

STATE OF MAINE  
KENNEBEC, SS.

SUPERIOR COURT  
CIVIL ACTION  
DOCKET NO. CV-00-67

SK KEM - 6/15/01

GLORIA FLEWELLING-RAFFORD and  
ROGER RAFFORD

Plaintiffs

V.

**ORDER ON MOTION FOR  
SUMMARY JUDGMENT**

COMMERCIAL UNION-YORK INSURANCE CO. and  
EDWARD GALL

Defendants

This matter comes before the court again on a Motion for Summary Judgment, this time brought by defendant Commercial Union-York Insurance Company (C.U.).<sup>1</sup> The parties agree that no materials facts are in dispute, with one critical exception.

C.U. conducted an insurance inspection of the Gall building in order to set the appropriate premium for liability insurance. C.U.'s inspector, Sarge Daigle, noticed the absence of handrails along the stairway to the basement. Plaintiff Flewelling maintains that Daigle failed to note this in his report and did not inform Gall about the problem. Furthermore, she claims that Daigle failed to follow up with Gall to insure that he had installed handrails. This, Flewelling maintains, amounts to gross negligence, for which she should receive judgment for her injuries.

#### DISCUSSION

The parties agree that 14 M.R.S.A. §167 controls this litigation. Section 167 exempts insurers from liability arising from the furnishing of or failure to furnish insurance inspection services, such as those which were provided by C.U. However, there are three exceptions to this defense for liability. Of the

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<sup>1</sup> The court decided an earlier Motion for Summary Judgment by order dated February 12, 2001. That order did not distinguish between the defendants, but should have specified that the motion was brought by defendant Gall. Background for this motion was set forth in the February order and is incorporated herein.

three exceptions, the only one which could apply in this case would exempt from the non-liability provision, "any action against an insurer, its agents, employers, or service contractors for damages proximately caused by the act or omission of the insurer, its agents, employers, or service contractors in which it is determined that such act or omission constituted...gross negligence." Section 167 (3). The plaintiffs take the position that C.U.'s agent, inspector Daigle, committed gross negligence by observing a missing handrail during his inspection but failing to put his observation in his report as a recommended repair, as well as not following up with Gall to insure the handrail had been installed.


In Maine "gross negligence" has no specific legal meaning in civil proceedings. Beaulieu v. Beaulieu, 265 A.2d 610, 611-12 (Me. 1970). C.U. maintains that the term gross negligence in the present context must mean an act or omission cause willfully, wantonly, or recklessly. Black's Law Dictionary defines gross negligence as something more than negligence required to establish liability in civil cases but something less than willful and wanton conduct. C.U. argues that the plaintiffs have offered no evidence on a higher degree of carelessness and is entitled to summary judgment. Plaintiffs argue in response simply that this is a factual question for the jury.

The essential issue is to what degree might C.U. have been negligent, if at all. This is a qualitative question going directly to the magnitude of any breach of duty. Such measurement is a classic jury function.

The entry will be: Commercial Union-York Insurance's Motion for Summary Judgment is DENIED.

DATED: \_\_\_\_\_

6/5/01

  
\_\_\_\_\_  
S. Kirk Studstrup  
Justice, Superior Court

Date Filed 4/6/00

Kennebec

Docket No. CV00-67

County

Action Property Negligence

**J. STUDSTRUP**

Gloria Flewelling-Rafford, Roger Rafford vs. Comm Union-York Ins Co f/k/a Commercial Union

Plaintiff's Attorney  
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David C King Esq (Comm Union-York) 4/18/00  
PO Box 1401  
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Wm Druary Jr Esq (Gall) 4/21/00  
PO Box 708  
Waterville Me 04903

Date of  
Entry

4/6/00

Complaint, filed s/Welch Esq  
Case file notice mailed to Atty.  
Original summons with return service made on Commercial Union-York  
Insurance Company on 3/30/00 filed.  
Notice of discovery service filed. s/Welch Esq  
Interrogatories propounded to defendant, request for production of document  
served on Commercial Union-York Ins on 3/30/00

4/18/00

Defenses and answer filed. s/King Esq

4/18/00

Original summons with service on Edward Gall on 4/11/00 filed. s/Welch Esq

4/19/00

Notice of discovery service filed. s/Welch Esq  
Plaintiffs designation of expert witnesses served on William J Druary Jr  
Esq on 4/17/00

4/20/00

Notice of discovery service filed. s/Welch Esq  
Interrogatories propounded by plaintiff request for production of documents  
served on Edward C Gall on 4/11/00

4/21/00

Answer of defendant Edward C Gall filed. s/Druary Jr Esq

4/21/00

Notice of discovery service filed. s/Druary Jr Esq  
Defendant Galls objections to plaintiffs interrogatories served on Michael  
J Welch Esq on 4/19/00

4/24/00

SCHEDULING ORDER, Studstrup, J.  
"Scheduling Order filed. Discovery deadline is December 24, 2000."  
Copies mailed to attys of record.

4/27/00

Notification of Discovery Service, filed s/Druary, Jr. Esq  
Notice to Produce to Plaintiff, Gloria FlewellingRafford Interrogatories  
to Plaintiff, Gloria Flewelling Rafford and Interrogatories to Plaintiff  
Roger Rafford served on Michael J. Welch Jr., Esq on 4/25/00