

EXHIBIT I

Check Out a Business or Charity

Business/Charity Name Type of Business Phone, URL, Email

Business/Charity Name:

City:

State/Province:

Postal Code:



What is a
BBB Accredited
Business?

[Learn More](#)



Google

[Help](#)

Limit my results to BBB Accredited Businesses

Limit my results to only charities

Search Results

Sort Results By

Search limited to reports from this BBB and business Headquarters reports.
[Click Here](#) to expand your search to all BBB reports.

Business Name / Address	Type of Business	BBB Accreditation
Google Cash PO Box 981711(Undeliverable 12/06) Park City, UT 84098 View Report File Complaint	Business Opportunity Companies	No
Google Fortune Profits LLC 2655 East 4510 South Holladay, UT 84117 View Report File Complaint	Business Opportunity Companies	No
Google Money Profits PO Box 2999 Riverton, UT 84065 View Report File Complaint	Work-At-Home Cos.	No
Google Revolution 831 East 340 South(Undeliverable 08/09) American Fork, UT 84003 View Report File Complaint	Work-At-Home Cos.	No
Google Startup 3549 North University(Undeliverable, 08/09) Provo, UT 84604 View Report File Complaint	Investment Advisory Service	No
Google Treasure Chest.com ⊕ Multiple Addresses. Click to show / hide all. View Report File Complaint	Internet Shopping	No
Google Cash aka Impact Wealth Solutions ⊕ Multiple Addresses. Click to show / hide all. View Report File Complaint	Internet Marketing Services	No
GoogleWebIncome aka Pacific Webworks Inc ⊕ Multiple Addresses. Click to show / hide all. View Report File Complaint	Computers Software & Services	No

<u>Google Time Cash aka Red River Ventures, LLC</u>	Payday Loans	
Salt Lake City, UT 84117 View Report File Complaint		<u>No</u>
<u>Google AD Sense aka Webtron</u>	Government Grant Services	
± Multiple Addresses. Click to show / hide all. View Report File Complaint		<u>No</u>
<u>Fulfillment-Google Offer aka Crush LLC</u>	Health & Diet Products - Retail	
± Multiple Addresses. Click to show / hide all. View Report File Complaint		<u>No</u>
<u>Easy Google Profit</u>	Services (General)	
3549 North University(Undeliverable, 05/09) Provo, UT 84604 View Report File Complaint		<u>No</u>
<u>Fast Google Income</u>	Work-At-Home Cos.	
125 East Main St # 230 American Fork, UT 84003 View Report File Complaint		<u>No</u>
<u>Make Google Fast Cash</u>	Work-At-Home Cos.	
51 West Center St # 622 PMB Orem, UT 84057 View Report File Complaint		<u>No</u>
<u>Money Grows on Trees with Google</u>	Work-At-Home Cos.	
3549 North University(Undeliverable, 06/09) Provo, UT 84604 View Report File Complaint		<u>No</u>
<u>Easy Google Cash aka MySupportCenter</u>	Government Grant Services	
± Multiple Addresses. Click to show / hide all. View Report File Complaint		<u>No</u>

- [For Consumers](#)
- [For Businesses](#)
- [For Charities and Donors](#) [In Utah](#)
- [About Us](#)
- [News Center](#)

[BBB Home](#) [Business Directory](#) [Computer Software Services](#) [Pacific Webworks Inc](#)

For Consumers

[Check Out a Business or Charity](#)

[BBB Accredited Business & Charity Directory](#)

[Complaints](#)

[Request a Quote](#)

[Resource Library](#)

[Programs and Services](#)

[Find a BBB](#)

For Businesses

[Apply for BBB Accreditation](#)

[Update your Business Information](#)

[Business Resource Library](#)

BBB Reliability Report for **Pacific Webworks Inc**

BBB Rating F [Ratings Explanation](#)

BBB issues Reliability Reports on all businesses, whether or not they are BBB accredited. If a business is a BBB Accredited Business, it is stated in this report.

Is this report helpful? [Yes](#) | [No](#)

Find out more about Pacific Webworks Inc:

- [BBB Accreditation](#)
- [BBB Rating](#)
- [Business Contact and Profile](#)
- [Business Management](#)
- [Additional Locations and Phone Numbers](#)
- [Customer Complaint History](#)
- [Government Actions](#)
- [Advertising Review](#)
- [Industry Tips](#)
- [BBB Copyright and Reporting Policy](#)
- [Feedback](#)

[Back to top](#)

BBB Accreditation

This business is not a [BBB Accredited Business](#).

[Back to top](#)

BBB Rating for Pacific Webworks Inc

Based on BBB files, Pacific Webworks Inc has a BBB Rating of **F** on a scale from A+ to F.

Reasons for this rating include:

- BBB concerns with the industry in which this business operates.
- 687 complaints filed against business
- Failure to respond to 98 complaints filed against business.
- 90 complaints filed against business that were not resolved.
- Overall complaint history with BBB.
- Government action(s) against business.

[More](#)

 **File or Submit a Complaint Against Pacific Webworks Inc**

[File complaint](#)

 **Join Us!**

Apply to be Considered for Accreditation

[Apply Now](#)

 **What is a BBB Accredited Business?**

[Learn More](#)

 **What are BBB Ratings?**

[Learn More](#)

- Select Language -

[Click here for an explanation of BBB Ratings](#)

The BBB has recently received numerous complaints regarding this company and the fact that consumers were not aware of fees that would be charged after the trial period for a Google Home Based Business offer.

The BBB urges consumers to read all the terms and conditions prior to giving out a credit or debit card.

[Back to top](#)

Business Contact and Profile for Pacific Webworks Inc

Name: Pacific Webworks Inc

Phone: (801) 578-9020

Fax: (801) 578-9019

Address: 230 West 400 South Ste 100

Salt Lake City, UT 84101-1841

Website: www.pacificwebworks.com

www.profitcenterlearning.com

<https://secure0.on1inetrack.com/gophd/payment.asp>

www.googlefastcash.com

www.gogglefastcash.com

https://secure0.s3curehost.com/binr/?offer=bj_01_v1&cp=5432&id1=&session-id=03b48da7ab5176b91707c53d

www.homebizkit4u.com

www.moneyy.org

www.googlebizkit.com

https://secure4.s3curehost.com/gord/?offer=go_05_ad&a4d=450978&id1=268931607&session-id=

www.profitstudiolearning.com

www.yourprofitgateway.com

www.esuccess2u.com

www.eauctionsuccess.com

www.yourwebsiterev.com

Original Business Start Date: January 1997

Principal: Mr. Christian Larsen, President

Customer Contact: Mr. Christian Larsen, President - (801) 578-9020

Entity: Corporation

Incorporated: February 2004, UT

Type of Business: Computer Software Services, Credit Card Processing Companies, Wealth Management Companies, Work At Home Companies

BBB

Accreditation: Pacific Webworks Inc is not a BBB Accredited business.

Additional DBA Names: Google Biz Kit
Profit Studio Learning
ESuccess2u.com
Tweet Profit Studio
IntelliPay
Google Fast Cash
Your Website Rev
QuickStart
eAuctionSuccess
Goggle Fast Cash
Tradeworks Marketing, Inc.
YourProfitGateway.com
Home Business Kit for Google
HomeBizKit 4U
Bing the Profit King
Profits at Home Using Google
GoogleWebIncome
TQG Online Bizkit
Profit Center Online

[Back to top](#)

Business Management

Additional company management personnel include:

Mr Ken Bell - CEO

[Back to top](#)

Additional Locations and Phone Numbers

Additional Addresses

230 West 400 South 1st Floor
Salt Lake City, UT 84101

915 South 500 East Ste 200
(Undeliverable 10/09)
American Fork, UT 84003

230 West 400 South # 1st # F Ste 100
Salt Lake City, UT 84101

230 West 400 South
Salt Lake City, UT 84101

Additional Phone Numbers

Tel: (877) 447-3938
Tel: (877) 486-8106
Tel: (877) 484-8016
Tel: (866) 993-1420
Tel: (866) 511-2427
Tel: (866) 993-1473
Tel: (866) 702-4307
Tel: (800) 497-4988
Tel: (866) 993-1474

Additional Email Addresses

info@pacificwebworks.com

[Back to top](#)

Customer Complaint History for Pacific Webworks Inc

When considering complaint information, please take into account the company's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB processed a total of 687 complaints about Pacific Webworks Inc in the last 36 months, our standard reporting period. Of the total of 687 complaints closed in 36 months, 337 were closed in the last year.

These complaints concerned :

- 41 regarding **Advertising Issues**
 - 3 - Advertised price not honored
 - 8 - Advertisement did not disclose all conditions required to take advantage of an offer
 - 4 - Advertisement misrepresented a product
 - 11 - Advertisement misrepresented a service
 - 7 - Bait & switch advertisement
 - 3 - False or unsubstantiated claims in advertisement
 - 5 - None of the Above - Advertising Complaint Issue
- 322 regarding **Billing or Collection Issues**
 - 17 - Failure to correct billing errors
 - 5 - Failure to substantiate charges
 - 15 - Improper collection practices
 - 16 - None of the Above - Credit, Billing or Collection Complaint Issue
 - 63 - Unauthorized bank debits
 - 206 - Unauthorized credit card charges
- 18 regarding **Contract Issues**
 - 3 - Failure to honor a contract or agreement
 - 5 - Invalid or false contract
 - 8 - None of the Above - Contract Complaint Issue
 - 2 - Unauthorized changes to the contract or agreement
- 21 regarding **Customer Service Issues**
 - 3 - Failure to provide promised assistance or support for products or services
 - 2 - Failure to respond to phone calls or written requests for assistance or support
 - 8 - Inappropriate behavior by customer service personnel
 - 8 - None of the Above - Customer Service Complaint Issue
- 8 regarding **Delivery Issues**
 - 1 - Late delivery of products
 - 7 - Non-delivery of products
- 1 regarding **Product Issues**
 - 1 - None of the Above - Product Quality Complaint Issue
- 156 regarding **Refund or Exchange Issues**
 - 21 - Failure to honor promised refunds, exchanges, or credit
 - 31 - Failure to honor refund, exchange or credit policies
 - 104 - None of the Above - Refund or Exchange Complaint Issue
- 110 regarding **Sales Practice Issues**
 - 18 - None of the Above - Sales Complaint Issue
 - 27 - Sales presentation did not disclose complete pricing information
 - 13 - Sales presentation did not disclose key conditions of the offer
 - 5 - Sales presentation misrepresented the product
 - 8 - Sales presentation misrepresented the service

- 6 - Sales presentation not consistent with advertisement
- 4 - Sales presentation not consistent with the written agreement
- 28 - Sales presentation used dishonest sales practices
 - 1 - Sales presentation used high pressure methods
- 10 regarding **Service Issues**
 - 1 - Delayed completion of service
 - 2 - Failure to honor service estimate or agreement
 - 5 - None of the Above - Service Complaint Issue
 - 2 - Unauthorized service

These complaints were closed as:

499 **Resolved**

90 **Unresolved**

98 **No Response**

[DETAILED VIEW](#)

[CHART VIEW](#)

[AVERAGE TIME TO RESPOND](#)

[INDUSTRY COMPARISON](#)

[Back to top](#)

Government Actions

On August 26, 2007 Pacific Webworks Inc entered into a Settlement Agreement with the Utah Division of Consumer Protection ("the Division"). Without any admission of guilt, Pacific Webworks Inc agreed to the following: a) to comply with all of the requirements of the Utah Consumer Sales Practices Act and all other laws and rules administered by the Division; b) to provide the Division with evidence that the consumers listed in the agreement have been made whole; c) to pay a fine, a portion of which was stayed for the company's compliance with the agreement; d) to comply with all of the requirements of the Utah Consumer Sales Practices Act and all other laws administered by the Division, acknowledging that any complaints received by the Division regarding transactions entered into after the date of the agreement shall be subject to administrative or other legal action; e) to issue refunds for any validated consumer complaint, concerning consumers who purchased Pacific Webworks Inc products and/or services through the date of the agreement, and who file a complaint with the Division. This agreement does not affect the civil claims of parties other than the Division; nor does it preclude enforcement actions by other agencies having jurisdiction over them and their actions. Pacific Webworks entered into this agreement freely and voluntarily without any undue influence of the Division.

[Back to top](#)

Advertising Review

BBB has no information regarding advertising review at this time.

[Back to top](#)

Industry Tips

Work At Home Offers

Each year the Better Business Bureau receives numerous inquiries on work at home offers. The advertisements usually represents that huge profits can be made by envelope stuffing, watching TV for pay or assembling products.

Nationwide investigations by the U S Postal Service and the BBB have

revealed that individuals investing their money in work at home opportunities may lose that money to unscrupulous promoters using misleading **advertising claims**. The advertisements are not offering employment.

Work at Home scheme promoters will:

1. Never offer you regular salaried employment.
2. Promise you huge profits and big part-time earnings.
3. Use personal testimonies, but never identify the person so that you could check with them.
4. Require money for instructions or merchandise before telling you how the plan operates.
5. Assure you of guaranteed markets and a huge demand for your skills.
6. Tell you that no experience is necessary.

For more information check out the information at <http://www.bbb.org/alerts/article.asp?ID=436>.

[Back to top](#)

BBB Copyright and Reporting Policy

As a matter of policy, BBB does not endorse any product, service or business.

BBB Reliability Reports are provided solely to assist you in exercising your own best judgment. Information in this BBB Reliability **Report** is believed reliable, but not guaranteed as to accuracy.

BBB Reliability Reports generally cover a three-year reporting period. BBB Reliability Reports are subject to change at any time.

If you choose to do business with Pacific Webworks Inc, please let them know that you contacted BBB for a BBB Reliability **Report**.

ID: 2007120
Report as of December 4, 2009 20:21
Copyright© 2009 Better Business Bureau

[Back to top](#)

Feedback

Is this report helpful? [Yes](#) | [No](#)

[Privacy Policy](#) | [Trademarks](#) | [Terms of Use](#)

© 2009 Council of Better Business Bureaus

The following data concerns complaints processed by BBB over the last 36 months:

Complaints Closed As

Closure Type	Last 1 month to 12 months	Last 13 months to 24 months	Last 25 months to 36 months	Total Last 1 month to 36 months	Percentage
Complaints Resolved	216	147	138	499	72.63
Complaints Unresolved	44	7	39	90	13.10
Complaints No Response	77	0	21	98	14.26
Total	337	154	198	687	100.00

Complaints Concerning:

Closure Type	Advertising Issues	Selling Practices	Delivery Issues	Repair Issues	Service Issues	Customer Service Issues
Complaints Resolved	28	82	5	0	8	20
Complaints Unresolved	6	8	1	0	0	0
Complaints No Response	7	20	2	0	2	1
Total Last 1-36 Months	41	110	8	0	10	21
Total Last 25-36 Months	7	33	5	0	3	3
Total Last 13-24 Months	5	25	2	0	2	10
Total Last 1-12 Months	29	52	1	0	5	8

Closure Type	Guarantee or Warranty Issues	Product Issues	Refund or Exchange Issues	Contract Disputes	Billing or Collection Issues
Complaints Resolved	0	1	110	10	235
Complaints Unresolved	0	0	24	3	48
Complaints No Response	0	0	22	5	39
Total Last 1-36 Months	0	1	156	18	322
Total Last 25-36 Months	0	0	59	4	84
Total Last 13-24 Months	0	1	24	2	81
Total Last 1-12 Months	0	0	73	12	157