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UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF WASHINGTON
AT SEATTLE

CHARLES MOUNCE, an individual,

Plaintiff,

v.

USAA GENERAL INDEMNITY
COMPANAY, a foreign corporation,

Defendant.

CASE NO. 2:22-cv-1720

ORDER

1. INTRODUCTION

This case involves an insurance dispute between Plaintiff Charles Mounce and Defendant USAA General Indemnity Company about subrogated funds and claims handling. The parties filed cross motions for partial summary judgment, Dkt. Nos. 25, 27, and stipulated to the dismissal of certain claims. Dkt. No. 31. The Court has considered the papers submitted in support of and opposition to the motions, and being otherwise informed, finds oral argument unnecessary. For the reasons stated below, the Court DENIES the parties' motions for partial summary judgment. Dkt. Nos. 25, 27.

2. BACKGROUND

2.1 The underlying dispute.

The facts are straightforward in this insurance coverage matter. Mounce was injured in a motor vehicle accident while riding as a passenger in a car driven by Dale Ann Pyles. Dkt. No. 25 at 2-3. Another driver, Ryan Fox, caused the accident. *See id.* Pyles held a USAA insurance policy (“Policy”) that included personal injury protection (PIP) benefits up to \$10,000 and Underinsured Motorist (UIM) benefits up to \$50,000 per person. *Id.* The Policy likewise prohibited the duplication of benefits and established USAA’s right to recover through subrogation payments it made under the Policy. Dkt. No. 28-1 at 21-27, 38.

On October 9, 2017, USAA informed Mounce that he was covered under Pyles’s PIP policy and explained its subrogation interest in damages received from Fox or his insurer, State Farm. Dkt. No. 26-1 at 48. Between November 2017 and October 2018, USAA paid Mounce’s medical providers a total of \$9,910.45 for his various treatments. Dkt. No. 28 ¶ 3; 50-53.

On January 11, 2018, USAA informed State Farm of its subrogation rights and requested payment. Dkt. No. 29-1 at 2. State Farm acknowledged USAA’s subrogation lien on February 6, 2018, and informed USAA that it was “unable to address your subrogation lien” until Mounce’s bodily injury claim was “resolved.” Dkt. No. 26-1 at 53. According to USAA’s subrogation adjuster, State Farm informed him that Mounce’s liability claim was closed due to a “lack of response” from Mounce. Dkt. No. 29 ¶ 9; Dkt. No. 29-3 at 3.

1 On July 30, 2020, as the statute of limitations drew near, USAA filed for
2 arbitration against State Farm. Dkt. No. 29 at 3-4. USAA never completed the
3 inter-company arbitration, however, because State Farm issued USAA payment for
4 the subrogated amount of \$9,910.45 in early September 2020. Dkt. No. 29 ¶ 12.

5 On October 2, 2020, Mounce informed USAA that he was represented by
6 counsel. Dkt. No. 26-1 at 61. On February 16, 2021, Mounce sent USAA an
7 Insurance Fair Conduct Act (IFCA) notice stating that “USAA accepted settlement
8 funds from the third party carrier when USAA was not entitled to those funds as
9 Mr. Mounce was not fully compensated for his loss,” and “USAA must immediately
10 disgorge those funds and send them to Mr. Mounce to help compensate him for his
11 loss.” Dkt. No. 28-18 at 2-3. Mounce’s IFCA notice was referring to State Farm’s
12 payment of \$9,910.45 to USAA. *See* Dkt. No. 25 at 4.

13 Mounce proceeded to trial against Fox, and on April 7, 2022, the jury
14 rendered a verdict for Mounce in the amount of \$20,000. Dkt. Nos. 26 at 5; 27 at 9;
15 28-17 at 2-3. In a June 2, 2022, stipulation, State Farm agreed to a \$3,687.84 cost
16 bill and indicated that it “waived” the \$9,910.45 PIP payment. Dkt. No. 33 at 29-30.
17 Mounce and State Farm’s stipulation provided State Farm would pay Mounce an
18 additional \$5,089.55 in exchange for Mounce forgoing an appeal and taking no
19 further action against Fox or State Farm. *Id.* at 30.

20 **2.2 Procedural history.**

21 On December 2, 2022, USAA removed this case from Snohomish County
22 Superior Court to this Court. Dkt. No. 1. Mounce had amended his complaint once
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1 in state court. *See* Dkt. No. 1-3. On July 13, 2023, Mounce and USAA filed cross
2 motions for partial summary judgment. Dkt. Nos. 25, 27. That same day, Mounce
3 moved to amend his Complaint, stating “[s]ince initially amending the complaint,
4 Plaintiff identified areas of clarifications to the amended complaint to make
5 proceedings more efficient,” and “[t]he purpose of this amendment is simply to
6 update the amended complaint to add clarity and ensure proceedings run more
7 smoothly.” Dkt. No. 24. USAA filed a statement of “non-opposition” in response to
8 Mounce’s motion to amend. Dkt. No. 30. Neither party addressed whether the First
9 Amended Complaint¹ would moot or alter their summary judgment arguments. *See*
10 Dkt. Nos. 24, 30.

11 On July 27, 2023, the parties filed a stipulated dismissal of “all [Mounce’s]
12 contractual and extra-contractual claims related to USAA’s reduced benefit
13 payment based upon pre-existing Preferred Provider Organization (“PPO”)
14 agreements.” Dkt. No. 31 at 1. Additionally, because Mounce was a class member in
15 *Krista Peoples v. U.S. Auto. Assoc., et al.*, No. 18-2-16812-SEA (Wash. Super. Ct.,
16 King Cty.), the parties stipulated to “voluntarily dismiss[] all [Mounce’s] contractual
17 and extra-contractual claims related to USAA’s reduced benefit payment based
18 upon USAA’s determination that the charged amount exceeded a reasonable
19 amount for the service provided.” *Id.* Finally, the parties stipulated that “[t]he
20 question of whether USAA was required to disgorge the \$9,910.45 subrogation
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22 ¹ The Court refers to Mounce’s amended complaints before this Court as the “First
23 Amended Complaint” and “Second Amended Complaint,” without regard to his
amendment in state court.

1 funds and tender the full amount to Plaintiff remains a disputed issue and is the
2 sole issue remaining on Defendant's pending Motion for Partial Summary
3 Judgment." *Id.* at 2.

4 On September 14, 2023, USAA filed a praecipe expanding on its summary
5 judgment arguments and offering new information about Mounce's discovery
6 responses. Dkt. No. 46. Mounce did not object or respond to the praecipe. *See* Dkt.
7 On September 19, 2023, Mounce filed his Second Amended Complaint. Dkt. No. 48.
8 Neither party struck nor refiled their summary judgment motion to discuss the
9 Second Amended Complaint. *Id.*

10 Again, neither the stipulation nor the praecipe addressed Mounce's first or
11 second amended complaints. *See* Dkt. Nos. 31, 46.

12 Generally, an original complaint is to be treated as nonexistent upon the
13 filing of an amended complaint. *See Ferdik v. Bonzelet*, 963 F.2d 1258, 1262 (9th
14 Cir. 1992). An exception to this rule may exist when the amended complaint is
15 substantially identical to the original complaint. *See Oliver v. Alcoa, Inc.*, No. C16-
16 0741JLR, 2016 WL 4734310, at *2 n.3 (W.D. Wash. Sept. 12, 2016). Here, the First
17 Amended Complaint and Second Amended Complaint is substantially like the
18 Complaint, as Mounce merely restates portions of his claims but includes no new
19 substantive factual allegations or causes of action. *Comp.* Dkt. No. 1-3 *with* Dkt. No.
20 48.

21 Because the parties do not discuss the effect of the amended complaints in
22 their previous filings, the Court construes their silence as agreement that the
23 Complaint, First Amended Complaint, and Second Amended Complaint are

1 party” and a fact is material if it “might affect the outcome of the suit under the
2 governing law.” *Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 248 (1986). When
3 considering a summary judgment motion, courts must view the evidence “in the
4 light most favorable to the non-moving party.” *Barnes v. Chase Home Fin., LLC*,
5 934 F.3d 901, 906 (9th Cir. 2019) (internal citation omitted). “[S]ummary judgment
6 should be granted where the nonmoving party fails to offer evidence from which a
7 reasonable jury could return a verdict in its favor.” *Triton Energy Corp. v. Square D*
8 *Co.*, 68 F.3d 1216, 1221 (9th Cir. 1995). Summary judgment should also be granted
9 where there is a “complete failure of proof concerning an essential element of the
10 nonmoving party’s case.” *Celotex Corp. v. Catrett*, 477 U.S. 317, 323 (1986).

11 **3.2 Mounce’s motion for partial summary judgment.**

12 Mounce moves for summary judgment on three issues, requesting a ruling “as
13 a matter of law” that (1) an insurer’s right to subrogation arises after its insured is
14 fully compensated; (2) funds received for PIP subrogation from an at-fault party
15 “prior to full compensation” are owed to the insured; and (3) USAA violated
16 Washington’s Consumer Protection Act (CPA) when it retained the subrogated
17 payment from State Farm. Dkt. No. 25 at 1. The Court finds that he is not entitled
18 to summary judgment on these issues.

19 As to the first two requests, Mounce impermissibly seeks a general
20 proclamation about the rights and duties of insureds and insurers without
21 identifying the specific claim, “or part of each claim,” on which he seeks summary
22 judgment. Fed. R. Civ. P. 56(a) (“A party may move for summary judgment,
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1 identifying each claim or defense—or the part of each claim or defense—on which
2 summary judgment is sought.”). The Court will not issue an advisory ruling,
3 untethered from Mounce’s claims and with no factual support to guide how the law
4 might turn on these contested issues.

5 This leaves only Mounce’s motion for partial summary judgment on his CPA
6 claim against USAA. Mounce argues that USAA acted deceptively “when it acted
7 without reasonable justification in handling the claim by its insured Mr. Mounce.”
8 Dkt. No. 25 at 10. He argues USAA committed other deceptive acts when it
9 “obtained the PIP reimbursement before [he] had been compensated for anything[,]”
10 and that “USAA continued to retain the PIP reimbursement even after it was made
11 aware that Mr. Mounce had retained counsel and was pursuing his injury claims.”
12 Dkt. No. 25 at 10. Mounce also alleges that he was prejudiced in his negotiations
13 with Fox by USAA’s retention of the subrogation funds and that USAA violated
14 WAC provisions. *See id.* at 11.

15 To prevail on his CPA claim, Mounce must show: (1) an unfair or deceptive
16 act (2) in trade or commerce (3) that affects the public interest, (4) injury to the
17 plaintiff in his or her business or property, and (5) a causal link between the unfair
18 or deceptive act complained of and the injury suffered. *Trujillo v. Nw. Tr. Servs.,*
19 *Inc.*, 355 P.3d 1100, 1107 (Wash. 2015). Mounce recites the test for each of these
20 elements, but he does not seriously engage them as a whole to show that liability
21 has been established. Mounce must satisfy every element of his CPA claim, so the
22 Court need not analyze every element if even one is missing. *See Hangman Ridge*
23 *Training Stables, Inc. v. Safeco Title Ins. Co.*, 719 P.2d 531, 539-40 (Wash. 1986).

1 Issues of material fact preclude a finding that Mounce has satisfied the injury
2 and causation elements of his CPA claim. Mounce argues in conclusory fashion that
3 he was harmed when USAA withheld the subrogation funds, which delayed and
4 prolonged his litigation against Fox. While “[t]he injury element under the CPA is
5 broadly defined,” it still requires “proof the plaintiff’s property interest or money
6 [were] diminished because of the unlawful conduct even if the expenses caused by
7 the statutory violation are minimal.” *Folweiler Chiropractic, PS v. Am. Fam. Ins.*
8 *Co.*, 429 P.3d 813, 819 (Wash. Ct. App. 2018), *abrogated by Schiff v. Liberty Mut.*
9 *Fire Ins. Co.*, 542 P.3d 1002 (Wash. 2024); *Panag v. Farmers Ins. Co. of Wash.*, 204
10 P.3d 885, 899 (Wash. 2009) (internal quotation marks omitted). Mounce’s entire
11 injury theory presumes he is owed the subrogation funds, but whether he is owed
12 anything is very much in dispute. Similarly, inconvenience and expense in
13 prosecuting his CPA claim will not support Mounce’s claim of injury to business or
14 property. *See Lock v. Am. Fam. Ins. Co.*, 460 P.3d 683, 695 (Wash. Ct. App. 2020).
15 Without more, Mounce has failed to demonstrate in a way that passes Rule 56
16 muster that he has suffered an injury.

17 Mounce fairs no better when it comes to causation. Causation is generally
18 satisfied where, “but for the defendant’s unfair or deceptive practice, the plaintiff
19 would not have suffered an injury.” *Panag*, 204 P.3d at 900. “Causation under the
20 CPA is a factual question to be decided by the trier of fact.” *Deegan v. Windermere*
21 *Real Est./Ctr.-Isle, Inc.*, 391 P.3d 582, 587 (Wash. Ct. App. 2017). Mounce offers
22 nothing more than tautologies and circular reasoning, arguing the “deceptive and
23 unfair act is casually related to the damages because the deceptive and unfair act

1 caused the complained damages.” Dkt. No. 25 at 13. For proof, Mounce argues—but
2 does not show—that his bargaining power with State Farm was diminished because
3 USAA retained the subrogation funds. Indeed, Mounce does nothing to dispel the
4 notion that it was the weakness of his personal injury claim, as USAA suggests,
5 that most impacted his failed settlement negotiations and not USAA’s retention of
6 the subrogation funds.

7 Moreover, Mounce’s theory of damages is intertwined with the underlying
8 personal injury litigation, which is problematic because “[p]ersonal injuries are not
9 compensable damages under the CPA and do not constitute an injury to business or
10 property.” *Dees v. Allstate Ins. Co.*, 933 F. Supp. 2d 1299, 1310 (W.D. Wash. 2013)
11 (citing *Ambach v. French*, 167 Wash. 2d 167, 172, 216 P.3d 405, 408 (2009)).

12 The case law that Mounce relies on is either inapposite or unpersuasive. For
13 instance, Mounce cites *Thiringer v. Am. Motors Ins. Co.* for the proposition that
14 USAA could not be compensated for its losses until he was “made whole.” 588 P.2d
15 191, 194 (Wash. 1978). *Thiringer* states, “while an insurer is entitled to be
16 reimbursed to the extent that its insured recovers payment for the same loss from a
17 tortfeasor responsible for the damage, it can recover only the excess which the
18 insured has received from the wrongdoer, remaining after the insured is fully
19 compensated for his loss.” 588 P.2d at 193. *Thiringer* does not answer, however,
20 whether Mounce has been “made whole,” or more precisely, whether he suffered an
21 injury within the meaning of the CPA because of USAA’s actions.

22 To the contrary, evidence in the record shows that Mounce has received a
23 jury verdict of \$20,000 as well as an additional \$5,089.55 from State Farm. *See* Dkt.

1 No. 33 at 29-30. Mounce provides a “medical expense summary” his counsel created
2 and points to Fox’s medical expert as well as “perpetuation testimony,” but neither
3 of these facts answer definitively whether he has or has not been “made whole”—or
4 been injured—as a result of USAA’s retention of the \$9,910.45. *See* Dkt. No. 33 at 5-
5 9, 11, 13. Indeed, a jury has already determined Mounce’s general damages from
6 the accident and the CPA’s “statutory exclusion of recovery for personal injuries
7 prevents a plaintiff from claiming expenses for personal injuries as a qualifying
8 injury in and of itself.” Dkt. No. 28-15 at 2; *Ambach*, 216 P.3d at 409 (citation
9 omitted).

10 Whether USAA’s retention of the subrogation funds from State Farm injured
11 Mounce, in negotiations or otherwise, is a question of fact for the jury. *Deegan*, 391
12 P.3d at 587. Accordingly, Mounce’s motion for partial summary judgment is
13 DENIED.

14 **3.3 USAA’s motion for partial summary judgment.**

15 Per the parties’ stipulation, the Court only considers USAA’s argument that
16 Mounce is not entitled to disgorgement of the \$9,910.45. Dkt. No. 27 at 3.
17 Specifically, USAA argues “disgorgement of subrogated funds is not the proper
18 measure of damages where the insured was fully compensated for his accident-
19 related damages and where there is no evidence that Plaintiff has uncompensated
20 damages.” *Id.*

21 As with Mounce’s motion, USAA fails to tether its disgorgement argument to
22 any claim or defense. *See* Fed. R. Civ. P. 56. While Mounce’s opposition is mostly
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1 unhelpful, he does manage to identify the issue with USAA's focus on
2 "disgorgement." See Dkt. No. 32 at 5-7. Disgorgement is a remedy, not a claim. See,
3 e.g., *Bertelsen v. Harris*, 537 F.3d 1047, 1057 (9th Cir. 2008)).

4 USAA effectively requests an advisory ruling that Mounce has no right to the
5 remedy of disgorgement as the measurement of Mounce's damages without
6 attacking the elements of Mounce's specific claims. That Mounce uses the term
7 "disgorgement" unartfully to argue he is owed the subrogation funds is beside the
8 point, as USAA's focus on "disgorgement" fails to challenge a specific claim on which
9 summary judgment is sought. Fed. R. Civ. P. 56(a). The relevant, and unanswered
10 questions, are whether Mounce has suffered an injury, and whether he can show
11 that it was caused by USAA's allegedly deceptive or unfair acts.

12 Accordingly, USAA's motion for partial summary Judgment is DENIED.

13 4. CONCLUSION AND ORDER

14 For these reasons, the parties' motions for partial summary judgment are
15 DENIED.

16 It is so ORDERED.

17
18 Dated this 25th day of March, 2024.

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20 _____
21 Jamal N. Whitehead
22 United States District Judge
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