

# EXHIBIT 36



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## Help & Customer Service

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< All Help Topics

**Quick solutions**

- Devices & Content**  
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- Digital Purchases**  
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- Your Subscriptions**  
Edit payment info
- 1-Click Settings**  
Change your address
- Digital & Device Forum**  
Ask the community
- Just Ask Alexa**  
Try saying, "Alexa, call Customer Service"  
or

Amazon Device Support >

# Alexa Feature Help

Help topics for Alexa features. To learn more about what Alexa can do, go to the [Alexa guide](#).

### Smart Home

- [Connect Smart Home Devices to Alexa](#)
- [Create Smart Home Device Groups](#)
- [Supported Smart Home Devices for Alexa](#)
- [Troubleshoot Your Smart Home Device](#)
- >More topics: [Alexa Smart Home](#)

### Entertainment

- [Listen to Your Music](#)
- [Play Music through the Alexa App](#)
- [Ways to Listen to Music & Media on Alexa](#)
- [Play Multi-Room Music on Echo Devices](#)
- [Use Your Alexa Device to Control Your Fire TV](#)
- >More topics: [Alexa Entertainment](#)

### Communication

- [About Alexa Communication](#)
- [How Does Drop In Work?](#)
- [Use Alexa to Drop In with Your Voice](#)
- [Make Alexa Announcements](#)
- >More topics: [Alexa Communication](#)

### Skills & Games

- [Enable Alexa Skills](#)
- [Manage Your Alexa Skill Notifications](#)
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- [Quick Fixes for Alexa Video Skills](#)
- >More topics: [Skills and Games on Alexa](#)

### Help Around the House

- [Using Multiple Alexa Devices](#)
- [Connect Your Calendar to Alexa](#)
- [Manage Your Lists](#)
- [Using Alarms with Alexa](#)
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### Accounts

- [About Alexa Voice Profiles](#)
- [Using Household Profiles on Alexa Devices](#)
- [Review Your Voice Recordings](#)
- [Change Your Alexa Device Location](#)
- >More topics: [Accounts and Alexa](#)

### More Topics

- >[Echo Device Help](#)  
[Alexa, Echo Devices, and Your Privacy](#)

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### Make Money with Us

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- [Amazon Business Card](#)
- [Amazon.com Corporate Credit Line](#)
- [Shop with Points](#)
- [Credit Card Marketplace](#)
- [Reload Your Balance](#)
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- [Returns & Replacements](#)
- [Manage Your Content and Devices](#)
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United States

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