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- 3. Virtumundo is identified in the WHOIS database as the registrant of each of the names.
- 4. The WHOIS database is a publically available source to learn who is the registrant of any .com domain name. The registrant provides its own contact information in the WHOIS database.
- 5. A WHOIS query on any of the domain names at issue here will return information including Virtumundo's name, correct physical address, and telephone number.
- 6. Email senders who wish to obscure their identity may provide inaccurate contact information when registering domain names, or use "domain proxy" services to prevent their contact information from appearing in the WHOIS database.
- 7. Virtumundo does not engage in such practices, and indeed endeavors to make itself easy to identify and locate from the information in the "from" lines of the emails it sends.
- 8. Every "from" line from Virtumundo contains an accurate and truthful domain name that is registered to Virtumundo listed in WHOIS. In addition, the body of each email Virtumundo sends always includes accurate contact information for Virtumundo and working "unsubscribe" links.
- 9. In the course of its business, Virtumundo creates and transmits emails as part of promotional campaigns for its customers. In those situations, Virtumundo typically uses the "from name" field to identify the customer.
- 10. In other circumstances, Virtumundo uses the "from name" field to identify the line of business to which the email pertains. Thus, an email advertising police training might have the "from name" of "CriminalJustice."
- This performs three functions. First, it informs the recipient that the 11. message is a commercial email, rather than an email from a particular individual. Second, it informs the recipient of the general subject of the message. Third, it accurately identifies Virtumundo's business line that initiated the message. It is not "advertising

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copy" as Plaintiffs contend.

12. Virtumundo identifies itself in the "from" line by using its domain name, and expressly in the content of the emails it sends, for informational rather than "branding" purposes.

- 13. Virtumundo does not advertise its own services to consumers, and most consumers would not recognize the Virtumundo name.
- 14. Including in the "from name" field the name of Virtumundo or its employee who initiates the transmission would not provide meaningful information. To the contrary, to do so would tend to obscure the fact that the email contained a commercial solicitation. A "from name" of "William A. Worker" (a hypothetical Virtumundo employee, for example) would lead a consumer to believe the message is from an individual and likely personal, rather than from a company. The "from name" of CriminalJustice, on the other hand, clearly implies a commercial solicitation. "Virtumundo" or "William A. Worker" would be ambiguous.
- 15. 13,000 emails received over the course of more than three years is not enough to place a burden on any computer server manufactured within the last two decades, at least.

DATED this 8th day of January, 2007 at Overland Park, Kansas.

DECL. OF M. SHOPMAKER RE: OPP'N TO MOT. FOR PARTIAL S.J.

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