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Honorable Ronald B. Leighton

UNITED STATES DISTRICT COURT  
FOR THE WESTERN DISTRICT OF WASHINGTON

CAROLYN ANDERSON, )  
)  
Plaintiff, )  
)  
vs. )  
)  
DOMINO'S PIZZA, INC., DOMINO'S )  
PIZZA, LLC, FOUR OUR FAMILIES, )  
INC., and CALL-EM-ALL, LLC, )  
)  
Defendants. )

CIVIL ACTION NO. C11-902-RBL  
DEFENDANTS DOMINO'S PIZZA,  
INC. AND DOMINO'S PIZZA, LLC  
RESPONSE TO PLAINTIFF'S  
56(d) MOTION  
**HEARING DATE: December 23, 2011**

**I. RELIEF REQUESTED**

Plaintiff Carolyn Anderson's ("Anderson") Motion for Rule 56(d) Continuance of Domino's Pizza, Inc. and Domino's Pizza, LLC's (collectively, "Domino's") Motion for Summary Judgment should be denied. Anderson has had ample time to conduct discovery to respond to the motion. A virtually identical motion was filed in State Court on April 22, 2011. That motion was continued to allow the plaintiff time to conduct discovery. Despite knowing of the legal issues for eight months, plaintiff has not diligently pursued discovery.

**II. RELEVANT FACTS**

1  
2 Anderson has omitted or misstated the following facts in her motion for a 56(d)  
3 Continuance.

4 A. Anderson has known of the issues in Domino's motion for over eight months.  
5 Anderson has had ample opportunity to request and complete all required  
6 discovery.

7 Anderson filed this action in King County on April 29, 2010. See, Complaint. After  
8 allowing almost **one year** for Anderson to conduct any necessary discovery, Domino's filed a  
9 motion for summary judgment. The motion raised all of the same issues and was substantially  
10 similar to the one now pending. The motion was originally set for May 20, 2011. Anderson's  
11 counsel was served on April 22, 2011. See, Ex. 1 to Godwin Dec.: Proof of Service.

12 At Anderson's request, Domino's continued the motion to July 22, 2011, to allow  
13 Anderson:

- 14 1. To conduct the depositions of Domino's employees Scott Senne and Amy Phillips;
- 15 2. To serve Third Requests for Production on Domino's; and
- 16 3. To obtain written and depositions discovery from Call-Em-All.

17  
18 Anderson asserted that this additional discovery was necessary to respond to Domino's  
19 motion. **Anderson represented that she would be able to respond to Domino's motion after**  
20 **conducting the three discovery items noted above.** See, Ex. 2 to Godwin Dec.: email chain  
21 from April 25-27.

22  
23 B. All of the discovery requested by Anderson as necessary to respond to Domino's  
24 motion has been completed.

25 Anderson served Third Discovery on Domino's on April 25, 2011. Domino's answered  
26 Anderson's Third Discovery on May 5, 2011. See, Ex. 3 to Godwin Dec.: Certificate of Service

1  
2 re: Third Discovery. Anderson raised no substantive objections to Domino's answers. Written  
3 discovery answers from Call-Em-All were provided on September 15, 2011. See, Ex. 4 to  
4 Godwin Dec.: Certificate of Service re: Call-Em-All Discovery. **All written discovery**  
5 **requested by Anderson as necessary to respond to Domino's motion has been completed.**

6 The deposition of Scott Senne was taken on October 28, 2011. Anderson took the  
7 deposition of Chris Roeser that same day. Anderson declined to take the deposition of Amy  
8 Phillips, even though she was available to be deposed on October 28, 2011.<sup>1</sup> At the time of these  
9 depositions, Anderson had possessed Domino's written discovery answers for at least five  
10 months. Anderson had also deposed Michael Brown the owner of Four Our Families, Inc. and  
11 Joseph Devereaux, Domino's Pizza LLC's Director of Franchise Services. Many of the issues  
12 sought in Anderson's latest discovery had been disclosed and were open for exploration at this  
13 point. Anderson declined to follow up.  
14

15 Brad Herman, President of Call-Em-All was deposed on December 2, 2011. Other than  
16 Call-Em-All appearing at a vendor show in association with Domino's Pizza's May 2009 World  
17 Wide Rally, Call-Em-All had no relationship with Domino's. Domino's never retained the  
18 services of Call-Em-All. See, Ex. 15 to Godwin Dec.: Portions of Brad Herman deposition.  
19 Again, Anderson declined to take the deposition of another Call-Em-All witness who was  
20 available and ready to be deposed. **All depositions that Anderson represented were necessary**  
21 **to respond to Domino's motion have been taken or declined by Anderson.**  
22  
23  
24

25 <sup>1</sup> Amy Phillips functions as a liaison between Domino's Headquarters and various Field Marketing Teams. Chris  
26 Roeser is the Manager of Precision Marketing and was identified in Domino's CR 26 Disclosures. These two  
individuals would likely be designated as Domino's 30(b)(6) representatives, if necessary, related to Anderson's  
latest 30(b)(6) deposition notice. Anderson's latest discovery requests are in large part due to Anderson's own

1  
2 C. Anderson never raised any substantive issue with Domino's discovery answers  
3 until the motion for summary judgment was noted for the third time.

4 Written Discovery Objections

5 Anderson has sent Domino's three sets of written discovery which Domino's has  
6 answered. Anderson never raised any substantive issue with Domino's answers or alleged that  
7 the answers were incomplete. **The first substantive objections Anderson raised relating to**  
8 **Domino's discovery answers were not raised until between seven and nineteen months after**  
9 **Domino's provided its answers.** Anderson has never filed a motion to compel discovery  
10 against Domino's.

11 ESI

12  
13 Contrary to what Anderson asserts in her 56(d) motion, Domino's has not refused to  
14 provide ESI. **ESI was simply not requested until December 8, 2011.** See, Ex. 7 to Godwin  
15 Dec.: email dated December 8, 2011. Domino's conferred with Anderson on November 14,  
16 2011 to formulate reasonable ESI search parameters. See, Declaration of Brant Godwin.  
17 Domino's provided the original information requested by Anderson on November 30, 2011; two  
18 days ahead of the agreed deadline. See, Ex. 8 to Godwin Dec.: email dated November 30, 2011.  
19 There is no evidence that Domino's has refused to provide ESI.

20  
21 The ESI requests are late. Three of the witnesses that Anderson is now requesting ESI  
22 from, were first disclosed over fourteen months ago during the deposition of franchisee Michael  
23 Brown. A majority of the witnesses that Anderson is seeking ESI from were mentioned in  
24 depositions over six weeks ago. Anderson has had the names required to make ESI requests for  
25

26  

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decision to not ask certain questions at the Roeser deposition and to not depose Ms. Phillips. The same is true for  
the deposition of Michael Brown whom Anderson recently noted for a second time.

1  
2 months. There has been no explanation as to why this ESI was not requested until December 8,  
3 2011. Anderson should not be allowed to oppose the Domino's motion simply by filing a late  
4 request for ESI.

5 D. Discovery related to class certification is closed, making the majority of discovery  
6 requested by Anderson irrelevant.

7 **Contrary to Anderson's assertion, this is not a class action.** It has never been  
8 certified. The deadline for Anderson to file a motion for class certification under CR 23(b)(3)  
9 was November 28, 2011, or 180 days from May 31, 2011. Anderson did not file this motion. It  
10 appears there is no intent to pursue class action claims. **Further, discovery related to class**  
11 **certification closed on October 31, 2011.** Anderson's attorney agreed to the October 31, 2011  
12 discovery deadline so that "her Motion for Class Certification may be timely filed." See, Ex. 9  
13 to Godwin Dec.: Joint Status Report. It appears there is no intent to pursue class action claims.

14  
15 Since this litigation is solely about calls made to Carolyn Anderson, much of the  
16 discovery requested by Anderson is irrelevant and actually barred under the deadline in the Joint  
17 Status Report. The latest discovery and complaints regarding prior answers are simply an  
18 attempt to improperly extend the discovery deadline related to the class certification.

19 E. Nothing was "concealed" from Anderson.

20 Anderson has claimed the PULSE system and Opt In Program were concealed and this  
21 concealment explains and justifies the fact that discovery was only recently made on these  
22 issues. The evidence shows otherwise. PULSE was mentioned in Scott Senne's deposition on  
23 October 28, 2011. See, Ex. 10 to Godwin Dec.: Portions of Scott Senne deposition. Further, at  
24 his deposition on September 30, 2010, Michael Brown testified that he "downloaded" the  
25 numbers from his store and that each of his six stores maintained a database of customer  
26

1  
2 numbers. See, Ex. 16 to Godwin Dec.: portions of Michael Brown deposition. Anderson had  
3 information that should have led to follow up questions regarding the PULSE system as of this  
4 date. Anderson opted not to follow up on this information. The Opt In Program was discussed  
5 at length during the Chris Roeser deposition on October 28, 2011. See, Ex. 11 to Godwin Dec.:  
6 Portions of Chris Roeser deposition. Again, Anderson has simply not followed up on this  
7 information.  
8

9 F. Anderson's recent flurry of discovery to Domino's is improper and late.

10 Anderson has submitted two additional sets of discovery to Domino's. Anderson's Fourth  
11 Requests for Production were sent on December 8, 2011. They are not due until January 9,  
12 2012. Anderson's Fifth Request for Production was served on December 12, 2011. They are not  
13 due until January 11, 2012. **Neither of the most recent discovery requests are due until after**  
14 **Domino's motion is set for hearing.** Both are too late to merit a continuance of the hearing.  
15

16 Additionally, much of the latest discovery is actually directed at class certification issues.  
17 For example, Request for Production Number 27 requests: "all e-mails or letters to RPM." RPM  
18 is a Domino's franchisee located in Louisiana. No discovery conducted to date has led to  
19 evidence that Domino's Pizza LLC and/or Domino's Pizza, Inc. had any involvement in the calls  
20 in question and no discovery to date has even remotely suggested another franchisee, let alone  
21 one located in Louisiana, played any role in the calls made to Anderson. This discovery is not  
22 possibly related to Ms. Anderson's claims and can only be related to class certification.  
23 Anderson has missed the deadlines for class certification discovery and a class certification  
24 motion. Anderson should not be allowed to now use class certification discovery as grounds for  
25 a 56(d) continuance.  
26

1  
2 G. There is no evidence that Domino's played any role in the calls at issue in this  
3 case.

4 Written discovery has been sent to all parties. Thousands of pages of documents have  
5 been produced. No document indicates Domino's was involved in these calls. Representatives  
6 of all parties have been deposed. Both Call-Em-All and Four Our Families, Inc. have testified  
7 that Domino's had no involvement with the calls. See, Exs. 15 & 16: Portions of Brad Herman  
8 and Michael Brown depositions. Michael Brown of Four Our Families, Inc. has even testified  
9 that Domino's had no knowledge of the calls. See, Brown Declaration.

10 **III. ISSUES**

- 11
- 12 1. Whether Anderson has shown due diligence in pursuing discovery to justify a CR  
13 56(d) continuance when she has known about the legal issues in Domino's motion for  
14 over eight months and completed all discovery that she represented was necessary to  
15 respond to Domino's motion?
  - 16 2. Whether Anderson's requested discovery on issues related to class certification  
17 justifies a CR 56(d) continuance when such discovery is time barred by the deadline  
18 in the Joint Status Report and the time for filing for class action is past?
  - 19 3. Whether Anderson should be able to delay Domino's motion by conducting late  
20 discovery on irrelevant issues she has not pled in her Complaint?
  - 21 4. Whether Anderson's requested discovery on "right to control" issues is warranted  
22 where all evidence shows Domino's did not retain any right to control the calls at  
23 issue?  
24

25 **IV. ARGUMENT/AUTHORITY**

1  
2 1. Anderson has provided no reason to explain the months or years long delay in seeking  
3 the discovery now sought.

4 The Trial Court can deny a motion to continue a summary judgment if: “(1) the  
5 requesting party does not offer a good reason for the delay in obtaining the desired evidence...or  
6 (3) the desired evidence will not raise a genuine issue of material fact.” *Turner v. Kohler, M.D.*,  
7 54 Wash.App. 688, 693, 775 P.2d 474 (1989).

8 a. Written Discovery

9 Anderson raised substantive objections to Domino’s written discovery answers for the  
10 first time on December 8, 2011. See, Ex. 12 to Godwin Dec.: email dated December 8, 2011.  
11 Domino’s provided written discovery answers to Anderson between five and nineteen months  
12 ago. Anderson raised no other issues with the Domino’s answers until Domino’s filed its motion  
13 for summary judgment for a third time. The delay in raising any objections until now is  
14 particularly odd given that the discovery deadline related to the class certification has passed and  
15 the deadline for filing class certification has passed. Anderson has provided no reason why she  
16 delayed in obtaining the evidence she needs to respond to a summary judgment motion that she  
17 has known about for over seven months.

18  
19 b. ESI Issues

20 Anderson alleges Domino’s never provided ESI discovery. Again, the record shows that  
21 Anderson did not request ESI until December 8, 2011. Again, there is no explanation for  
22 Anderson’s delay in seeking this information. Again, Anderson never made this request despite  
23 the passage of the above deadlines related to class certification discovery and class certification.  
24 Again these unexplained late requests cannot form a basis for continuing Domino’s motion.  
25

26 c. Pulse Program and Opt In



1  
2 Anderson alleges that the Pulse program was concealed. This is simply not true. Pulse  
3 was referenced during Scott Senne's deposition on October 31, 2011. Anderson never pursued  
4 discovery related to this. Again, there is no explanation for Anderson's failure to follow up on  
5 this until now.

6 Anderson alleges that Domino's concealed an opt in program from her. However, the opt  
7 in program was discussed at length in the Chris Roeser deposition on October 28, 2011. For  
8 whatever unexplained reason, Anderson opted to not pursue discovery related to the opt in issue  
9 until December 8, 2011. Further, the Opt in Program is not relevant and will not raise any  
10 question of fact for Anderson's motion. Four Our Families, Inc. has testified that they were not  
11 aware of and thus did not use the Opt in Program. See, Ex. 13 to Godwin Dec.: Portions of Four  
12 Our Families, Inc. discovery. The Opt in Program might arguably be relevant to class action  
13 issues. But the time for class action discovery and certification has passed.

14  
15  
16 d. RPM/Franchisee Discovery

17 Anderson alleges that Domino's failed to provide discovery related to other franchisees,  
18 including RPM, and robo-calling. Domino's disputes this. First, much of the information sought  
19 is subject to a federal protective order. See, Ex. 14 to Godwin Dec.: Protective Order. Further,  
20 this discovery is irrelevant to this case where the claims only deal with Carolyn Anderson and  
21 there is no issue related to class action. Finally, RPM was mentioned multiple times during the  
22 Domino's 30(b)(6) deposition of Joseph Devereaux on April 13, 2011. See, Ex. 17 to Godwin  
23 Dec.: Portions of Joseph Devereaux deposition transcript. If Anderson wanted to pursue such  
24 discovery, or had any problems with Domino's answers on these issues, the time to raise such  
25 concerns was prior to the deadline for class certification discovery and class certification motion.  
26

1  
2 Again, Anderson has no explanation for only raising these issues now and not objecting to  
3 Domino's answers months ago. Anderson has never filed a motion to compel against Domino's.

4 All of the discovery sought by Anderson as justification to continue Domino's motion  
5 should have been requested long ago. It was not. Anderson has completed all the discovery that  
6 she represented she needed to respond to the same motion when the case was in State Court.

7  
8 2. Much of discovery sought by Anderson is irrelevant since it relates to class  
certification and is time barred by Anderson's own agreed Order.

9 Anderson agreed and represented to the Court and counsel that all discovery related to  
10 class certification would be complete by October 31, 2011. Anderson agreed to this in part to  
11 meet the 180 day federal deadline for filing a motion for class certification under FRCP 23. This  
12 filing was due on or about November 28, 2011. No motion for class certification has been filed.  
13 Anderson's recent discovery is a veiled attempt to avoid the fact that class action related  
14 discovery is closed.  
15

16 3. The statutes pled by Anderson do not create "on behalf of" liability, making large  
17 portions of Anderson's requested discovery to delay Domino's motion irrelevant.

18 Anderson's action is based solely upon alleged violations of 47 U.S.C. 227(b)(1)(B) and  
19 RCW 80.36.400. See, paragraphs 3.1-3.4 of Anderson's Amended Complaint. **Subsection**  
20 **227(b) pled by Anderson does not permit "on behalf of" liability.** Subsection 227(b) of the  
21 TCPA assigns liability only to the person or entity that "initiates" a prohibited solicitation. See  
22 47 U.S.C. § 227(b)(1)(B) (unlawful to "initiate" a call to a residential phone using an automatic  
23 dialing system or pre-recorded voice). Likewise, RCW 80.36.400 creates potential liability for  
24 "use [of] an automatic dialing and announcing device for purposes of commercial solicitation."  
25 The sections pled by Anderson makes no reference to "on behalf of" liability. 47 U.S.C. §  
26

1  
2 227(c)(5), which establishes “on behalf of” liability for solicitations to residences on the national  
3 “do not call list” has not been pled by Anderson and is not at issue in this case.

4 It is undisputed that Four Our Families, Inc., not Domino’s, initiated the calls at issue.  
5 See, Brown Declaration. Anderson is not asserting a claim under Subsection 227(c) for alleged  
6 violations of the “do not call list.” Anderson is not making claims under any law that create  
7 potential “on behalf of” liability. Neither the Federal nor State law under which Anderson is  
8 making claims creates “on behalf of” liability. The “on behalf of” discovery sought by Anderson  
9 as a basis for continuing Domino’s motion is irrelevant. Such discovery cannot be the basis for  
10 continuing Domino’s motion.  
11

- 12 4. There is no evidence that Domino’s retained the right to control Four Our Families,  
13 Inc. sufficient to justify continuing Domino’s motion to allow Anderson discovery to  
14 explore this issue.

15 The eighteen year old *Parker* case cited by Anderson for the proposition that Domino’s  
16 potentially has liability here, since it allegedly retained the right to control Four Our Families,  
17 Inc. is inapplicable. First, *Parker* is out of State authority and non-controlling. Additionally,  
18 even if the case were controlling, the document referenced as a “veritable bible” in the *Parker*  
19 case is no longer in existence or use and was not in 2009. The facts have changed sufficiently  
20 that it is likely a Florida court would no longer rule the same way it did eighteen years ago.

21 Most importantly, there is well settled Washington law directly on point: “[a]bsent power  
22 to control day-to-day operations, [a] franchisor is not liable to an employee of a franchisee.”  
23 *D.L.S. v. Maybin*, 130 Wash.App. 94, 98, 121 P.3d 1210 (2005); citing, *Folsom v. Burger King*,  
24 135 Wash.2d 658, 958 P.2d 301 (1998). Here, Michael Brown of Four Our Families, Inc. has  
25 testified that:  
26

- 1
- 2 - Domino's did not control or direct Four Our Families, Inc.'s local advertising
- 3 campaigns, including the calls at issue here;
- 4 - Four Our Families, Inc. was free to accept or reject Domino's advice regarding local
- 5 advertising, including the calls at issue here;
- 6 - Four Our Families, Inc. made the decision to utilize robo-calls independent of
- 7 Domino's; and
- 8 - Four Our Families, Inc. does not even know whether or not Domino's was aware of
- 9 these calls.
- 10

11 It is undisputed that Domino's had no ability to control or direct and did not control or

12 direct Four Our Families, Inc.'s local advertising or decision to utilize robo-calls. Further

13 discovery is not required on this issue.

14

15 **V. CONCLUSION**

16 Anderson has provided no explanation for the long delay in seeking the discovery now

17 sought. Much of the discovery now sought is barred under the class action deadlines agreed to

18 by Anderson. Much of the discovery now sought is irrelevant since it relates to a cause of action

19 not pled or at issue in this action. Domino's respectfully requests that Anderson's motion for a

20 CR 56(d) continuance be denied.

21

22 Dated December 16, 2011.

23 By: s/David Soderland

24 David Soderland, WSBA#6927

25 Brant Godwin, WSBA#34424

26 Attorneys for Dominos, Pizza, LLC & Domino's  
Pizza, Inc.

1 **CERTIFICATE OF SERVICE**

2 The undersigned hereby certifies as follows:

3 I am employed at Dunlap & Soderland, PS, attorneys of record for Defendants Domino's  
4 Pizza, Inc. and Domino's Pizza, LLC.

5 On December 16, 2011, I caused a true and correct copy of the foregoing document to be  
6 delivered to the following via email:

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26 CERTIFICATE OF SERVICE – 1


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I declare under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

DATED at Seattle, Washington this 16<sup>th</sup> day of December, 2011.

  
\_\_\_\_\_  
Gail M. Garner