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6 UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF WASHINGTON
7 AT SEATTLE

8 LETICIA LUCERO,

9 Plaintiff,

10 v.

11 CENLAR FSB, *et al.*,

12 Defendants.

No. C13-0602RSL

ORDER GRANTING NWTS AND
RCO LEGAL'S MOTION FOR
SUMMARY JUDGMENT

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15 This matter comes before the Court on “Defendants Northwest Trustee Services,
16 Inc. and RCO Legal, P.S.’s Motion for Summary Judgment Pursuant to Fed. R. Civ. P. 56”
17 (Dkt. # 110) and “Defendant Northwest Trust Services, Inc.’s Motion to Strike Portions of
18 Plaintiff’s Third Amended Complaint” (Dkt. # 187). Plaintiff filed a Third Amended
19 Complaint after the issues were fully briefed: the Court has therefore considered defendants’
20 arguments in the context of the most recent allegations and claims.¹

21 Summary judgment is appropriate when, viewing the facts in the light most
22 favorable to the nonmoving party, there is no genuine issue of material fact that would preclude
23 the entry of judgment as a matter of law. The party seeking summary dismissal of the case
24 “bears the initial responsibility of informing the district court of the basis for its motion”

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26 ¹ Plaintiff abandoned her claim under the Deed of Trust Act and, despite the arguments raised in
her opposition memorandum, chose not to assert a claim for negligent misrepresentation.

1 (Celotex Corp. v. Catrett, 477 U.S. 317, 323 (1986)) and “citing to particular parts of materials
2 in the record” that show the absence of a genuine issue of material fact (Fed. R. Civ. P. 56(c)).
3 Once the moving party has satisfied its burden, it is entitled to summary judgment if the non-
4 moving party fails to designate “specific facts showing that there is a genuine issue for trial.”
5 Celotex Corp., 477 U.S. at 324. The Court will “view the evidence in the light most favorable
6 to the nonmoving party . . . and draw all reasonable inferences in that party’s favor.”
7 Krechman v. County of Riverside, 723 F.3d 1104, 1109 (9th Cir. 2013). Although the Court
8 must reserve for the jury genuine issues regarding credibility, the weight of the evidence, and
9 legitimate inferences, the “mere existence of a scintilla of evidence in support of the
10 non-moving party’s position will be insufficient” to avoid judgment. City of Pomona v. SQM
11 N. Am. Corp., 750 F.3d 1036, 1049 (9th Cir. 2014); Anderson v. Liberty Lobby, Inc., 477 U.S.
12 242, 252 (1986). Factual disputes whose resolution would not affect the outcome of the suit
13 are irrelevant to the consideration of a motion for summary judgment. S. Cal. Darts Ass’n v.
14 Zaffina, 762 F.3d 921, 925 (9th Cir. 2014). In other words, summary judgment should be
15 granted where the nonmoving party fails to offer evidence from which a reasonable jury could
16 return a verdict in its favor. FreecycleSunnyvale v. Freecycle Network, 626 F.3d 509, 514 (9th
17 Cir. 2010).

18 Having reviewed the memoranda, declarations, and exhibits submitted by the
19 parties, the Court finds as follows:

20 **(1) Fair Debt Collection Practices Act (“FDCPA”)**

21 Plaintiff’s FDCPA claim against Northwest Trustee Services (“NWTS”) was first
22 asserted on October 30, 2013, more than a year after the offending debt collection activities
23 occurred. The claim is therefore time-barred unless it satisfies the relation-back test. Pursuant
24 to Fed. R. Civ. P. 15(c)(1), an amendment to a pleading relates back to the original document
25 when:
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1 (A) the law that provides the applicable statute of limitations allows relation back;

2 (B) the amendment asserts a claim or defense that arose out of the conduct,
3 transaction, or occurrence set out – or attempted to be set out – in the original
4 pleading; or

5 (C) the amendment changes the party . . . against whom a claim is asserted, if Rule
6 15(c)(1)(B) is satisfied and if, within the period provided by Rule 4(m) for
7 serving the summons and complaint, the party to be brought in by
8 amendment:

8 (i) received such notice of the action that it will not be prejudiced in
9 defending on the merits; and

10 (ii) knew or should have known that the action would have been brought
11 against it, but for a mistake concerning the proper party’s identity.

12 Plaintiff has not asserted or shown that a mistake concerning NWTS’ identity had been made,
13 nor has she attempted to explain why this defendant was not notified of the claim in the time
14 provided by statute. The FDCPA claim against NWTS is therefore barred by the applicable
15 statute of limitations.²

16 **(2) Washington Consumer Protection Act (“CPA”)**

17 The Third Amended Complaint added new allegations in support of her CPA claim
18 against NWTS and RCO Legal. Plaintiff now asserts that defendants violated the CPA by
19 preparing, causing to be prepared, and/or recording materially false and unnecessary
20 documents while the foreclosure was on hold for the sole purpose of increasing profits to
21 themselves. TAC at ¶¶ 67-68 and 76.³ Plaintiff continues to assert that it was also “unfair or
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24 ² Plaintiff has not substantiated her vague assertion of waiver where NWTS specifically pled the
25 statute of limitations as a defense to the FDCPA claim. See Dkt. # 51 at 12.

26 ³ Plaintiff further alleges that the recording of unnecessary documents caused her harm because
the costs associated with preparing and recording the documents were charged to plaintiff.

1 deceptive” for (a) NWTS to misdate recorded documents to give the false impression that
2 Cenlar had actual possession of the promissory note and that NWTS therefore had the
3 authority to conduct a non-judicial foreclosure (TAC at ¶¶ 72-73 and 75), (b) RCO Legal
4 to produce two different Beneficiary Declarations (TAC at ¶ 77), (c) NWTS to identify Cenlar
5 as the “creditor to whom the debt is owed” when Freddie Mac was the owner of the
6 promissory note (TAC at ¶ 78), and (d) NWTS to charge plaintiff fees for services provided to
7 Cenlar in its role as Cenlar’s agent, rather than as the duly appointed successor trustee (TAC at
8 ¶ 79-80). Not surprisingly, NWTS and RCO Legal address only the arguments raised in the
9 Second Amended Complaint in their motion for summary judgment. Those arguments are
10 considered below.

11 **(a) Misdating Recorded Documents to Give the False Impression that Cenlar**
12 **was the “Holder” and NWTS had Authority to Conduct a Non-**
13 **Judicial Foreclosure**

14 Plaintiff offers no evidence in support of its underlying assertion that Cenlar was
15 not the holder of the promissory note at the time the Notice of Default was issued. She asserts,
16 with no citation to evidence or case law, that “NWTS knew or should have known, by virtue of
17 its reliance on the Deed of Trust, and the Note for its business as trustee, that Cenlar cannot be
18 the Note Holder as that term is defined in the loan documents.” Dkt. # 127 at 17. Under the
19 Deed of Trust Act, the holder is the entity that has actual possession of the promissory note,
20 either directly or through an agent. There is no reason why the loan servicer cannot also be the
21 holder for purposes of the DTA. With regards to the definition of “Note Holder” in the Deed
22 of Trust itself, Cenlar was the entity that was entitled to receive payments under the note.
23 Plaintiff makes no attempt to show that referring to Cenlar as the holder was unfair or
24 deceptive. Plaintiff’s wholly conclusory arguments do not raise a genuine issue of material
25 fact.
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1 **(b) Production of Two Beneficiary Declarations**

2 Plaintiff alleges that RCO Legal’s production of multiple Beneficiary Declarations
3 is an “unfair and deceptive” act. TAC at ¶ 77. The Court has already held that “[t]here is
4 nothing magical or unique about the declaration: the beneficiary may declare that it is the
5 beneficiary as many times as it wants, as long as it retains possession of the original note.”
6 Dkt. # 81 at 6. The fact that Cenlar repeatedly declared that it is the beneficiary for purposes of
7 the DTA is not a misrepresentation or otherwise unfair.

8 In her opposition to the motion for summary judgment, plaintiff argues that NWTS
9 engaged in an unfair or deceptive act when it prepared a form beneficiary declaration for
10 Cenlar to sign without first assuring itself that Cenlar had possession of the promissory note.
11 The Court previously noted that “given the manner in which the Beneficiary Declarations were
12 generated, plaintiff may also be able to show that NWTS was not entitled to rely on the
13 declarations for purposes of RCW 61.24.030(7).” Dkt. # 81 at 10. Plaintiff has abandoned her
14 DTA claim, however, and in order to stave off summary judgment on her CPA claim, she must
15 come forward with evidence from which a reasonable jury could conclude that NWTS
16 committed an unfair or deceptive act which affected the public interest and caused injury.
17 Defendants have shown that NWTS has a number of forms that it provides to its clients for use
18 in non-judicial foreclosures in the State of Washington. One of these forms was the
19 Beneficiary Declaration: NWTS provided a completed declaration for Cenlar’s review on
20 September 26, 2012. Cenlar did not make any changes or request revisions. For reasons
21 unknown to NWTS, Cenlar executed the form document twice, once on October 5, 2012, and
22 once on October 16, 2012. Plaintiff offers no evidence that would contradict NWTS’ version
23 of events or provide any law that would make NWTS “directly liable for the falsities
24 represented within the Beneficiary Declarations” in these circumstances. Dkt. # 127 at 18.
25 This portion of her CPA claim fails as a matter of law.
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1 **(c) Identifying Cenlar as the “Creditor to Whom Debt is Owed”**

2 In the Third Amended Complaint, plaintiff alleges that NWTs “misrepresented to
3 the Plaintiff the entity with whom she should communicate . . . in order to resolve the issues of
4 her mortgage loan.” TAC at ¶ 78. Plaintiff was apparently deceived or confused because
5 NWTs stated “that Cenlar was the creditor to whom the debt was owed” when it knew that
6 Freddie Mac owned the promissory note. Id. Plaintiff makes no attempt to explain what was
7 confusing or deceptive about the language used in the Notice of Default, however. Although
8 the phrase “creditor to whom the debt was owed” is undefined, the document clearly identified
9 Cenlar as the loan servicer (*i.e.*, the entity charged with collecting payments on the debt) and
10 Freddie Mac as the owner of the loan. Dkt. # 127-2 at 4. Plaintiff apparently understood that
11 Cenlar was the entity with whom she should communicate to resolve the default: she did so
12 through the process provided by state law. Plaintiff has failed to show either an unfair or
13 deceptive act or injury to business or property related to the representation that Cenlar was the
14 “creditor to whom the debt was owed.”

15 In response to the motion for summary judgment, plaintiff additionally asserts that
16 it was unfair or deceptive of NWTs “to identify Freddie Mac as the owner of her Note without
17 verifying the accuracy of such information.” Dkt. # 127 at 16. Plaintiff does not, however,
18 allege that Freddie Mac was not the owner of the note or provide any evidence from which one
19 could draw such a conclusion. Plaintiff may not add a new claim in a memorandum, especially
20 when she has already taken the opportunity to amend the complaint three times and has
21 affirmatively pled “that Freddie Mac owned the note.” TAC at ¶ 78. Finally, plaintiff has not
22 shown that NWTs had an independent duty to investigate or confirm the information provided
23 by its principal before issuing the Notice of Default. If NWTs were on notice that the
24 information were faulty, there might be some obligation to inquire or refrain from affirmatively
25 stating false information. As it is, however, there was no reason to suspect that anyone other
26

1 than Freddie Mac owned the beneficial interest in the note, and plaintiff has admitted as much.

2 **(d) Charging Plaintiff for Services Performed as Cenlar’s Agent**

3 Plaintiff argues that it was unfair for NWTS to charge plaintiff a “Trustee Fee”
4 when it had not yet been appointed as trustee. Dkt. # 127 at 15. The imposition of a
5 reasonable fee for the preparation of the Notice of Default is permissible under both the Deed
6 of Trust Act and the Deed of Trust plaintiff signed at closing. Plaintiff is not, therefore,
7 challenging the imposition of a fee in the abstract or the reasonableness of the fee amount. It
8 appears that this part of her CPA claim is based solely on the way the fee was characterized in
9 the Notice of Default. Plaintiff alleges that, at the time the Notice of Default issued, NWTS
10 was acting as Cenlar’s agent, not as the Trustee, and that it was therefore deceptive to call it a
11 “Trustee Fee” when it was really a fee charged by Cenlar (or its agent) under the Deed of
12 Trust. See Dkt. # 9-2 at 14 (Section 22 of the Deed of Trust). Even if the label applied to the
13 fee were inaccurate, plaintiff has not identified any material fact about which she was – or a
14 substantial portion of the consuming public would be – deceived.⁴ There is no ambiguity
15 regarding the amount of the fee or the nature of the services rendered to earn that fee. Whether
16 those services were performed in the role of Cenlar’s agent or as the duly appointed successor
17 trustee is immaterial.⁵

18 Even if the Court assumes that the label was in some way unfair or deceptive,
19 plaintiff has not identified any injury to her business or property arising therefrom. The fee
20 itself was appropriately levied and plaintiff has not challenged the amount. Plaintiff has not
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22 ⁴ Despite arguing that “the question of what impact the NOD should have on Plaintiff as the
23 recipient is one only Plaintiff can testify to” (Dkt. # 127 at 15), plaintiff does not cite to any deposition
24 testimony or provide a declaration that creates a genuine issue of fact that would preclude summary
judgment.

25 ⁵ To the extent plaintiff is arguing that the label “Trustee Fee” misled her into believing that
26 NWTS had the authority to initiate a non-judicial foreclosure under the DTA, that argument has already
been considered in Section 2(a).

1 alleged or shown that the mislabeling caused any additional injury. She was obligated to pay
2 the reasonable expenses the servicer incurred in pursuing the remedies set forth in the Deed of
3 Trust: no additional costs or expenses were imposed based on the characterization of the fee.⁶
4 This aspect of plaintiff's CPA claim therefore fails as a matter of law.

5 **(3) Motion to Strike**

6 Plaintiff's new CPA claim regarding the imposition of charges for the premature
7 preparation and filing of unnecessary documents as a means of generating fees for defendants
8 was not timely asserted. In October 2014, a year and a half after this action was filed, plaintiff
9 moved for leave to amend her complaint for a third time. Dkt. # 134. The Court specifically
10 authorized amendments to the RESPA and TILA claims against Cenlar and the FDCPA claim
11 against Bayview, but rejected the other proposed amendments because plaintiff did not show
12 that she was diligent in raising the new facts or pursuing the new causes of action in a timely
13 manner. Dkt. # 169. Plaintiff has been aware of the relevant facts regarding the preparation,
14 filing, and imposition of charges related to the Appointment of Successor Trustee and the
15 Assignment of the Deed of Trust since she filed this action. The claim could have and should
16 have been asserted earlier.

17 **(4) Liability of RCO Legal**

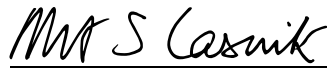
18 Because plaintiff has failed to raise a genuine issue of material fact regarding
19 NWTS' conduct, plaintiff's attempt to hold RCO Legal liable as a conspirator or abetter fails.
20 Plaintiff also argues that RCO Legal independently violated the CPA by developing a business
21 model that processes "as many foreclosures as quickly and cheaply as possible." Dkt. # 126 at
22 14. One of the reasons the DTA was enacted was to provide an efficient and inexpensive
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24 ⁶ Contrary to defendants' argument, there is evidence in the record that fees charged by NWTS
25 were included in the reinstatement amount presented to plaintiff. Stenman Dep. Tr. (Dkt. # 126-4) at 54.
26 Absent some indication that defendants thereafter waived the fee when negotiating a modification of the
loan, a reasonable factfinder could conclude that the amount was added to the balance of plaintiff's loan.

1 method of foreclosure following default. Plein v. Lackey, 149 Wn.2d 214, 228 (2003). There
2 is nothing inherently unfair about efficiency or cost effectiveness. Absent some indication that
3 RCO Legal acted unfairly or deceptively in its own right, plaintiff's CPA claim fails.
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5 For all of the foregoing reasons, defendants' motion for summary judgment (Dkt.
6 # 110) and NWTS' motion to strike portions of the Third Amended Complaint (Dkt. # 187) are
7 GRANTED. All claims against NWTS and RCO Legal are hereby DISMISSED.
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9 Dated this 9th day of February, 2015.
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12 Robert S. Lasnik
13 United States District Judge
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