1		THE HONORABLE JOHN C. COUGHENOUR	
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7 8	UNITED STATES DISTRICT COURT WESTERN DISTRICT OF WASHINGTON AT SEATTLE		
9	ZANGO, INC.,		
10	Plaintiff,	Case No. 07-CV-00797 JCC	
11	V.	PC TOOLS' MOTION TO DISMISS	
12	PC TOOLS PTY LTD,	NOTE FOR MOTION CALENDAR: September 7, 2007	
13	Defendant.		
14			
15			
16	This Court previously denied Zango's motion for temporary restraining order, in part		
17	because the Court found that Zango was unlikely to prevail on the merits of its claims. See		
18	June 5, 2007 Order ("Order") at 6-8. The Court recently found that personal jurisdiction over PC		
19	Tools exists; PC Tools now requests dismissal of Zango's claims as a matter of law.		
20	Zango asserts claims for tortious interference with contract, violation of the Washington		
21	Consumer Protection Act, trade libel, and unjust enrichment. Each of these claims should be		
22	dismissed under Federal Rule of Civil Procedure 12(b)(6) for failure to state a claim because		
23	even if Zango's allegations are accepted as true, PC Tools is not liable on Zango's claims as a		
24	matter of law. ¹ PC Tools' identification and classification of Zango's software is: (a) immune		
25	¹ For purposes of a Rule $12(b)(6)$ motion, the Court must accept the allegations made in the Complaint as		

26 true. PC Tools does not waive its right to contest Zango's allegations if necessary.

PC Tools' Motion to Dismiss - 1 Case No. 07-CV-00797 JCC Seattle-3381149.1 0074975-00001 from liability under the Communications Decency Act, *see* 47 U.S.C. § 230(c)(2); and (b)
 protected free speech under the First Amendment, including the common interest privilege.

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ZANGO'S ALLEGATIONS AND RELEVANT EARLIER FINDINGS

Zango alleges that it makes software providing consumers with free access to a large catalog of online videos, games, music, tools and utilities. Complaint at ¶ 5. Zango says its software displays advertisements to users while they are browsing or searching the Internet online. Complaint at ¶ 6. (These are commonly referred to as "pop-up ads.") Zango says its software reads keywords from users' Internet browsing, allegedly to decide what pop-up ads to display to users while they are on the Internet. Complaint at ¶ 6.

PC Tools develops and sells various computer protection and security software programs, including an anti-spyware program called Spyware Doctor that protects against privacy and tracking threats. Complaint at ¶ 8. Certain of Zango's software is listed in Spyware Doctor's detection database. Complaint at ¶ 13. Spyware Doctor identified certain of Zango's software as an "infection" engaged in a "malicious action" that represents an "elevated risk." Complaint at [§ 12. Spyware Doctor publishes these statements to its users. Complaint at ¶ 27.

16 The TRO proceedings earlier in this case showed that Spyware Doctor detects, and at 17 user request deletes, potentially harmful software. Order at 1-2. Spyware Doctor classifies 18 potentially dangerous or annoying software into various categories ranging from potentially 19 unwanted applications to low, medium, elevated, and high risk software. Order at 2. Spyware 20 Doctor Starter Edition can be downloaded and installed from Google's website. Court's Order at 21 2. Users knowingly download Spyware Doctor to avoid potential malware, relying on PC Tools' 22 expertise in identifying and blocking malware. Order at 7.

Earlier this year, Zango settled a formal FTC complaint alleging, among other things: (a) that Zango's software exploited security vulnerabilities in Web browsers to install adware on users' computers via "drive-by" downloads; and (b) that millions of consumers received pop-up ads without knowing why, and had their Internet usage monitored without their knowledge.

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Order at 3. Many companies similarly situated to PC Tools block Zango's software. Order at 7. 1 Allowing companies like PC Tools to exercise judgment to avoid the well-documented harm of 2 3 malware is decidedly in the public interest. Order at 7. ARGUMENT 4 Zango asserts claims for tortious interference with contract, violation of the Washington 5 Consumer Protection Act, trade libel, and unjust enrichment. Each of these claims should be 6 dismissed because, even accepting Zango's allegations as true, PC Tools is not liable on Zango's 7 8 claims as a matter of law. PC Tools' detection and classification of Zango's software is immune from liability under the Communications Decency Act, 47 U.S.C. § 230(c)(2), and is protected 9 free speech under the First Amendment. 10Zango's complaint also should be dismissed because, accepting its allegations as true, it 11 fails to state a claim upon which relief may be granted. Huynh v. Chase Manhattan Bank, 465 12 F.3d 992, 997 (9th Cir. 2006). The Court may reject allegations that are conclusory, 13 contradictory or that are based on unwarranted deductions of fact or unreasonable inferences. 14 Cholla Ready Mix, Inc. v. Civish, 382 F.3d 969, 973 (9th Cir. 2004). And the Court is not 15 required to accept legal conclusions cast in the form of factual allegations if those conclusions 16 cannot reasonably be drawn from the facts alleged. Id. 17 18 I. PC TOOLS' DETECTION AND IDENTIFICATION OF ZANGO'S SOFTWARE IS IMMUNE FROM LIABILITY UNDER THE COMMUNICATIONS DECENCY ACT, 47 U.S.C. § 230(C)(2). 19 The Communications Decency Act (CDA), 47 U.S.C. § 230(c)(2), shields PC Tools from 20liability for providing an interactive software product that identifies potential malware, notifies 21 computer users of the malware, and enables them to allow or disallow content associated with 22 the malware. CDA Section 230 is entitled "Protection for Private Blocking and Screening of 23 Offensive Material." PC Tools' Spyware Doctor is security software directed to that very 24 function: allowing computer users to privately block and screen offensive material. Computer 25 users demand such products to protect themselves against the omnipresent, and mostly 26

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surreptitious, software threats circulating on the Internet. Because software threats are ever-1 changing, consumers demand an interactive product that enables them to connect to databases 2 3 over the Internet and receive the latest lists of identified threats. After users install Spyware Doctor, Spyware Doctor accesses and communicates with PC Tools' servers, which house the 4 detection databases. As frequently as daily and sometimes more frequently, PC Tools loads 5 "signatures" (codes identifying new threats or reclassifying previously known threats) into its 6 detection databases, which signatures are then downloaded from PC Tools' servers to Spyware 7 8 Doctor on users' computers. See Berretta Declaration filed in Support of Zango's Motion for Temporary Restraining Order at ¶¶ 14-15. 9 In reaction to software threats distributed via the Internet, Congress promulgated the 10 CDA, which states that it is the policy of the United States: 11 12 to promote the continued development of the Internet and other interactive computer services and other interactive media; 13 to preserve the vibrant and competitive free market that presently 14 exists for the Internet and other interactive computer services. unfettered by Federal or State regulation; 15 to encourage the development of technologies which maximize 16 user control over what information is received by individuals, families, and schools who use the Internet and other interactive 17 computer services; and 18 to remove disincentives for the development and utilization of blocking and filtering technologies that empower parents to restrict 19 their children's access to objectionable or inappropriate online material. 2047 U.S.C. 230(b)(1)-(4). 21 In furtherance of this public policy, subsection (c)(2) provides a safe harbor from civil 22 liability for software providers like PC Tools: 23 24 No provider or user of an interactive computer service shall be held liable on account of --25 any action voluntarily taken in good faith to restrict access (A) 26 to or availability of material that the provider or user considers to

 be obscene, lewd, lascivious, filthy, excessively violent, harassing, or otherwise objectionable, whether or not such material is
 constitutionally protected; or

(B) any action taken to enable or make available to information content providers or others the technical means to restrict access to material described in paragraph (1).

47 U.S.C. § 230(c)(2). An "interactive computer service" is any "information service, system, or
access software provider that provides or enables computer access by multiple users to a
computer server." 47 U.S.C. § 230(f)(2). The term "access software provider," in turn, is a
provider of software or enabling tools that, among other things, "filter, screen, allow, or disallow
content." *Id.* at § 230 (f)(4)(A).

10 PC Tools is an access software provider because Spyware Doctor is software (or a tool) 11 that enables users to "filter, screen, allow, or disallow content" at their discretion. PC Tools is an 12 interactive computer service because PC Tools "provides or enables computer access by multiple 13 users to a computer server." 47 U.S.C. \S 230(f)(2). After users install Spyware Doctor on their 14 computers, the software provides or enables computer access by each user to PC Tools' detection 15 databases on computer servers over the Internet, which then downloads the latest updates 16 ("signatures") to the users' computers. See Berretta Declaration filed in Support of Zango's 17 Motion for Temporary Restraining Order at ¶¶ 14-15. PC Tools updates its detection databases 18 regularly (as frequently as daily and sometimes more frequently). See Berretta Declaration filed 19 in Support of Zango's Motion for Temporary Restraining Order at ¶¶ 14-15. The Spyware 20 Doctor software residing on users' computers then accesses and connects with the detection 21 databases on PC Tools' servers and downloads the updates. See Berretta Declaration filed in 22 Support of Zango's Motion for Temporary Restraining Order at ¶¶ 14-15. Users automatically 23 receive updates, and at any time may actively request information from PC Tools' servers to 24 update their listing of malware "signatures" from PC Tools' detection databases. The ability of 25 Spyware Doctor to effectively identify, categorize, and remove malware would be eliminated if 26

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Spyware Doctor did not regularly access the detection databases on PC Tools' computer servers
 over the Internet to download the latest updates.

3 PC Tools' identification and classification of software such as Zango's software falls directly within the scope of immunity stated in both 47 U.S.C. § 230(c)(2)(A) and (B). As an 4 interactive computer service, PC Tools in good faith restricts access to or availability of material 5 that PC Tools or its users consider to be obscene, lewd, lascivious, filthy, excessively violent, 6 harassing, or otherwise objectionable. 47 U.S.C. § 230(c)(2)(A). And PC Tools enables or 7 makes available to others the technical means to restrict access to such objectionable material. 8 47 U.S.C. § 230(c)(2)(B). There is no dispute that Zango's software is, or provides access to, 9 material that is "obscene, lewd, lascivious, filthy, excessively violent, harassing, or otherwise 10 objectionable." Zango cannot, and has not, disputed (1) the content or scope of the FTC consent 11 order; or (2) that its software provides access to pornographic websites and content. See Dreiling 12 v. American Exp. Co., 458 F.3d 942, 946 n.2 (9th Cir. 2006) (holding that on a Rule 12(b)(6) 13 motion, court may consider any matter subject to judicial notice). 14 Given the important public policy served by the CDA and the broad language used to 15

define its coverage, the Ninth Circuit considers the scope of immunity under § 230(c) to be 16 'quite robust." Carafano v. Metrosplash.com, Inc., 339 F.3d 1119, 1123 (9th Cir. 2003). The 17 term "interactive computer service" is not limited to traditional Internet service providers, like 18 America Online. Batzel v. Smith, 333 F.3d 1018, 1030 and n.15 (9th Cir. 2003) (safe harbor 19 provision is applied to cover a broad range of "cyberspace services" and is not limited to services 20that provide access to the Internet as a whole). Earlier this year, a court determined that 21§ 230(c)(2) immunizes a provider of anti-malware software. See Pallorium, Inc. v. Jared, No. 22 G036124, 2007 WL 80955 (Cal. Ct. App. Jan. 11, 2007).² 23

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 ² Pallorium is unpublished and thus not citable precedent in California tribunals. Given that there are few cases interpreting § 230(c)(2), however, and given its factual similarity to this case, PC Tools respectfully
 requests that the Court consider Pallorium as instructive or illustrative. A copy is attached hereto.

In sum, PC Tools distributes security software that in good faith allows users to restrict 1 access to and availability of objectionable material, such as malicious, harmful, unwanted or 2 unsolicited software programs. These programs may include damaging items such as Trojans, 3 keyloggers, browser hijackers, cookies, and other potentially unwanted or objectionable 4 material.³ Spyware Doctor scans the user's computer and compares its contents with the lists of 5 signatures interactively downloaded from the databases housed on PC Tools' servers. Under the 6 plain language of the CDA, PC Tools is immune from the claims asserted by Zango in this case. 7 8 II. PC TOOLS' DETECTION AND CLASSIFICATION OF SOFTWARE PROGRAMS, INCLUDING ZANGO'S, ARE PROTECTED BY THE COMMON INTEREST PRIVILEGE AND THE FIRST 9 AMENDMENT. Zango's claims challenge PC Tools' opinions of certain Zango software as potentially 10 harmful or risky software, as such communications are made between PC Tools and users of its 11 anti-malware program Spyware Doctor. PC Tools' opinions regarding Zango's software is 12 speech protected under the common interest privilege stemming from the First Amendment. 13 Zango's claims must be dismissed. 14 Under the common interest doctrine, statements are conditionally privileged when the 15 speaker and recipient have a common interest in the subject of the communication and need to 16 speak freely about it. See, e.g., Ward v. Painters Local Union No. 300, 41 Wash2d 859, 865-66, 17 252 P.2d 253 (1953) (recognizing common interest privilege); Nichols v. J.J. Newberry Co., 150 18 F.2d 15, 17 (9th Cir. 1945) (store's posting of alleged check forger's photo was privileged and 19 not libelous); Restatement (First) of Torts, § 596. In this case, PC Tools and its customers have a 20common interest in communicating about potential malware threats and in protecting the security 21

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³ Zango's adware need not display pornographic pop-ups for it to be considered objectionable under the statute. In *Langdon v. Google, Inc.*, 474 F. Supp.2d 622, 631 (D. Del. 2007), the court held that Google

²⁴ and other defendants were immune under the CDA for blocking website ads. Even though the ads were not obscene, they were, under § 230(c)(2)(A), "otherwise objectionable." Accordingly, even if Zango's

²⁵ software did not display pornographic pop-ups (although it certainly does), its adware still can be deemed "otherwise objectionable." Without dispute, the adware causes "pop-up" ads to appear while a user is

²⁶ surfing the Internet.

of their computers. PC Tools' business is premised on the goal of keeping its customers fully
informed. Such communications are privileged and cannot form the basis for legal claims. *See*, *e.g., KinderStart.com, LLC v. Google, Inc.*, No. C 06-2057 JF, 2007 WL 831806 at *19-21 (N.D.
Cal., March 16, 2007) (dismissing libel claims under Rule 12(b)(6) because, *inter alia*, the
common interest privilege immunized Google's unfavorable ranking of the plaintiff's website;
subscribers to Google's ranking service were entitled to Google's opinion on websites).

Users of PC Tools' software are like the Google subscribers in the *KinderStart.com* case. 7 When users purchase or install Spyware Doctor, they are buying and asking for PC Tools' 8 opinion on potential threats. Spyware Doctor gives that opinion. Spyware Doctor evaluates 9 software residing on a user's computer, detects any malware, and quarantines, removes or 10restores it based on the user's choice. As statements of opinion, not fact, the statements are 11 privileged and are not tortious, whether the asserted claim be (as Zango asserts): tortious 12 interference, violation of a consumer protection act, trade libel, or unjust enrichment. Such 13 protection has been found in cases involving statements by competitors. See, e.g., Potomac 14 Valve & Fitting Inc. v. Crawford Fitting Co., 829 F.2d 1280, 1285-1290 (4th Cir. 1987) 15 (statement by plaintiff's competitor to distributors that plaintiff's tests misrepresented the quality 16 of the plaintiff's products was opinion, especially considering the statement's wording and 17 context). Here, there is even more reason to protect PC Tools' opinions – PC Tools does not 18 compete with Zango or have any pecuniary interest in the rating it assigns to Zango's software. 19 Zango may attempt to argue that PC Tools' conduct is not privileged based on the March 2028, 2007 email referenced in Zango's Complaint. The email chain including the March 28, 2007 21email is attached hereto as Exhibit 1. See In re Stac Electronics Securities Litigation, 89 F.3d 22 1399, 1405 (9th Cir. 1996) ("[D]ocuments whose contents are alleged in a complaint and whose 23 authenticity no party questions, but which are not physically attached to the pleading, may be 24considered in ruling on a Rule 12(b)(6) motion to dismiss.") (citation omitted). The very email 25 cited by Zango reveals that upon reaching its conclusion concerning the particular Zango 26

PC Tools' Motion to Dismiss - 8 Case No. 07-CV-00797 JCC Seattle-3381149.1 0074975-00001 1 software addressed in the email – www.seekmo.com ("Seekmo") – PC Tools reclassified

2 Seekmo in PC Tools' detection database. Zango's response indicates that it was very thankful

3 and took no issue with this particular decision. Ex. 1 at 49. Plainly, Zango's claims cannot be

4 based on PC Tools' treatment of Seekmo.

5 Beyond the Seekmo software, a simple review of the entire chain of emails before the 6 statement, after the statement, and <u>within the very email from which Zango isolates and extracts</u> 7 <u>the statement</u>, plainly shows there were many qualifiers to Meem's statement and that in no way 8 was Meem's statement a proclamation that all of Zango's programs were without risk. Meem's 9 statements in no way abrogated PC Tools' privilege. The First Amendment's common interest 10 privilege applies to PC Tools' opinions concerning Zango's software, and Zango's Complaint 11 must be dismissed.

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III. ZANGO'S TORTIOUS INTERFERENCE CLAIM MUST BE DISMISSED BECAUSE ZANGO HAS NOT PLED THAT PC TOOLS INTERFERED WITH ZANGO'S CONTRACTUAL RIGHTS OR BUSINESS EXPECTANCY OR THAT PC TOOLS HAD AN IMPROPER MOTIVE.

Under Washington law, a claim for tortious interference with contractual rights or 14 business expectancy requires proof of five elements: (1) the existence of a valid contractual 15 relationship or business expectancy; (2) that defendant had knowledge of that relationship; (3) an 16 intentional interference inducing or causing a breach or termination of the relationship or 17 expectancy; (4) that defendant interfered for an improper purpose or used improper means; and 18 (5) resultant damage. Leingang v. Pierce County Med.Bureau, Inc., 131 Wn.2d 133, 157, 930 19 P.2d 288, 300 (1997). Intentional interference means purposeful improper interference. See also 20Hairston v. Pacific-10 Conference, 893 F.Supp. 1485, 1494 (W.D. Wash. 1994) ("the alleged 21interference must be intentional, not merely an incidental, indirect result of another act"). And 22 the interference must be improper – meaning interference with an improper objective or the use 23 of wrongful means. Id. 24

Assuming, *arguendo*, that Zango has properly pled that it had a contractual relationship or business expectancy with its customers and that PC Tools had knowledge of this relationship,

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Zango has not alleged – nor can it – that PC Tools intentionally interfered with Zango's 1 contractual or prospective relationships and that such alleged interference by PC Tools was 2 improper. As alleged in the Complaint, PC Tools provides computer protection and security 3 software that is designed to ensure that its users' computers are secure from malware. PC Tools 4 5 is neither taking specific aim at Zango's software, nor attempting to target Zango's operations. It has no reason to. The companies are not competitors. Instead, PC Tools makes a classification 6 decision with respect to Zango's software that is just one out of tens of thousands of 7 classification decisions made by PC Tools with respect to software programs it has analyzed and 8 continues to analyze. Restatement (Second) of Torts § 767 cmt c (indicating that courts are 9 concerned with unlawful or fraudulent behavior that targets the plaintiff and only the plaintiff). 10Because it is merely incidental that PC Tools' classification decisions impact Zango, Zango 11 cannot establish that PC Tools is intentionally interfering with Zango's contractual relationships 12 or business expectancy. 13

Further, PC Tools' classification decisions with respect to Zango's software are not in any way improper. Instead, PC Tools has made its decision in response to overwhelming evidence that Zango's software has attributes of malware. Given Zango's long history of abuses and the elaborate steps PC Tools has taken to analyze and evaluate Zango's current software, it is beyond cavil that PC Tools' objective is not improper.

19 Zango has not alleged facts supporting these essential elements of its tortious interference20 claim because it cannot. The claim must be dismissed.

21 IV. ZANGO'S CONSUMER PROTECTION ACT CLAIM MUST BE DISMISSED.

Under the Washington Consumer Protection Act, a plaintiff must prove five elements: (1) unfair or deceptive act or practice; (2) occurring in trade or commerce; (3) public interest impact; (4) injury to plaintiff in his or her business or property; (5) causation. *Hangman Ridge Training Stables v. Safeco Title Ins. Co.*, 105 Wn.2d 778, 780, 719 P.2d 531 (1986). As to the first element, the Act does not define the term "deceptive," but implicit in that term is "the

PC Tools' Motion to Dismiss - 10 Case No. 07-CV-00797 JCC Seattle-3381149.1 0074975-00001 1 understanding that the actor misrepresented something of material importance." *Hiner v.*

2 Bridgestone/Firestone, Inc., 91 Wn. App. 722, 730, 959 P.2d 1158 (1998) (emphasis removed),

3 rev'd on other grounds, 138 Wn.2d 248, 978 P.2d 505 (1999). A plaintiff must show at a

4 minimum that the act in question had the capacity to deceive a substantial portion of the public.

5 See Hangman Ridge Training Stables., 105 Wn.2d at 785-86, 719 P.2d at 531.

Zango has not pled – nor can it – that PC Tools' classification of Zango's software is 6 deceptive or that it causes an adverse public impact. On the contrary, public policy favors 7 8 dismissal of the Consumer Protection Act claim. Because typical users have great difficulty removing malware from their computers, anti-malware software like PC Tools' Spyware Doctor 9 provides crucial assistance to keeping users' computers operational and reliable. Anti-spyware 10software therefore serves an important public function. Just as public policy is served by 11 deferring to the editorial opinions, recommendations and ratings issued by publications like 12 *Consumer Reports*, public policy is served in this case by allowing PC Tools to continue its 13 practice of independently analyzing and rating software programs like those distributed by 14 Zango. The public is not being deceived by PC Tools; to the contrary, PC Tools gives the public 15 solid opinions based on extensive research conducted by PC Tools. The users ultimately may 16 choose to accept or reject PC Tools' opinions. Zango's WCPA claim fails on its face. 17

18 V. ZANGO HAS NOT PROPERLY PLED FACTS SUPPORTING ITS TRADE LIBEL CLAIM.

To establish a claim of product disparagement, also known as trade libel, a plaintiff must establish that the defendant (1) published a knowingly false statement harmful to the interests of another; and (2) intended the publication to harm the plaintiff's pecuniary interests. *Auvil v. CBS 60 Minutes*, 67 F.3d 816, 820 (9th Cir. 1995).

As an initial matter, no Washington court ever has recognized the claim of trade libel. Instead, the Ninth Circuit merely has assumed that the Washington Supreme Court would recognize the claim based on a citation in a Washington Court of Appeals decision to Section 623A of the Restatement (Second) of Torts. *See Auvil*, 67 F.3d at 820.

PC Tools' Motion to Dismiss - 11 Case No. 07-CV-00797 JCC Seattle-3381149.1 0074975-00001 In any event, Zango has not properly pled its trade libel claim. For example, Zango has not pled that PC Tools' classification of Zango's software is a statement of fact, not nonactionable opinion. Similarly, Zango has not alleged that PC Tools made its classification decision with the intent to harm Zango's pecuniary interest. Nor can it. PC Tools' revenue does not depend on how it rates Zango's software, and PC Tools and Zango do not compete in the same market. The trade libel claim must be dismissed.

7 VI. ZANGO HAS NOT PROPERLY PLED FACTS SUPPORTING ITS UNJUST ENRICHMENT CLAIM. 8

To establish a claim for unjust enrichment, a plaintiff must establish must plead and 9 prove: (1) a benefit conferred upon the defendant by the plaintiff; (2) an appreciation or 10 knowledge by the defendant of the benefit; and (3) the acceptance or retention by the defendant 11 of the benefit under such circumstances as to make it inequitable for the defendant to retain the 12 benefit. Orser v. Select Portfolio Servicing, Inc., 2005 WL 3478126, *4 (W.D. Wash. 2005); 13 Bailie Commc'ns, Ltd. v. Trend Bus. Sys., Inc., 61 Wn. App. 151, 810 P.2d 12, 18 (1991). 14 Here, Zango has not alleged – nor can it – that it conferred any benefit on PC Tools or 15 that PC Tools has appreciated or has knowledge of any such benefit. Zango has conferred no 16 benefit on PC Tools. Indeed, the version of Spyware Doctor that Zango puts at issue is a free 17 version downloaded as part of the Google Pack. On the contrary, Zango's unwarranted demands 18 and pursuit of this lawsuit have been to the great detriment of PC Tools in terms of legal fees 19 incurred and time lost investigating and responding to Zango's allegations. The unjust 20enrichment claim must be dismissed. 21WHEREFORE, PC Tools requests that the Court grant this Motion to Dismiss, dismiss

PC Tools from this case, award PC Tools its fees and costs, and grant PC Tools all other relief to
 which it may be entitled.

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PC Tools' Motion to Dismiss - 12 Case No. 07-CV-00797 JCC Seattle-3381149.1 0074975-00001 1 Dated August 14, 2007.

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13	ATTORNEYS FOR DEFENDANT PC TOOLS
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PC Tools' Motion to Dismiss - 13 Case No. 07-CV-00797 JCC Seattle-3381149.1 0074975-00001

1 **CERTIFICATE OF SERVICE** I hereby certify that on August 14, 2007, I caused to be served a true copy of the 2 foregoing document on the following via U.S. Mail: 3 **Michael Rosenberger** • mrosenberger@gordontilden.com,chudson@gordontilden.com, 4 jbukowski@gordontilden.com 5 Jeffrey I Tilden jtilden@gordontilden.com,eevans@gordontilden.com, 6 jbukowski@gordontilden.com 7 **Conor F Farley** cfarley@hollandhart.com 8 Tarek F M Saad 9 tfsaad@hollandhart.com 10 DATED: August 14, 2007 at Seattle, Washington. 11 12 /s/ Maren R. Norton J. Ronald Sim, WSBA No. 4888 13 Maren R. Norton, WSBA No. 35435 STOEL RIVES LLP 14 600 University Street, Suite 3600 Seattle, WA 98101-3197 Telephone: 206-624-0900 15 Fax: 206-386-7500 16 jrsim@stoel.com mnorton@stoel.com 17 **ATTORNEYS FOR DEFENDANT PC TOOLS** 18 19 20 21 22 23 24 25 26

PC Tools' Motion to Dismiss - 14 Case No. 07-CV-00797 JCC Seattle-3381149.1 0074975-00001