EXHIBIT 34

Help & Customer Service

Amazon Alexa App Settings

You can manage your Alexa device, account, and feature settings from the Alexa app.

Device Settings

To manage your device settings, select the **Devices** 🏠 icon and navigate to your device. Select the **+** icon to register a new device.

Note: Settings options vary by device. Most settings only apply to your selected device, as well.

Setting	Description
Sounds	Manage the sounds your device makes.
Audio Controls	Adjust bass, treble, and midrange with an equalizer.
Wi-Fi Network	Set up or update the Wi-Fi network your device is connected to.
Bluetooth Devices	Change the Bluetooth pairing options for your device.
Alexa Gadgets	Pair or unpair Alexa Gadgets.
Echo Remote	Pair or unpair the Alexa Voice Remote for Echo (sold separately). To learn more, go to Pair the Alexa Voice Remote for Echo.
Do Not Disturb	Temporarily block alerts for: - Calls and Messages - Notifications - Drop In To learn more, go to Use Do Not Disturb for Alexa.
Communications	Set Drop In permissions for your device. To learn more, go to About Drop In With Alexa.
Device location	View or manage the address for your device. On most devices, Alexa uses this address to tell you about: - Weather - The current time - Nearby locations (like businesses) - Movie show times **Note:** When you interact with Alexa from the Alexa app, some of these features use your device's current location instead. To learn more, go to Talk to Alexa from the Alexa App.
Device time zone	View or change the current time zone for your device.
Wake Word	Manage your wake word preferences.
Follow-Up Mode	Make follow-up requests without using the wake word. To learn more, go to Turn on Follow-Up Mode.
Hands-free Mode (Amazon Tap only)	Turn hands-free mode for Amazon Tap on or off.

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Just Ask Alexa Try saying, "Alexa, call Customer Service"
or
Contact Us

Setting	Description
Language	Manage language settings for your device. **Note:** If your selected language doesn't match the language settings for your Amazon account, Alexa may have trouble understanding you or pronouncing things.
Measurement Units	Select your preferred temperature and distance units.
Registered to:	View the current registration status for your device. To deregister, select **Deregister**. For Echo devices with screen, select **Factory Reset**.
About	View your Wi-Fi networks saved to Amazon. View the device's software version, serial number, and MAC address.
AUX Audio	If you have a compatible audio cable, you can connect supported Echo devices to external speakers (Line-out) or audio sources (Line-in). For Line-in, go to Connect Audio Sources to Your Echo Device (Audio In). For Line-out, go to Connect Your Echo Device to External Speakers (Audio Out).

Audio Groups

Multi-Room Music

You can synchronize music playback across your compatible Echo devices by creating Multi-Room Music groups. To learn more, go to Play Multi-Room Music on Echo Devices.

Account Settings

You can view and manage Alexa settings and preferences from the Alexa app. Go to the menu ☰ and select **Settings**.

Tip: When you view the Alexa app from your computer's web browser, the menu is already open.

Setting	Description
Alexa Account	Select **Alexa Account** to manage: - Voice Purchasing - Recognized Voices - Amazon Household - Alexa Voice Responses - History To learn more, go to: Manage Voice Purchasing Settings About Alexa Voice Profiles Using Household Profiles on Alexa Devices **Review Your Voice Recordings**
Notifications	Manage notification settings for supported features. To learn more, go to Alexa Notifications.
Music	Connect compatible music and media services to Alexa. Some services also give you options to manage certain settings or preferences.
Flash Briefing	Select the news providers and content included in your Flash Briefing. Select **Get more Flash Briefing content** to additional content.
Sports Update	Add or remove your favorite teams to hear score and schedule updates.
Traffic	Add location information for traffic updates and estimated travel time to your destination. To learn more, go to Check Traffic.

Setting	Description
Calendar	Link your supported calendar account to Alexa. To learn more, go to Calendars with Alexa.
Lists	Manage or link your Alexa lists to other list or task managers. To learn more, go to Manage Your Lists.
About	View the version of the Alexa app currently installed on your mobile device.
Sign Out	Sign out of the Alexa app.

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