

UNITED STATES DISTRICT COURT  
WESTERN DISTRICT OF WASHINGTON  
AT TACOMA

PATRICIA POTTER and WILLIAM H.  
POTTER,

Plaintiffs,

V.

## AMERICAN FAMILY INSURANCE.

## Defendant.

CASE NO. C16-5406BHS

ORDER GRANTING  
DEFENDANT'S MOTION FOR  
SUMMARY JUDGMENT

This matter comes before the Court on Defendant American Family Insurance’s (“American Family”) motion for summary judgment re measure of damages (Dkt. 14). The Court has considered the pleadings filed in support of and in opposition to the motion and the remainder of the file and hereby grants the motion for the reasons stated herein.

## **I. PROCEDURAL HISTORY**

On May 26, 2016, Plaintiffs Patricia and William Potter (“Potters”) filed a complaint against American Family asserting ten causes of action including bad faith

1 insurance practices and violations of Washington's Insurance Fair Conduct Act ("IFCA")  
2 and Consumer Protection Act ("CPA"). Dkt. 1.

3 On October 27, 2016, American Family moved for summary judgment on  
4 damages. Dkt. 14. On November 14, 2016, the Potters responded. Dkt. 16. On  
5 November 18, 2016, American Family replied and moved to strike evidence the Potters  
6 submitted regarding settlement offers. Dkt. 18.<sup>1</sup>

## 7 II. FACTUAL BACKGROUND

8 This case stems from Mrs. Potter's insurance claim. American Family issued the  
9 Potters an automobile insurance policy with coverage for underinsured motorists. Dkt.  
10 17, Declaration of Sok-Khieng Lim, ¶ 3. On June 1, 2014, an uninsured motorist struck  
11 Mrs. Potter's car inflicting a severe head injury. *Id.*, ¶ 2.

12 On June 15, 2015, the Potters sent American Family a policy limit demand of  
13 \$100,000. *Id.*, ¶ 4. On August 31, 2015, American Family counter offered a lower  
14 amount, and the Potters initiated arbitration. *Id.*, ¶¶ 5, 6. On February 29, 2016, the  
15 arbitrator awarded the Potters \$130,259.41. *Id.*, ¶ 10. American Family issued a check to  
16 the Potters for the policy limit of \$100,000. *Id.* This suit followed.

## 17 III. DISCUSSION

### 18 A. Standard

19 Summary judgment is proper only if the pleadings, the discovery and disclosure  
20 materials on file, and any affidavits show that there is no genuine issue as to any material

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22 <sup>1</sup> The Court grants the motion to strike because the evidence is not relevant to the merits  
of the motion.

1 fact and that the movant is entitled to judgment as a matter of law. Fed. R. Civ. P. 56(c).  
2 The moving party is entitled to judgment as a matter of law when the nonmoving party  
3 fails to make a sufficient showing on an essential element of a claim in the case on which  
4 the nonmoving party has the burden of proof. *Celotex Corp. v. Catrett*, 477 U.S. 317,  
5 323 (1986). There is no genuine issue of fact for trial where the record, taken as a whole,  
6 could not lead a rational trier of fact to find for the nonmoving party. *Matsushita Elec.*  
7 *Indus. Co. v. Zenith Radio Corp.*, 475 U.S. 574, 586 (1986) (nonmoving party must  
8 present specific, significant probative evidence, not simply “some metaphysical doubt”).  
9 *See also* Fed. R. Civ. P. 56(e). Conversely, a genuine dispute over a material fact exists  
10 if there is sufficient evidence supporting the claimed factual dispute, requiring a judge or  
11 jury to resolve the differing versions of the truth. *Anderson v. Liberty Lobby, Inc.*, 477  
12 U.S. 242, 253 (1986); *T.W. Elec. Serv., Inc. v. Pac. Elec. Contractors Ass'n*, 809 F.2d  
13 626, 630 (9th Cir. 1987).

14 The determination of the existence of a material fact is often a close question. The  
15 Court must consider the substantive evidentiary burden that the nonmoving party must  
16 meet at trial – e.g., a preponderance of the evidence in most civil cases. *Anderson*, 477  
17 U.S. at 254; *T.W. Elec. Serv., Inc.*, 809 F.2d at 630. The Court must resolve any factual  
18 issues of controversy in favor of the nonmoving party only when the facts specifically  
19 attested by that party contradict facts specifically attested by the moving party. The  
20 nonmoving party may not merely state that it will discredit the moving party’s evidence  
21 at trial, in the hopes that evidence can be developed at trial to support the claim. *T.W.*  
22 *Elec. Serv., Inc.*, 809 F.2d at 630 (relying on *Anderson*, 477 U.S. at 255). Conclusory,

1 nonspecific statements in affidavits are not sufficient, and missing facts will not be  
2 presumed. *Lujan v. Nat'l Wildlife Fed'n*, 497 U.S. 871, 888-89 (1990).

3 **B. “Actual Damages”**

4 American Family’s motion raises issues that have been addressed by other judges  
5 in this district. In *Morella v. Safeco Ins. Co. of Illinois*, C12-0672RSL, 2013 WL  
6 1562032, (W.D. Wash. Apr. 12, 2013), the court certified the following question;

7 How are “actual damages” calculated or defined under the Insurance  
8 Fair Conduct Act (RCW 48.30.015) where, as in this case, the insured  
9 obtained a \$62,000 arbitration award in his favor prior to initiating the  
10 IFCA action in state court?

11 *Id.* at \*5. The question was never accepted for consideration because the case settled.

12 In *Schreib v. Am. Family Mut. Ins. Co.*, 129 F. Supp. 3d 1129 (W.D. Wash. 2015),  
13 the court recognized *Morella* and ruled on a similar but slightly different question. The  
14 court stated that, “[n]otwithstanding the parties’ dispute over the proper definition of  
15 actual damages, a flawed understanding—or outright omission—of proximate causation  
16 analysis is the dispositive issue underlying Ms. Schreib’s effort to count the arbitration  
17 award as an actual damage.” *Schreib*, 129 F. Supp. 3d at 1136–37. The court continued  
18 its analysis by distinguishing between the definition of “actual damages” as opposed to  
19 what Mrs. Schrieb must prove as “actual damages.” The court found that the arbitration  
20 award represented the damages as a result of the accident and that Mrs. Schreib would  
21 have to prove damages as a result of the allegations supporting the extra-contractual  
22 claims. *Id.* at 1137. For example, damages resulting from an unreasonable denial of  
benefits under IFCA could be, but are not necessarily identical to, damages resulting

1 from the accident. Thus, Mrs. Schreib was allowed to prove all possible damages despite  
2 the arbitration award. *Id.*

3 In this case, the Court finds no reason to modify an identical opinion on an  
4 identical motion. To the extent that American Family seeks a ruling on what the Potters  
5 must prove as actual damages under IFCA, they are “entitled to prove at trial that  
6 American Family’s alleged IFCA violation proximately caused [them] actual damages,  
7 and will not be limited by those described in the arbitration award.” *Id.* at 1137. To the  
8 extent the parties seek a definition of actual damages under IFCA, that issue is beyond  
9 the scope of this motion and would most likely be certified to the Washington Supreme  
10 Court if raised in a properly filed motion. Similarly, to the extent American Family seeks  
11 a ruling on what the Potters must prove as actual damages under the CPA and the tort of  
12 bad faith, the Potters are not limited to the award. *Id.* at 1138–39.

13 **C. “Emotional Distress”**

14 In *Schreib*, the court held that emotional distress damages were not recoverable  
15 under IFCA. Specifically, the court provided as follows:

16 IFCA proscribes “unreasonable” denials of coverage or benefits. *See generally* RCW 48.30.015. “When a person acts ‘unreasonably’ in light of  
17 the circumstances such action is similar to negligence, not an intentional  
18 tort.” [*White River Estates v. Hiltbruner*, 134 Wn.2d 761, 953 P.2d 796,  
798, 799 (1998) (en banc)]. Because IFCA’s language is ambiguous as to  
19 emotional damages and it sounds in negligence, the court concludes it  
excludes the availability of emotional damages as “actual damages.”  
Accordingly, summary judgment is appropriate with respect to that aspect  
20 of Ms. Schreib’s IFCA claim.

21 *Id.* at 1141. The Court agrees with and adopts this reasoning. Accordingly, the Court  
22 grants American Family’s motion on this issue.

1      **D.     "Attorney's Fees"**

2      American Family moves for summary judgment on the issue of whether attorney's  
3 fees and costs are recoverable under IFCA and the CPA. Dkt. 14 at 18–19. In *Schreib*,  
4 the court held that, “[b]ecause the term ‘actual damages,’ as used in IFCA and the CPA,  
5 does not include attorneys’ fees or other litigation costs, summary judgment is  
6 appropriate with respect to that aspect of Ms. Schreib’s IFCA claim.” *Schreib*, 129 F.  
7 Supp. 3d at 1141. The Potters contend that IFCA is a remedial statute and American  
8 Family should be responsible for every dollar it forced the Potters to spend in pursuing  
9 this action. Dkt. 16 at 24. While the Potters may ultimately be correct, their argument  
10 does not conflict with the holding that costs of suit are “separate and distinct” from actual  
11 damages. *Schreib*, 129 F. Supp. 3d at 1141. Accordingly, the Court grants American  
12 Family’s motion on this issue.

13                   **IV. ORDER**

14      Therefore, it is hereby **ORDERED** that American Family’s motion for summary  
15 judgment re measure of damages (Dkt. 14) is **GRANTED**.

16      Dated this 20th day of December, 2016.

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19                   BENJAMIN H. SETTLE  
20                   United States District Judge  
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