company's revenue, costs, or competitiveness.

7. Communications between you and any of your customers relating to your company's access to AA content or your company's use of AA Direct Connect, including any communications in which a customer expresses concern about losing access to AA content, AA private fares, or AA privately negotiated discounts if your company does not subscribe to AA Direct Connect.

8. Documents discussing or analyzing AA's market power in the United States, in any city within the United States, or in regard to any air travel between two cities within the United States; AA's ability to force travel agencies to subscribe to AA Direct Connect; or any actual or potential threat or step by AA to deny your company, any other travel agency, or any group of travel agencies access to any AA content.

9. Documents and communications referring or relating to a "Reverse GDS" or any actual or contemplated arrangement in which an airline charges a GDSs and/or travel agencies for access to airline content, including but not limited to ancillary fare content.

10. Data or documents sufficient to show on a monthly basis from 2008 to present, the number of AA segments booked by your company from a U.S. point of sale, broken down by the following: a) AA Direct Connect; b) AA.com; c) all other AA-owned distribution channels (e.g., call centers, ticket offices); d) Travelport GDSs; e) Sabre; f) Amadeus; g) non-GDS booking tools; and h) all other forms of distribution used by your company.

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11. Documents or communications sufficient to show the GDSs to which your company has subscribed over time and any actual or contemplated plans to change the GDS or GDSs your company uses.

12. Documents or communications sufficient to show the extent to which your company uses multiple booking sources, including but not limited to using multiple GDSs, and any software or other tools your company uses to facilitate use of multiple booking sources.

13. All documents and communications with or about Farelogix, Open Axis, Boston Consulting Group, or Take Travel Forward.

# **EXHIBIT 29**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# UNITED STATES DISTRICT COURT

for the

Eastern District of Pennsylvania

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American Airlines, Inc.

Plaintiff V.

Travelport Limited, et al.

Civil Action No. 4:11-cv-00244-Y

Defendant

(If the action is pending in another district, state where: Northern District of Texas )

#### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: United Airlines, Inc., by and through its registered agent, The Prentice-Hall Corporation System, Inc., 2711 Centerville Road, Suite 400, Wilmington, DE 19808

Production: YOU ARE COMMANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Dechert LLP, 2929 Arch St., Philadelphia, PA 19104	Date and Time:
	02/17/2012 9:00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:
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The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

Signature of Clerk or Deputy Clerk

Attorney's signature

The name, address, e-mail, and telephone number of the attorney repre-	senting (name of party)	Defendants
Travelport Limited and Travelport, LP	, who issues or reques	sts this subpoena, are:
Craig G Falls Dechert LLP 1775 L Street NW Washington DC 2000		alle@dechart.com

OR

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244-Y

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		on (date)	; or
$\Box$ I returned the	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, an		
\$			
fees are \$	for travel and \$	for services, for a to	tal of \$0.00
	for travel and \$		tal of \$0.00_

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

## (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(**B**) *When Permitted.* To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoend to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

#### SCHEDULE A

Pursuant to Rule 45 of the Federal Rules of Civil Procedure, Travelport Limited and Travelport L.P. hereby request that you produce the documents described below by the date and time set forth in the Subpoena.

# **DEFINITIONS**

1. The terms "AA," "American," and "American Airlines" mean plaintiff American Airlines, Inc. including all divisions, subsidiaries, affiliates, controlled entities, joint ventures, related companies, any predecessors, successors, or assigns, individually or in any combination, and any agents or persons acting on behalf of or under American Airlines, Inc.'s control, including present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above, and any other person who currently or formerly acted or purported to act on behalf of, or who are or have been subject to the direction or control of, any of the entities listed above.

2. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party.

3. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

4. The term "airline ancillary fare content" means information about the availability and prices of an airline's ancillary services, and the ability to book such ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

11. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

12. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

13. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

14. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings, data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

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15. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

16. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

17. The term "full content" means all of a particular airline's airline content.

18. The term "full content agreement" means an agreement entitling an entity to access all and book any of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

26. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

27. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

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28. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

29. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

30. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

31. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

32. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

34. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

35. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

36. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

37. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

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# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses.

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4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.

6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.

7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.

8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails –custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents – custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.

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9. Except where otherwise specified these requests cover the time period from April12, 2007 to the present.

10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order.A copy of that order is attached to this subpoena.

#### **REQUESTS TO PRODUCE DOCUMENTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline content through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Documents or data sufficient to show, on an annual basis from 2002 to the present: (i) the average per-segment booking fees your company has paid to each GDS for U.S. point-of-sale bookings; (ii) total booking fees paid by your company to each GDS for U.S. point-of-sale bookings; and (iii) total revenue your company obtained from U.S. point-of-sale bookings from each GDS.

From January 1, 2006 to the present, all contracts between your company and any GDS.

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5. From January 1, 2006 to the present, any documents relating to any actual, contemplated, or expected reductions in booking fees or other concessions your company obtained or expected to obtain as a result of negotiations with GDSs.

6. Documents and communications relating to your company's actual, contemplated, or proposed plans to discontinue or threaten to discontinue using any GDS.

7. Communications with any GDS that refer to a competing GDS's booking fees, contract terms, product improvements, technological capabilities, service quality, or any other competitive attribute.

8. Data or documents sufficient to show on a monthly basis, from 2008 to the present, the revenue generated and number of your company's segments booked from a U.S. point of sale through each of the following: a) your company's direct connect; b) your company's website; c) all other distribution channels owned by your company (e.g., call centers, ticket offices); d) Supplier Link; e) Travelport's GDSs; f) Sabre; g) Amadeus; h) Orbitz.com; i) Orbitz for Business; j) Cheaptickets.com; k) Expedia; l) Priceline; m) Travelocity; n) all other online travel agencies; o) Hogg Robinson Group; p) American Express; q) Carlson Wagonlit Travel; r) BCD Travel Services; and s) any other distribution channel used by your company.

9. Documents and communications analyzing the effect of AA Direct Connect on competition among airlines; commoditization of airline services; or the ability of travelers and travel agencies to find the best available fares.

10. Documents and communications relating to the value that any GDS, or GDSs in general, provide to your company, including but not limited to attempts to quantify that value.

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11. Documents and communications relating to the inability of AA Direct Connect or any Farelogix product to perform functions performed by any GDS including but not limited to limitations on the ability of AA Direct Connect or Farelogix to: process interline bookings; compare fares across airlines; and integrate with travel agencies' front-office, mid-office, and back-office tools.

12. Communications between your company and any travel agency relating to any direct connect, including but not limited to AA Direct Connect.

13. Communications between your company and AA relating to: AA Direct Connect; any other direct connect arrangement or technology; Reverse GDS arrangements; booking source premiums, AA's Source Premium Policy, full content agreements, Open Axis; Take Travel Forward; Farelogix; Boston Consulting Group; or the distribution of airline content or airline ancillary fare content.

# **EXHIBIT 30**

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action

# **UNITED STATES DISTRICT COURT**

for the

District of Nevada

American Airlines, Inc.

Plaintiff v.

Travelport Limited, et al.

Defendant

Civil Action No. 4:11-cv-00244

(If the action is pending in another district, state where: Northern District of Texas )

#### SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To: Vegas.com, LLC, through its registered agent Christopher Childs, Esq., 901 N. Green Valley Parkway, Henderson, NV 89074

Production: YOU ARE COMM ANDED to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material: See Schedule A attached hereto.

Place: Duane Morris LLP, attn: Jana L. Dailey	Date and Time:
Suite 1560, 100 North City Parkway	02/17/2012 9:00 am
Las Vegas, NV 89106	02/11/2012 5.00 am

□ Inspection of Premises: YOU ARE COMMANDED to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:	Date and Time:

The provisions of Fed. R. Civ. P. 45(c), relating to your protection as a person subject to a subpoena, and Rule 45 (d) and (e), relating to your duty to respond to this subpoena and the potential consequences of not doing so, are attached.

Date: 01/26/2012

CLERK OF COURT

OR

Signature of Clerk or Deputy Clerk

Attorney's signature

 The name, address, e-mail, and telephone number of the attorney representing (name of party)
 Defendants

 Travelport Limited and Travelport, LP
 , who issues or requests this subpoena, are:

Justin N. Pentz, Dechert LLP, 2929 Arch. St., Philadelphia, PA 19104, 215-994-4000, justin.pentz@dechert.com

AO 88B (Rev. 06/09) Subpoena to Produce Documents, Information, or Objects or to Permit Inspection of Premises in a Civil Action (Page 2)

Civil Action No. 4:11-cv-00244

## **PROOF OF SERVICE**

# (This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for (name of individual and title, if any)

was received by me on (*date*) \_\_\_\_\_\_.

 $\Box$  I served the subpoena by delivering a copy to the named person as follows:

		On (date)	; or
□ I returned the	subpoena unexecuted because:		
	ena was issued on behalf of the United itness fees for one day's attendance, ar		
\$	·		
	for travel and \$		otal of \$ 0.00
	for travel and \$		otal of \$ 0.00

Server's address

Additional information regarding attempted service, etc:

#### Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

#### (c) Protecting a Person Subject to a Subpoena.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction — which may include lost earnings and reasonable attorney's fees — on a party or attorney who fails to comply.

#### (2) Command to Produce Materials or Permit Inspection.

(A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.

(B) *Objections*. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises — or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:

(i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.

(ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

## (3) Quashing or Modifying a Subpoena.

(A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:

(i) fails to allow a reasonable time to comply;

(ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person — except that, subject to Rule 45(c)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held;

(iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or

(iv) subjects a person to undue burden.

(B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:

(i) disclosing a trade secret or other confidential research, development, or commercial information;

(ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or

(iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.

(C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:

(i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and

(ii) ensures that the subpoenaed person will be reasonably compensated.

#### (d) Duties in Responding to a Subpoena.

(1) *Producing Documents or Electronically Stored Information.* These procedures apply to producing documents or electronically stored information:

(A) *Documents*. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.

(**B**) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.

(**C**) *Electronically Stored Information Produced in Only One Form.* The person responding need not produce the same electronically stored information in more than one form.

(**D**) *Inaccessible Electronically Stored Information.* The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

#### (2) Claiming Privilege or Protection.

(A) *Information Withheld*. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:

(i) expressly make the claim; and

(ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.

(B) *Information Produced*. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

#### SCHEDULE A

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2. The term "AA Content" means information about the schedules, availability, and prices of AA flights and AA ancillary products or services, and the ability to book such flights and ancillary services.

3. The term "AA Direct Connect" means the technology developed by and/or on behalf of AA that distributes AA's flight, fare, and availability information from AA's internal reservation system directly to travel agencies (including those in-house at corporate customers), whether or not that direct distribution to travel agencies is facilitated or supported by a GDS or other third party. 4. The term "airline content" means information about the schedules, availability, and prices of an airline's flights and ancillary services, and the ability to book such flights and ancillary services.

5. The term "ancillary services" means "optional services" as that term is used by AA in its Distribution Update Blog;<sup>1</sup> and any other services, products or related fees unbundled from the cost of a ticket, including, but not limited to, services, products, or related fees for checked baggage, onboard Internet connectivity, seat selection, ticket cancellation, changes in previously purchased tickets, seats with greater legroom, lounge access, food, drink, pillows, blankets, or priority boarding.

6. The term "back-office" means the portion of a travel agency's computer systems that handles accounting and other reporting functions.

7. The term "booking" means an airline passenger segment for transportation that is created by or reserved, purchased, or ticketed through a GDS, Direct Connect, or other distribution source.

8. The term "booking source premium" means any charge an airline imposes or threatens to impose on travel agencies for booking through a particular channel.

9. The term "Boston Consulting Group" means the Boston Consulting Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Boston Consulting Group, Inc.'s control, including representatives, agents and employees.

<sup>&</sup>lt;sup>1</sup> American Airlines Distribution Update Blog, *available at* http://www.aa.com/i18n/agency/ distribution/main.jsp?anchorLocation=DirectURL&title=distribution.

10. The term "bulk fare" means any fare available only when buying groups of seats or any fare privately negotiated with airlines by consolidators or tour operators.

11. The term "communication" means the transmittal of information in the form of facts, ideas, inquiries or otherwise.

12. The term "corporate customer" means a corporation or other entity that purchases travel either through a travel agency or directly from a GDS or airline.

13. The term "direct connect" means any technology developed by and/or on behalf of an airline that allows travel agencies, corporate customers, or other entities to connect directly to that airline's internal reservation system in order to obtain information about that airline's content, make reservations, book travel, obtain tickets, and/or perform post-ticketing service functions, whether or not that direct connect is facilitated or supported by a GDS or other third party.

14. The term "distribution channels" means all direct and indirect channels or outlets through which airline content is displayed, reviewed, booked and/or sold, including but not limited to GDSs, non-GDS booking tools, direct connect systems, internal airline reservation systems (including airline call centers, airline ticket counters, mobile platforms, and websites), travel agencies of any type, and corporate booking tools.

15. The term "document" is defined to be synonymous in meaning and equal in scope to the usage of the term "documents or electronically stored information" in Fed. R. Civ. P. 34, including all records and other tangible forms of expression, whether stored in paper or electronic form and whether in final or draft form, and includes without limitation: writings,

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data, drawings, spreadsheets, graphs, charts, photographs, sound recordings, and images. A draft or non-identical copy is a separate document within the meaning of this term.

16. The term "Farelogix" means Farelogix, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Farelogix, Inc.'s control, including representatives, agents and employees. "Farelogix" includes its affiliates, controlled entities, joint ventures, related companies, predecessors, successors and assigns; and present and former officers, directors, employees, agents, attorneys, accountants, and representatives of any of the entities listed above; and any other person who currently acts or formerly acted or purported to act on behalf, or who are or have been subject to the direction or control of, any of the entities listed above.

17. The term "front-office" means the portion of a travel agency's computer systems that interacts with suppliers, customers, or the general public, and which enables travel agencies to compare fares and make travel arrangements.

18. The term "full content" means all of a particular airline's airline content.

19. The term "GDS" means a "Global Distribution System," a computer reservation system that allows users to view and compare airline content from multiple airlines and/or content from other travel providers, book and issue tickets, and/or perform post-ticketing service functions. For the purposes of these Requests only the term GDS includes those systems operated under the Sabre, Galileo, Apollo, Worldspan, and Amadeus brands.

20. The term "including" means "including but not limited to."

21. The term "interline" means passenger air travel where segments of the same ticket are flown by different airlines.

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22. The term "mid-office" means the information management portion of a travel agency's computer systems, as distinct from the booking and fare comparison systems (see "front-office) and accounting functions (see "back-office").

23. The term "non-GDS booking tools" means software or webpages, not owned by an airline or a GDS, that enable travel agencies or corporate travelers to book air travel, and includes but is not limited to booking tools offered by BookingBuilder, Concur, Rearden, NuTravel, and Agent Ware.

24. The term "online travel agencies" means Orbitz, Hotwire.com, CheapTickets, Expedia, Priceline, Travelocity, CheapOair, BookIt.com, Vegas.com, CheapAir, OneTravel, Globester, AirGorilla, and any other company that primarily serves travelers by enabling a traveler to book travel services through a publicly available webpage.

25. The term "opaque fare" means a fare, together with associated inventory, offered for sale by or on behalf of an airline in such a way that there is no disclosure of the airline's identity until after there has been an irrevocable commitment to purchase.

26. The term "Open Axis Group" refers to an association of airlines and "allied" companies as reflected at http://www.openaxisgroup.org.

27. The term "Orbitz" means Orbitz Worldwide, LLC including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf of or under Orbitz Worldwide, LLC's control, including representatives, agents, and employees.

28. The term "private fare" means a fare for passenger air travel where the airline does not offer the fare to the general public, but offers the fare only to certain travel agencies and/or corporations.

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29. The term "privately negotiated discount" means a discount off the fare for passenger air travel where the airline does not offer the discount to the general public, but offers the discount only to certain travel agencies and/or corporations.

30. The terms "relate to," "refer to," "relating to," and "referring to" and "regarding" mean constituting, comprising, evidencing, reflecting, respecting, discussing, stating, describing, recording, noting, considering, embodying, evaluating, analyzing, mentioning, containing, concerning, indicating, pertaining to, showing, bearing upon, or studying – in any manner logically, factually, directly, or indirectly to the matters discussed in the applicable Request.

31. The term "Reverse GDS" means any arrangement where a GDS distributes tickets for an airline but the airline does not compensate the GDSs for that service, including but not limited to arrangements where travel agencies compensate GDSs instead of the airlines compensating GDSs, and arrangements where GDSs and/or travel agencies pay an airline for access to its content, as exemplified in the following statement attributed to former AA CEO Gerard Arpey in April 2009, "I can see a day, and maybe I'm dreaming here, where those folks who are the intermediary between us and our customer have to pay for access to our product rather than us paying them to distribute our product."<sup>2</sup>

32. The term "Sabre" means Sabre, Inc., Sabre Holdings Corporation, and Sabre Travel International Ltd., including any predecessors or successors, individually or in any combination, and any agents or persons acting on behalf or under Sabre, Inc., Sabre Holdings Corporation, or Sabre Travel International Ltd., control, including representatives, agents, and employees.

<sup>&</sup>lt;sup>2</sup> Travel Tech Consulting, *American Airlines Arpey Interview*, April 20, 2009 *available at* http://www.traveltechnology.com/2009/04/american-airlines-arpey-interview/

33. The term "Source Premium Policy" refers to AA's policy regarding different rules and/or fees that apply to Travel Agencies depending on the distribution source they use, as reflected at http://www.aa.com/i18n/agency/Agency/SP\_Master/SP.jsp.

34. The term "Take Travel Forward" refers to an organization as reflected at http://taketravelforward.com/about/.

35. The term "traditional brick and mortar travel agency" means any travel agency other than an online travel agency or Travel Management Company.

36. The terms "travel agency" or "travel agencies" mean any company or companies that make travel arrangements for travelers, or enable travelers to make their own travel arrangements, by booking services from suppliers such as airlines, car rental companies, cruise lines, hotels, and/or railways, whether independently or in packages, and include online travel agencies, traditional brick and mortar travel agencies, and Travel Management Companies.

37. The terms "Travel Management Companies" or "TMCs" include Carlson Wagonlit Travel, Hogg Robinson Group, American Express, BCD Travel Services, Egencia, and any other company that, in addition to making travel arrangements, serves clients by negotiating and managing travel-related services and by monitoring and analyzing travel expenditures.

38. The term "Travelport" means Travelport Limited and Travelport, L.P. and any predecessors or successors, including specifically Worldspan and Galileo, individually or in any combination, and any agents or persons acting on behalf of or under Travelport Limited or Travelport, L.P.'s control, including representatives, agents, and employees.

39. The term "US Airways" means US Airways Group, Inc. including any predecessors or successors, individually or in any combination, and any agents or persons acting

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on behalf of or under US Airways Group, Inc.'s control, including representatives, agents, employees, attorneys, and investigators.

40. The terms "wholesale fare" means a discounted fare for air travel that is typically offered to tour operators and consolidators.

41. The terms "you," "your," "yours," or "your company" mean the entity to whom this subpoena is addressed, including all present and former parents, subsidiaries, affiliates, predecessors, successors, present and former officers, directors, employees, partners, agents, representatives, and other persons acting on the entity's behalf.

# **INSTRUCTIONS**

 In addition to the specific instructions set forth below, these document requests incorporate by reference the instructions set forth in Rule 45 of the Federal Rules of Civil Procedure.

2. In construing the document requests, you should give effect to the Definitions set forth above. Undefined words and terms should be given their common meaning. If you are unsure of the definition of a particular term or word, you should use the definition that you believe to be the most accurate and state that definition in your response.

3. Whenever necessary to bring within the scope of these requests documents that might otherwise be construed to be outside its scope:

a. "and" and "or" shall be construed conjunctively or disjunctively,

- b. "each," "every" and "all" shall be construed as "each, every and all;"
- c. "including" means "including without limitation;"
- d. the use of the singular form of any word shall include the plural and vice versa;
- e. the use of a verb in any tense shall be construed as the use of that verb in all other tenses;
- f. A request that requests "documents" shall be construed as requesting "any and all documents;" and
- g. the use of the feminine, masculine or neuter genders shall include all genders. The use of the singular form includes the plural and vice versa, any use of gender includes both genders, and a verb tense includes all other verb tenses;
- 4. If you cannot respond fully, or if you object in any part, to any document request, you should nevertheless respond to the remaining portions.

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- 5. If objection is made to any of the requests, the response shall state whether documents are being withheld from inspection and production on the basis of such objection, or whether inspection and production of the responsive documents will occur notwithstanding such objection.
- 6. All documents requested herein shall be produced in their entirety, along with any attachments, drafts, and non-identical copies, including copies that differ due to handwritten notes or other notes or markings.
- 7. Documents produced shall be numbered consecutively, with a prefix identifying the name of the producing entity.
- 8. Except as otherwise specified below, electronically stored information should be produced in standard summation, multi-page tiff format, as well as in searchable text format, with the following fields of metadata produced where available: (a) for emails custodian, date, from, to, cc, bcc, subject, text, and attachment count; and (b) for other electronic documents custodian, original file name, original file path, date created, date last modified, subject/title, and author. Searchable text should be the extracted text from the native file for electronic documents, or OCR scanned text for paper or any redacted electronic documents, and should be produced for each document in a separate text file. All documents with file types compatible with Microsoft Excel (e.g., .xls, .xlsx) and Microsoft PowerPoint (e.g., .ppt, .pptx) should also be produced in native format. Travelport reserves the right to request that additional particular documents or categories of documents also be produced in their native format.
- Except where otherwise specified these requests cover the time period from April 12, 2007 to the present.

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10. A Protective Order has been issued in this case and, as a subpoenaed third party, you may elect to avail itself of that Order and become a Supplying Party, as defined in the Order. A copy of that order is attached to this subpoena.

## **DOCUMENT REQUESTS**

1. All documents you have received from or provided to the United States Department of Justice ("DOJ") or the United States Department of Transportation ("DOT"), whether on a voluntary basis, in response to a Civil Investigative Demand ("CID"), or otherwise, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such CID, documents produced by you in response to any such CID, and any communications between you and the DOJ or DOT regarding any such CID.

2. All documents you have received from or provided to AA, US Airways, Sabre, or Orbitz, whether on a voluntary basis, in response to a subpoena, or otherwise, other than in the ordinary course of business, relating to the distribution of airline flight, fare, and availability information through any distribution channel, including but not limited to a copy of any such subpoena, documents produced by you in response to any such subpoena, and any communications between you and AA, US Airways, Sabre or Orbitz regarding any such subpoena.

3. Any actual or proposed contracts or agreements between you and AA and communications between you and AA regarding such contracts or agreements and/or the negotiation of such contracts or agreements.

4. Documents comparing AA Direct Connect to any GDS or GDSs in general or analyzing the advantages and/or disadvantages of AA Direct Connect, including business strategy documents and internal or external communications relating to:

a. The technological limitations of AA Direct Connect, including limitations on the ability of AA Direct Connect to: compare fares across airlines; process interline

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bookings; integrate with your company's front-office, mid-office, and back-office tools; or perform any other function that your company can obtain from a GDS.

- b. The actual, contemplated, or expected costs to your company of using AA Direct Connect, including: costs of installing and/or integrating AA Direct Connect with your current systems; reduced efficiency caused by using AA Direct Connect's single-carrier platform; reduced ability to find the best fares for your customers; reduced financial assistance payments or other compensation for your company's services; loss of guaranteed access to AA full content; and reduced competitiveness against AA.com and other competitors that have access to AA's full content.
- c. The actual, contemplated, or expected costs AA will impose on your company if you refuse to subscribe to AA Direct Connect, including: termination of your company's ticketing authority; loss of access to AA ancillary fare content; loss of access to wholesale, bulk, or opaque AA fares; costs of AA booking source premiums or other surcharges; reduced ability to find the best fare for your customers, and reduced competitiveness against AA.com and other competitors that have access to AA's full content or superior access to AA content.

5. Communications between you and AA relating to AA Direct Connect, including but not limited to: sales materials and presentations; negotiations; any executed agreements with AA concerning AA Direct Connect; and any complaints or other communications about the capabilities or performance of AA Direct Connect.

6. Documents discussing or analyzing the importance to your company of having access to AA content, including but not limited to AA ancillary fare content and wholesale, bulk,

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or opaque AA fares, and including but not limited to any documents discussing or analyzing the actual, contemplated, or expected impact of losing access to AA content on your company's revenue, costs, or competitiveness.

7. Communications between you and any of your customers relating to your company's access to AA content or your company's use of AA Direct Connect, including any communications in which a customer expresses concern about losing access to AA content, AA private fares, or AA privately negotiated discounts if your company does not subscribe to AA Direct Connect.

8. Documents discussing or analyzing AA's market power in the United States, in any city within the United States, or in regard to any air travel between two cities within the United States; AA's ability to force travel agencies to subscribe to AA Direct Connect; or any actual or potential threat or step by AA to deny your company, any other travel agency, or any group of travel agencies access to any AA content.

9. Documents and communications referring or relating to a "Reverse GDS" or any actual or contemplated arrangement in which an airline charges a GDSs and/or travel agencies for access to airline content, including but not limited to ancillary fare content.

10. Data or documents sufficient to show on a monthly basis from 2008 to present, the number of AA segments booked by your company from a U.S. point of sale, broken down by the following: a) AA Direct Connect; b) AA.com; c) all other AA-owned distribution channels (e.g., call centers, ticket offices); d) Travelport GDSs; e) Sabre; f) Amadeus; g) non-GDS booking tools; and h) all other forms of distribution used by your company.

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11. Documents or communications sufficient to show the GDSs to which your company has subscribed over time and any actual or contemplated plans to change the GDS or GDSs your company uses.

12. Documents or communications sufficient to show the extent to which your company uses multiple booking sources, including but not limited to using multiple GDSs, and any software or other tools your company uses to facilitate use of multiple booking sources.

13. All documents and communications with or about Farelogix, Open Axis, Boston Consulting Group, or Take Travel Forward.