1 2 3 4 5 6 7 UNITED STATES DISTRICT COURT 8 WESTERN DISTRICT OF WASHINGTON AT TACOMA 9 10 JANET SEGLE, CASE NO. 10-5655RJB 11 Plaintiff, ORDER ON PNC'S MOTION TO 12 DISMISS PURSUANT TO FED. R. v. CIV. P. 12 (B)(6), ON NORTHWEST 13 TRUSTEE SERVICE INC.'S PNC MORTGAGE, a division of PNC MOTION TO DISMISS PURSUANT 14 Bank, NATIONAL ASSOCIATION, sbn, TO FED. R. CIV. P. 12 (B)(5) AND NATIONAL CITY MORTGAGE, TO JOIN PNC'S MOTION TO 15 NORTHWEST TRUSTEE SERVICE DISMISS PURSUANT TO FED. R. INC., CIV. P. 12 (B)(6), AND ON 16 PLAINTIFF'S MOTION FOR Defendants. LEAVE TO AMEND THE 17 AMENDED COMPLAINT 18 This matter comes before the Court on PNC's Motion to Dismiss Pursuant to Fed. R. Civ. 19 P. 12 (b)(6) (Dkt. 23), on Northwest Trustee Service Inc.'s ("NWTS") Motion to Dismiss 20 Pursuant to Fed. R. Civ. P. 12 (b)(5) and to Join PNC's Motion to Dismiss Pursuant to Fed. R. 21 Civ. P. 12 (b)(6) (Dkt. 26), and on Plaintiff's motion for leave to amend her Amended Complaint 22 (Dkt. 30). The Court has considered the pleadings filed regarding the motions and the file. 23 24

ORDER ON PNC'S MOTION TO DISMISS PURSUANT TO FED. R. CIV. P. 12 (B)(6), ON NORTHWEST TRUSTEE SERVICE INC.'S MOTION TO DISMISS PURSUANT TO FED. R. CIV. P. 12 (B)(5) AND TO JOIN PNC'S MOTION TO DISMISS PURSUANT TO FED. R. CIV. P. 12 (B)(6), AND ON PLAINTIFF'- 1

FACTS AND PROCEDURAL HISTORY I.

2	On September 14, 2010, Plaintiff, acting pro se, filed this action regarding a loan made to her
3	to refinance her primary residence, commonly known as: 203 Some Day Way, Sequim,
4	Washington. Dkt. 1. The property is located in Clallam County, Washington. <i>Id.</i> Plaintiff filed
5	her Verified First Amended Complaint on January 18, 2011, alleging that Defendants violated
6	her rights under the Truth In Lending Act ("TILA"), 15 U.S.C. § 1601, et seq. Dkt. 20. Plaintiff
7	references "RESPA," "Reg Z, §§ 226.15(d)(2), 226.23(d)(2), " and "FDCPA." <i>Id.</i> She also
8	makes a claim to Quiet Title. Id. Plaintiff seeks declaratory relief, "rescission," and an order
9	"compelling said Defendant(s) and each of them to transfer legal title of the subject property to
10	Plaintiff herein." Id.
11	Plaintiff does not dispute that her claims relate to a loan she received from National City
12	Mortgage, a division of National City Bank ("National City") on April 24, 2007. Dkt. 24, at 14.
13	Plaintiff does not dispute that she executed and delivered to National City a promissory note in
14	the principal amount of \$383,000.00 on April 24, 2007. Dkt. 24, at 14-16. She does not dispute
15	that, the same day, she executed a deed of trust granting National City a security interest in the
16	property with the address of: 203 Some Day Way, Sequim, Washington, 98382; Clallam County
17	Assessor's parcel or account number: 043020-410050. Dkt. 24, at 18-33. The deed of trust
18	named "Old Republic Title" as trustee. Dkt. 24, at 19. The deed of trust grants the trustee the
19	power of sale in the event of default. <i>Id.</i> The deed of trust was recorded on April 30, 2007, with
20	the Clallam County, Washington Auditor. <i>Id.</i>
21	According to Defendant PNC Bank, on November 6, 2009, National City merged with
22	Defendant PNC Bank. Dkt. 24, at 1. For the purpose of this motion only, the Court will accept
23	this uncontested assertion. PNC argues that "as part of that merger, PNC Bank acquired all
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1	rights, title, and interest in the Note and Deed of Trust at issue in this litigation, and, thus, is the
2	current holder of the Note and Deed of Trust, and the beneficiary of all rights thereunder." Dkt.
3	23, at 3, (citing Dkt. 24)
4	Plaintiff's Amended Complaint alleges that she sent a letter to Defendant PNC in May of
5	2010, which she asserts is a Qualified Written Request under RESPA. Dkt. 20. Plaintiff
6	attached that letter to her Amended Complaint. Dkt. 20-6.
7	Plaintiff's Complaint alleges that in June of 2010, she sent "Defendants" a "Notice of Right
8	to Cancel." Dkt. 20, at 5. She does not state that she tendered, or was able to tender, the amount
9	outstanding on the mortgage.
10	On August 25, 2010, an Appointment of Successor Trustee was recorded. Dkt. 26, at 9. The
11	Appointment of Successor Trustee appoints NWTS as successor trustee under the deed of trust
12	and gives NWTS all the powers of the original trustee. Dkt. 26, at 9.
13	On September 24, 2010, NWTS recorded a Notice of Trustee's Sale concerning the subject
14	property. Dkt. 26, at 11. On March 10, 2011, after the pending motions were filed, NWTS
15	recorded a Trustee's Deed with the Clallam County Auditor under Auditor's Document No.
16	2011-1263801. Clallam County, Washington Auditor's website -
17	http://vpn.callam.net.808/recorder/web. The Trustee's Deed conveys the property to Federal
18	National Mortgage Association. <i>Id.</i> Federal National Mortgage Association purchased the
19	property for \$433,565.09. <i>Id.</i> The Court may take judicial notice of the Notice of Trustee's Sale
20	and Trustee's Deed because they were recorded with the Clallam County, Washington Auditor
21	and appear on the county's website. See Crawford v. Marion County Election Bd., 533 U.S. 181,
22	199 n. 18 (2008) (taking judicial notice of facts from a government website). There is no
23	evidence in the record that Plaintiff, in any manner, contested the sale.
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PENDING MOTIONS B.

2	On February 1, 2011, PNC filed a Motion to Dismiss Pursuant to Fed. R. Civ. P. 12 (b)(6).
3	Dkt. 23. PNC argues that Plaintiff fails to state a TILA rescission claim because the claim is
4	time barred and even if it was not Plaintiff has failed to allege that she can tender the loan
5	proceeds as required under TILA for rescission. <i>Id.</i> PNC asserts that Plaintiff's RESPA claim
6	should be dismissed because she did not allege that PNC failed to respond to her May 3, 2010,
7	letter, and Plaintiff has failed to allege harm from any failure to respond to the May 3, 2010,
8	letter. Id. PNC argues that Plaintiff's claims pursuant to the Fair Debt Collection Practices Act
9	("FDCPA") should be dismissed because the act only applies to "debt collectors" and does not
10	include creditors and loan servicers like PNC. <i>Id.</i> PNC argues that Plaintiff cannot state a claim
11	against it for "quiet title" because PNC does not have a competing ownership claim on the
12	property, but only a lien. <i>Id</i> .
13	On February 3, 2011, NWTS filed a Motion to Dismiss Pursuant to Fed. R. Civ. P. 12 (b)(5)
14	and to Join PNC's Motion to Dismiss Pursuant to Fed. R. Civ. P. 12 (b) (6). Dkt. 26. NWTS
15	argues that the claims against it should be dismissed because it has not been properly served.
16	NWTS further joins in PNC's motion to dismiss the Amended Complaint for failure to state a
17	claim. <i>Id</i> .
18	Plaintiff failed to respond. On February 28, 2011, an order was issued warning Plaintiff of
19	the potential consequences of failing to respond to the motions to dismiss. Dkt. 29. The motions
20	to dismiss were renoted to March 18, 2011. Plaintiff then filed a response to the motions on
21	March 11, 2011. Dkt. 30. Plaintiff acknowledges that many of her claims should be dismissed,
22	but argues that they should be dismissed without prejudice, with leave to file a second amended
23	Complaint. Id.
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Defendants oppose allowing plaintiff leave to file a third complaint, arguing that amendment would be futile. Dkt. 31.

C. ORGANIZATION OF OPINION

This opinion will first address PNC's motion to dismiss pursuant to Fed. R. Civ. P. 12(b)(6)

This opinion will first address PNC's motion to dismiss pursuant to Fed. R. Civ. P. 12(b)(6) in conjunction with Plaintiff's motion for leave to file a second amended complaint, and then address NWTS's motion to dismiss pursuant to Fed. R. Civ. P. 12 (b)(5).

II. <u>DISCUSSION</u>

A. FED. R. CIV. P. 12 (b)(6) MOTION TO DISMISS/LEAVE TO AMEND A COMPLAINT - STANDARD

Federal Rule of Civil Procedure 8(a)(2) provides that a pleading must contain a "short and plain statement of the claim showing that the pleader is entitled to relief." Under Fed. R. Civ. P. 12 (b)(6), a complaint may be dismissed for "failure to state a claim upon which relief can be granted." Dismissal of a complaint may be based on either the lack of a cognizable legal theory or the absence of sufficient facts alleged under a cognizable legal theory. *Balistreri v. Pacifica Police Department*, 901 F.2d 696, 699 (9th Cir. 1990). While a complaint attacked by a Rule 12(b)(6) motion to dismiss does not need detailed factual allegations, a plaintiff's obligation to provide the grounds of his entitlement to relief requires more than labels and conclusions, and a formulaic recitation of the elements of a cause of action will not do. *Bell Atlantic Corp. v. Twombly*, 550 U.S. 544, 555 (2007) (*internal citations omitted*).

Accordingly, "[t]o survive a motion to dismiss, a complaint must contain sufficient factual matter accepted as true to 'state a claim to relief that is plausible on its face." *Ashcroft v.*

Accordingly, "[t]o survive a motion to dismiss, a complaint must contain sufficient factual matter, accepted as true, to 'state a claim to relief that is plausible on its face." *Ashcroft v. Iqbal*, 129 S.Ct. 1937, 1949 (2009)(*citing Twombly*, at 570). A claim has "facial plausibility" when the party seeking relief "pleads factual content that allows the court to draw the reasonable inference that the defendant is liable for the misconduct alleged." *Id.* First, "a court considering

a motion to dismiss can choose to begin by identifying pleadings that, because they are no more 2 than conclusions, are not entitled to the assumption of truth." *Id.*, at 1950. Secondly, "[w]hen 3 there are well-pleaded factual allegations, a court should assume their veracity and then determine whether they plausibly give rise to an entitlement to relief." Id. "In sum, for a 5 complaint to survive a motion to dismiss, the non-conclusory factual content, and reasonable 6 inferences from that content, must be plausibly suggestive of a claim entitling the pleader to 7 relief." Moss v. U.S. Secret Service, 572 F.3d 962, 969 (9th Cir. 2009). 8 If a claim is based on a proper legal theory but fails to allege sufficient facts, the plaintiff should be afforded the opportunity to amend the complaint before dismissal. *Keniston v.* Roberts, 717 F.2d 1295, 1300 (9th Cir. 1983). If the claim is not based on a proper legal theory, 10 the claim should be dismissed. *Id.* "Dismissal without leave to amend is improper unless it is 11 12 clear, upon de novo review, that the complaint could not be saved by any amendment." Moss v. 13 *U.S. Secret Service*, 572 F.3d 962, 972 (9th Cir. 2009). 14 Fed. R. Civ. P. 15(a)(2) provides that "a party may amend its pleading only with the opposing party's written consent or the court's leave. The court should freely give leave when 15 justice so requires." "Five factors are taken into account to assess the propriety of a motion for 16 17 leave to amend: bad faith, undue delay, prejudice to the opposing party, futility of amendment, 18 and whether the plaintiff has previously amended the complaint. Futility alone can justify the denial of a motion to amend." Johnson v. Buckley, 356 F.3d 1067, 1077 (9th Cir. 2004)(internal 19 20 *quotations and citations omitted).* 21 **B. TILA CLAIMS** 22 Plaintiff's claim for rescission and or damages (to the extent she makes a claim for damages),

pursuant to TILA, should be dismissed. Under TILA and "Regulation Z" at 12 C.F.R. § 226.23:

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1 (1) In a credit transaction in which a security interest is or will be retained or acquired in a consumer's principal dwelling, each consumer whose ownership interest is or will be subject to the security interest shall have the right to rescind 2 the transaction, except for transactions described in paragraph (f) of this section... (3) The consumer may exercise the right to rescind until midnight of the third 3 business day following consummation, delivery of the notice required by paragraph (b) of this section, or delivery of all material disclosures, whichever 4 occurs last. If the required notice or material disclosures are not delivered, the right to rescind shall expire 3 years after consummation, upon transfer of all of the 5 consumer's interest in the property, or upon sale of the property, whichever occurs first. In the case of certain administrative proceedings, the rescission period shall 6 be extended in accordance with section 125(f) of the Act. 7 12 C.F.R. § 226.23(a)(3); 15 U.S.C. § 1635(a) and (f). Although Plaintiff appears to request that 8 the Court equitably toll the three year deadline in her Amended Complaint, she concedes in her 9 Response that her TILA claims are barred by the statute of limitations, and does not cite any 10 authority that equitable tolling is available for her TILA claims. Dkt. 30, at 2. Plaintiff's TILA 11 claims, asserted against all Defendants, should be dismissed as barred by the statue of 12 limitations. Her motion to file a second amended complaint, in order to restate this claim, should 13 be denied as futile. The Court need not reach Defendants' remaining arguments on Plaintiff's 14 TILA claims. 15 C. RESPA CLAIM 16 RESPA provides in pertinent part: 17 If any servicer of a federally related mortgage loan receives a qualified written 18 request from the borrower (or an agent of the borrower) for information relating to the servicing of such loan, the servicer shall provide a written response acknowledging receipt of the correspondence within 20 days (excluding legal 19 public holidays, Saturdays, and Sundays) unless the action requested is taken within such period. 20 12 U.S.C. § 2605 (e)(1)(A). A "Qualified Written Request" ("QWR") is defined as a written 21 document including the name and account of the borrower and "includes a statement of the 22 23 reasons for the belief of the borrower, to the extent applicable, that the account is in error or

1	provides sufficient detail to the servicer regarding other information sought by the borrower." 12
2	U.S.C. § 2605 (e)(1)(B). When a loan servicer receives a QWR, RESPA requires that:
3	Action with respect to inquiry: Not later than 60 days (excluding legal public holidays, Saturdays, and Sundays) after the receipt from any borrower of any
4	qualified written request under paragraph (1) and, if applicable, before taking any
5	action with respect to the inquiry of the borrower, the servicer shall (A) make appropriate corrections in the account of the borrower, including the
6	crediting of any late charges or penalties, and transmit to the borrower a written notification of such correction (which shall include the name and telephone
7	number of a representative of the servicer who can provide assistance to the borrower);
8	(B) after conducting an investigation, provide the borrower with a written explanation or clarification that includes
9	(i) to the extent applicable, a statement of the reasons for which the servicer believes the account of the borrower is correct as determined by the
10	servicer; and (ii) the name and telephone number of an individual employed by, or the
11	office or department of, the servicer who can provide assistance to the borrower; or
12	(C) after conducting an investigation, provide the borrower with a written explanation or clarification that includes
13	(i) information requested by the borrower or an explanation of why the
	information requested is unavailable or cannot be obtained by the servicer; and
14	(ii) the name and telephone number of an individual employed by, or the office or department of, the servicer who can provide assistance to the
15	borrower.
16	12 U.S.C. § 2605 (e)(2).
17	In her Amended Complaint, Plaintiff alleges that she sent "[QWR] Demand for Validation of
18	the alleged debt (per FDCPA) and Demand for audits of the entire account on or about May 3,
19	2010." Dkt. 20, at 4. Plaintiff then asserts that "Response to the [QWR] is required to be
20	acknowledged with 20 days of receipt and concerns are to be addressed within 60 days of receipt
21	pursuant to [RESPA] (RESPA section 6)." <i>Id.</i> She then asserts that "Acknowledgement [sic]
22	was received for QWR though failure to respond or deficient response is a violation." <i>Id.</i> at 5.
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1	Defendants' motion to dismiss Plaintiff's RESPA claim should be granted. Plaintiff's
2	RESPA claim should be dismissed. Her Amended Complaint fails to allege that any of the
3	Defendants violated RESPA or that she entitled to any form of relief pursuant to RESPA.
4	In her Response, Plaintiff alleges that PNC violated RESPA when it "refused to answer the
5	questions and supply the documentation requested by Plaintiff within 60 days as required by
6	RESPA." Dkt. 30, at 3. Plaintiff seeks leave to amend her Complaint a second time to attempt
7	to plead a RESPA claim. <i>Id.</i> PNC asserts that should not be permitted to amend her Amended
8	Complaint because her May 3 letter was not a QWR, and even if it was, Plaintiff has failed to
9	allege harm from any failure to respond to the May 3, 2010, letter. Dkts. 23 and 31.
10	Plaintiff's motion for leave to amend her Amended Complaint for the second time to attempt
11	to replead a RESPA violation should be denied as futile. <i>Johnson</i> , at 1077. Plaintiff's May 3,
12	2010, letter is attached to her Amended Complaint, and appears to be some sort of form. Dkt.
13	20-6. Plaintiff has failed to show that the May 3, 2010, letter is a QWR as contemplated under
14	RESPA. Under RESPA, a QWR "includes a statement of the reasons for the belief of the
15	borrower, to the extent applicable, that the account is in error or provides sufficient detail to the
16	servicer regarding other information sought by the borrower." 12 U.S.C. § 2605 (e)(1)(B). The
17	May 3, 2010, letter in part states,
18	With our nation's mortgage default crisis and the mortgage scams that have occurred against millions of American families, I am most concerned that
19	potential fraudulent and deceptive practices have been committed against me in the intentional omission of due consideration in the exchange of my promissory
20	note, my signing of the mortgage note and security agreement; including deceptive and fraudulent servicing practices to enhance balance sheets; deceptive,
21	abusive, and fraudulent accounting tricks.
22	Dkt. 20-6, at 2. It continues:
23	I hereby <u>DEMAND</u> absolute first-hand evidence from you and/or your legal department with regard to the original signed promissory note and an
24	department with regard to the original signed promissory note and an

1 uncertificated or certificated security concerning account numbers 0005511094. In the event you refuse or fail to supply me with these documents it will be positive confirmation on your part that NATIONAL CITY MORTGAGE never 2 really created and owned a security. I also hereby **DEMAND** that a chain of transfer from you to wherever the security is now be promptly sent to me as well. 3 Absent the actual evidence of the security, I have no choice but to dispute the validity of your lawful ownership, funding, entitlement right, and the current debt 4 you allege I owe. By debt, I am referring to the principal balance you claim I 5 owe; the calculated monthly payment, calculated escrow payment and any fees claimed to be owed by you or any trust or entity you may service or subservice for. 6 7 Id. Plaintiff's letter does not offer any reasonable "statement of the reasons for [Plaintiff's] belief . . . that [her] [mortgage] account is in error" as is required under RESPA. See Eifling v. 8 National City Mortg., 2011 WL 893233 (W.D. Wash. 2011)(rejecting letter from borrowers because it failed to contain specific reasons why they felt their account was in error, was a 10 general inquiry regarding the account, and was a broad request for several categories of 11 12 documentation). It is instead, primarily, a repudiation of the national lending industry, and does 13 not meet the first portion of the definition of a QWR. Dkt. 20-6. 14 Additionally, Plaintiff's May 3, 2010, letter fails to meets the QWR's requirement that it 15 "provide sufficient detail to the servicer regarding other information sought by the borrower." Plaintiff's May 3, letter requests hundreds of pages of documents, including "certified or 16 uncertified securities," "pool agreements," "deposit agreements," "servicing agreements," 17 18 "custodial agreements," "master purchasing agreements," "issuer agreements," "commitment to guarantees," "trust agreements," a "certified copy of the note," and several other documents. Id. 19 20 Plaintiff makes no showing that this type of broad request for any and all documents was the 21 type of request covered under RESPA. This letter, like the letter in *Eifling*, should not be 22 construed as a QWR. Plaintiff cites no authority to the contrary. 23 24

Additionally, even assuming that Plaintiff's May 3 letter is a QWR under RESPA, Plaintiff has not mentioned any concrete injury she suffered as a result of PNC's alleged failure to completely respond to all her demands in the letter. Further, the property has now been sold, and sold for more than was due in the original promissory note. Plaintiff fails to address whether she still has a claim under RESPA as a result.

Allowing amendment of the Complaint on this claim would be futile. Plaintiff's motion to amend her Amended Complaint should be denied.

D. QUIET TITLE CLAIM

In Washington, a plaintiff in a quiet title action must set forth in the complaint the nature of their "estate, claim or title to the property, and the defendant may set up a legal or equitable defense to plaintiff's claims; and the superior title, whether legal or equitable, shall prevail." RCW 7.25.120.

PNC does not have a competing ownership claim on the property, but only a lien on the property. Dkt. 23. PNC now argues that the quiet title claim cannot be maintained because the subject property has now been sold at a Trustee's Sale. Dkt. 31. The property has now been conveyed to the Federal National Mortgage Association. Plaintiff concedes in her Response that she failed to properly plead a quite title action in her Amended Complaint. Dkt. 30. Although she seeks to leave to file a Second Amended Complaint and re-plead a quiet title claim, she fails to address the effect of the Trustee's Sale and what, if any, possible "estate, claim, or title" she has to the subject property. Plaintiff's quiet title claim should be dismissed and her motion for leave to file a Second Amended Complaint to attempt to restate this claim should be denied as futile.

E. FDCPA CLAIM

The FDCPA applies to "debt collectors." 15 U.S.C. § 1692a(6). "The law is well settled that FDCPA's definition of debt collector 'does not include the consumer's creditors, a mortgage servicing company, or any assignee of the debt." *See Lal v. American Home Servicing, Inc.*, 680 F.Supp.2d 1218, 1224 (E.D. Cal.2010) (*quoting Perry v. Stewart Title Co.*, 756 F.2d 1197, 1208 (5th Cir.1985)).

PNC argues that Plaintiff's claims pursuant to the FDCPA should be dismissed because the act only applies to "debt collectors" and does not include creditors and loan servicers like PNC. Dkt. 23. Plaintiff concedes that her FDCPA claim "was not properly plead," and again moves to file a second amended complaint. Dkt. 30, at 3. Plaintiff fails to cite any authority or in any other manner address the issue of whether the FDCPA applies to creditors or mortgage servicers like PNC. Plaintiff's FDCPA claim should be dismissed and her motion to amend her complaint regarding this claim should be denied as futile.

F. FED. R. CIV. P. 12 (b)(5) MOTION TO DISMISS - STANDARD

Pursuant to Fed. R. Civ. P. 12 (b)(5), a party may move to dismiss a case for insufficient service of process. Plaintiff concedes that NWTS's motion to dismiss pursuant to Fed. R. Civ. P. 12 (b)(5) should be granted. Dkt. 30, at 2. Plaintiff's claims, asserted against NWTS, should be dismissed for insufficient service of process.

G. CONCLUSION

The Court is sympathetic to Plaintiff's plight. Plaintiff however, has failed to state claims to relief that are plausible on their face. *Iqbal*, at 1949. Further, allowing Plaintiff to amend her Amended Complaint, particularly now that her house has been sold at a trustee's sale, would be futile. *Johnson*, at 1077. Plaintiff acknowledges that her TILA claims are barred by the statute

1	of limitations. Her letter of May 3, 2010, is not a QWR under RESPA, and so she is not entitled
2	to relief under RESPA. Plaintiff has provided no reasonable basis that she has any interest in the
3	property now that it has been sold, and so cannot bring a quiet title action. There is no basis to
4	conclude that the FDCPA applies to creditors and loan servicers like PNC. This case should be
5	dismissed.
6	III. <u>ORDER</u>
7	• PNC's Motion to Dismiss Pursuant to Fed. R. Civ. P. 12 (b)(6) (Dkt. 23), joined by
8	Northwest Trustee Service Inc. (Dkt. 26), IS GRANTED,
9	• Northwest Trustee Service Inc.'s Motion to Dismiss Pursuant to Fed. R. Civ. P. 12 (b)(5)
10	(Dkt. 26) IS GRANTED
11	Plaintiff's motion for leave to file a second amended complaint (Dkt. 30) IS DENIED
12	because amendment of the Amended Complaint would be futile;
13	• This case is DISMISSED .
14	The Clerk is directed to send uncertified copies of this Order to all counsel of record and
15	to any party appearing pro se at said party's last known address.
16	Dated this 25th day of March, 2011.
17	P. PAT
18	Maker 9 Dayan
19	ROBERT J. BRYAN United States District Judge
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