

HONORABLE THOMAS S. ZILLY

UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF WASHINGTON
AT SEATTLE

BUNGIE, INC., a Delaware corporation,
Plaintiff,

v.

KUNAL BANSAL, an individual, d/b/a
LAVICHEATS.COM; and DOES 1-30,
inclusive,
Defendants.

Case No. 2:21-cv-1111-TSZ

PLAINTIFF BUNGIE, INC.'S *EX PARTE*
MOTION FOR ALTERNATIVE SERVICE

Pursuant to Federal Rule of Civil Procedure 4(f)(3), Plaintiff Bungie, Inc. seeks leave to effectuate service of process upon Defendant Kunal Bansal by (1) email and (2) posting to the forum on the website operated by Defendant (lavicheats.com). Bungie's request complies with Rule 4(f)(3) because service by these methods does not contravene any international agreement governing service of process and is reasonably calculated to give notice to Bansal.

FACTUAL BACKGROUND

A. Bungie and Defendants' Distribution and Sale of "Cheats" and "Hacks"

Bungie is the owner of the online, multiplayer first-person shooter video game franchise "Destiny", including the most recent chapter in the franchise, "Destiny 2." (Dkt. 1 at ¶ 1.) Defendant Kunal Bansal—via the website he operates, Lavicheats.com (the "Lavicheats Website")—markets, distributes, sells, and offers support for software "cheats" or "hacks" for Destiny 2 that give players using them an unfair advantage. (Dkt. 1 at ¶¶ 2, 5.)

1 Based on Bungie’s investigation, Bansal – sometimes using the alias “Lavi” or the user
2 name “kunalbansal” – conducts his business marketing, selling, distributing, and supporting the
3 cheating software for Destiny 2 entirely online via the Lavicheats Website and other online
4 platforms where the Lavicheats are promoted and supported. (Declaration of Allison Nixon in
5 Support of Plaintiff’s *Ex Parte* Motion for Alternative Service ¶¶ 3-6.) Customers select and
6 purchase the cheating software via the Lavicheats Website online store, pay for the cheating
7 software via online payment processors, and are directed to download the cheating software once
8 the license key is validated. (*Id.* ¶ 4; Dkt. 1 at ¶¶ 44-46, 54-55.) The Lavicheats Website does not
9 include any physical address for the business or Bansal nor does it identify any business entity as
10 the owner or operator of the website and its business. Lavicheats also does not appear to be a
11 registered business entity based on Bungie’s investigation to date. (Nixon Decl. ¶ 7.) Similarly,
12 the public “Whois” data for the Lavicheats Website domain name reflects that the domain is
13 registered using a “privacy” service that hides the address of the registrant. (*Id.* ¶ 8.)

14 On August 18, 2021, Bungie filed its Complaint against Bansal (and Doe Defendants)
15 alleging claims for trafficking in circumvention devices under the Digital Millennium Copyright
16 Act, contributory and vicarious copyright infringement, trademark infringement and other
17 violations of the Lanham Act, as well as claims under Washington law. (*See generally* Dkt. 1.)

18 **B. Bungie’s Efforts to Discover a Physical Address for Bansal Have Been Unsuccessful**

19 As part of its investigation of Defendants’ cheating software for Destiny 2, Bungie
20 identified Bansal (a/k/a “Lavi”) as the individual primarily responsible for the operation of the
21 Lavicheats Website through which the Lavicheats for Destiny 2 are marketed and sold. (Nixon
22 Decl. ¶¶ 3-5.) Bungie has not been able to locate a physical address for Bansal, only that he is
23 believed to live in or near Bathinda, India. (*Id.* ¶¶ 5, 7.) Bathinda, a district in Punjab province,
24 has a population of more than 1.3 million people, and the population of Bathinda city proper is
25 more than 280,000 people.¹

26 _____
27 ¹ According to the most recent Census of India information available, the population of the

1 **C. Bungie’s Identification of Alternative Means to Notify Bansal**

2 While its attempts to locate Bansal’s physical address have been unsuccessful, Bungie
3 has found an email address associated with Bansal and the Lavicheats Website. (Nixon
4 Decl. ¶¶ 7-9.) The email address – kunalbansal922@gmail.com – was identified by reviewing
5 information provided by the domain name registrant for the Lavicheats Website as the point of
6 contact for technical issues related to the domain. (*Id.* ¶ 9.) Subsequent investigation identified
7 an active telephone number tied to Bansal, which in turn was associated with that email address.
8 (*Id.* ¶ 10.) Bungie has also determined that the email address is active, as an email sent to the
9 address did not “bounce” back nor was it otherwise flagged as undeliverable. (*Id.* ¶¶ 11-12.)

10 Additionally, the Lavicheats Websites hosts several public discussion forums, including
11 one—the “MediaSection” forum—to which it appears visitors may post. (Declaration of Stacia
12 N. Lay in Support of Plaintiff’s *Ex Parte* Motion for Alternative Service ¶¶ 4-5, Ex. 2.) Bansal,
13 using the alias “Lavi”, is identified as an administrator on the Lavicheats Website and is
14 currently active and a frequent poster on the website. (Lay Decl. ¶ 3, Ex. 1.)

15 **ARGUMENT**

16 Under FED. R. CIV. P. 4(f)(3), courts have discretion to allow service on a foreign party
17 by alternative means if the proposed method of service is not prohibited by an international
18 agreement and satisfies constitutional due process standards. *Rio Properties, Inc. v. Rio Int’l*
19 *Interlink*, 284 F.3d 1007, 1015-16 (9th Cir. 2002). As detailed below, serving Bansal by email
20 and posting to the Lavicheats Website forum satisfies both elements. Additionally, “[p]arties are
21 not required to attempt service by other methods before petitioning the court for alternative
22 service of process[.]” *Rubie’s Costume Co v. Yiwu Hua Hao Toys Co.*, No. 2:18-cv-01530-RAJ,
23 2019 U.S. Dist. LEXIS 204380, *4 (W.D. Wash. Nov. 25, 2019); *see also Rio Properties*, 284

24 Bathinda district was 1,388,525 people and that of Bathinda city was 285,788. *See*
25 <https://www.census2011.co.in/census/district/599-bathinda.html> (last visited Aug. 12, 2021);
26 <https://www.census2011.co.in/census/city/16-bathinda.html> (same). Such census information is
27 subject to judicial notice. *See Reed v. Gen. Mills, Inc.*, No. C19-0005-JCC, 2019 U.S. Dist.
LEXIS 99388, *9 (W.D. Wash. June 13, 2019).

1 F.3d at 1015 (rejecting argument that Rule 4(f) establishes a hierarchy of preferred methods of
2 service and noting that Rule 4(f)(3) “includes no qualifiers or limitations which indicate its
3 availability only after attempting service of process by other means”).

4 **A. Serving by Email and Forum Post Does Not Contravene International Agreements**

5 There is no international agreement prohibiting service by the means requested. The
6 Hague Convention on the Service Abroad of Judicial and Extrajudicial Documents (“Hague
7 Convention”) does not apply when a foreign defendant’s physical address is unknown, and as a
8 result, does not prohibit service of such a defendant by email or website posting. *See Convention*
9 *of 15 November 1965 on the Service Abroad of Judicial and Extrajudicial Documents in Civil or*
10 *Commercial Matters*, Art. I, available at [https://www.hcch.net/en/instruments/conventions/full-](https://www.hcch.net/en/instruments/conventions/full-text/?cid=17)
11 [text/?cid=17](https://www.hcch.net/en/instruments/conventions/full-text/?cid=17) (last visited Aug. 12, 2021) (“This Convention shall not apply where the address of
12 the person to be served with the document is not known.”).

13 Even if the Hague Convention were relevant here – which it is not, because Bungie has
14 been unable to locate Bansal’s physical address – the Court can still authorize service by email
15 and website posting. *See Richmond Techs., Inc. v. Aumtech Bus. Solutions*, No. 11-CV-02460-
16 LHK, 2011 U.S. Dist. LEXIS 71269, *40 (N.D. Cal. July 1, 2011) (“[N]umerous courts have
17 authorized alternative service under Rule 4(f)(3) even where the Hague Convention applies. This
18 is true even in cases involving countries that, like India, have objected to the alternative forms of
19 service permitted under Article 10 of the Hague Convention.”); *see also Gurung v. Malhotra*,
20 279 F.R.D. 215, 220 (S.D.N.Y. 2011) (approving of email service despite India’s objection to
21 Article 10 of the Hague Convention relating to service by “postal channels” because “India did
22 not expressly object to electronic mail as a means of service”).

23 **B. Service by Email and Forum Post Meets the Constitutional Due Process Standard**

24 Service comports with due process if it is “reasonably calculated, under all the
25 circumstances, to apprise interested parties of the pendency of the action and afford them an
26 opportunity to present their objections.” *Rio Properties*, 284 F.3d at 1016-17 (internal quotation
27 marks omitted). The Ninth Circuit has interpreted Rule 4(f)(3) to allow service on foreign

1 defendants by email consistent with due process where they cannot be reached by other means or
2 have no known physical address. *Id.* at 1017-18. Similarly, courts have authorized service by
3 social media and online posting. *See, e.g., Assef v. Doe*, No. 15-cv-01960-MEJ, 2016 U.S. Dist.
4 LEXIS 41597, *11 (N.D. Cal. Mar. 28, 2016) (approving of service by email and blog post).

5 In *Rio Properties*, for example, the court found that email was the service method “most
6 likely to reach” a defendant who operated a website from Costa Rica with no discoverable street
7 address in the United States or Costa Rica, and who only provided an email address for contact
8 information. 284 F.3d at 1017-18. The defendant “had neither an office nor a door; it had only a
9 computer terminal. If any method of communication is reasonably calculated to provide
10 [defendant] with notice, surely it is email – the method of communication which [defendant]
11 utilizes and prefers.” *Id.* at 1018. Similarly, the court allowed email service on defendants
12 located in China “given [plaintiff’s] showing that Defendants’ address is unknown but active
13 email addresses are available and that email reasonably is calculated to provide Defendants
14 notice of the lawsuit and comport with due process.” *Will Co. v. Lee*, No. C20-5802 BHS, 2021
15 U.S. Dist. LEXIS 15621, *3-4 (W.D. Wash. Jan. 27, 2021) (noting that plaintiff sent messages to
16 the email addresses and, while no responses were received, the emails “did not bounce back”).

17 Other decisions have found that email service is permissible and does not raise due
18 process concerns where, as here, the plaintiff “has made a reasonable effort to locate a physical
19 address for service” but has been unsuccessful. *See, e.g., Word Ape, LLC v. Pawico*, No. 2:20-cv-
20 01768-DWC, 2021 U.S. Dist. LEXIS 37825, *8-9 (W.D. Wash. Jan. 4, 2021) (noting that the
21 plaintiff had made such a reasonable effort, including attempting to serve the address the
22 corporate defendant listed on its website and using a national business registry to determine if
23 defendant was registered in any state); *see also Amazon.com Inc. v. Sirowl Tech.*, No. 2:20-cv-
24 01217-RSL-JRC, 2020 U.S. Dist. LEXIS 228235, *7-8 (W.D. Wash. Dec. 4, 2020) (finding
25 email service permissible as plaintiffs “demonstrated an inability to obtain a valid physical
26 address for defendants and that defendants conduct business through the internet,” such that
27 email service would provide sufficient notice).

1 Courts have similarly approved of service by social media and website posts where, as
2 here, such service appeared to be the “only available means of contacting” the defendants and
3 such methods were “reasonably calculated to give notice under the circumstances because it
4 appears Defendants may have actively concealed their identities.” *Assef*, 2016 U.S. Dist. LEXIS
5 41597 at *11 (approving service by email and posting to the blog at issue in the case); *see also*
6 *Word Ape*, 2021 U.S. Dist. LEXIS 37825 at *8-9 (approving of service by email and message via
7 defendant’s Facebook store page); *FTC v. PCCare247 Inc.*, No. 12 Civ. 7189 (PAE), 2013 U.S.
8 Dist. LEXIS 31969, *6-19 (S.D.N.Y. Mar. 7, 2013) (approving service by email and Facebook of
9 post-complaint documents on defendants in India under FED. R. CIV. P. 4(f)(3)).

10 Here, Bungie has searched publicly available information and used other investigative
11 tools but has been unable to locate a physical address for Bansal where service can be performed.
12 (Nixon Decl. ¶¶ 7-8.) The only contact information for service it has been able to locate is the
13 email address which Bansal uses in connection with the Lavicheats Website, and Bungie has
14 verified that an email to the address does not “bounce” back and is not otherwise returned as
15 undeliverable. (*Id.* ¶¶ 9-12.) Similarly, a forum post to the Lavicheats Website—for which
16 Bansal is the administrator—is reasonably calculated to provide notice to him, particularly when
17 combined with email service. Under these circumstances, service by electronic means appears to
18 be the only means of providing Bansal with notice of this lawsuit. *See Rio Properties*, 284 F.3d
19 at 1018 (noting that, “when faced with an international ebusiness scofflaw, . . . email may be the
20 only means of effecting service of process”). For clarity, either method of service (email or
21 forum post) alone is permissible and comports with due process. Bungie seeks leave to serve by
22 both methods only to ensure that all reasonable steps have been made to provide effective notice.

23 CONCLUSION

24 For the foregoing reasons, Bungie respectfully requests that the Court authorize Bungie
25 to serve Bansal with the Summons and Complaint by (a) sending copies to the email address
26 identified herein, and (b) posting a link to the Summons and Complaint in the “MediaSection”
27 public discussion forum on the Lavicheats Website.

1 Dated this 17th day of September, 2021.

Respectfully submitted,

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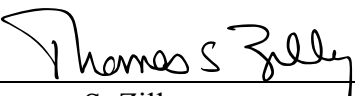
ORDER GRANTING PLAINTIFF
BUNGIE, INC.’S *EX PARTE* MOTION
FOR ALTERNATIVE SERVICE

THIS MATTER came before the Court on Plaintiff’s *Ex Parte* Motion for Alternative Service (“Motion”), docket no. 7. The Court, having considered Plaintiff’s Motion and supporting Declarations and being fully apprised on the matter, hereby ORDERS as follows:

1. Plaintiff’s Motion is GRANTED;
2. Pursuant to FED. R. CIV. P. 4(f)(3), Plaintiff is authorized to serve Defendant

Kunal Bansal with the Summons and Complaint by (a) sending copies to the email address kunalbansal922@gmail.com, and (b) posting a link to the Summons and Complaint in the “MediaSection” public discussion forum on the Lavicheats website, lavicheats.com.

SO ORDERED this 22nd day of September, 2021.



Thomas S. Zilly
United States District Judge