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UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF WASHINGTON
AT SEATTLE

LAURIE JENKS, by and through STEVEN
JENKS as next friend,

Plaintiff,

v.

BLUECROSS BLUESHIELD OF ILLINOIS,
et al.,

Defendants.

Case No. C13-0181RSL

ORDER GRANTING PLAINTIFF'S
MOTION TO SUPPLEMENT THE
RECORD

This matter comes before the Court on "Plaintiff's Motion to Supplement the Record." Dkt. # 16. The parties have conferred regarding the information and assurances plaintiff seeks: for the most part, they are in agreement. Each of plaintiff's five requests for information is discussed below. To the extent the Court has ordered supplemental responses, they shall be provided within fourteen days of the date of this Order. Any assurances that responsive documents have been produced or do not exist shall be in writing, signed by counsel.

A. Case Manager Information

Defendants shall provide the names and initials of the case managers assigned to plaintiff, along with any documents reflecting work done by the case managers on Mrs. Jenks' case that have not already been produced as part of the administrative record. Plaintiff has

ORDER GRANTING PLAINTIFF'S
MOTION TO SUPPLEMENT THE RECORD - 1

1 asserted a claim under 29 U.S.C. § 1132(a)(3) seeking specific performance of the case manager
2 provisions of the plan and relief for past violations. The usual limits on discovery in ERISA
3 cases do not apply to such claims. Winburn v. Progress Energy Carolinas, Inc., 2013 WL
4 3880149, at *3-4 (D.S.C. July 25, 2013); Marlbrough v. Kanawha Ins. Co., ___ F. Supp.2d ___,
5 2013 WL 1818032, at * 7 (W.D. La. Apr. 29, 2013) (citing Jensen v. Solvay Chems., Inc., 520 F.
6 Supp.2d 1349, 1352 (D. Wyo. 2007)); Mainieri v. Bd. of Trustees of Operating Eng'rs Local 825
7 Pension Fund, 2008 WL 4224924, at *4 (D.N.J. Sept. 10, 2008).

8 **B. Completeness of the Administrative Record**

9 Defendant shall produce any reference materials the claims administrator actually
10 considered when making plaintiff's benefits determination. Following that production, the
11 administrative record will be deemed complete.

12 **C. Policies or Standards Regarding Case Managers and Case Management**

13 Defendant implies, without actually stating, that the claims administrator actually
14 considered all existing policies and standards regarding (1) the appointment and responsibilities
15 of case managers and (2) case management and its implementation. If that is the case, the
16 supplementation of the administrative record discussed above will fully and completely respond
17 to plaintiff's request. Defendant shall, however, include with its supplemental production an
18 explicit statement that no other documents responsive to this request exist.

19 **D. Denial Letters**

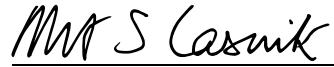
20 Defendant states that it has no documents governing denial letters other than the
21 relevant portions of the plan and the governing regulations. No further production or assurances
22 are required.

23 **E. Table of Contents for the Administrative Services Agreement**

24 Defendant shall produce a table of contents for the Administrative Services
25 Agreement. The parties shall work together to agree on provisions that are discoverable and the
26 means by which confidential information will be protected.

1 For all of the foregoing reasons, plaintiff's motion to supplement the record is
2 GRANTED.

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4 Dated this 12th day of August, 2013.

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6 Robert S. Lasnik
7 United States District Judge
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