MOTION FOR PROTECTIVE ORDER - 1

DUNLAP & SODERLAND. P.S. 901 FIFTH AVENUE, SUITE 3003 SEATTLE, WA 98164 (206) 682-0902 (206) 682-1551

1.	On May 3, 2012 Carolyn Anderson's Attorney, Rob Williamson, and I had a FRCP 26
	telephone conversation to discuss Anderson's Amended Fourth and Fifth discovery.

- 2. Attached, as Exhibit 1 is a true and correct copy of portions of FOFI's Answers to First Interrogatories and Requests for Production.
- 3. Attached, as Exhibit 2 is a true and correct copy of portion of FOFI's Answers to Second Interrogatories and Requests for Production.
- 4. Attached, as Exhibit 3 are true and correct copies of portions of the Michael Brown deposition transcript.
- 5. Attached, as Exhibit 4 is a true and correct copy of the Declaration of Michael Brown.
- 6. Attached, as Exhibit 5 are true and correct copies of portions of the Wayne Pederson deposition transcript.

I declare under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

Dated: May 4, 2012.

Brant A. Godwin

SUPERIOR COURT OF WASHINGTON IN AND FOR KING COUNTY

CAROLYN ANDERSON,

Plaintiff,

No. 10-2-15941-0 SEA

VS.

DOMINO'S PIZZA, INC., DOMINO'S PIZZA, LLC and FOUR OUR FAMILIES, INC.,

Defendants.

PLAINTIFF'S FIRST INTERROGATORIES AND REQUESTS FOR PRODUCTION

WITH ANSWERS AND RESPONSES THERETO

TO: DOMINO'S PIZZA, INC., DOMINO'S PIZZA, LLC and FOUR OUR FAMILIES, INC., Defendants.

Please respond to these Interrogatories and Requests for Production propounded herein pursuant to the Civil Rules for Superior Court. It is requested that you produce the items and materials requested herein for inspection and copying at the Law Offices of Williamson and Williams on the 40th calendar day after service, at 10:00 a.m. This request may be satisfied by providing copies of all such items to the undersigned prior to that date.

DATED: This ______ day of ______, 2010.

WILLIAMSON & WILLIAMS

Kim Williams WSBA #9077 Rob Williamson, WSBA #11387

Attorneys for Plaintiff

PLAINTIFF'S FIRST INTERROGATORIES AND REQUESTS FOR PRODUCTION - 1

ORIGINAL

To the extent understood by these answering defendants, the telephone numbers represent the customers with whom Four Our Families, Inc. maintains a business relationship. The telephone numbers where provided to Four Our Families, Inc. by the customers with whom a business relationship is maintained.

<u>INTERROGATORY NO. 19</u>: Identify any and all agents, representatives or other persons known to, employed by, or otherwise involved in the business of Defendants, including but not limited to attorneys, consultants, and accountants, who had any responsibility for or involvement with the transmission of the calls by said vendors.

ANSWER:

Michael Brown, President, Four Our Families, Inc., hired Call-Em-All.com, an approved vendor/presenter at the most recent Domino's convention.

INTERROGATORY NO. 20: When vendors made telephone calls of the type described in the complaint herein, were Defendants advised of the date/s the calls were made, the number of calls made, the telephone numbers called, and/or the states, area codes, or regions to which the calls were placed? If so, please describe what was conveyed by the vendors, and when it was conveyed relative to when the calls were actually made.

ANSWER:

These answering defendants had no knowledge of how the vendor made calls. This defendant knows that it's customer base was and is limited to Pierce County, Washington and did not ever extend beyond the borders of Pierce County, much less the State of Washington.

INTERROGATORY NO.21: State whether Plaintiff, at the time Defendants made the calls, had an established business relationship with Defendants and, if so, state all facts which support the existence of the established business relationship, identifying all documents which support or pertain to it, and identifying all witnesses with knowledge of any such facts.

ANSWER:

UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF WASHINGTON AT TACOMA

CAROLYN ANDERSON,

Plaintiff.

No. C11-902RBL

VS.

DOMINO'S PIZZA, INC., DOMINO'S PIZZA, LLC and FOUR OUR FAMILIES, INC.,

Defendants.

DEFENDANT FOUR OUR FAMILIES, INC. ANSWERS TO PLAINTIFF'S SECOND INTERROGATORIES AND REQUESTS FOR PRODUCTION

TO: FOUR OUR FAMILIES, INC.,

Please respond to these Interrogatories and Requests for Production propounded herein pursuant to the Federal Rules of Civil Procedure. It is requested that you produce the items and materials requested herein for inspection and copying at the Law Offices of Williamson and Williams on the 40th calendar day after service, at 10:00 a.m. This request may be satisfied by providing copies of all such items to the undersigned prior to that date.

DATED: This 9th day of December, 2011.

WILLIAMSON & WILLIAMS

/s/ Kim Williams Kim Williams, WSBA #9077

Defendant FOFI's Answers to Plaintiff's Second Set of Interrogatories- 1 of 9

FAUBION, REEDER, FRALEY, & COOK, P.S. 5920 100th St. SW #25
Lakewood, WA 98499
(253) 581-0660

S:\CASES7\Four Our Families class action\Discovery\Word Docs\F0Fi Answers to Pis 2nd set of rogs.doc

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Pulse is how FOFI stores operate.

REQUESTS FOR PRODUCTION

REQUEST FOR PRODUCTION NO. 16: Produce all documents that describe

PULSE, or the PULSE program, and the Telephone Opt-In Program including any documents showing your utilization of it.

RESPONSE:

Objection. This answering Defendant has no knowledge of a "Telephone Opt-In Program" about which this Request for Production refers and there is no definition provided by the Plaintiff.



Without waiving said objection, there are no documents to provide as this answering Defendant is unsure of the request posed. Mr. Brown has no first-hand knowledge about the "Telephone Opt-In Program" to which reference is made and or it's coordination with Pulse. Mr. Brown's use of PULSE, in regards to the "calls", is described in Interrogatory No. 24.

ATTORNEY'S CR 26 CERTIFICATION

The undersigned attorney certifies pursuant to Fed. R. Civ. P. 26(g) that he or she has read each response and objection to these discovery requests, and that to the best of his or her knowledge, information and belief formed after a reasonable inquiry, each is (1) consistent with the Civil Rules and warranted by existing law or a good faith argument for the extension, modification, or reversal of existing law; (2) not interposed for any improper purpose, such as to harass or to cause unnecessary delay or needless increase in the costs of litigation; and (3) not unreasonable or unduly burdensome or expensive, given the needs of the case, the discovery already had in the case, the amount in controversy, and the importance of the issues Defendant FOFI's Answers to Plaintiff's Second Set FAUBION, REEDER, FRALEY, & COOK, P.S. of Interrogatories- 5 of 10 5920 100th St. SW #25 (11-00902)Lakewood, WA 98499 S:\CASES7\Four Our Families class action\Discovery\FOFI Answers to Pls 2nd set of (253) 581-0660 rogs.doc



	Page 1
IN THE SUPERIOR COURT OF THE	E STATE OF WASHINGTON
IN AND FOR THE COUN	TY OF KING
CAROLYN ANDERSON,)
Plaintiff,)
vs.) No. 10-2-15941-0 SEA
DOMINO'S PIZZA, INC., DOMINO'S)
PIZZA, LLC and FOUR OUR)
FAMILIES, INC.,)
Defendants.)
Deposition Upon Oral E	Examination Of
MICHAEL W. E	BROWN
	·
9:38 a.m.	
Thursday, Septembe	er 30, 2010
5920 100th Street S	GW, Suite 25
Tacoma, Washi	ngton

REPORTED BY: Keri A. Aspelund, RPR, CCR No. 2661

	Page 2
1	APPEARANCES:
2	For the Plaintiff: ROB WILLIAMSON, ESQ.
3	Williamson & Williams
4	187 Parfitt Way SW, Suite 250
5	Bainbridge Island, WA 98110
6	206-780-4447
7	roblin@williamslaw.com
8	For the Defendants Domino's:
9	DAVID M. SODERLAND, ESQ.
10	Dunlap & Soderland
11	901 Fifth Avenue, Suite 3003
12	Seattle, WA 98164
13	206-682-0902
14	dsoderland@dunlapsoderland.com
15	For the Defendant Four Our Families:
16	NELSON C. FRALEY II, ESQ.
17	Faubion, Johnson, Reeder & Fraley
18	5920 100th Street SW, Suite 25
19	Tacoma, WA 98499
20	253-581-0660
21	nfraley@fjr-law.com
22	
23	
24	
25	

Page 34

- 1 A. Yeah.
- 2 Q. All right. And so then you had contact with
- 3 some -- renewed contact with somebody at Call-Em-All, or
- 4 was it just a matter of going on their web site?
- A. You can go right onto their web site and sign
- 6 up, anybody can.
- 7 Q. Okay. And the process, as I understand it,
- 8 would be in part that you would download phone numbers that
- 9 you wanted to be called, is that right?
- 10 A. Correct.
- 11 Q. Okay. What about did you have to download or
- type in the script of what you wanted the call to say?
- 13 A. Yes.
- Q. Okay. And when did you first start having these
- calls made on your behalf, roughly?
- 16 A. I believe in June of 2009.
- 17 Q. All right. And how long did you do that?
- A. Up until about August 30th or 31st.
- 19 Q. Of 2009?
- 20 A. Yes.
- Q. Okay. And why did you stop after that?
- 22 A. Because they changed the federal law that you
- 23 had to have a written permission from the customer to be
- 24 called, so --
- 25 Q. How did you -- sorry.

	Page 46
1	Q. You didn't at any point contact anybody with
2	Domino's and say, you know, I'm going to use these guys, is
3	it okay?
4	A. No.
5	Q. Nothing like that?
6	A. No.
7	Q. All right. The reports that you received would
8	tell you in the end of the 5,000, or whatever number of
9	calls, they actually would tell you how many got through
10	and how many did not, is that correct?
11	A. Yes.
12	Q. Okay. And I'm just imagining that if I if
13	somebody did 5,000 calls, that some number of those would
14	go to voice mail, and you told me that if that happened,
15	they would not connect, as it were, is that right?
16	A. Yeah.
17	Q. Okay. So, what if after a second or third try
18	it was still just voice mail, would the report then reflect
19	that there were a certain number of calls that couldn't get
20	through because they kept going into voice mail?
21	A. I believe so.
22	Q. Okay. And whether you paid for those or not, do
23	you recall?
24	A. I don't think you pay for a call that didn't get
25	answered.

Declaration of Michael Brown Anderson v Domino's-P a g e |1

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DUNLAP & SODERLAND, P.S. 901 FRTH AVENUE, SUITE 3003 SEATTLE, WA 98164 (206) 682-0902 (206) 682-1551

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	•
7.	At no time has Domino's Pizza, LLC controlled or directed Four Our Families, Inc.'s
	local advertising methods.
8.	Four Our Families, Inc. has discretion to formulate its own local advertising campaign
	free of Domino's control or direction.
9.	Four Our Families, Inc. was allowed to accept or reject Domino's Pizza, LLC's advice

- 10. Domino's Pizza, LLC never recommended advertising using automated dial calls.
- 11. Domino's Pizza, LLC did not ever direct advertising using automated dial calls.
- 12. The decision to use Call-Em-All was entirely my own.

regarding local advertising.

- 13. I do not know whether Domino's Pizza, LLC recommended or endorsed the vendors present at the May 2009 convention.
- 14. I do not know whether or not the vendors at the convention, including Call-Em-All, had worked with Domino's in the past.
- 15. I was not relying on the fact that Call-Em-All was at a Domino's Pizza, LLC rally in making the decision to use Call-Em-All's services.
- 16. I do not know if the vendors at the convention were selected by Domino's Pizza, LLC.
- 17. I do not know if the vendors at the convention were approved by Domino's Pizza, LLC.
- 18. I do not believe that Domino's Pizza, LLC was even aware of my independent decision to use the services of Call-Em-All.
- 19. Domino's Pizza, LLC was not involved in any way in my contracting with Call-Em-All.
- 20. Domino's Pizza, LLC did not direct me to the Call-Em-All website, assist with the advertising script, or pay any of Call-Em-All's fees.

I declare under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

Dated: January 21, 2011.

Michael Brown

Declaration of Michael Brown Anderson v Domino's-P a g e | 3 DUNLAP & SODERLAND, P.S. 901 FIFTH AVENUE, SUITE 3003 SEATTLE, WA 98164 (206) 682-0902 (206) 682-1551

Anderson v. Domino's Pizza, Inc.

Deponent: Wayne Peterson Taken: 2/10/2012





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		Page 5
1	Q.	Okay. Other than what I read on a 10K that is a point
2		of sale software, I know nothing about Pulse. I have
3		no documents, I know nothing. So let's, I don't know,
4		start at the beginning. When did Pulse, well start
5		over. What is Pulse?
6	Α.	Pulse is a point of sale system and back of house
7		system, back of house system meaning it handles the
8		payroll, timekeeping, it has marketing applications,
9		it's a whole suite of applications that are used by our
10		franchisees for a variety of purposes.
11	Q.	So you say it's a point of sale system, I think was the
12		word you used, and a what was the word, backa?
13	Α.	Back of house.
14	Q.	Back of house, all right. Are those like separate
15		components of Pulse?
16	Α.	They're all, all the same.
17	Q.	And is there a manual or other document that describes,
18		that describes what Pulse is?
19	Α.	There is an on-line user guide for all of Pulse and all
20		the applications that reside within Pulse.
21	Q.	And I assume at this point that this is something that
22		the franchisees can access, the on-line user guide?
23	A.	Yes.
24	Q.	Is there anything in writing, anything sent out to
25		franchisees about how to use Pulse?
1		



February 10, 2012

		Page 6
1	Α.	We handle everything electronically.
2	Q.	Okay. When was Pulse first developed?
3	Α.	Late '90s, it went into the first store in 2000/2001.
4		It predates when I was at Domino's.
5	Q.	Is Pulse now in all franchisees?
, 6	A.	All domestic franchisees, yes.
7	Q.	And is its use mandated by Domino's?
8	Α.	We require that franchisees enter all of their
9		transactions, their point of sale transactions, all
10		sales are entered into the system.
11	Q.	What about any other uses of Pulse besides the entry of
12		sales, sorry, that's voluntary?
		_
13	Α.	That's voluntary.
13	A. Q.	That's voluntary. All right. What are some, you talked about it had
14		All right. What are some, you talked about it had
14 15	Q.	All right. What are some, you talked about it had various applications. What do you mean by that?
14 15 16	Q.	All right. What are some, you talked about it had various applications. What do you mean by that? It has the ability of timekeeping, inventory control,
14 15 16 17	Q.	All right. What are some, you talked about it had various applications. What do you mean by that? It has the ability of timekeeping, inventory control, marketing, it has the ability to do dispatch, to route
14 15 16 17 18	Q.	All right. What are some, you talked about it had various applications. What do you mean by that? It has the ability of timekeeping, inventory control, marketing, it has the ability to do dispatch, to route drivers to different locations, it's got a built-in
14 15 16 17 18	Q.	All right. What are some, you talked about it had various applications. What do you mean by that? It has the ability of timekeeping, inventory control, marketing, it has the ability to do dispatch, to route drivers to different locations, it's got a built-in kitchen management system so that when the order's
14 15 16 17 18 19	Q.	All right. What are some, you talked about it had various applications. What do you mean by that? It has the ability of timekeeping, inventory control, marketing, it has the ability to do dispatch, to route drivers to different locations, it's got a built-in kitchen management system so that when the order's entered in the system, it goes to the kitchen monitors
14 15 16 17 18 19 20 21	Q.	All right. What are some, you talked about it had various applications. What do you mean by that? It has the ability of timekeeping, inventory control, marketing, it has the ability to do dispatch, to route drivers to different locations, it's got a built-in kitchen management system so that when the order's entered in the system, it goes to the kitchen monitors in the kitchen.
14 15 16 17 18 19 20 21 22	Q.	All right. What are some, you talked about it had various applications. What do you mean by that? It has the ability of timekeeping, inventory control, marketing, it has the ability to do dispatch, to route drivers to different locations, it's got a built-in kitchen management system so that when the order's entered in the system, it goes to the kitchen monitors in the kitchen. All right. And what is within the marketing



		Page 28
1	Α.	That is correct.
2	٥.	Okay. And in addition, it's not set up to, to do
3		robocalling, is that correct?
4	Α.	That is correct.
5	Q.	Okay. I was just reviewing some of my notes in talking
6		with my co-counsel, but as far as the parameters, just
7		trying to get an additional level of understanding
8		specifically of default and that sort of thing, you
9		testified earlier that some of the information based
10		upon the sales is stored in Ann Arbor somewhere,
11		correct?
12	Α.	Correct.
13	Q.	All right. As far as information that can be accessed
14		by a franchisee, specifically on telephone numbers, we
15		know that there is purging of information at the
16		franchisee level. Is there such a purging of
17		information at the corporate level?
18	A.	I am not aware if we have a purging or what the purge
19		setting would be at the corporate level.
20	Q.	Okay. And at the franchisee level, you helped me
21		understand that there's not really a default purge for
22		franchisee, that would have to be set by the
23		franchisee, correct?
24	A.	The default, when a store originally gets Pulse, is set
25		to never purge. The franchisee then can choose to

2	The undersigned hereby certifies as follows:
3	I am employed at Dunlap & Soderland, PS, attorneys of record for Defendants Domino's
4	Pizza, Inc. and Domino's Pizza, LLC.
5	On May 8, 2012, I caused a true and correct copy of the foregoing document to
6 7	be delivered to the following via email:
8	Counsel for Plaintiff:
9	Rob Williamson Kim Williams
10	Williamson & Williams
11	17253 Agate Street N.E. Bainbridge Island, WA 98110
12	roblin@williamslaw.com kim@williamslaw.com
13	Counsel for Four Our Families, Inc:
14	Nelson Fraley Nicole Brown
15	Faubion, Reeder, Fraley & Cook, PS
16	5920 – 100 th Street S.W., #25 Lakewood, WA 98499
17	nfraley@fjr-law.com nbrown@fjr-law.com
18	Counsel for Call-Em-All, LLC:
19	Andrew Lustigman Scott Shaffer
20	Olshan Grundman Frome Rosenzweig & Wolosky, LLP
21	Park Avenue Tower 65 East 55 th Street
22	New York, NY 10022 <u>ALustigman@olshanlaw.com</u>
23	SShaffer@olshanlaw.com
24	
25	CERTIFICATE OF SERVICE – 1

CERTIFICATE OF SERVICE

LAW OFFICES
DUNLAP & SODERLAND. P.S.
901 FIFTH AVENUE, SUITE 3003
SEATTLE, WA 98164
(206) 682-0902 (206) 682-1551

1 2	Kelly Corr Christina Dimock Corr Cronin Michelson Baumgardner & Preece, LLP
3	1001 Fourth Avenue, #3900 Seattle, WA 98154
4	kcorr@correronin.com cdimock@correronin.com
5	
6	I declare under penalty of perjury under the laws of the State of Washington that the
7	foregoing is true and correct.
8	DATED at Seattle, Washington this 8 th day of May, 2012.
9	
10	Gail m Larua
11	Gail M. Garner
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CERTIFICATE OF SERVICE - 2

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26

(206) 682-0902 (206) 682-1551