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8 UNITED STATES DISTRICT COURT  
WESTERN DISTRICT OF WASHINGTON  
9 AT TACOMA

10 JONATHAN DONNELL TURNER,

11 Plaintiff,

12 v.

13 NAPH CARE, INC., et al.,

14 Defendants.

CASE NO. 3:17-cv-05522-BHS-DWC

ORDER CONVERTING MOTION  
TO DISMISS INTO MOTION FOR  
SUMMARY JUDGMENT

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16 The District Court referred this action, filed pursuant to 42 U.S.C. § 1983, to United  
17 States Magistrate Judge David W. Christel. Presently pending before the Court is Defendants  
18 Janel French and NAPH Care, Inc.'s Motion to Dismiss (Dkt. 21).

19 Defendants French and NAPH Care move to dismiss Plaintiff's complaint because he has  
20 allegedly failed to exhaust his administrative remedies. Plaintiff has not responded to this  
21 motion, and this Court interprets his failure as a concession that the motion has merit. LCR  
22 7(b)(2). However, the Court also emphasizes Plaintiff is proceeding pro se, and so the Court will  
23 construe his complaint liberally. *Pena v. Gardner*, 976 F.2d 469, 471 (9th Cir. 1992).

1           When alleging a plaintiff failed to exhaust administrative remedies, a defendant may  
2 move for dismissal under Federal Rule of Civil Procedure 12 only in the extremely rare event the  
3 plaintiff's failure to exhaust administrative remedies is clear on the face of the complaint. *Albino*  
4 *v. Baca*, 747 F.3d 1162, 1166 (9th Cir. 2014). "Otherwise, defendants must produce evidence  
5 proving failure to exhaust" in a summary judgment motion brought under Rule 56. *Id.*  
6 Exhaustion in cases covered by § 1997e(a) is mandatory. *Booth v. Churner*, 532 U.S. 731, 739  
7 (2001). The mere fact a plaintiff has filed an initial grievance under a prison's grievance policy  
8 does not satisfy the PLRA exhaustion requirement; a plaintiff must exhaust *all* levels of an  
9 available grievance procedure before he can initiate litigation. *See id.* at 736-41; *Porter v. Nussle*,  
10 534 U.S. 516, 524-25 (2002). If a claim is not exhausted, it must be dismissed. *McKinney v. Carey*,  
11 311 F.3d 1198, 1199 (9th Cir. 2002). If a plaintiff has failed to exhaust his administrative remedies,  
12 the plaintiff must show there was something about his particular claim which made the "existing  
13 and generally available administrative remedies effectively unavailable to him." *Williams v.*  
14 *Paramo*, 775 F.3d 1182, 1191 (9th Cir. 2015) (citing *Hilao v. Estate of Marcos*, 103 F.3d 767, 778  
15 n.5 (9th Cir. 1996)).

16           Defendants argue that Plaintiff failed to exhaust his administrative remedies when he  
17 neglected to appeal his initial grievance. Dkt. 21 at 5-7. However, Plaintiff indicates that prison  
18 staff "refused to allow [him] to proce[ed] or continue with the entire grievance process." Dkt. 9  
19 at 7. Further, "they n[ei]ther afforded [him the] right to ap[p]eal or ex[h]aust [the] grievance  
20 process." *Id.* Though Defendants assert that a verbal request for an appeal does not comport with  
21 the grievance process, Plaintiff's Complaint provides for more than procedural neglect on its  
22 face. It is unclear here whether Plaintiff truly neglected to follow the proper procedure, or  
23 whether either staff or the "electronic kiosk kite system" prohibited him from completely  
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1 exhausting his administrative remedies. *See id.* at 7. Therefore, in the interests of justice, the  
2 Court requires more than just Plaintiff's pleading and the attached grievance to conclude that  
3 Plaintiff has not exhausted his administrative remedies. Thus, the Court converts Defendants'  
4 motion under Rule 12(b)(6) into a Rule 56 motion for summary judgment and provides the  
5 Parties with leave to file additional briefing and evidence. Because exhaustion is a procedural  
6 hurdle that could be dispositive in this case, the Court declines to analyze Defendants' arguments  
7 on the merits until after the exhaustion issue has been resolved.

8 Defendants' optional additional briefing will be due on or before March 16, 2018.  
9 Plaintiff's optional responsive briefing will be due on or before April 13, 2018. Any optional  
10 briefing is limited to the following questions: 1) whether Plaintiff properly exhausted his  
11 administrative remedies, and 2) if not, whether Plaintiff's ability to exhaust his administrative  
12 remedies was impeded by Defendants or other prison staff. The Clerk is directed to rename  
13 Defendants' Motion to Dismiss (Dkt. 21) as a Motion for Summary Judgment and re-note the  
14 Motion for April 13, 2018.

15 Dated this 13th day of February, 2018.

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17 David W. Christel  
18 United States Magistrate Judge  
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