

EXHIBIT C

I've forwarded this request (again) and will hound them for a response.

And thanks for your voice mail re the timing for responding to my letter. No worries, I'll look for it after the holidays.

Hope you have a very happy holiday season.

Best,

-Bennett

From: Cheryl Galvin
To: Borden, Bennett B.
Cc: Margret Caruso
Sent: Wed Dec 23 19:15:36 2009
Subject: Van Liere report

Bennett,

In addition to page 1 of the main report and pages 26 and 52 of the survey data, Van Liere's report is also missing pages 18, 56-60, 133-135, 147, 171 and 173-174 of the open-end responses. Please send these pages to us ASAP; we have already been missing this data for a week and a half. Please also send us the survey data in electronic format, so that we may see the complete results.

Thanks,
Cheryl

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